

RE:	FSP Console added as option in Home View
FORM REFERENCE	AVATAR View
EFFECTIVE	October 1, 2021

# September 21, 2021

On July 1, 2021, clients who required assertive community treatment or intensive case management were transitioned to full-service partnership (FSP) programs where they would have greater access to a plethora of services. However, with this transition to full-service partnerships comes a Department of Health Care Services (DHCS) requirement to report on client outcomes while they are receiving services through full service-partnership programs.

To facilitate both compliance with reporting requirements for and coordination of care between full-service partnerships, Monterey County Behavioral Health (MCBH) Quality Improvement will be introducing the FSP Console view as an option to select within the Home View for both our County and Contracted Provider Clinicians who are supporting clients in FSPs. As such, the widgets and views provided are specific to clinicians with a caseload. For supervisors, program and executive managers and quality improvement, please continue to utilize the 195 MHSA Episode Status and 196 MHSA Episode Admitting Practitioner Reports.

# PROCEDURES

1. While in your Avatar Home View select the "FSP Console" View.

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My Views: AAAQIS	TAFFVIEW PSC 35	QI Clinician Reaching Recove	ry Reaching Recovery CHS	Reaching Recovery Interim (	FSP Console Selected	Client
🥵 Client	Staff -	Forms & Data	- New Outstand	ling Error Reports	FSP Console	
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2. Once FSP Console is selected, you will have the following view.

My Views: AAAQISTAFFVIEW PSC 35 QI Clinician Reaching Recovery	Reaching Recovery OHS Reaching Recovery Interim FSP Console	Selected Client	Episode:
Client Staff	Clients Missing PAF or KET	ents in caseload open to 2 FSPs	Clients with an Upcoming Quarterly Assessment For 1
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3. On the left-hand side, you will have access just like in the Home View to your client caseload and forms.

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4. There are 3 additional widgets to support FSP reporting and coordination of care.

# Widget 1: Clients Missing PAF or KET

a) This widget shows clients in your caseload that are missing either a Partnership Assessment Form (PAF) or a Key Event Tracking Form (KET) to establish or reestablish a partnership.



b) Click on the name of the client in the widget, Avatar will take you to the PAF.

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¥1.	CS MHSA TIP AVANZA FSP	09/13/2021			
Ю	Access to Treatment Salinas	08/24/2021			
19	CS FAST Dependency Unit FSP	08/03/2021	08/30/2021		
8	CS Frank Ledesma Elementary General Ed	03/31/2021	08/02/2021		
37	ER Crisis NMC	03/16/2021			
96	Access to Treatment Coastal Region	02/15/2021			
85	AS Salinas Outpatient	11/07/2020			
34	CS FAST Dependency Unit	09/15/2020	03/22/2021		
33	Interim OMNI Program	08/19/2020			
32	Drake House MHSA MHS FSP	08/10/2020			
31	Prop 47 MILPA	04/01/2020			
30	CS North Salinas High IEP	04/09/2020	04/17/2020		
29	Pre-Admission Program	09/19/2019	09/19/2019		
26	SUD Door to Hope Outpatient ASAM only	07/23/2019	07/23/2019		
25	Access Promotores	04/24/2019			
24	SUD SSC OP Outpatient King City	11/30/2018			
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**Please Note:** The widget cannot determine if a KET is required to re-establish the partnership. If a client has been discharged within 365 days, when loading the PAF, you will receive an error message at that time directing you to complete the KET instead to re-establish the Partnership.

c) Once the PAF or re-establish KET is finalized and submitted, the client will fall off the widget once you either refresh the widget or log back into Avatar.



### Widget 2: Clients in caseload open to 2 FSPs

- a) This widget looks for clients in your caseload that are open to multiple full-service partnerships regardless of which organization administers the FSP. For example, if a client is open to both a County and a contracted provider's FSP or two different contracted provider FSPs, the client will show in this widget.
- b) The case coordinator associated with the client or the previous FSP admitting practitioner (if a case coordinator is not assigned) will appear in this widget to better facilitate coordination of care between FSPs.



c) Once the client is discharged from one of the FSP episodes, the client will fall off the widget once you either refresh the widget or log back into Avatar.



# Widget 3: Clients with an upcoming Quarterly Assessment Form

- a) FSPs are required to submit a Quarterly Assessment Form (3M) every 90 days. However, DHCS will accept 3Ms that are submitted 15 days early or 30 days late.
- b) This widget will display clients in your caseload that have a 3M due within that submission window.



c) Click on the name of the client in the widget, Avatar will take you to the Quarterly Assessment Form to complete for the client.



d) The client will fall off the widget either when the quarterly assessment form is finalized and submitted or the window of submission passes. If a quarterly form is finalized, the client will fall off the widget once you either refresh the widget or log back into Avatar.

