## **Monterey County Water Resources Agency**

# Equal Opportunity Plan 2022



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## Department Head's Acknowledgment & Commitment to the 2022 Departmental Equal Opportunity Plan

The Monterey County Board of Supervisors adopted an ordinance reaffirming their long-standing commitment to the principles of providing equal opportunities for all and preventing and eliminating unlawful discrimination. The Board of Supervisors values providing an open and empathetic communication channel for County officials and employees, applicants for employment, and business relationships with the County. Through the adoption of the Nondiscrimination, Prevention of Sexual Harassment, Reasonable Accommodations for Persons with Disabilities, and the Language Access and Effective Communication Policies, the Board of Supervisors reaffirms its expectation that each County official and employee is responsible for maintaining a workplace that is free from unlawful discrimination, harassment, and retaliation.

As Department Head my signature below verifies the accuracy of this report and affirms my commitment to equal opportunity and civil rights, as outlined in County policies and ordinances.

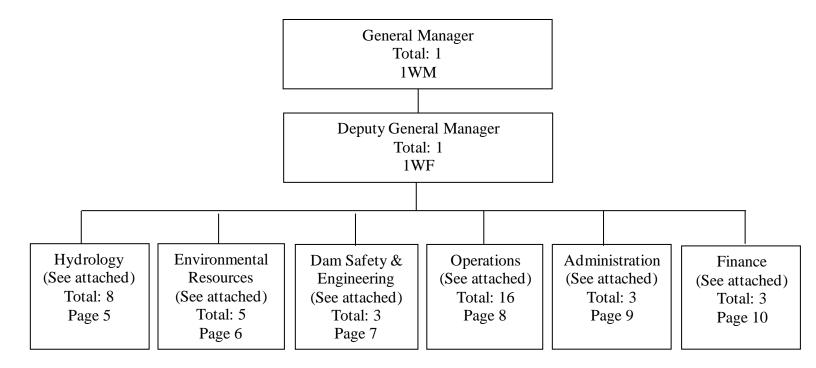
**Brent Buche** 

General Manager

#### **Organizational Profile**

#### **Water Resources Agency**

Please show the reporting structure in your organizational chart. Break the chart into separate pages by division, if necessary.



Water Resources Agency grand total: 38

<sup>\*</sup> Current organizational chart/profile as of September 2021

## Organizational Profile 2021 (continued)

#### **Hydrology**

Sr. Water Resources Hydrologist Total: 1

Not filled

Assoc. Water Resources Hydrologist

Total: 1

1WF

Water Resources Hydrologist

Total: 2

2WF

Water Resources Technician

Total: 4

1HM, 1WM, 2WF

Self-reported gender and ethnicity:

M-Male F-Female

<sup>\*\*</sup> Current organizational chart/profile as of September 2021

## Organizational Profile 2021 (continued)

#### **Environmental Resources**

Sr. Water Resources Hydrologist Total:1

Not filled

Assoc. Water Resources Hydrologist

Total: 2 2WM

Water Resources Hydrologist

Total: 1 1HM Engineering Aid Total: 1 1HF

\*\* Current organizational chart/profile as of September 2021

Self-reported gender and ethnicity:

M-Male F-Female

## Organizational Profile 2021 (continued)

#### Dam Safety & Engineering

Sr. Water Resources Engineer
Total: 1
1WM
Water Resources Engineer
Total: 2
Not filled

\*\* Current organizational chart/profile as of September 2021

Self-reported gender and ethnicity:

M-Male F-Female

### Section 2 Organizational Profile 2021 (continued)

#### **Operations**

Sr. Water Resources Engineer

Total: 1

Water Maintenance Superintendent

Total: 1

Asst. Maintenance Superintendent

Total: 1 1WM

Assoc. Water Resources Engineer

Total: 2 1WM, 1HM

Assoc. Water Resources Hydrologist

Total: 2 1WF, 1WM

Water Resources Hydrologist

Total:1

Not filled

Water Resources Engineer

Total: 1

1WM

Water Maintenance Worker II

Total: 3 2HM, 1WM

Water Maintenance Worker I

Total: 3

1HM, 2WM

Hydroelectric Technician

Total: 1 1WM

M - Male F - Female

<sup>\*\*</sup> Current organizational chart/profile as of September 2021 Self-reported gender and ethnicity:

## Organizational Profile 2021 (continued)

#### Administration

Administrative Services Assistant
Total:1
1HF
Senior Secretary - Confidential
Total: 1
1WF
Office Assistant III
Total: 1
1HF

\*\* Current organizational chart/profile as of September 2021

Self-reported gender and ethnicity:

M-Male F-Female

## Organizational Profile 2021 (continued)

#### **Finance**

Finance Manager III
Total: 1
1APIF
Accountant III
Total: 1
1APIF
Accounting Technician
Total: 1
1WF

\*\* Current organizational chart/profile as of September 2021

Self-reported gender and ethnicity:

M-Male F-Female

# Section 3 Department's Workforce Analysis Chart (MC-HRM-EO-0003)

The following workforce analysis chart (pages 12-15) is for calendar year 2022.

Report ID: MC-HRM-EO-0003

Run Date :03/14/2022 Run Time :3:58 PM

#### 9300 - Water Resources Agency

JOB GROUP 01: Management II - (30.4% Minority Availability) - (51.1% Female Availability)

EEO Cat	Т	otal Empl	oyees		Mino	ities			Male					Femal	e				Totals			Но	urs
Title Code	М	F	Т	М	F	Т	W	AA	HIS	API	Al	W	AA	HIS	API	Al	W	AA	HIS	API	Al	F/T	P/T
DEPUTY GENERAL MANAGER - WATER RESOURCES AGENCY OA	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	1	0
TOTAL Management II	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	1	0
		100.0%				0.0%											100.0%	0.0%	0.0%	0.0%	0.0%		

JOB GROUP 02: Management I - (32.7% Minority Availability) - (48.2% Female Availability)

	EEO Cat	T	otal Empl	oyees		Mino	rities			Male					Femal	e				Totals			Но	ours
Title	Code	М	F	Т	М	F	Т		W A	AA HIS	S API	Al		W A	AA HIS	API A	NI .		W	AA HIS	api ai		F/T	P/T
FINANCE MANAGER III	Р	0	1	1	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1	0
TOTAL Management I		0	1	1	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1	0
			100.0%				100.0%											0.	0% 0.0	% 0.0% #	#### 0.0	)%		

JOB GROUP 03: Professionals - Administration - (49.2% Minority Availability) - (62% Female Availability)

ACCOUNTANT III	Р	0	1	1	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	1	0
ADMINISTRATIVE SERVICES ASSISTANT	Р	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
WATER MAINTENANCE SUPERINTENDENT	OA	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
TOTAL Professionals - Administration		1	2	3	0	2	2	1	0	0	0	0	0	0	1	1	0	1	0	1	1	0	3	0
			66.7%				66.7%											33.3%	0.0%	33.3%	33.3%	0.0%		

Report ID: MC-HRM-EO-0003

Run Date: 03/14/2022 Run Time: 3:58 PM

#### 9300 - Water Resources Agency

JOB GROUP 06: Professionals - Land Use - (29.9% Minority Availability) - (40.7% Female Availability)

Title	EEO Cat Code	To:	tal Emplo	yees T	м	Minori F	ities T	w	AA	Male HIS	API	Al	w	AA	Femal HIS	e API	Al	w	AA	Totals HIS	API	Al	Ho F/T	ours P/T
ASSOCIATE WATER RESOURCES ENGINEER	Р	4	0	4	1	0	1	3	0	1	0	0	0	0	0	0	0	3	0	1	0	0	4	0
ASSOCIATE WATER RESOURCES HYDROLOGIST	Р	1	3	4	0	0	0	1	0	0	0	0	3	0	0	0	0	4	0	0	0	0	4	0
SENIOR WATER RESOURCES ENGINEER	Р	1	1	2	0	0	0	1	0	0	0	0	1	0	0	0	0	2	0	0	0	0	2	0
WATER RESOURCES ENGINEER	Р	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
WATER RESOURCES HYDROLOGIST	Р	2	1	3	1	0	1	1	0	1	0	0	1	0	0	0	0	2	0	1	0	0	3	0
TOTAL Professionals- Land Use		9	5	14	2	0	2	7	0	2	0	0	5	0	0	0	0	12	0	2	0	0	14	0
			35.7%				14.3%											85.7%	0.0%	14.3%	0.0%	0.0%		

JOB GROUP 13: Paraprofessional - Technicians II - (60.6% Minority Availability) - (70.8% Female Availability)

	EEO Cat	То	tal Emplo	yees		Minor	ities			Male					Femal	e				Totals			Но	ours
Title	Code	М	F	Т	М	F	T	W	AA	HIS	API	Al	W	AA	HIS	API	Al	W	AA	HIS	API	Al	F/T	P/T
HYDROELECTRIC TECHNICIAN	Т	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
WATER RESOURCES TECHNICIAN	Т	1	2	3	1	0	1	0	0	1	0	0	2	0	0	0	0	2	0	1	0	0	3	0
TOTAL Paraprofessional - Technicians II		2	2	4	1	0	1	1	0	1	0	0	2	0	0	0	0	3	0	1	0	0	4	0
			50.0%				25.0%											75.0%	0.0%	25.0%	0.0%	0.0%		

JOB GROUP 14: Paraprofessional - Technicians I - (51.5% Minority Availability) - (70.9% Female Availability)

	EEO Cat	Tota	al Employ	/ees		Minor	ities			Male					Femal	e				Totals			Но	ours
Title	Code	M	F	T	М	F	T	w	AA	HIS	API	ΑI	w	AA	HIS	API	Al	w	AA	HIS	API	Al	F/T	P/T
ENGINEERING AIDE II	Т	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
TOTAL Paraprofessional - Technicians I		0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
	•		100.0%				100.0%											0.0%	0.0%	100.0%	0.0%	0.0%		

Report ID: MC-HRM-EO-0003

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#### 9300 - Water Resources Agency

JOB GROUP 15: Skilled Craft II - (60.9% Minority Availability) - (14.9% Female Availability)

	EEO Cat	То	tal Emplo	oyees		Mino	rities			Male					Femal	е				Totals			Но	urs
Title	Code	М	F	Т	М	F	Т	W	AA	HIS	API	Al	W	AA	HIS	API	Al	W	AA	HIS	API	Al	F/T	P/T
ASSISTANT WATER MAINTENANCE SUPERINTENDENT	SC	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
TOTAL Skilled Craft II		1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
			0.0%				0.0%											100.0%	0.0%	0.0%	0.0%	0.0%		

JOB GROUP 16: Skilled Craft I - (62.6% Minority Availability) - (9.5% Female Availability)

EEO Cat		otal Emp	oloyees		Minor	ities			Male	1				Femal	e				Totals			Но	ours
Title Code	М	F	Т	М	F	Т		W	AA HI	SAPI	AI		W A	A HIS	API A	NI .		W	AA HIS	api ai		F/T	P/T
WATER MAINTENANCE WORKER II SC	4	0	4	2	0	2	2	0	2	0	0	0	0	0	0	0	2	0	2	0	0	4	0
TOTAL Skilled Craft I	4	0	4	2	0	2	2	0	2	0	0	0	0	0	0	0	2	0	2	0	0	4	0
		0.0%				50.0%											50.0%	0.0%	50.0%	0.0%	0.0%		

#### JOB GROUP 17: Office Clerical II - (79.1% Minority Availability) - (85.9% Female Availability)

	EEO Cat	To	tal Emplo	yees		Minor	ities			Male					Femal	le				Totals			Нс	ours
Title	Code	М	F	T	М	F	Т	W	AA	HIS	API	Al	w	AA	HIS	API	Al	W	AA	HIS	API	Al	F/T	P/T
ACCOUNTING TECHNICIAN	ОС	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	1	0
OFFICE ASSISTANT III	ОС	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
SENIOR SECRETARY-CONFIDENTIAL	ОС	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	1	0
TOTAL Office Clerical II		0	3	3	0	1	1	0	0	0	0	0	2	0	1	0	0	2	0	1	0	0	3	0
			100.0%				33.3%											66.7%	0.0%	33.3%	0.0%	0.0%		

#### JOB GROUP 20: Service Maintenance I - (76.6% Minority Availability) - (53.7% Female Availability)

	EEO Cat	Tot	tal Emplo	yees		Minor	ities			Male					Femal	e				Totals			Но	ours
Title	Code	М	F	Т	M	F	T	W	AA	HIS	API	Al	W	AA	HIS	API	Al	w	AA	HIS	API	Al	F/T	P/T
WATER MAINTENANCE WORKER I	SM	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
TOTAL Service Maintenance I		1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
			0.0%				0.0%											100.0%	0.0%	0.0%	0.0%	0.0%		

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#### 9300 - Water Resources Agency

				То	tal Empl	loyees	;	Minc	rities				Male					Fema	le				Totals			Н	ours
TOTAL - 9300				М	F	т		M F	т		W	AA	HIS	API	AI	W	AA	HIS	API	Al	W	AA	HIS	API	Al	F/T	P/T
10172 0000				18	15	33	3	5 5	10		13	0	5	0	0	10	0	3	2	0	23	0	8	2	0	33	0
Water Resources Agency					45.5%				30.3	3%											69.7%	0.0%	24.2%	6.1%	0.0%		
	Total I	Employees	i	Mir	norities		·		Male						Fem	ale						Totals			Н	ours	
GRAND TOTAL —	М	F	т	М	F	Т	w	AA	HIS	API	l	AI	w	AA	ı	HIS	API	Al	1	N	AA	HIS	API		AI F/	Г Р/Т	
	18	15	33	5	5	10	13	0	5	(	0	0	10	0		3	2	0	2	23	0	8	3 2	2	0 33	3 (	)
		45.5%			30	0.3%													69.7	% (	0.0%	24.2%	6.1%	0.0	%		_

Job Group: 02	New	Hires	Promotions – Into Job Group		Promotions – Within Job Group		Voluntary Terminations & Retirements	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander						1		
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	1	0	0
	Term	untary inations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 06	New	Hires	Promotions – Into Job Group		Promotions – Within Job Group		Voluntary Terminations & Retirements	
	Males	Females	Males	Females	Males	Females	Male	Females
White					1		1	
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	1	0	1	0
	Term	untary inations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 16	New	Hires	Promotions – Into Job Group  Promotions – Within Job Group		Voluntary Terminations & Retirements			
	Males	Females	Males	Females	Males	Females	Male	Females
White		1						
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	1	0	0	0	0	0	0
	Term	untary inations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 17	New	Hires		omotions – Into Job Group  Promotions – Within Job Group		Voluntary Terminations & Retirements		
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic				1				
TOTAL (count each person only once)	0	0	0	1	0	0	0	0
	Term	untary inations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 20	New	Hires	Promotions – Into Job Group		Promotions – Within Job Group		Voluntary Terminations & Retirements	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic							1	
TOTAL (count each person only once)	0	0	0	0	0	0	1	0
	Termi	untary inations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

#### **Recruitment - Data**

(Please include information for each underutilized job group. Please also include information about challenges the Department encountered in recruiting a diverse and qualified applicant pool.)

Job Group:	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Place	icants ed on le List	Applicants Interviewed		Hi for	licant ired the sition
	Males	Females	Males	Females	Males	Females	Males	Females	Males	Females
White										
African American										
Asian/Pacific Islander										
American Indian/ Alaskan Native										
Hispanic										
TOTAL (count each person once only)	0	0	0	0	0	0	0	0	0	0

Job Group:	Application Screeners (SMEs)			ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges
	Males	Females	Males	Females	
White					***There were no underutilized recruitments
African American					that ran in 2021 for WRA.
Asian/Pacific Islander					
American Indian/					
Alaskan Native					
Hispanic					
TOTAL (count each person once only)	0	0	0	0	

#### (In accordance with the County's Equal Opportunity Plan Chapter 5: Designation of Responsibility)

#### **Action-Oriented Programs**

#### Recruitment

What collaborative relationships has your Department established with community groups and stakeholders? How have these relationships supported the Department's recruitment efforts? How many selective certification waivers did your department request last year? How many were granted and why?

The Monterey County Water Resources Agency (Agency) strives to provide equitable services to the public, community groups, stakeholders and all involved. The Agency collaborates with Professional organizations, community groups, Colleges and Universities for recruitments. We have not requested any selective certification waivers in the last year.

#### Hiring

What selection criteria does the department use in the fit interview?

The Agency's selection criteria in an interview consist of a variety of factors to ensure the best qualified candidate is selected for the position. Factors such as experience, education, and training are taken into consideration as well as diversity and other unique qualifications the candidate may have and/or demonstrate.

How does your Department ensure diversity on panels of screeners and interviewer panelists?

In order to ensure diversity of panel members and screeners, the Agency utilizes and selects individuals within the County and/or outside agencies who have the expertise/experience in the area/field we are recruiting for. Gender and ethnicity are also taken into account when selecting panel members and screeners.

What training or information is given to screeners and interview panelists to help minimize bias in decision-making?

During the screening process, screeners are not provided access and/or information regarding the applicant(s), this process prevents predetermined judgements and requires the screeners to base their scores on facts and information. Screeners will score the responses

provided to a series of questions and asses each candidates ability to fulfill the requirements of the position.

During the interview process, the panel members are provided with the candidate's "packet" the day of the interview, this allows the panelist to review the application, resume and any other information right before the applicant's interview, minimizing bias.

#### **Promotions**

What process, procedures, or systems have been implemented in your Department to support protected groups moving into senior job classifications beyond regular career progression (e.g. training, leadership development, mentoring, etc.)? How effective have these initiatives been in supporting promotional opportunities for women and people of color?

The Agency encourages all staff to utilize and/or participate in the various trainings the County has to offer as well as seeking out opportunities that will assist in professional growth such as taking coursework and/or trainings outside of the County's organization.

How does your Department utilize performance evaluations to assess employees' commitment to building a diverse and inclusive workforce? How is this commitment considered when considering employees for promotional opportunities?

Performance evaluations are utilized as a development tool to provide employees with encouragement, support, feedback, and recommendations for improvement (if needed) regarding their performance.

#### **Retention and Inclusion**

What data collection procedures/tools have you implemented to track the turnover rate for protected groups?

No special collection procedures/tools have been implemented because turnover rate is low in all groups.

What does the data show regarding turnover rates of protected groups compared to your Department's general population?

For 2021 turnover rates for protected groups match that of the general population.

Based on the data collected, what are the negative and positive trends you have found, and how will you act on them?

The negative trend is the lack of promotional opportunities within the Agency, due to the size of the Agency. The Agency does its best to provide training to allow employees to be competitive when promotional opportunities are available.

What steps have been taken by the Department taken to ensure lactation accommodations for all its employees?

Employees are informed of the lactation room located in the Shilling place building and are able to use the room when needed.

What is the Department's practice when an employee requests an accommodation?

If an employee request an accommodation, the Agency will reach out to Human Resources to ensure the proper steps are taken to begin the interactive process. Human Resources will work with the employee and the Agency to find an accommodation that will allow the employee to perform his/her essential duties within the Agency.

Does the department conduct exit interviews? If so, what do you do with the answers to promote diversity and inclusion? If not, what alternative methods do you use to collect information regarding reasons for separation?

The Agency does not conduct official exit interviews, but informal ones when possible. The informal exit interview(s) offer employees the chance to provide their managers with suggestions regarding Agency improvement (all areas are open to discussion). They also provide managers with the opportunity to show support and encouragement regarding the employees professional growth. Information and feedback obtained during these meetings has been beneficial to both the Agency and the employee as it promotes inclusion and diversity for current and future employees.

What has been the greatest success/es regarding inclusiveness in your Department?

Inclusiveness has lifted employee moral significantly and has created more of a team dynamic within the Agency. Employees feel that they have a role/part in the "big picture" of what the Agency does and is. They are voice(s) that can and will be heard.

What opportunities for improvement have you found, and how will you address them?

The Agency encourages employees to express themselves based on their unique perspectives. The Agency has non-discriminative policies in place.

#### **Accomplishments and Resource Needs**

In this section, please highlight your Department's successes in achieving a diverse workforce. Describe your Department's assessment of resource needs from the Civil Rights Office. Please share any suggestions and recommendations for improvement you can offer regarding current policies and procedures. Feel free to use examples or specify by job group.

Please include your Department's current compliance rates with required training offered by the Civil Rights Office. All employees must complete the Harassment and Discrimination Prevention Training and the Civil Rights Training every two years.

	Harassment and Discrimination Prevention Training	Civil Rights Training
Total number of Managers	18	18
Managers completed	12	1
Percent of Managers completed	67%	6%
Total number of Employees (non-supervisors/managers)	20	20
Employees (non-supervisors/managers) completed	16	4
Percent of Employees (non- supervisors/managers) completed	80%	20%

<sup>\*</sup>Harassment and Discrimination Prevention training to be completed by June 2022.

<sup>\*</sup> Civil Rights Training in progress for Supervisors/Managers and Non-Supervisors/Managers to be completed by June 2022.

## **Section 8 Follow up requested by the Commission**

Please discuss any follow-up requested by the Commission during past years' presentations on the Departmental Equal Opportunity Plan in this section. Follow up may occur via action, memorandum, or additional presentation to the Commission.

No follow up request was made by the Commission during 2021.

## Title VI of the Civil Rights Act Implementation (Under the County's <u>Title VI of the Civil Rights Act Implementation Plan</u>)

	Requirement	Implementation Notes	Completed
	Title VI notice at public	Located on back door and in	Yes
	counters	break room	
	Internal process to	All complaints are forwarded	Yes
	forward discrimination	to the Civil Rights Office	
	complaints to Civil	immediately	
_	Rights Office		
General	Nonstandard contracts	The Agency uses a template	Yes
	include a	created and used by the	
	nondiscrimination clause	County, which includes a	
	D : 11 : 1	nondiscrimination clause	N.T.
	Data is collected on the		No
	ethnicity and language of		
	people served		Yes
	Departmental language assessment completed		1 68
	Vital documents	As needed	Yes
	translated into Spanish	As needed	168
	Website – minimize	As needed	yes
	PDFs. When using PDFs,	115 1166464	J CS
	include a Spanish version		
	Procedures and budget	On a project basis	Yes
	for the use of	1 3	
_	interpretation and		
Language	translation services		
Access	Public voicemails in	In progress	
	English and Spanish		
	Public counters: language		No
	charts available		
	Public counters: all		Yes
	signage in English and		
	Spanish		
	Public counters:	Bilingual staff are available to	Yes
	procedures to have	thepublic	
	bilingual staff available		

Community Engagement	Projects, programs, policies, and services reflect County stakeholders and are sensitive to diverse demographic backgrounds Analyzed potential disproportionate adverse human health or environmental effect on communities of color, tribal communities, or others underrepresented in the public process	No
	Considerations taken to ensure equitable engagement  Key community engagement contacts established	Yes