



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Wednesday, March 8, 2023

10:30 A.M. to 12:00 P.M.

Monterey County Emergency Medical Services Agency

Cinnamon Room

1441 Schilling Place, Salinas, CA 93901

Zoom attendance information is attached
Available for members of the public only
EMCC members must be present on site

I. CALL TO ORDER/INTRODUCTIONS

II. PUBLIC COMMENT

Any member of the public may address the Committee for a period not to exceed three (3) minutes on any issue not on the Committee's agenda. The EMCC will listen to all communications but may not take any action.

III. APPROVAL OF PAST EMCC MEETING MINUTES

- A. January 11, 2023 EMCC Meeting Minutes-*Approval*
- B. February 8, 2023 EMCC Special Meeting Minutes-*Approval*

IV. REPORTS

- A. Medical Advisory Subcommittee (MAC): January 11, 2023 Draft Meeting Minutes- (Jesse Allured)
 - a. EMS Quality Improvement Program Highlights (Blake Andersen)
- B. Operations Subcommittee (Ops): January 11, 2023 Draft Meeting Minutes (Blake Andersen)
- C. EMS Agency Director Report (Teresa Rios)
- D. MHOAC Activities (Jesse Allured)

V. EMS SYSTEM PERFORMANCE METRICS

- A. Communications Testing (Kimberley Hernandez)—*Report*
 - 800MHz. Radio
 - ReddiNet
- B. Contract Compliance Working Group (Kimberley Hernandez)—*Report*
 - AMR Response Time Performance
 - MPDS

To promote a green environment, full agenda packets are not provided at the meeting. However, a full packet, including the agenda and supporting documents, is available for review at the EMS Agency during working hours 72-hours before the meeting. Full agenda packets are also available on the EMS Agency's Website at www.MoCoEMS.org



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



C. Fire-Based Transport Provider Report (Kimberley Hernandez) *Report*

VI. OLD BUSINESS

A. EMCC Membership-(Steve Brooks) *Report*

1. Membership renewal
2. Form 700
3. Attendance requirements

B. Monterey County Emergency Medical Services Ordinance Revision (9/22)-(Debra Hopgood) *Report*

C. Fort Hunter Liggett Fire Department-Change in service levels-(Debra Hopgood) *Report*

VII. NEW BUSINESS

A. Medical Advisory Subcommittee (Jesse Allured) *Action*

1. EMCC endorsement for MAC
 - a. Justin Reyes-ALS Fire representative
 - b. Chelsi Mettler-Natividad Base Coordinator alternate
 - c. David Thompson-SVMH Base Coordinator alternate

B. EMS Operations Subcommittee (Blake Andersen) *Action*

1. EMCC endorsement for EMS Operations Committee
 - a. Justin Reyes-Non-Contract Ambulance Provider

C. EMCC Annual Report to the Board (Teresa Rios) *Report*

D. ET-3 Program Review and Continuation (Debra Hopgood) *Report*

E. Brown Act and AB 2449 (Susan Blich) *Report*

VIII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER

Any member of the committee may make announcements or comments. The EMCC may not discuss or take any action on any item raised during announcements, except to decide whether to place the matter on a subsequent agenda.

- A. CAO Report-New CAO for Monterey County-Sonia De La Rosa
- B. Mercy Air recognition by the Board of Supervisors

IX. NEXT MEETING

The next regularly scheduled EMCC meeting is scheduled for Wednesday, May 10, 2023 at 10:30 a.m. Room information will follow.

To promote a green environment, full agenda packets are not provided at the meeting. However, a full packet, including the agenda and supporting documents, is available for review at the EMS Agency during working hours 72-hours before the meeting. Full agenda packets are also available on the EMS Agency's Website at www.MoCoEMS.org



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



X. ADJOURNMENT

Attachments:

1. Zoom Meeting Information
2. EMCC January 11, 2023 draft meeting minutes
3. EMCC February 8, 2023 draft meeting minutes
4. MAC January 11, 2023 draft meeting minutes
5. EMS Ops January 11, 2023 draft meeting minutes
6. EMS Agency Director's report
7. MHOAC staff report
8. MHOAC presentation
9. 800MHZ radio testing report
10. ReddiNet MCI drill report
11. Contract Compliance report
12. Fire-based ambulance provider report
13. EMCC membership staff report
14. MAC appointments report
15. EMS Ops appointment report
16. Brown Act/AB 2449 report
17. CAO Rundown
18. Mercy Air recognition

Notices

Meeting access issues through Zoom: Please contact Kimberley Hernandez at: (831) 755-4738 or hernandezk4@co.monterey.ca.us.

ALTERNATE AGENDA FORMATS: If requested, the agenda shall be made available in appropriate alternative formats to persons with a disability, as required by Section 202 of the Americans with Disabilities Act of 1990 (42 USC Sec. 12132), and the federal rules and regulations adopted in implementation thereof. Individuals with a disability requiring a modification or accommodation, including auxiliary aids or services, to participate in the public meeting may make these requests to the EMS Director at least 3 days prior to the Emergency Medical Care Committee Meeting.

TO ADDRESS THE COMMITTEE ON A MATTER ON THE AGENDA: When the agenda item is called, raise your hand, and wait for recognition by the Committee Chair. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the specific subject under discussion. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

To promote a green environment, full agenda packets are not provided at the meeting. However, a full packet, including the agenda and supporting documents, is available for review at the EMS Agency during working hours 72-hours before the meeting. Full agenda packets are also available on the EMS Agency's Website at www.MoCoEMS.org



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



TO ADDRESS THE COMMITTEE ON A MATTER NOT ON THE AGENDA: When the agenda item for public comment is called, raise your hand and wait for recognition by the Committee Chair. Public comments shall not pertain to matters on the agenda. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

DOCUMENT DISTRIBUTION: Documents related to agenda items that are distributed to the Committee less than 72 hours prior to the meeting shall be available for public inspection at the EMS Agency Office, 1441 Schilling Place, Salinas, California. Documents distributed to the Committee at the meeting by EMS Agency staff will be available at the meeting.

MEETING AUDIO AND VIDEO RECORDED: This meeting is audio and video recorded. A copy of the recording is available following the meeting on the EMS Agency website at www.MoCoEMS.org

To promote a green environment, full agenda packets are not provided at the meeting. However, a full packet, including the agenda and supporting documents, is available for review at the EMS Agency during working hours 72-hours before the meeting. Full agenda packets are also available on the EMS Agency's Website at www.MoCoEMS.org

You are invited to a Zoom webinar.

When: **Wednesday, March 8, 2023 10:30 AM to 12:00 PM Pacific Time (US and Canada)**

Topic: Monterey County EMS - Emergency Medical Care Committee (EMCC)

Please click the link below to join the webinar:

<https://montereycty.zoom.us/j/92680990619>

Attending the Meeting by Video



Using a computer or laptop:

Simply click the following link to get started: <https://montereycty.zoom.us/j/92680990619>

You will need to make sure that your computer or laptop is properly connected to working speakers and/or a microphone if you choose to participate with audio. If you plan on using your computer or laptop for video only, you can also join the audio portion of the meeting simultaneously by following the phone call instructions below, using a phone.

Using an Android Phone or Tablet:

Click on the link below to visit the Zoom app page on the Google Play store and select to install the app.



https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US

Once the app has finished downloading to your device simply click the Zoom webinar link to begin:

<https://montereycty.zoom.us/j/92680990619>

Please note, you are not required to create or have a Zoom account.

Using an iPhone or iPad:

Click on the link below to visit the Zoom app page on the App Store and select to Get then Install the app.



<https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>

Once the app has finished downloading to your device simply click the Zoom webinar link to begin:

<https://montereycty.zoom.us/j/92680990619>

Please note, you are not required to create or have a Zoom account.

Attending the Meeting by Phone Call

To participate by phone call, you can use any of these numbers below:

162.255.37.11 (US West)
162.255.36.11 (US East)
115.114.131.7 (India Mumbai)
115.114.115.7 (India Hyderabad)
213.19.144.110 (Amsterdam Netherlands)
213.244.140.110 (Germany)
103.122.166.55 (Australia Sydney)
103.122.167.55 (Australia Melbourne)
149.137.40.110 (Singapore)
64.211.144.160 (Brazil)
149.137.68.253 (Mexico)
69.174.57.160 (Canada Toronto)
65.39.152.160 (Canada Vancouver)
207.226.132.110 (Japan Tokyo)
149.137.24.110 (Japan Osaka)

Enter this Meeting ID number: **926 8099 0619** when prompted. Please note there is no Participant Code, you will just hit # again after the recording prompts you. You will be placed in the meeting as an Attendee.

Public Comments

There will be time allocated in the meeting for Public Comments.

If you attend the Meeting through ZOOM via video and would like to make general public comment, or comment on a specific item on the agenda, you may Raise your Hand. If you are attending the meeting via Phone Call enter *9 on your keypad.



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE

**Meeting Minutes
Wednesday, January 11, 2023**

**Emergency Medical Services Agency
1441 Schilling Place, Salinas, CA 93901
Cinnamon Room
Meeting Available via Zoom
10:30-12:00**

Item	Discussion				Deliverable/Action
I. CALL TO ORDER/ INTRODUCTIONS	Members	Representing	Present	Absent	<ul style="list-style-type: none"> Meeting was called to order at 10:45 a.m. and roll call was taken. A quorum was present.
	Will Hiller	Ambulance Contractor	X		
	Tina Nieto	Law Enforcement		X	
	Sam Klemek	ALS – Fire	X		
	Jim Langborg, Chair	BLS – Fire	X		
	Harry Robins	Citizen Representative	X		
	Jodi Schaffer	Citizen Representative		X	
	Luz Garcia	Citizen Representative		X	
	Paul Wood-Vice Chair	City Managers	X		
	Dr. Nikolas Greenson	Emergency Physicians	X		
		EMT/Paramedic		N/A	
	Carla Spencer	Hospital Administration		X	
	Jon Anthony	Monterey County Parks Department	X		



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion			Deliverable/Action
	Ex Officio Members	Representing	Present	Absent
	Teresa Rios	EMS Agency Director		X
		Office of Emergency Services		X
	LeeAnn Magoski	Emergency Communications	X	
	Alternate Members	Representing	Present	Absent
	Michael Esslinger	911 EOA Ambulance Provider		
	Chief Roger Rinehart	ALS Fire	X	
	Chief Cheryl Goetz	BLS Fire		
	<i>Vacant</i>	Citizen Rep 1		
	<i>Vacant</i>	Citizen Rep 2		
	<i>Vacant</i>	Citizen Rep 3		
	Ben Harvey	City Managers		N/A
	Dr. Noah Hawthorne	Emergency Physicians		
	<i>Vacant</i>	EMT/Paramedic		
	Jo Coffaro	Hospital Administration	X	
		Law Enforcement		
	Bandy Smith	Monterey County Parks Department		X
	EMS Agency Staff	Representing	Present	Absent
	Dr. John Beuerle	EMS Agency Medical Director	X	
	Steve Brooks	EMS Analyst	X	
	Roxann Seepersad	Epidemiologist II		
	Debra Hopgood	MA III	X	
	Kimberley Hernandez	EMS Analyst		
	Jesse Allured	EMS Analyst	X	
	Blake Andersen	EMS Analyst	X	
	Guests in Attendance			



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
	Sam Balesteri Ryan Alexander Jeff Horner Ben Hitchcock Saundra Flores Rachel Kneeland Gaudenz Panholzer Devon Haggie 	
II. PUBLIC COMMENT	A. None	
III. APPROVAL OF PAST EMCC MEETING MINUTES		
A. November 9, 2022 EMCC Meeting Minutes	A. Motion to approve the Meeting Minutes of the November 9, 2022, December 7, 2022, and January 4, 2023 meetings by Jo Coffaro. Second by Will Hiller. Motion carried.	A. Minutes approved.
B. December 7, 2022 EMCC Special Meeting Minutes		



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
C. January 4, 2023 EMCC Special Meeting Minutes		
IV. REPORTS		
A. November 9, 2022 Medical Advisory Subcommittee (MAC): Draft Meeting Minutes and QI report. (Jesse Allured)	A. MAC agenda is included in the agenda packet. CQI-TAG report is also in the agenda packet. Will be releasing the Annual QI Plan to the EMS Authority.	A. As noted
B. November 9, 2022 Operations Subcommittee (Ops):	B. Ops Committee minutes are included in the agenda packet.	B. Report
C. EMS Agency Update (Debra Hopgood)	C. Agenda packet includes a staff report on the EMS Agency activities. EMS Agency has reviewed its activities for 2022. Theme looks to be collaboration. New programs include ET-3 and buprenorphine. 2023 will bring a revision to the EMS Ordinance, increase use of HDE, automation to EMT and paramedic application processes, and an update to public access AED database.	C. Report
D. MHOAC Activities (Debra Hopgood)	D. Written report included in the agenda packet. Update is additional MHOAC work in the EOC with activation of the EOC due to the winter storms.	D. As noted



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
<p>V. EMS SYSTEM PERFORMANCE METRICS</p> <p>A. Communications Testing (Kim Hernandez) Report</p> <ul style="list-style-type: none"> • 800Mhz Radio • ReddiNet <p>B. Contract Compliance Working Group (Kimberley Hernandez)</p> <ol style="list-style-type: none"> 1. AMR Response/ Dispatch Time Performance 2. MPDS <p>C. Fire-Based Providers Response Time Reports (Kimberley Hernandez)</p>	<p>A. Data reports provided in the agenda packet. Testing results remained consistent.</p> <p>B.</p> <ol style="list-style-type: none"> 1. Report included in agenda packet. All Zones were compliant with 90% or greater compliance except for Yellow Zone at 88% for October. Yellow Zone compliance improved in the remaining months. 2. MPDS performance was 74% which is the highest it has been for over a year. <p>C. Report will be provided at the March 2023 meeting.</p>	<p>A. Report</p> <p>B. Report.</p> <p>C. EMS Agency will report in a summary format.</p>
<p>VI. OLD BUSINESS</p> <p>A. Pulsepoint</p>	<p>A. Jessie Macias, intern, was brought on to enter data into the Pulsepoint database. Is reaching out to the AED sites to confirm location of the AED at the site. About 3 more weeks of work, not including adding images for the AED location at the site. Benefit of including an image of the AED is to show the location in a visual format rather than relying on a description.</p>	<p>A. EMS Agency staff will reach out to members to encourage completion of requirements.</p>



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
<p>B. EMCC Membership Status (Steve Brooks)</p> <p>1. Membership Requirements</p> <p>C. Buprenorphine For Narcotic Overdose Prevention (Jesse Allured)</p> <p>D. EMCC Bylaws Refresh (Steve Brooks)</p> <p>E. Monterey County EMS Ordinance Revision (Debra Hopgood)</p> <p>F. Fort Hunter Liggett FD-Change in Service Levels (Debra Hopgood)</p>	<p>B. Two more meetings before expiration of half of the EMCC membership. Will need recommendations from the proposing organization. EMS Agency will be looking to obtain contact information as our information is not complete for many members. Roger Rinehart announces that he will be resigning from the alternate position on EMCC as he has accepted a position in San Luis Obispo County.</p> <p>C. Go live for Buprenorphine is April 1, 2023. AMR has completed training of their paramedics in preparation for going live.</p> <p>D. EMS Agency is continuing to refresh the Policy for EMCC and subcommittees to change MAC and Ops to not be Brown Act meetings. The current policy has served its time but it is time to refresh the policy. Will be looking for feedback on the bylaws and for the EMS Committee policy update.</p> <p>E. EMS Agency has been working with County Counsel office to create an updated Ordinance draft. A work in progress that will be brought to this committee when the draft is completed.</p> <p>F. EMS Agency has been working with FHLFD and County Counsel office to create a draft agreement. The draft has been completed and is being reviewed by FHLFD prior to going to the Board for approval. FHLFD will continue to respond off-base under mutual aid.</p>	<p>B. EMS Agency will reach out to members that are expiring and to all members for contact information</p> <p>C. As noted</p> <p>D. Bylaws and policy will be brought to EMCC when completed.</p> <p>E. Draft will be presented to EMCC when completed.</p>
<p>VII. NEW BUSINESS</p> <p>A. MAC Membership Endorsement (Steve Brooks)</p>	<p>A. It is the responsibility to concur with the EMS Director for appointment of members to the Medical Advisory Committee (MAC). Information about the nominees is included in the agenda packet. The EMS Agency requests</p>	<p>A. As noted</p>



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
1. Jaime Tovar-Mee Memorial Hospital ED representative 2. Josh Savinon-BLS Fire agencies	EMCC endorsement of the nominees. Motion to endorse Jaime Tovar and Josh Savinon by Sam Klemek with second by Paul Wood. Motion carried.	
B. AMR Request For Rate Adjustment (Kimberley Hernandez)	B. AMR is entitled to a rate increase under the terms of their contract with the County. AMR is requesting a 5% rate increase. This is less than the formula allows. The request must go to the Board for approval. Will go to the Board on 2/1/23. Report only.	B. As noted.
C. EMS Plan 2019-2021	C. EMS Agency is requesting an endorsement of the EMS Plan for years 2019 through 2021. The submission of the Annual Plan was put on hold by EMSA during the pandemic. The EMS Agency is submitting the three years together in a single document which shows the annual information. The Annual Plan is labeled as a “plan” but is more of a report of activities and EMS system status. Motion to endorse the 2019-2021 EMS Plan by Jo Coffaro with a second by Jim Langborg. Motion carries.	C. As noted
D. AB 361 Report on Requirements. <ul style="list-style-type: none"> • EMCC findings that meet AB 361 requirements • Special meeting 	D. EMCC shall determine that the findings meeting the AB 361 requirements continue to exist. Motion to confirm the AB 361 requirements continue to exist by Paul Wood. Second by Jo Coffaro. Motion carried. EMS Agency staff recommends a special EMCC meeting for AB361 findings on February 8, 2023. The hope is that there will be a way to continue to meet remotely so will keep the AB 361 meeting.	D. AB 361 requirements remain in effect
E. Governor Newsom Ends California State of Emergency	E. Governor Newsom did end the State of Emergency effective 2/28/2023. Will effectively end ability to meet under AB 361. Likely to return to meeting in person.	E. EMS Agency staff will notice members of



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
F. EMCC Calendar for 2023	F. The EMCC calendar for 2023 is included in the agenda packet	meeting attendance requirements.
VIII. ANNOUCEMENTS/ FOR THE GOOD OF THE ORDER	<ul style="list-style-type: none"> • Sam Balesteri wishes to commend all agencies for their response and activities during the storms. 	<ul style="list-style-type: none"> • As noted
IX. NEXT MEETING	<ul style="list-style-type: none"> • The next regular EMCC meeting will be March 8, 2023 at 10:30 a.m. Will likely be an in-person meeting. 	<ul style="list-style-type: none"> • As noted
X. ADJOURNMENT	<ul style="list-style-type: none"> • Meeting adjourned by Jim Langborg at 11:35 a.m. 	<ul style="list-style-type: none"> • Meeting was adjourned.

DRAFT



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE

Meeting Minutes

**Special Meeting of the EMCC
Wednesday, February 8, 2023**

**Emergency Medical Services Agency
1441 Schilling Place, Salinas, CA 93901**

DRAFT

**Meeting Available via Zoom
9:00-9:15 a.m.**

Item	Discussion				Deliverable/Action
I. CALL TO ORDER/ INTRODUCTIONS	Members	Representing	Present	Absent	<ul style="list-style-type: none"> Meeting was called to order at 09:01 and roll call was taken. A quorum was present.
	Will Hiller	Ambulance Contractor	X		
	Tina Nieto,	Law Enforcement	X		
	Sam Klemek	ALS – Fire	X		
	Jim Langborg-Chair	BLS – Fire	X		
	Harry Robins	Citizen Representative	X		
	Jodi Schaffer	Citizen Representative	X		
	Luz Garcia	Citizen Representative		X	
	Paul Wood	City Managers	X		
	Nikolas Greenson	Emergency Physicians		X	
	Vacant	EMT/Paramedic		N/A	
	Carla Spencer	Hospital Administration	X		
	Jon Anthony	Monterey County Parks Department	X		



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion			Deliverable/Action
	Ex Officio Members	Representing	Present	Absent
	Teresa Rios	EMS Agency Director	X	
		Office of Emergency Services		
	LeeAnn Magoski	Emergency Communications		X
	Alternate Members	Representing	Present	Absent
	Michael Esslinger	911 EOA Ambulance Provider	X	
		ALS Fire		
	Cheryl Goetz	BLS Fire		
	<i>Vacant</i>	Citizen Rep 1		
	<i>Vacant</i>	Citizen Rep 2		
	<i>Vacant</i>	Citizen Rep 3		
	Ben Harvey	City Managers		N/A
	Noah Hawthorne	Emergency Physicians		
	<i>Vacant</i>	EMT/Paramedic		
	Jo Coffaro	Hospital Administration		
		Law Enforcement		N/A
	Bandy Smith	Monterey County Parks Department		
	EMS Agency Staff	Position	Present	Absent
	John Beuerle	EMS Agency Medical Director		X
	Steve Brooks	EMS Analyst-Secretary	X	
	Debra Hopgood	MA III	X	
	Kimberley Hernandez	EMS Analyst		X
	Jesse Allured	EMS Analyst	X	
	Blake Anderson	EMS Analyst		X
	Korina Moreno	Admin Services Asst.	X	



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion				Deliverable/Action
	Roxann Seepersad	Epidemiologist		X	
	Guests in Attendance				
	Rachel Kneeland				
II. NEW BUSINESS					
A. AB 361 Findings that a State of Emergency Exists to Allow Meeting Under the Rules of AB 361.	A. Motion by Harry Robins to consider finding, pursuant to AB 361 and in order for the EMCC to continue meeting remotely, that the COVID-19 pandemic state of emergency declared by Governor Newsom is still in effect; the EMCC has reconsidered the circumstances of the state of emergency; and the Monterey County Health Officer continues to recommend social distancing measures for meeting of the legislative bodies. Second by Jodi Schaffer. Motion carried.				A. AB 361 conditions exist. Motion carried.
IV. NEXT MEETING	<ul style="list-style-type: none"> The next regularly scheduled EMCC meeting will be Wednesday, March 8, 2023 at 10:30 a.m. Attendance in person or by Zoom. Location will be the Cinnamon Room at 1441 Schilling Place, Salinas. 				<ul style="list-style-type: none">
V. ADJOURNMENT	<ul style="list-style-type: none"> Meeting was adjourned at 9:05. 				<ul style="list-style-type: none"> Meeting was adjourned.



**Monterey County EMS Agency
Medical Advisory Subcommittee (MAC)**



Meeting Minutes: January 24, 2023

**Monterey County EMS Agency
1441 Schilling Place
Salinas, California 93901
Virtual by Zoom
0830 to 1000 Hours**

Item	Discussion	Deliverable/Action																																												
1) Call Meeting to Order & Introductions	<p>MAC members and guests introduced themselves. The following people were present.</p> <table border="1" data-bbox="573 719 1344 1414"> <thead> <tr> <th>Members</th> <th>Representing</th> <th>Present</th> <th>Absent</th> </tr> </thead> <tbody> <tr> <td>Dr. John Beuerle (Chair)</td> <td>EMS Agency</td> <td align="center">X</td> <td></td> </tr> <tr> <td>1. Dr. Michelle Kalinski</td> <td>CHOMP ED Physician</td> <td></td> <td align="center">X</td> </tr> <tr> <td>2. Dr. Derek Orchard</td> <td>NMC ED Physician</td> <td></td> <td align="center">X</td> </tr> <tr> <td>3. Dr. Nikolas Greenson</td> <td>SVMH ED Physician</td> <td align="center">X</td> <td></td> </tr> <tr> <td>4. Dr. Noah Hawthorne</td> <td>Mee ED Physician</td> <td align="center">X</td> <td></td> </tr> <tr> <td>5. Christy Soboleski</td> <td>CHOMP Base</td> <td align="center">X</td> <td></td> </tr> <tr> <td>6. Cassie Caldera</td> <td>NMC Base</td> <td align="center">X</td> <td></td> </tr> <tr> <td>7. Kerry Kantmann</td> <td>SVMH Base</td> <td align="center">X</td> <td></td> </tr> <tr> <td>8. <i>Vacant</i></td> <td>Mee ED Receiving</td> <td></td> <td align="center">X</td> </tr> <tr> <td>9. <i>Vacant</i></td> <td>First Responder Paramedic (ALS)</td> <td></td> <td align="center">X</td> </tr> </tbody> </table>	Members	Representing	Present	Absent	Dr. John Beuerle (Chair)	EMS Agency	X		1. Dr. Michelle Kalinski	CHOMP ED Physician		X	2. Dr. Derek Orchard	NMC ED Physician		X	3. Dr. Nikolas Greenson	SVMH ED Physician	X		4. Dr. Noah Hawthorne	Mee ED Physician	X		5. Christy Soboleski	CHOMP Base	X		6. Cassie Caldera	NMC Base	X		7. Kerry Kantmann	SVMH Base	X		8. <i>Vacant</i>	Mee ED Receiving		X	9. <i>Vacant</i>	First Responder Paramedic (ALS)		X	<ul style="list-style-type: none"> Meeting called to order at 08:32 Attendance as noted Confirmed we had a MAC 'quorum' <p>Jamie Tovar will be a representing Mee Memorial as a voting member starting 01/25/2023</p>
Members	Representing	Present	Absent																																											
Dr. John Beuerle (Chair)	EMS Agency	X																																												
1. Dr. Michelle Kalinski	CHOMP ED Physician		X																																											
2. Dr. Derek Orchard	NMC ED Physician		X																																											
3. Dr. Nikolas Greenson	SVMH ED Physician	X																																												
4. Dr. Noah Hawthorne	Mee ED Physician	X																																												
5. Christy Soboleski	CHOMP Base	X																																												
6. Cassie Caldera	NMC Base	X																																												
7. Kerry Kantmann	SVMH Base	X																																												
8. <i>Vacant</i>	Mee ED Receiving		X																																											
9. <i>Vacant</i>	First Responder Paramedic (ALS)		X																																											



Monterey County EMS Agency Medical Advisory Subcommittee (MAC)



10. <i>Vacant</i>	First Responder EMT (BLS)		X	Josh Savinon will be a representing EMT (BLS) First Responders as a voting member starting 01/25/2023
11. <i>Vacant</i>	Primary Ambulance Paramedic (ALS)		X	
12. Benjamin Hitchcock	Contracted Ambulance Provider	X		
13. Jeff Horner	Air Ambulance Provider	X		
14. Tina Nieto	Law Enforcement Agencies		X	
Alternates				
1. Dr. Reb Close	CHOMP ED Physician	X		
2. Dr. Cole Klick	NMC ED Physician		X	
3. <i>Vacant</i>	SVMH ED Physician		X	
4. Dr. Bryan Darger	Mee ED Physician		X	
5. <i>Vacant</i>	CHOMP Base		X	
6. <i>Vacant</i>	NMC Base		X	
7. <i>Vacant</i>	SVMH Base		X	
8. Michelle Villanueva	Mee ED Receiving		X	
9. <i>Vacant</i>	First Responder Paramedic (ALS)		X	
10. <i>Vacant</i>	First Responder EMT (BLS)		X	
11. <i>Vacant</i>	Primary Ambulance Paramedic (ALS)		X	



Monterey County EMS Agency Medical Advisory Subcommittee (MAC)



	12. Rachel Kneeland	Contracted Ambulance Provider		X	
	13. Christopher Cuzner	Air Ambulance Provider		X	
	14. <i>Vacant</i>	Law Enforcement Agencies		X	
	EMS Agency Staff				
	Teresa Rios	EMS Director	X		
	Dr. John Beuerle	EMS Med Director	X		
	Steve Brooks	EMS Analyst	X		
	Kimberley Hernandez	EMS Analyst	X		
	Debra Hopgood	Management Analyst III	X		
	Roxann Seepersad	Epidemiologist II		X	
	Blake Anderson	EMS Analyst	X		
	Jesse Allured	EMS Analyst	X		
	Guests				
	Devon Haggie	FHL	X		
	Carlos Vega	Marina FD	X		
	Justin Reyes	MCRFD	X		
	Ryan Alexander	Salinas FD	X		
	Josh Savinon	Greenfield FD	X		
2) Public Comment	No items				• Information only



Monterey County EMS Agency Medical Advisory Subcommittee (MAC)



3) Approval of Minutes	<p>A. Approval of November 9, 2022 – MAC Meeting minutes.</p> <p>B. Approval of December 7, 2022 – MAC AB361 Special Meeting minutes.</p> <p>C. Approval of January 4, 2023 – MAC AB361 Special Meeting minutes.</p>	<ul style="list-style-type: none"> • Motion for approval – J. Horner. Second – B. Hitchcock. Roll call vote conducted. Motion carried.
4) Correspondence	None Received.	<ul style="list-style-type: none"> • Information only
5) Reports A. EMS Agency Updates B. MHOAC Activities C. Ambulance Patient Offload Times (APOT)	<p>T. Rios: A staff report was included in the agenda packet however a verbal report was also given. Meaningful highlights included approval of a paramedic training institution, implementation of ET3 and the planning required for the Tri-County EMS Buprenorphine project. A heartfelt appreciation to the EMS stakeholders was expressed.</p> <p>J. Allured: A staff report was included in the agenda packet and was supplemented with a brief verbal report. Pursuant to the 2023 Winter Storm event, the MoCo Op Area EOC is still activated at Level 3 (lowest level) in order to support the on-going road closures on Highway 1 in the Big Sur communities and general recovery efforts. The end of the State of Emergency is slated to occur on February 28, 2023. We are evaluating what that end in emergency declaration means for us locally. In addition, a MHOAC Program Memo – Staff Report was included in the agenda packet.</p> <p>K Hernandez: A staff report was included in the agenda packet and was supplemented with a verbal report. Overall, APOT data remained stable and continues to be reported weekly.</p>	<ul style="list-style-type: none"> • Information only • Information only • Information only



Monterey County EMS Agency Medical Advisory Subcommittee (MAC)



<p>6) Old Business</p> <p>A. LOSOP – Blood & Blood Product Transfusion Monitoring</p> <p>B. MAC Membership Updates</p> <p>C. Triage Tag Days</p> <p>D. 2023 Policy/Protocol Review Cycle</p>	<p>D. Hopgood: The EMS Agency is still moving forward with this project and submitting an LOSOP application and developing related training materials.</p> <p>J. Allured: A staff report was included in the agenda packet and was supplemented with a verbal report. There are still a few open vacancies on the committee. These include representation from an ALS Fire and a paramedic from the Contracted Ambulance Provider. In addition, there are also a handful of alternate vacancies open which we are making efforts to fill.</p> <p>S. Brooks: Three (3) Triage Tag Day trainings were held on November 14, 15, and 17, 2022. In preparation, the EMS Agency created a PowerPoint training for use by EMS service provider organizations to train their personnel. The training included a review of START Triage, the MDS Triage Tag currently used in Monterey County, and information about the use of the triage tags on the training days. The PowerPoint was also distributed to EMS providers as a pdf for individual study. Push notifications through the MoCo EMS app leading up to and on the training days were sent. Despite these efforts, less than 25% of EMS patients received triage tags. The EMS Agency will be evaluating in an effort to be successful in the next Triage Tag Day training.</p> <p>S. Brooks: A staff report, including proposed updates was included in the agenda packet and was supplemented with a verbal report provided an update. The EMS Agency has received and reviewed all public comments. The policies have been revised accordingly, and updated policies/protocols are posted online and were also sent to interested stakeholders. The EMS Agency additionally held</p>	<ul style="list-style-type: none"> • Information only • Information only. The EMS Agency will continue to work to identify and fill open positions. • Information only. The EMS Agency will continue to work to identify opportunities for improvement. • Information only
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Monterey County EMS Agency Medical Advisory Subcommittee (MAC)



<p>E. Tri-County EMS Buprenorphine LOSOP Item</p> <p>F. Health Data Exchange (HDE) Implementation</p> <p>G. MAC Bylaws Clean Up</p> <p>H. MCRFD – EMT Expanded Scope Program</p>	<p>three (3) separate virtual townhall meetings to allow stakeholders an opportunity to further engage in the process.</p> <p>J. Allured: Provided a brief project overview and status update. On 12/13/2022, the CA EMSA Authority approved the Tri-County EMS Buprenorphine LOSOP. AMR locally has begun training their personnel. We are still planning on a 4/1/2023 ‘go-live’ date.</p> <p>K Hernandez: We are still working with Mee Memorial to set-up appropriate meetings. We are holding a second meeting with NMC in the coming weeks to further the HDE capabilities with their facility. The EMS Agency met with CHOMP last week and are eager to continue dialogue with implementing a true ‘bi-directional’ exchange of data. SVMH has had HDE implemented since 9/2021. This project will slowly be migrating to J. Allured.</p> <p>D. Hopgood: No report, this item is a place holder for policy 1020 that will go into effect on 7/1/2023.</p> <p>S. Brooks: Approval of EMT-Expanded Scope Program discussed. Chief Reyes provided additional context and discussion for the committee to consider in supporting an endorsement</p>	<ul style="list-style-type: none"> • Information only • Information only. • Information only. • Motion for approval and endorsement of MCRFD’s EMT Expanded Scope Program – B. Hitchcock. Second – J. Horner. Roll call vote conducted. Motion carried.
<p>7) New Business</p> <p>A. 2023 EMS Agency – Meeting Calendar</p> <p>B. MAC Nominations</p>	<p>J. Allured: A 2023 EMS Agency – Meeting Calendar document was included in the agenda packet.</p> <p>J. Allured: A staff report was included in the agenda packet and was supplemented with a verbal report. We introduced two nominations:</p>	<ul style="list-style-type: none"> • Information only • Information only



Monterey County EMS Agency Medical Advisory Subcommittee (MAC)



<p>C. MAC Committee Membership Information & Term</p> <p>D. AB 361 Requirements for Remote Meetings</p>	<ol style="list-style-type: none"> 1) Mr. Josh Savinon - representing EMT (BLS) First Responders, nominated by the Fire Chief's Association. Josh is a Firefighter with Greenfield FD. 2) Ms. Jamie Tovar - representing Mee Memorial. Jamie is a Registered Nurse (RN) with Mee Memorial. <p>J. Allured: The EMS Agency will be sending correspondence to each MAC member to verify contact information and to highlight each member's current term expiration date.</p> <p>Dr. John Beuerle/J. Allured: Consider finding, pursuant to AB 361 and in order for the MAC to continue meeting remotely, that the COVID-19 pandemic state of emergency declared by Governor Newsom is still in effect; the MAC has reconsidered the circumstances of the state of emergency; and the Monterey County Health Officer continues to recommend social distancing measures for meetings of the legislative bodies.</p>	<ul style="list-style-type: none"> • Information only • Motion for approval – Dr. Greenson. Second – C. Soboleski. Roll call vote conducted. Motion carried.
<p>8) EMS System QI Program</p>	<p>B. Anderson/D. Hopgood: A staff report was included in the agenda packet and was supplemented with a verbal report.</p> <ol style="list-style-type: none"> 1) STEMI and CVA groups have not met since our last meeting but are currently reviewing/refining GWTG data. The EMS Agency is currently developing a STEMI and CVA system of care annual plan. 2) TEQIC has also not met since our last meeting. NMC was recently reverified as a Level II trauma center by ACS through 11/7/2025! This is a huge accomplishment and speaks to the incredible quality of care and high-level of commitment to the residents and visitors of Monterey County. The EMS Agency is developing an annual Trauma System Status Report 	<ul style="list-style-type: none"> • Information only



Monterey County EMS Agency Medical Advisory Subcommittee (MAC)



	3) CQI-TAG met in mid-December. CQI-TAG will be looking at improvements to the cardiac system of care.	
9) Future Agenda Items:	No future agenda items provided	
10) Announcements/Good of the Order	None	<ul style="list-style-type: none">• Information only
11) Next meeting date	<p>The next special meeting MAC to reconsider AB361 remote meeting requirements is tentatively scheduled for Wednesday, February 8, 2023, at 09:15. Location and Zoom information will follow.</p> <p>The next regularly scheduled MAC meeting is scheduled for Wednesday, March 8, 2023, at 08:30 AM. Location and Zoom information will follow.</p>	<ul style="list-style-type: none">• Information only
12) Adjournment	Meeting adjourned at 09:29 AM	



**MONTEREY COUNTY EMS AGENCY
OPERATIONS SUBCOMMITTEE (OPS)**

**Meeting Minutes
January 24, 2023**

Draft



**Emergency Medical Services Agency
1441 Schilling Place
Salinas, California
1:00 – 2:30 p.m.**

Item	Discussion				Deliverable/Action																																
1. CALL TO ORDER A. Introductions	Tina Nieto called the meeting to order at 1:07 p.m. A quorum was present. Introductions of committee members, staff, and guests were done.				A. As noted																																
<table border="1"> <thead> <tr> <th data-bbox="590 695 867 735">Members</th> <th data-bbox="867 695 1136 735">Representing</th> <th data-bbox="1136 695 1268 735">Present</th> <th data-bbox="1268 695 1404 735">Absent</th> </tr> </thead> <tbody> <tr> <td data-bbox="590 735 867 846">Vacant, Chair</td> <td data-bbox="867 735 1136 846">Fire-based Ambulance Provider</td> <td data-bbox="1136 735 1268 846"></td> <td data-bbox="1268 735 1404 846"></td> </tr> <tr> <td data-bbox="590 846 867 922">Tina Nieto, Vice Chair</td> <td data-bbox="867 846 1136 922">Law Enforcement</td> <td data-bbox="1136 846 1268 922">X</td> <td data-bbox="1268 846 1404 922"></td> </tr> <tr> <td data-bbox="590 922 867 998">Cassie Caldera</td> <td data-bbox="867 922 1136 998">Base Hospital Coordinator</td> <td data-bbox="1136 922 1268 998">X</td> <td data-bbox="1268 922 1404 998"></td> </tr> <tr> <td data-bbox="590 998 867 1109">Scott Houchin</td> <td data-bbox="867 998 1136 1109">Fire Department from an incorporated City</td> <td data-bbox="1136 998 1268 1109"></td> <td data-bbox="1268 998 1404 1109">X</td> </tr> <tr> <td data-bbox="590 1109 867 1219">Will Hiller</td> <td data-bbox="867 1109 1136 1219">Primary Ambulance Contractor</td> <td data-bbox="1136 1109 1268 1219">X</td> <td data-bbox="1268 1109 1404 1219"></td> </tr> <tr> <td data-bbox="590 1219 867 1365">Olivia Madrigal</td> <td data-bbox="867 1219 1136 1365">Monterey County Emergency Communications Department</td> <td data-bbox="1136 1219 1268 1365">X</td> <td data-bbox="1268 1219 1404 1365"></td> </tr> <tr> <td data-bbox="590 1365 867 1401">Jeff Horner</td> <td data-bbox="867 1365 1136 1401">Air Ambulance</td> <td data-bbox="1136 1365 1268 1401">X</td> <td data-bbox="1268 1365 1404 1401"></td> </tr> </tbody> </table>						Members	Representing	Present	Absent	Vacant, Chair	Fire-based Ambulance Provider			Tina Nieto, Vice Chair	Law Enforcement	X		Cassie Caldera	Base Hospital Coordinator	X		Scott Houchin	Fire Department from an incorporated City		X	Will Hiller	Primary Ambulance Contractor	X		Olivia Madrigal	Monterey County Emergency Communications Department	X		Jeff Horner	Air Ambulance	X	
Members	Representing	Present	Absent																																		
Vacant, Chair	Fire-based Ambulance Provider																																				
Tina Nieto, Vice Chair	Law Enforcement	X																																			
Cassie Caldera	Base Hospital Coordinator	X																																			
Scott Houchin	Fire Department from an incorporated City		X																																		
Will Hiller	Primary Ambulance Contractor	X																																			
Olivia Madrigal	Monterey County Emergency Communications Department	X																																			
Jeff Horner	Air Ambulance	X																																			



**MONTEREY COUNTY EMS AGENCY
OPERATIONS SUBCOMMITTEE (OPS)**

**Meeting Minutes
January 24, 2023**

Draft



Item	Discussion			Deliverable/Action
	<i>Vacant</i>	EMT/Paramedic from the Contracted 911 Ambulance Provider		
	<i>Vacant</i>	EMT or Paramedic from a Fire-based Ambulance Provider		
Ex-Officio Member				
	Dr. John Beuerle	EMS Medical Director	X	
Alternates				
	Lee Ann Magoski	Monterey County Emergency Communications Department		X
	Vacant	Law Enforcement Agency		X
	Ryan Alexander	Fire Department from an incorporated city	X	
EMS Agency Staff				
	Teresa Rios	EMS Director	X	
	Steve Brooks	EMS Analyst	X	



**MONTEREY COUNTY EMS AGENCY
OPERATIONS SUBCOMMITTEE (OPS)**

**Meeting Minutes
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Draft



Item	Discussion				Deliverable/Action
	Roxann Seepersad	Epidemiologist		X	
	Kimberley Hernandez	EMS Analyst	X		
	Debra Hopgood	Management Analyst III	X		
	Blake Andersen	EMS Analyst	X		
	Jesse Allured	EMS Analyst	X		
2. PUBLIC COMMENT	None				<ul style="list-style-type: none"> • None.
3. APPROVAL OF MINUTES A. OPS Subcommittee Minutes of September 14 and October 12, 2022— <i>Approval</i>	OPS Subcommittee Minutes of November 9 th and December 7 th of 2022, and January 4 th , 2023 were approved as written. <i>M/S Will Hiller/Jeff Horner</i>				<ul style="list-style-type: none"> • As noted.
4. CORRESPONDENCE	None				<ul style="list-style-type: none"> • None.
5. REPORTS A. EMS Agency Update	A. Teresa- A staff report was delivered to the committee, but a written report was not included in the agenda packet. Teresa wanted to thank the local agencies and committee members who have contributed to the recent storm response.				<ul style="list-style-type: none"> • As noted.



MONTEREY COUNTY EMS AGENCY OPERATIONS SUBCOMMITTEE (OPS)

Meeting Minutes
January 24, 2023

Draft



Item	Discussion	Deliverable/Action
C. New Chair Nomination	<p>C. With the retirement of David Jedinak, a new Ops Committee chair is needed. Will Hiller accepted Jeff Horner’s nomination from the previous Ops meeting and was voted in by the committee. <i>M/S Jeff Horner/Tina Nieto</i></p>	<ul style="list-style-type: none"> As noted.
<p>7. NEW BUSINESS A. Medical Alarm Calls One Year Review</p> <p>B. Air Ambulance ETAs</p>	<p>A. Kimberly Hernandez – The EMS agency has reviewed a year’s worth of data from a change in ambulance responses to unconfirmed medical alarms. Over the past year, AMR and the EMS agency have consistently audited all medical alarm calls to ensure that the changes have not negatively impacted the system. Kimberly presented her report. In summary, the data presented showed that 96% of unconfirmed medical alarm calls result in no transport. Based on this information, these changes overall allow for more ambulances to be available for priority calls.</p> <p>B. Kimberly Hernandez – During the last Ops meeting, it was brought to the EMS agency’s attention that there might be some issues with air ambulance ETAs from Mercy 20. The EMS agency tried to contact the County Communications leadership for further</p>	<ul style="list-style-type: none"> Information only. The EMS Agency will make further inquiries will continue to reach out to County Communications.



MONTEREY COUNTY EMS AGENCY
OPERATIONS SUBCOMMITTEE (OPS)

Meeting Minutes
January 24, 2023

Draft



Item	Discussion	Deliverable/Action
<p>C. Correspondence Regarding Changes to Salinas Fire Department’s Response to Priority “Alpha and Omega Calls” For Service</p>	<p>information but has not heard anything from their leadership team.</p> <p>C. Teresa introduced the letter from the Salinas Fire Department attached to the agenda packet. Ryan Alexander was able to speak further on the intent of this change. The overall goal was to improve the efficiency of dispatching Salinas Fire crews to medical aids. As fire crews are busy responding to medical aids that do not require fire assistance, other calls throughout the city experience delayed responses. However, this change could not be implemented since this change would impact every fire agency in the county. Mike Esslinger, Teresa Rios, Sandra Flores, and Kimberley Hernandez spoke further on this topic.</p>	<ul style="list-style-type: none"> • As noted.
<p>D. AB361 and the requirements for Remote Meetings</p>	<p>D. Motion by Tina Nieto to consider finding, pursuant to AB 361 and for the Ops to continue meeting remotely, that the COVID-19 pandemic state of emergency declared by Governor Newsom is still in effect; the Ops has reconsidered the circumstances of the state of emergency; and the Monterey County Health Officer continues to recommend social distancing measures for meetings of the legislative</p>	<ul style="list-style-type: none"> • As noted.



MONTEREY COUNTY EMS AGENCY OPERATIONS SUBCOMMITTEE (OPS)

Meeting Minutes January 24, 2023

Draft



Item	Discussion	Deliverable/Action
	bodies. Second by Will Hiller. Motion carried. The next AB 361 Special meeting is on Feb 8 th at 09:30.	
8. ANNOUNCEMENTS FOR THE GOOD OF THE ORDER	Justin Reyes- With David Jedinak retiring, Justin inquired about the process for filling his vacancy. Teresa Rios was able to answer his question.	<ul style="list-style-type: none"> The EMS Agency will notify the Fire Chiefs Association of the request for an official nomination for the newly vacated position.
8. NEXT MEETING	The next regularly scheduled Operations Subcommittee meeting will be held on Wednesday, March 8 th , 2023, at 1:00 p.m., location to be determined.	<ul style="list-style-type: none"> Informational only
9. ADJOURNMENT	Meeting adjourned at 1:40 pm.	<ul style="list-style-type: none"> As noted



COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: March 8, 2023
To: Emergency Medical Care Committee (EMCC)
From: Teresa Rios, EMS Director
Regarding: EMS Agency Updates Report

The EMS Agency is pleased to report on the following accomplishments and activities:

2023 Policy and Protocol Review Cycle. The EMS Agency is approaching the final phases of the Policy and Protocol Review Cycle. The policies and protocols were presented to MAC for endorsement. EMS Agency staff created a policy and protocol training tool and test with the goal of standardizing course objectives and to assist EMS CE providers in course development. To ensure ample time to train staff before the effective date of July 1, 2023, the policies and protocols, along with the training materials, will be released for training by April 1, 2023.

Get With The Guidelines-AHA Agreement. The EMS Agency is working with AHA staff to get clarification on some of the STEMI and stroke queries to ensure our interpretation of the data is correct.

Public Access AED Tracking and Use. Entry of AED locations into the PulsePoint registry continues with verification of AED placement almost completed. We are in the process of obtaining photos of the AED locations so that users of the PulsePoint AED app will be able to quickly locate the AED when needed.

EMS Ordinance Update. EMS Agency staff continue to work on an update to the EMS Ordinance with a focus to include new regulatory and statutory requirements and to reorganize the Ordinance.

Buprenorphine. The projected date of the tri-county collaborative for the use of buprenorphine is April 1, 2023. All current AMR employees have received training in the use of buprenorphine.

Monterey County Regional Fire District Application for EMT-Expanded Scope. At the January 2023 meeting, MAC endorsed the MCRFD application to provide EMT-Expanded Scope services. The EMS Agency is currently working with MCRFD to finalize the agreement. The

final step will be an EMS Agency on site review to ensure equipment is in place and training records show that all EMTs have been trained in the EMT-Expanded Scope skills.

January 2023 Winter Storms. EMS Agency staff supported EOC operations filling the Med/Ops position in coordination with MHOAC functions. Planning for patient movement and staffing issues at local hospitals due to flooding blocking access to and from the Monterey peninsula was a primary function.

Paramedic Training Program. The first cohort of the Monterey County-based paramedic training program has completed the didactic phase of their training and are prepared to begin their hospital clinical rotations.

RFP for Ambulance Service. The EMS Agency has started the informal work on the RFP. The formal process will be similar to the last RFP which included a public release of the RFP for public input before the RFP is submitted to the State for review and approval prior to its formal release.



COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: March 8, 2023

To: Monterey County EMS Agency – Emergency Medical Care Committee (EMCC)

From: Jesse Allured, EMS Analyst, Monterey County Medical Health Operational Area Coordinator (MHOAC)

Regarding: Monterey County MHOAC Activities

The MHOAC Program was extremely busy during these past several months. This was in part due to the ongoing COVID-19 response/mitigation efforts, and the 2023 Winter Storm Atmospheric River Event.

1. **2023 Winter Storm/Atmospheric River Event:** The MHOAC Program was activated on 01/03/2023 within the Medical/Health Branch under the Operations Section Chief as part of the County Emergency Operations Center (EOC). The CA State Operations Center (SOC) was activated on 12/31/2022. The MHOAC Program was demobilized on 01/31/2023 as the EOC was deactivated for the Winter Storms event.

Throughout the duration of the incident, the MHOAC set several EOC incident objectives, including but not limited to:

- Ensured the integrity of EMS system;
- Monitored road closures, specifically those that provide access to the Peninsula (Hwy 68 & Hwy 1/156);
- Prepared for Monterey Bay Peninsula isolation and the impacts to ambulance response/transportation and hospital staffing/resource needs; and
- Supported medical aspect of temporary evacuation points (TEPs) and emergency shelters;

In conjunction with EOC leadership and local/regional system partners, the MHOAC Program:

- Planned and coordinated response activities with a myriad of medical/health partners;
- Developed an EMS Plan with direction for Hospital/EMS providers concerning emergency transportation and pt. destination; and
- Developed a Monterey/San Luis Obispo County ‘Highway 1’ Road Closures – EMS Preparation and Transportation Guidance.

2. **COVID Data Update as of 02/24/2023:**

- Cases and Deaths – California has 11,105,535 confirmed cases of COVID-19, resulting in 100,187 confirmed deaths. In Monterey County, there have been 97,918 total confirmed cases of COVID-19, resulting 797 total confirmed deaths.
- Test Positivity and Case Rate – The current California 7-day test positivity rate is at 6.5%. In Monterey County, the current 7-day test positivity rate is at 8.2%.
- Hospitalizations – The current number of hospitalizations due to confirmed COVID-19 cases in California is 2,607. Local hospitalizations currently stand at 27.
- Vaccination Rate – Vaccination rates have not seen significant increases. Currently 73% of the eligible population (324,783 people) in Monterey County is fully vaccinated. State rate is 72.6%. Additionally, 55.9% of the booster-eligible population (180,687 people) in Monterey County have received at least one dose of the booster. State rate is 61.1%.

The MHOAC Program continues to monitor and support COVID-19 mitigation efforts. Governor Newsom announced that the State of Emergency related to COVID-19 has ended, effective February 28, 2023.

3. **Monkeypox (MPX):** The MHOAC Program continues to support MPX activities, including the coordination of both vaccine and medication for treatment. We also report the status of all deployed bottles of oral tecovirimat (TPOXX) on a monthly basis to the Region/State (CA Department of Public Health - CDPH).
4. **Ebola Virus Disease (EVD):** Per the U.S. Centers for Disease Control and Prevention (CDC), the response to the most recent Ebola outbreak has ended as there were no reported outbreaks for over two incubation periods. As a result, prior airport hub monitoring has ended.
5. **Flu/ILI:** We are continuing to monitor local and statewide impacts from this years' flu season. We work closely with the PHD, EMS providers and local healthcare facilities to monitor system impacts.
6. **Supply and Personal Protective Equipment (PPE) Requests:** Related to the items above, the MHOAC Program continues to assist with resource requests (RRs) to support local provider agencies. Resources requests will continue to be available for pick-up only at the County Contracts and Purchasing Department in Salinas on Wednesdays from 2:00 PM to 4:00 PM. Pending supply availability, requests placed by 12:00 PM Monday will be ready for pick up on Wednesday.

Due to the State of Emergency ending and the Monterey County PHD DOC demobilization on the horizon, the MHOAC Program, the Monterey County Department of Emergency Management (DEM), the PHD and OES Region II are working to in concert to ensure currently housed med/health PPE resources are distributed and or disposed of appropriately.

In the event a provider agency has an emergent/immediate need for the supplies requested (e.g., ongoing outbreak), please reach out the Monterey County MHOAC and/or PH Department using normal means of communication. We encourage all providers to continue to work with vendors to self-procure resources via normal means/open market.

7. **Training:** The MHOAC Program recently participated in a California Region II Medical and Health Multiagency Coordination (MAC) Guide Workshop in Berkeley. The purpose of this in person workshop was to provide a forum for California Mutual Aid Region II medical and health stakeholders to come together to validate the newly updated MAC Guide. The training was a scenario-based discussion where we had the opportunity to discuss key elements of multiagency coordination, including policy-level decision making and scarce resource allocation.

Additionally, the MHOAC Program participated in a local Pediatric Surge Virtual Tabletop Exercise (VTTX) hosted our PHD/Emergency Preparedness partners. This was a great opportunity to discuss pediatric readiness and surge planning with all four Monterey County based hospitals. Lastly, the MHOAC Program in conjunction with our PHD/Emergency Preparedness partners, we participated in an OES Region II BayEx where a neighboring operational area hosted a full-scale radiological exposure incident.



2023 Winter Storm



Monterey Op Area – Medical Health Operational Area Coordination (MHOAC) Program





MHOAC

- The MHOAC Program is staffed by members from the County EMS Agency
- The MHOAC Program functions within the Med/Health Branch under the Operations Section Chief as part of the County Emergency Operations Center (EOC)
- The County EOC was activated on 01/03/2023
 - [Link](#) to OES incident page - 2023 Winter Storm Atmospheric River
- The State Operations Center (SOC) was activated on 12/31/2022





MHOAC (EOC Incident Objectives)

Throughout the duration of the incident, the MHOAC:

- Ensured the integrity of EMS system
- Monitored road closures, specifically those that provide access to the Peninsula (Hwy 68 - Hwy 1/156)
- Prepared for Monterey Bay Peninsula isolation and the impacts to ambulance response/transportation and hospital staffing/resource needs
- Supported medical aspect of temporary evacuation points (TEPs) and emergency shelters





MHOAC Accomplishments

Throughout the duration of the incident, the MHOAC:

- Planned and coordinated response activities with a myriad of Med/Health partners
- Developed an **EMS Plan** with direction for Hospital/EMS providers concerning emergency transportation and pt. destination
- Developed a Monterey/San Luis Obispo County ‘Highway 1’ Road Closures – **EMS Preparation and Transportation Guidance**



Floodwaters cover South Davis Road near Salinas in Monterey County, as the Salinas River overflows its banks on Jan. 13, 2023.





MHOAC Communication

- Consistent, accurate and timely situational awareness is critical during emergency response and recovery efforts
- The MHOAC communicated with local, neighboring, regional and state partners including but not limited to:
 - Fire Departments/Districts, Ground and Air EMS Ambulance Providers, Law Enforcement Agencies, Public Health, Public Works, Water Resource Agency, OES, Acute Care Facilities (Hospitals), San Luis Obispo, San Benito and San Cruz Op Areas, RDMHS/C, EMSA, CDPH, Caltrans, National Weather Service (NWS) etc.



MHOAC Communication

Monterey County EMS Agency
MEDICAL HEALTH OP AREA COORDINATION (MHOAC)



AGENDA
Wednesday, January 13, 2023
15:30



Meeting via Zoom

1. Monterey County EMS Agency – *MHOAC*
 - a. Current Med/Health concerns
 - i. impact to hospital staffing; and
 - ii. emergency pt. transportation
2. Weather/Projected Flood Update (Hwy 68 and Hwy1/156) – *NOAA*
3. Potential Road Closures and Timelines – *Staff*
4. Transportation of Hospital Staff Essential Workers (follow-up conversation) – *All*

5. **Hospital Staffing** – Current/Projected Hospital Impacts/Needs – *Hospitals*

NMC:

SVMH:

CHOMP:

Mee:

- a. Solutions
- b. Plans
- c. Round Table – All

6. **EMS** – Current/Projected EMS Impacts/Needs

Monterey County EMS Agency – System Update (Planning & Preparation)

Ground/Air Ambulance Providers

- a. Solutions
- b. Plans
- c. Round Table – All

7. **Fire Provider Agencies** – *All*

Regional Disaster Medical Health Coordination Program
— Region II —

FLASH REPORT



Region: *Region 2*

Operational Area: *Monterey County*

Reporting person & jurisdiction: *Debra Hopgood/Jesse Allured, MHOAC*

Type of Incident: *Flood*

Event Name: *2023 Winter Storm/ Atmospheric River*

Date/Time: *01/18/2023 11:00*

Notification type: *Situational Awareness - No action desired/necessary*

Situation:

Hi Andy/Ryan:

The MoCo Op Area EOC has been downgraded to Level 3 (lowest) and will be virtually staffed outside of M-F business hours. The MHOAC is continuing to monitor the system for local impacts and needs. We are prepared to support medical aspects of shelters if requested. County is migrating towards recovery and LAC(s) are being created for affected residents. Evacuation orders have been lifted. Current incident information, or evacuation warnings can be found [here](#).

Issues/Priorities (Specifically the impact to Med/Health System):
County/MHOAC is drafting an EMS plan to address the long-term road closure on Hwy 1 near Big Sur. This plan will include multiple agencies and the Reg I RDMHS/C. More information to follow.



MHOAC – EMS Planning and Guidance



COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: January 12, 2023
To: Monterey County Fire Chiefs & System Participants
From: Monterey County EOC EMS Agency/MHOAC Unit
Subject: **Monterey Bay Peninsula Potential Road Closures – EMS Preparation and Response**

Recent storm activity and projected weekend rainfall has the potential to leave communities on the Monterey Bay Peninsula without routes for ingress and egress via standard automobile or ambulance ground transportation. This could result in staffing impacts at acute care facilities and an inability to access definitive care at our local trauma center or other facilities outside of Monterey County.

In preparation for this possibility, the Monterey County EMS Agency has initiated the following actions:

- Activated and staffed the Medical Health Operational Area Coordinator (MHOAC) with EMS Agency personnel within the Emergency Operations Center (EOC).
- Contacted facility emergency management personnel to assess status and needs.
- Coordinated with American Medical Response (AMR) to ensure adequate ambulance staffing and equipment availability for the potentially isolated communities.
- Coordinated positioning of a private air ambulance at the Monterey Regional Airport.
- Established medical/health coordination calls for acute care facilities and EMS system participants to discuss status and needs.
- Drafted a Flash Report requesting positioning of a dedicated air asset on the Monterey Bay Peninsula.
- Worked to establish access to additional alternate means of patient transportation such as high-water capable vehicles.
- Issued a memorandum waiving AMR's electronic patient care report (ePCR) completion time requirements for the duration of potential impact.
- Drafted a memorandum outlining guidance for patient destination determination for impacted areas.
- Worked in concert with the Regional Disaster Medical Health Coordinator (RDMHC) and Cal OES staff to pre-position a Region II ambulance task force (5 ambulances and a Strike Team Leader) in Salinas. The ETA is 1/12/2023 at 20:00.



COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: February 3, 2023
To: Monterey County Fire Chiefs & EMS System Participants
San Luis Obispo County Fire Chiefs & EMS System Participants
San Luis Obispo County EMS Agency/MHOAC Program
Region I and Region II RDMHC/S
From: Monterey County EMS Agency/EOC MHOAC Unit
Subject: **Monterey/San Luis Obispo County 'Highway 1' Road Closures – EMS Preparation and Transportation Guidance**

Due to the latest storm, numerous landslides on Highway 1 in Monterey and San Luis Obispo County occurred. These slides resulted in limited ground access and, in some cases a complete hard road closure, anticipated to last for several weeks to months.

These road closures have isolated the local communities and left residents without routes for ingress and egress via standard automobile or ground ambulance transportation. Furthermore, hiking an emergency patient out of the impacted areas is highly unsafe, increasing the reliance on air assets (rescue) and air ambulances.

The following EMS Plan outlines medical/health preparation activities, EMS response strategies and patient transportation guidance to assist EMS providers in determining the appropriate methods for emergency response and patient transportation.

Current Condition:

- The most up to date Monterey County Op Area updates can be found [here](#).
- Current Caltrans road conditions/closures can be found [here](#).

The northern limit for the Highway 1 closure remains at MON-1-32.25 (Lime Creek Bridge) in Monterey County. The southern closure of Highway 1 will remain at SLO-1-62.5 (Elephant Seal Viewing Area), approximately 10 miles south of Ragged Point and four miles north of San Simeon in San Luis Obispo County. Nacimiento Fergusson Road has limited access to a portion of Highway 1 from Fort Hunter Liggett (FHL). See the map below.

Currently, there is no access between or through Paul's Slide MON-1-21.7 (22.5 to 20.9), Mill Creek, MON-1-PM 18 to and through Polar Star Creek Slide, SLO-1-71.8.





MHOAC

After Action and Quality Improvement

- Several actions taken by the MHOAC Program and med/health partners were successful. This included preparation efforts and pre-planning activities.
- With all incidents, there are always areas to improve upon, refine and reconsider. The MHOAC Program will be working with County OES staff on after action and quality improvement initiatives.





Public Service Announcement

On behalf of the County Administrative Office, the Board of Supervisors and the Department of Emergency Management – Thank You!

- The winter storms we experienced together took a toll on our community and our County Family.
- We created this 30 second video (Public Service Announcement – PSA) as a way of thanking everyone who supported the efforts of our Department of Emergency Management and the Emergency Operations Center for over a month.
- The PSA was produced in English – [Link](#) and Spanish – [Link](#) and will be airing on local TV stations in the coming days to share our gratitude for all that you do the answer the call.

Together we are Stronger!





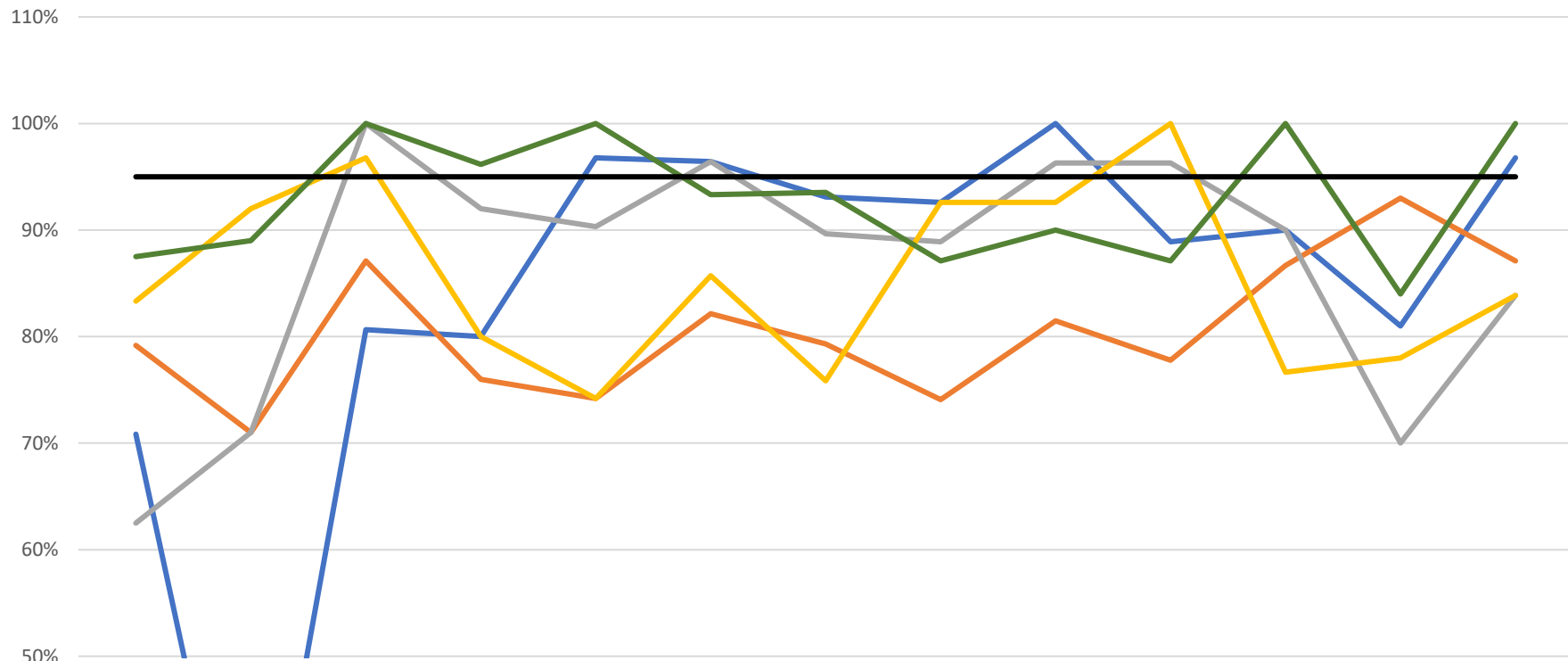
Questions / Comments



Floodwaters cover a property along River Rd. in Monterey County, as the Salinas River overflows its banks on Jan. 13, 2023

800MHz Disaster Medical Radio System Testing

Response Compliance January 2022-January 2023

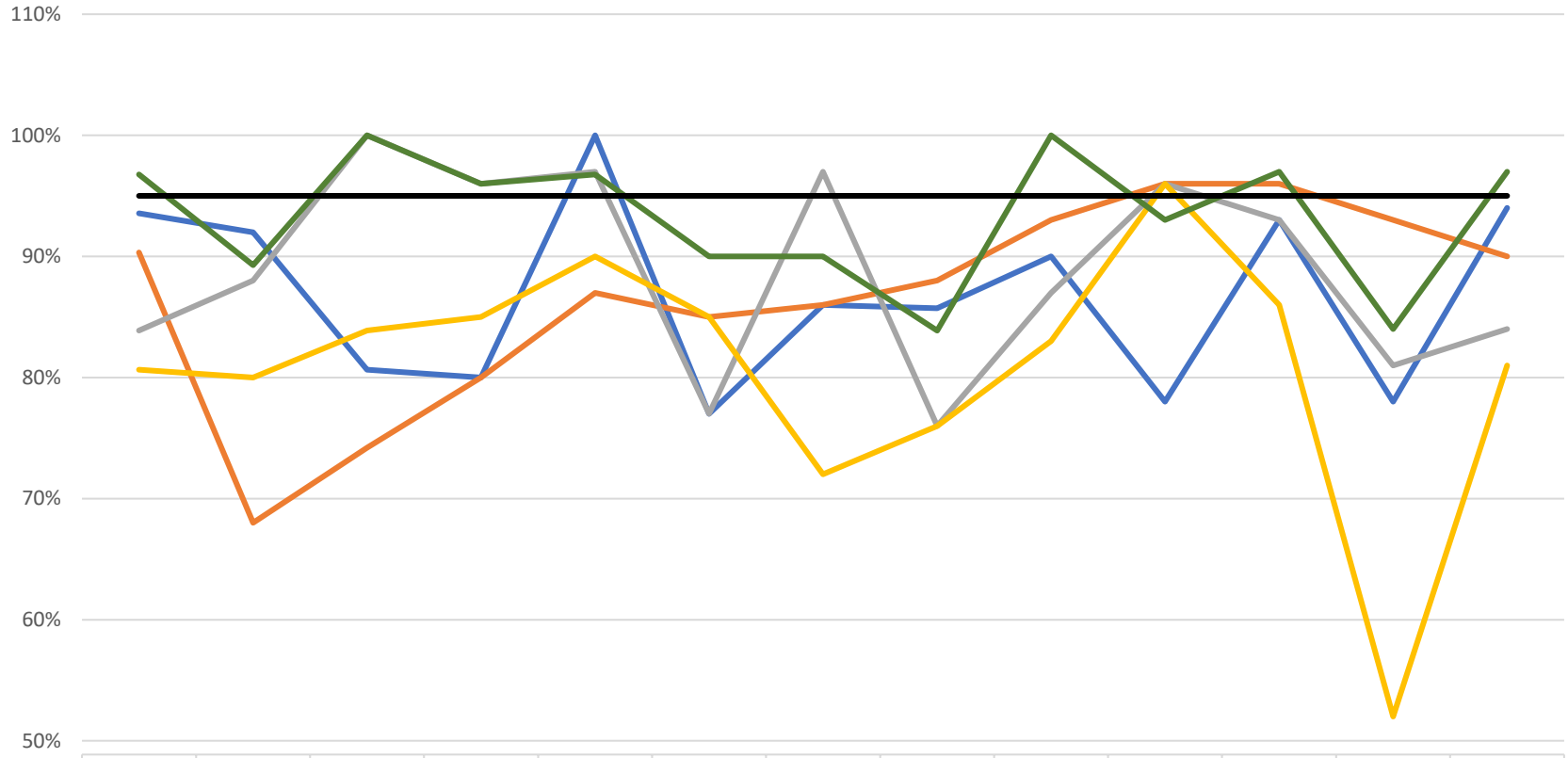


	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
CHOMP	71%	21%	81%	80%	97%	96%	93%	93%	100%	89%	90%	81%	97%
MMH	79%	71%	87%	76%	74%	82%	79%	74%	81%	78%	87%	93%	87%
NMC	63%	71%	100%	92%	90%	96%	90%	89%	96%	96%	90%	70%	84%
SVMH	83%	92%	97%	80%	74%	86%	76%	93%	93%	100%	77%	78%	84%
AMR	88%	89%	100%	96%	100%	93%	94%	87%	90%	87%	100%	84%	100%
STANDARD	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

CHOMP MMH NMC SVMH AMR STANDARD

ReddiNet MCI Drills

Response Compliance January 2022 – January 2023



	Jan-22	Feb-22	Mar-22	Apr-22	May-22	Jun-22	Jul-22	Aug-22	Sep-22	Oct-22	Nov-22	Dec-22	Jan-23
CHOMP	94%	92%	81%	80%	100%	77%	86%	86%	90%	78%	93%	78%	94%
MMH	90%	68%	74%	80%	87%	85%	86%	88%	93%	96%	96%	93%	90%
NMC	84%	88%	100%	96%	97%	77%	97%	76%	87%	96%	93%	81%	84%
SVMH	81%	80%	84%	85%	90%	85%	72%	76%	83%	96%	86%	52%	81%
AMR	97%	89%	100%	96%	97%	90%	90%	84%	100%	93%	97%	84%	97%
STANDARD	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

— CHOMP
 — MMH
 — NMC
 — SVMH
 — AMR
 — STANDARD

Monterey County Health Department Emergency Medical Services Agency

Ambulance Provider Contract Compliance

Emergency Medical Care Committee
(EMCC)

March 8, 2023

Presented by
Kimberley Hernandez

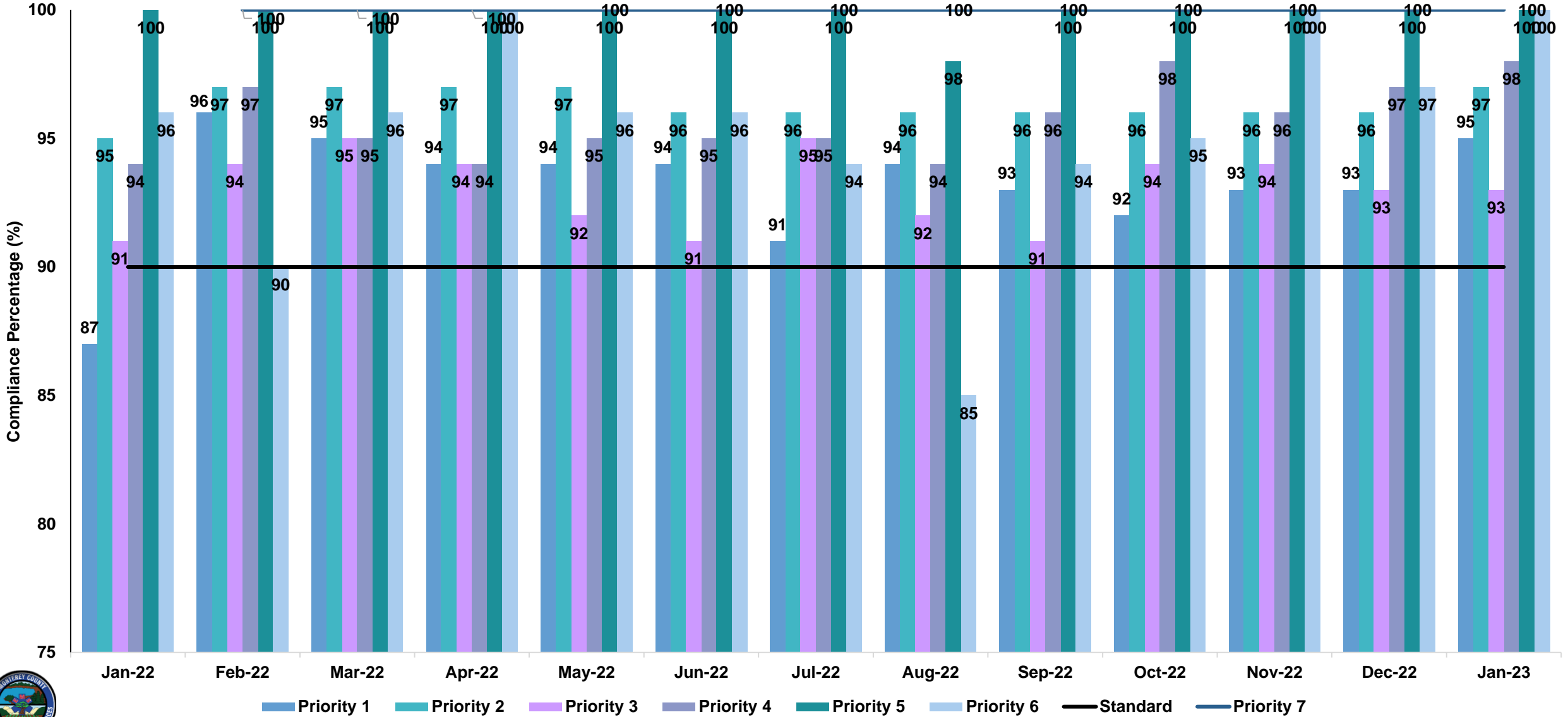


COUNTY OF MONTEREY
HEALTH DEPARTMENT
Nationally Accredited for Providing Quality Health Services



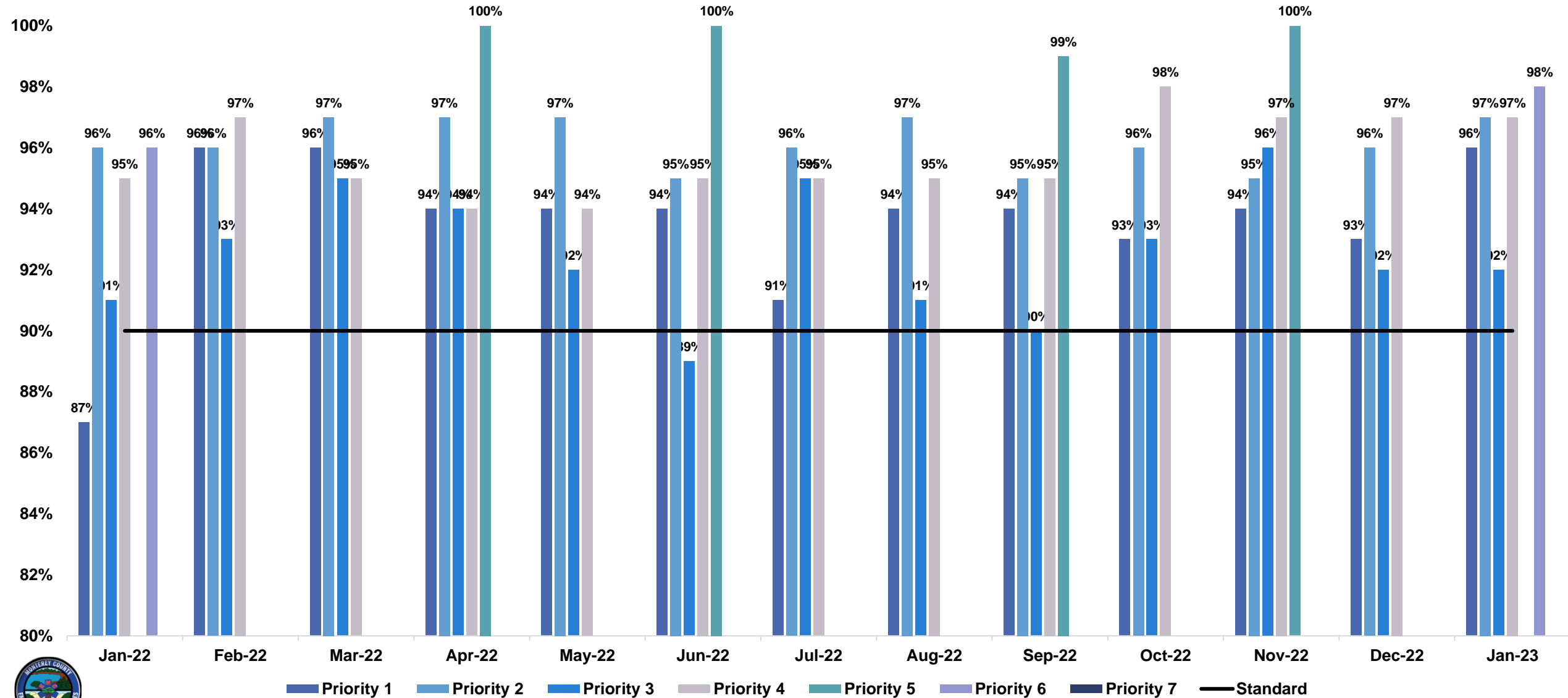
Response Time Compliance by Priority

AMR Overall Response Time Compliance By Priority
January 2022-January 2023



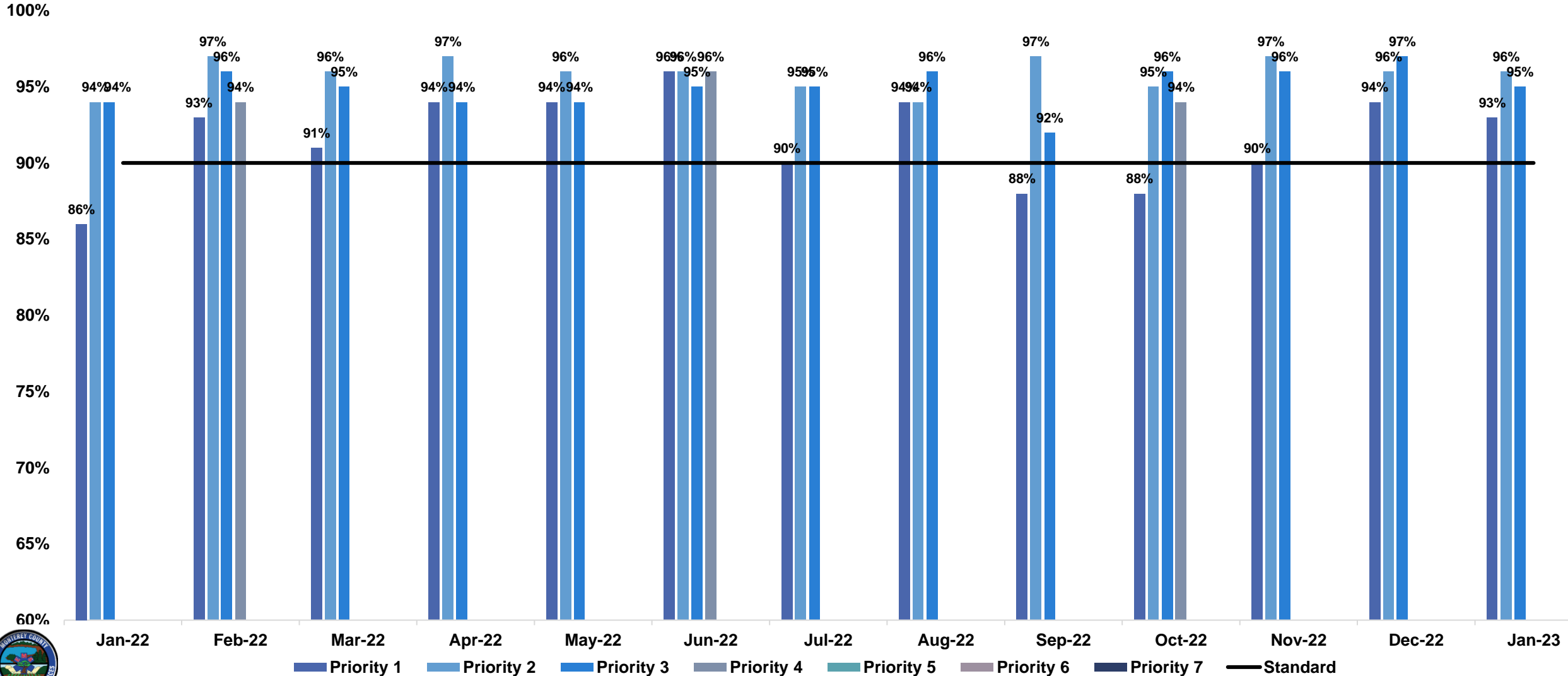
Response Time Compliance: **Green** Response Area

AMR Response Time Compliance By Priority for GREEN ZONE
 January 2022-January 2023
 Note: Missing priority values denote "100 call" rule not met for the month



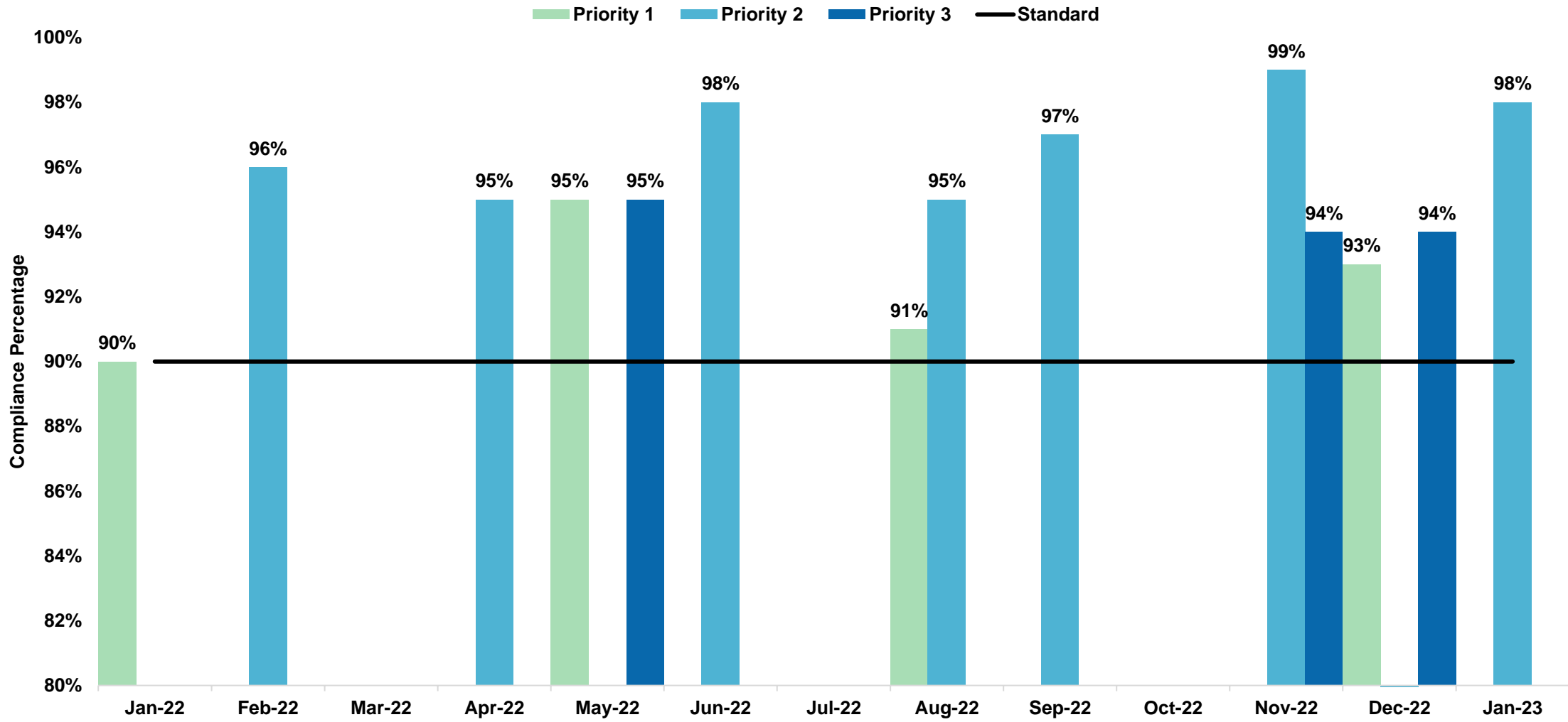
Response Time Compliance: Yellow Response Area

AMR Response Time Compliance By Priority: YELLOW ZONE
 January 2022-January 2023
 Note: Missing priority values denote "100 call" rule not met for month



Response Time Compliance: Orange Response Area

AMR Response Time Compliance By Priority: ORANGE ZONE
January 2022-January 2023
Note: Missing priority values denote "100 call" rule not met for the month.

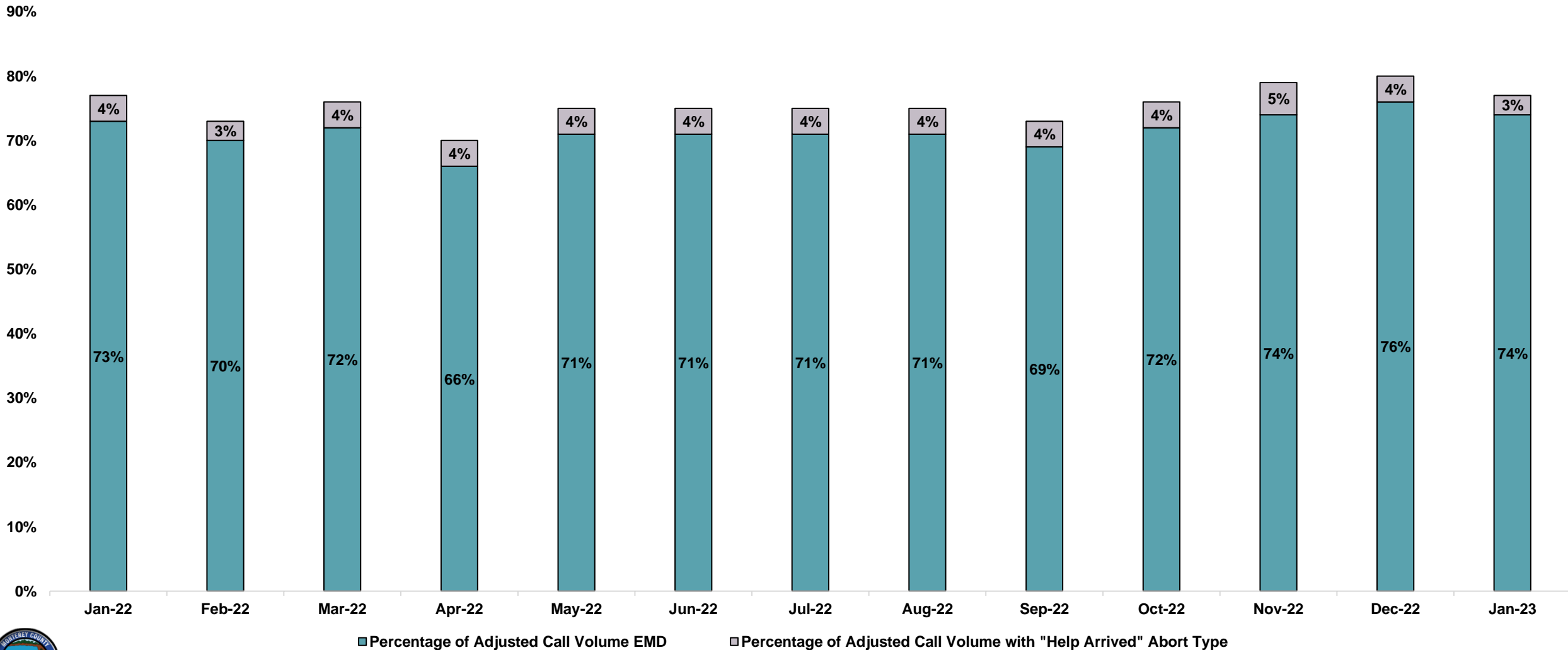


- Priority 4 & 6 (not depicted) has had no calls since 2017.
- Priority 5 had 2 calls since 2017.



Medical Priority Dispatch System Performance

January 2022-January 2023



100-Response Rule ("100 Call Rule") –

ALS Provider Agreement: A-11610 §18.12

- For the purposes of determining compliance with response-time requirements within each Response Area monthly, the following method shall be used. For every month in which 100 or more responses of any Priority originate within the Response Area, 90% compliance is required for the calendar month. However, for any month within which fewer than 100 responses originate, compliance shall be calculated in subsequent month(s) once responses for that Response Area exceed 100 responses.



Ambulance Response Times by Zone

ALS Provider Agreement: A-11610 § 18.3

All times shall be calculated in minutes	Green	Yellow	Orange	Red
Priority - 1	8	12	16	ASAP
Priority - 2	10	16	20	ASAP
Priority - 3	12	20	24	ASAP
Priority - 4	Scheduled Pick-up Time			
Priority - 5	Green Zone: 60 minutes; Yellow Zone: 120 minutes			
Priority - 6	Scheduled Pick-up Time			
Priority - 7	Immediate, Unscheduled Response Request			



Sources:

- AMR Performance Metrics. Submitted to LEMSA January 2022-January 2023.
- AMR Agreement: A-11610. Agreement NO:A-11610. Agreement between the County of Monterey and American Medical Response West. 2010.
- California law. Healthy and Safety Code. Division 2.5:Emergency Medical Services. Chapter 3, Article 1, Section 1797.120(b).



END





COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: March 08, 2023
To: Monterey County EMS Agency Emergency Medical Care Committee (EMCC)
From: Roxann Seepersad, Public Health Epidemiologist II
Subject: Alternative Ambulance Service Providers 90th Percentile Response Times Report

The Monterey County Emergency Medical Services (EMS) system is comprised of multiple agencies and facilities all working together to provide timely emergency medical response and care to those experiencing a medical emergency. While American Medical Response (AMR) is currently the exclusive operating area ambulance service provider, Fort Hunter Liggett, City of Carmel Fire Ambulance and Monterey County Regional Fire District are designated alternate ambulance service providers.

The purpose of this report is to provide referential information on the 90th Percentile Response Times of medically related incidents by Carmel Fire Ambulance and Monterey County Regional Fire District throughout Monterey County. Fort Hunter Liggett is excluded from this report due to low call volume.

Analytical Methods:

Data Collection:

The Emergency Communications Department Computer Aided Dispatch (CAD) system was used to extract data from the software's Advanced Reporting Module for responses between December 1, 2021 - December 31, 2022

- Key components of data collection:
 - Monterey County Regional Ambulance Units (A5563, A5564, A5565, and A5566)
 - Carmel Fire Ambulance Units (A7165, A7166)
 - Medically related problems (UIA, VIA, MED, STAB, GSW)
 - Incident Number
 - Dispatch Date & Time
 - Unit On-Scene Date & Time
 - Fire Response Area (MCF, MNT and other areas within Monterey County)
- Potential outliers were manually reviewed to reduce potential reporting errors.

Data Analysis:

- The Response Time Interval for each call was determined by calculating the difference between the Unit Notified by Dispatch Time and the Unit On-Scene Time for each medical call, measured and recorded in integer minutes and seconds.
- 90th Percentile Response Times were computed using Response Time Interval by month.



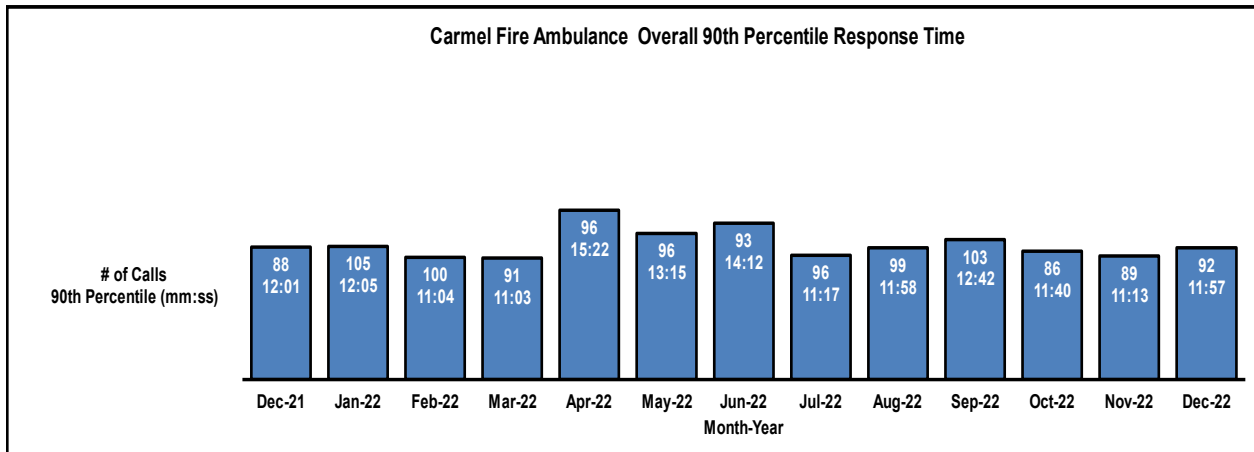
- Includes stratification of overall 90th Percentile Response Time per month, by responses into Fire Response Area only, responses outside of Fire Response area but within Monterey County as identified in CAD and limited to calls with medically related problem codes only.

Results:

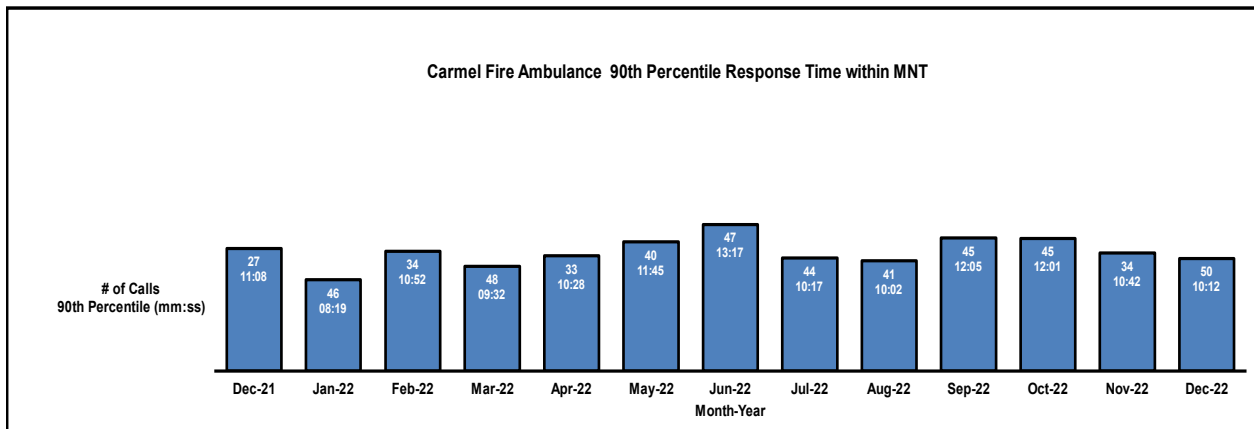
The following narrative will focus primarily on fourth quarter of 2022 (October to December). However, the related graphics will depict December 2021 to December 2022 primarily for expanded, independent interpretations. All reported information should be interpreted with caution as small numbers contribute to unstable statistical results.

Carmel Fire Ambulance

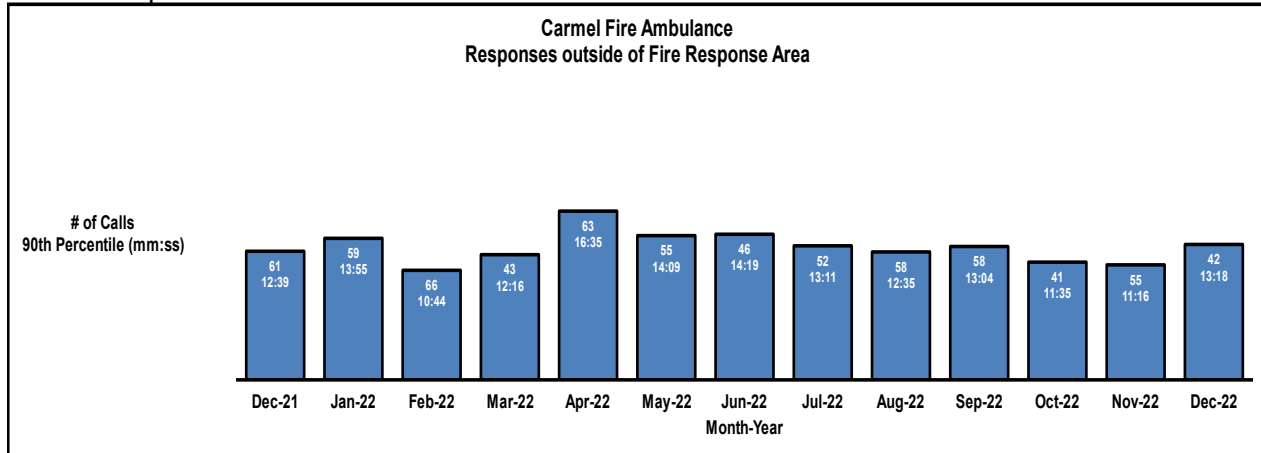
Over time, Carmel Fire Ambulance 90th Percentile response times have remained relatively stable with slight increases in number of medically related calls over the past 13-months. For the 2022 calendar year, Carmel Fire averaged a 90th percentile of 12 minutes and 19 seconds for approximately 96 calls per month. In the fourth quarter of 2022, Carmel Fire Ambulance responded to 267 medically related calls in Monterey County with a 90th Percentile of 11 minutes and 37 seconds. Most (34% of) calls in the fourth quarter were into Carmel-by-the-Sea, followed by Del Monte Forest (11%), and Monterey (9%).



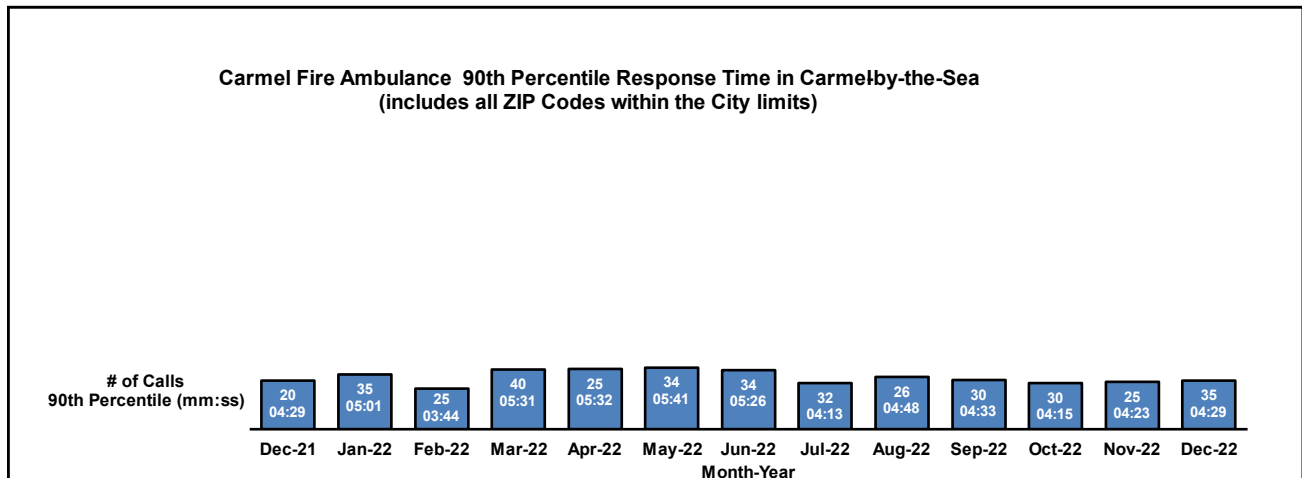
For 2022, there were an average of 42 calls per months with a 90th percentile response time of 10 minutes and 48 seconds. Of the 267 in the fourth quarter calls, there were 129 calls within Carmel Fire Ambulance CAD designated Response Area (MNT). The 90th Percentile to response within MNT in fourth quarter was 10 minutes and 58 seconds.



For 2022, Carmel Fire Ambulance averaged a 13 minute 90th percentile with approximately 54 mutual aid calls outside of MNT. Of the 267 calls for the fourth quarter, there were 138 responses to calls outside of Carmel Fire Ambulance CAD designated Response Area (MNT) with a 90th percentile of 12 minutes and 3 seconds.

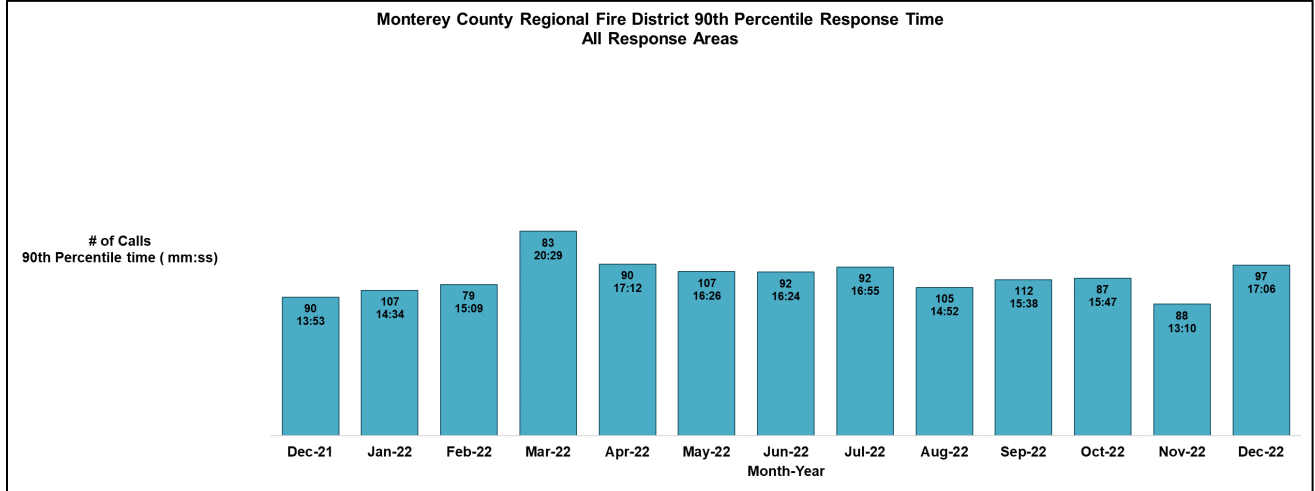


For 2022, Carmel Fire Ambulance averaged a 90th percentile 4 minutes 49 seconds for 31 calls per month only within Carmel-by-the-Sea. For the fourth quarter, Carmel Fire Ambulance's 90th percentile response time for 90 calls was 04 minutes 22 seconds.

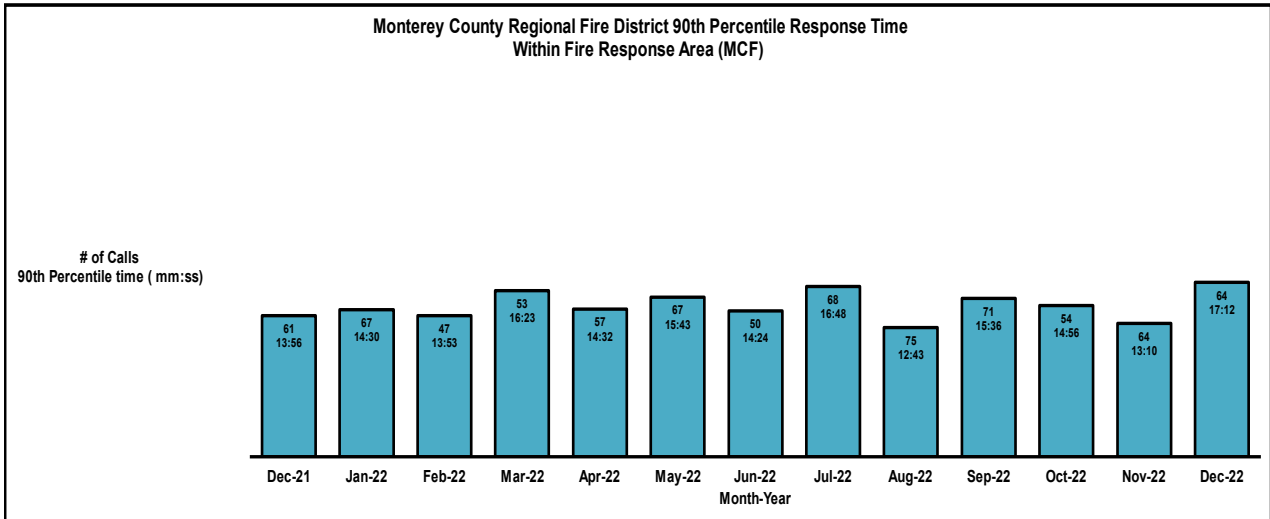


Monterey County Regional Fire Ambulance

Monterey County Regional Fire Ambulance 90th Percentile Response Times have also remained relatively stable with increases in number of calls over the past 13-months. In the fourth quarter of 2022, Monterey County Regional Fire Ambulance responded to 272 medically related calls around Monterey County with a 90th Percentile Response time of 15 minutes and 23 seconds, of which 83% were in Carmel Valley Village. For the entire year of 2022, the 90th percentile average response time was 16 minutes and 8 seconds.

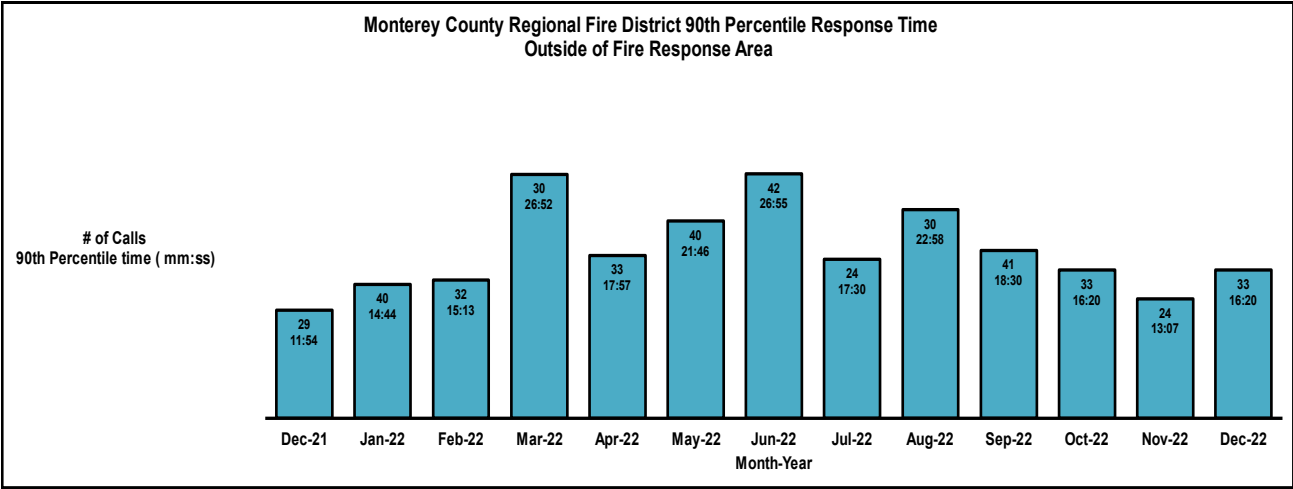


In the fourth quarter of 2022, Monterey County Regional Fire Ambulance responded to 182 of the total 272 medically related calls within the CAD designated Response Area (MCF). The 90th Percentile Response time for the quarter was 15 minutes and 06 seconds. This remains relatively unchanged compared to the prior quarter. For the entire year of 2022, MCF 90th percentile average was 14:50 seconds when responding to calls within their response area.



The remaining 90 of the total 272 calls for the fourth quarter was outside of MCF. The 90th Percentile Response time for the quarter was 15 minutes and 16 seconds. This was approximately 5 minutes less than the prior quarter. For the entire year of 2022, 90th percentile response times outside of MCF was noted to average 19 minutes.





Contact Information:

For further inquiries, please feel free to e-mail:
 Roxann Seepersad, Public Health Epidemiologist,
 County of Monterey Health Department, Emergency Medical Services Agency
seepersadr@co.monterey.ca.us

[END]





COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: March 8, 2023
To: Emergency Medical Care Committee (EMCC)
From: Monterey County EMS Agency
Regarding: EMCC Membership

EMS Policy 1020 states that the term of office for each EMCC member is for a period of two (2) years, commencing on the first of July. The term of the following EMCC members is set to expire on June 30, 2023.

- | | |
|------------------|------------------------|
| 1. Sam Klemek | ALS Fire |
| 2. Tina Nieto | Law Enforcement |
| 3. Jon Anthony | Monterey County RMA |
| 4. Jody Schaffer | Citizen Representative |
| 5. Harry Robins | Citizen Representative |
| 6. Will Hiller | Ambulance Contractor |

EMCC alternate members expire when the regular member's term expires. These alternate EMCC members terms expire on June 30, 2022.

- | | |
|----------------------|----------------------|
| 1. Open | ALS Fire |
| 2. Open | Law Enforcement |
| 3. Bandy Smith | Monterey County RMA |
| 4. Michael Esslinger | Ambulance Contractor |

The EMS Agency will be reaching out to obtain nominations for those positions that require nomination from specific agencies.

The EMS Agency is reaching out to fill the Citizen Representative positions to help ensure representation from all regions of the County.

The EMS Agency will provide a report on EMCC appointments at the May 2023 EMCC meeting.



COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: March 8, 2023
To: Monterey County Emergency Medical Care Committee (EMCC)
From: Monterey County EMS Agency
Regarding: Medical Advisory Subcommittee (MAC) Appointments

EMS Policy 1020 states the Monterey County EMS Director appoints members to the MAC in consultation with the EMCC.

It is recommended that the EMCC concur with the EMS Director and endorse the following MAC appointment:

1. **Justin Reyes**, Division Chief of EMS & Safety – Monterey County Regional Fire District as a paramedic, representing an ALS Service Provider and endorsed by the Fire Chiefs Association

Bio: Justin is currently the Division Chief of EMS & Safety for the Monterey County Regional Fire District. He has been a part of the Monterey County EMS system since 1998. Justin's field experience has been both first responder-based engine company and ambulance transport. Justin has been a paramedic in the county since 2010 and before that as an EMT. He has been a CPR instructor through AHA for approximately 15 years. Justin started his current position on April 15th, 2022, where he oversees the District's EMS program that has both ALS engine based and ALS ambulance transport components. Justin is responsible for all the components related to our EMS program. Justin's qualifications are as followed: Bachelor of Science in Emergency Medical Services Administration from Columbia Southern University; an Associate Degree in Science Fire Protection Technology Degree; California Chief Officer Certification; Qualified Medical Unit Trainee; Qualified Fireline Paramedic; Qualified Strike team/Taskforce leader Trainee; Qualified Line Safety Officer Trainee; and attended the International School of Tactical Medicine. Justin is also currently an Adjunct Faculty member at Monterey Peninsula College (MPC) under the Public Safety Training Center.

It is recommended that the EMCC concur with the EMS Director and endorse the following MAC alternate appointments:

1. **Chelsi Mettler**, Registered Nurse (RN) representing Natividad Medical Center (NMC) Base Hospital/ED and nominated by the primary MAC member, Ms. Cassandra Caldera, RN – NMC Base Hospital Coordinator.

Bio: Chelsi has been a BSN RN since 2004. She started at NMC as a new RN within the Emergency Department (ED) on night shift. Chelsi was recognized for her incredible hard work while working in this position and in 2005, she was promoted to Charge Nurse on night shift. In 2013, Chelsi helped to create the trauma program at NMC. She also served as the Trauma Coordinator from 2013 until 2016 when she went back to the ED as the Director. Chelsi is currently the ED and ICU Director at NMC.

2. **David Thompson**, Registered Nurse (RN) representing Salinas Valley Memorial Hospital (SVMH) Base Hospital/ED and nominated by the primary MAC member, Ms. Kerry Kantmann, RN – SVMH EMS Hospital Base Coordinator.

Bio: David has been a BSN RN since 2015, and all except 6 months of that time has been within the ED. David originally came from Edmonton, Alberta, Canada and made his way down to SVMH in January 2020; just in time for Covid. David started as a bed side nurse when he moved down to Salinas and quickly promoted to Charge Nurse on night shift. David then moved to shift supervisor in late 2021 and then have been in the ED interim manager role since November 2022 then officially into the role February 2023.



COUNTY OF MONTEREY HEALTH DEPARTMENT

Elsa Mendoza Jimenez, Director of Health

Administration Animal Services Behavioral Health Clinic Services
Emergency Medical Services Environmental Health Public Administrator/Public Guardian Public Health

Date: March 8, 2023
To: Monterey County Emergency Medical Care Committee (EMCC)
From: Monterey County EMS Agency
Regarding: EMS Operations Subcommittee (EMS Ops) Appointments

EMS Policy 1020 states the Monterey County EMS Director appoints members to the EMS Ops committee in consultation with the EMCC.

It is recommended that the EMCC concur with the EMS Director and endorse the following EMS Ops appointment:

1. **Justin Reyes**, Division Chief of EMS & Safety – Monterey County Regional Fire District as a paramedic, representing fire-based ambulance providers and endorsed by the Fire Chiefs Association

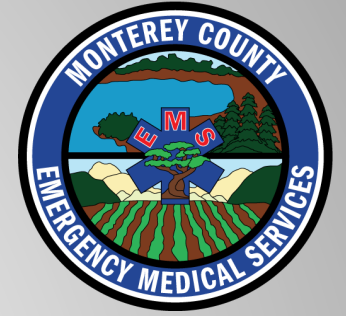
Bio: Justin is currently the Division Chief of EMS & Safety for the Monterey County Regional Fire District. He has been a part of the Monterey County EMS system since 1998. Justin's field experience has been both first responder-based engine company and ambulance transport. Justin has been a paramedic in the county since 2010 and before that as an EMT. He has been a CPR instructor through AHA for approximately 15 years. Justin started his current position on April 15th, 2022, where he oversees the District's EMS program that has both ALS engine based and ALS ambulance transport components. Justin is responsible for all the components related to our EMS program. Justin's qualifications are as followed: Bachelor of Science in Emergency Medical Services Administration from Columbia Southern University; an Associate Degree in Science Fire Protection Technology Degree; California Chief Officer Certification; Qualified Medical Unit Trainee; Qualified Fireline Paramedic; Qualified Strike team/Taskforce leader Trainee; Qualified Line Safety Officer Trainee; and attended the International School of Tactical Medicine. Justin is also currently an Adjunct Faculty member at Monterey Peninsula College (MPC) under the Public Safety Training Center.



EMCC Meetings Brown Act and AB 2449

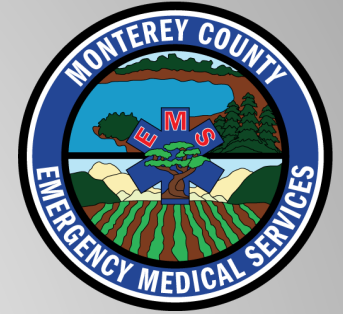
Monterey County EMCC

March 8, 2023



Brown Act Teleconference Requirements

- Each teleconference location must be identified in the notice and agenda of the meeting.
- Agendas must be posted at each teleconference location.
- Each location must be accessible to the public
- The agenda must provide the opportunity for the public to address the legislative body directly at each teleconference location.
- All votes must be by rollcall.



AB 2449

- Allows for teleconferencing with additional requirements
 - ✓ Meeting must be broadcast with:
 - Two-way visual platform (Zoom) or Live webcast with two-way telephonic service
 - ✓ Meeting activity must cease if internet or telephonic access is interrupted
 - ✓ Members must participate with both audio and visual technology
 - Must have video on for live view
 - ✓ Remote member must identify anyone 18 years of age or older in the room with the committee member and relationship



AB 2449

- Any teleconference/remote participation by members is limited to not more than:
 - ✓ 3 consecutive months (irrespective of calendar year)
 - ✓ 20% of all meetings in a calendar year
- Adds “Just Cause” and “Emergency Circumstances”
 - ✓ Require a quorum of members to be in a single physical location within the jurisdiction accessible by the public



AB 2449

- Just Cause

- ✓ Member must notify the committee as soon as possible (includes the start of a regular meeting) and provide a general description of the circumstances
 - Care of a child, parent, grandparent, sibling, spouse, or domestic partner
 - Contagious illness that prevents the member from attending in person
 - Physical or mental disability
 - Official business travel for the committee or another State or local agency
- ✓ Board does not need to vote on a Just Cause exception
- ✓ Just Cause may only be used twice per calendar year by an individual member



AB 2449

- Emergency Circumstances
 - Member must notify the committee as soon as possible and include a general description of the reason (Not exceeding 20 words)
 - Physical or family medical emergency that prevents a member from attending in person, but need not disclose medical condition
- Committee needs to vote on Emergency Circumstances exception
 - If committee is notified after agenda published, it may be added as an urgency item



Summary

- EMCC members will need to meet in person at the meeting location
- Meetings will be available by Zoom for public participation
 - ✓ Loss of Zoom connection will stop the meeting until reestablished
- EMCC member participation under the Just Cause or Emergency Circumstances clauses is discouraged due to onerous requirements



QUESTIONS?

COUNTY OF MONTEREY

CAO Rundown



Greetings County Colleagues,

With this issue of the CAO's Rundown, I have just completed my first month as part of the County of Monterey team, and through this brief message I'd like to share some details about myself, and my initial plans as I start work as your new Chief Executive.

Most importantly, I am so excited to be a part of the County of Monterey team and honored to be entrusted to lead such a wonderful county.

As you may know, I worked for the County of Fresno for 24 years with roots in Monterey County. This county is my home. My admiration for the County of Monterey stems from the team of professionals with expertise in providing the finest in public service.

I have had the opportunity to meet and partner with many County of Monterey professionals over the years. Your hard work and dedication are the hallmark of this County.

The last two years included an unprecedented global pandemic and its resulting economic challenges; however, they exemplified your impressive creativity and resilience. It is my pleasure to join you in serving our residents and stakeholders with compassion, care, and excellence.

I anticipate that with your help we will be at the top of our game and continue to raise the bar of excellence in public service. As we have already experienced this

Upcoming Events

February 14

Valentine's Day



February 17

Salinas Career Center Job Fair
2-5 pm, 344 Salinas Street, Suite 205, Salinas. Information/registration [here](#).

February 20

Presidents Day Holiday. County offices closed.

February 22

LGBTQIA+ Feedback Workshop
Virtual Zoom sessions: 9-11am or 6-8pm.
civilrights@co.monterey.ca.us
or 831-755-5117 for information.

February 23

Black Business Summit.
Sponsored in part by County of Monterey. 11am- Noon. In person or on Zoom. Details [here](#).

February 23

Workforce Development Job Fair
11am-Noon, Monterey Adults School, 1295 La Salle Avenue, Seaside. Details [here](#).

February 28

Monterey County Youth Poet Laureate application deadline. Could you be our first youth laureate? For information and to apply:
<https://arts4mc.org/youth-poet-laureate>

month, we will face challenges together but as we support each other we will maintain focus on delivering the best possible experience for our employees and our residents.

I look forward to having sit down and/or virtual meetings with you to learn about our successes and troubleshoot our challenges together. I plan to visit our many office locations and learn from our 5,000+ employees. Simultaneously, I will meet with our residents, community leaders, and elected officials. I am also committed to learn from our business community as we build a long-term sustainable future for Monterey County.

You have my commitment to communicate openly and transparently. Please share your thoughts and ideas with me – if not in person, then via email – together we will do great things.

Please join me once again in thanking Charles McKee for his over 31 years of public service. During his tenure as Chief Executive he steered the County through challenges professionally, efficiently, and effectively.

In the coming months, I look forward to learning and evolving with you while remaining focused on our residents. We will make bold decisions as we retain our position as a fiscally sound and well-managed county government.

I know I can count on your support and look forward to working with you.

All the best,

Sonia De La Rosa



County Springs into Action for Winter Storms

Just after Christmas last year, while many were enjoying the winter holiday, key county leaders and staff began to gather as winter storms began to approach Monterey County. It became clear this was no average winter event, but a series of atmospheric rivers bringing punishing weather. Planning turned to prevention, then action. On December 26, 2022, county staff mobilized to handle damage to roads and the threat to county rivers which were pushed to overflowing over the coming weeks.



Everyone in Monterey County was impacted by these winter storms, whether due to damage from flooding and mudslides, evacuation notices, blocked and damaged roads and bridges or more.

The County's Emergency Operation Center has been activated for the past five weeks. At the height of the emergency, more than 100 county staff along with partner agencies worked around the clock to save lives and protect property. The impacts became so severe that thousands of residents had to be evacuated from high-risk areas, thousands of acres of land were inundated, dozens of homes damaged, and shelters were established to keep

OPERATIONAL AREA EOC (DEC 26 – FEB 12)

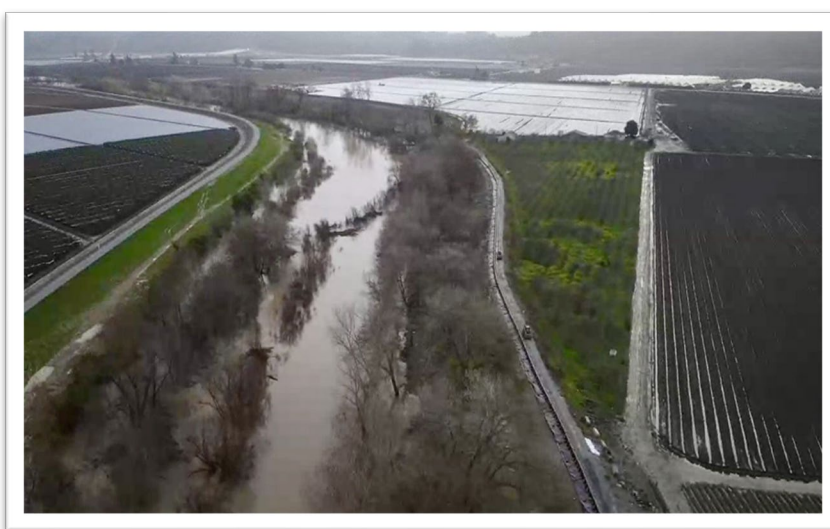


4	40
EOCs Activated	Days
1,435	200
Resource Requests	Staffers

those in need safe. High waters from the Salinas River for example were so great that concern grew it might overtop Highway 68. The County’s rivers were constantly monitored, and extreme efforts were undertaken to protect the public. The Pajaro River levee, an earthen raised embankment protecting neighboring communities from flooding, became a battleground between Mother Nature and county workers who did major flood fighting efforts to keep flood waters away from the community of Pajaro and elsewhere.

Once the rain had subsided and the threat ended, clean up and recovery could begin, but it will be a long road ahead. Damage estimates from the storm have exceeded \$120 million which includes the tremendous impact the storm had on the county’s key industry - agriculture.

Just as it worked hard during the disaster, County staff continue to help residents during recovery with information, support and assistance. 2,000 families/households have already signed up for disaster assistance at County sponsored Local Assistance Centers.





- Monterey County Community
- 12 Incorporated Jurisdictions
- 1,000 Monterey County Disaster Service Workers
- Monterey County Board of Supervisors
- Monterey County Administrators Office / Contracts- Purchasing /PIO
- Monterey County Department of Emergency Management
- Monterey County Water Resources Agency
- Monterey County Public Works
- Monterey County Social Services
- Monterey County Health Department
- Monterey County Housing and Community Development
- Monterey County Sheriff's Office
- Monterey County Office of Education
- 2-1-1 / United Way
- SPCA for Monterey County
- Monterey County Regional Fire Protection District
- North County Fire Protection District
- Big Sur Fire Brigade
- CalFire BEU Unit
- Santa Cruz County
- City of Watsonville
- California Conservation Corps
- California Department of Social Services
- California Governor's Office of Emergency Services
- California Department of Transportation
- California Highway Patrol
- California Department of Water Resources
- California National Guard
- National Weather Service – San Francisco / Bay Area
- FEMA

As you all know, as a county employee you are also a Disaster Worker. To those who came to serve during this crisis and those who supported those efforts by doing additional tasks for their colleagues- we know this was not easy and we are so grateful. You are the real heroes of this disaster.

We want the community to know how much we appreciate you. These two thank you videos are being shared widely - a small token in appreciation for your tremendous efforts.

Thank You (English) <https://vimeo.com/796846415>

Thank you (Spanish) <https://vimeo.com/797121744>

One Staffer's Storm Story....

One of the aftereffects of the winter storms were slides along Highway 1, isolating some communities between Big Sur and the San Luis Obispo line.



Many agencies came together to help bring supplies into those areas, and among the county staff helping was Alex Mares, Public Defender Immigration Specialist who is also a member of the Monterey County Sheriff's Office Search & Rescue. Resupplying those areas required a convoy of supplies and airlifting them into the isolation zone.

Thank you, Alex, for your work in and out of the courtroom!

County Communications Receives Award



The County Communications team is pleased to share that one of our COVID-19 projects has earned an international marketing award.

A Public Service Announcement encouraging parents to consider having their children six months and older to get a COVID-19 vaccine earned a Summit International 2022 Marketing

Effectiveness Award. Titled “Vaccinate the Little Ones,” it was recorded in English and Spanish and featured Dr. Reiko Sakai, MD – a mother and pediatric hospitalist at Natividad Medical Center. The spot was written by County Communications Director Nick Pasculli and directed by a county team including, Hillary Fish, Natividad Medical Center Marketing Director and Ayna Gutierrez, County Health Department. The creative services team at KSBW provided production and editing. This year’s Summit Marketing Effectiveness Awards competition included 1900 entries from 14 countries, and the County of Monterey’s work scored among the best.

“Being recognized by the Summit Awards organization is an honor. This puts the County of Monterey’s Communications Team on par with communications and marketing professionals and agencies around the world,” said Pasculli.

We invite you to watch these videos, their message is still important today.

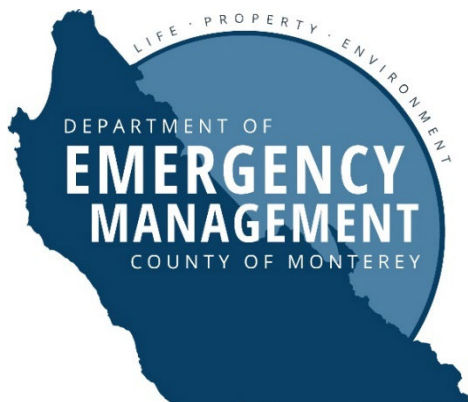
English: [Vaccinate The Little Ones 1.mp4 on Vimeo](#)

Spanish: [Vaccinate The Little Ones SPA 1.mp4 on Vimeo](#)



New Logos, New Looks Around the County

A logo for a department or program is one way for the community to get to know and easily recognize work, a service or outreach from a county program. Some new logos have been completed by County Communications and we hope you will be seeing a lot more of these in the future. How can we help your department?



The newly created Department of Emergency Management, formerly Office of Emergency Services – formerly a division under the Administration Department, has a new logo to mark its new status.

After the Board of Supervisors approved the transition to a stand-alone department in December 2022, Department staff began working with the County Communications Office on a new brand and logo which would communicate the change to community partners, public safety partners, and most importantly, the public which relies on the Department to manage emergencies of any size or type, planned or unexpected.

What went into the creation of this new logo? It was extremely important to create a recognizable logo for the Department that could be used throughout all communications.

The Communications Team presented the new Department with many options. What was finally selected was a look that brought together its key objectives with location, location, location!

“We would like to thank Nick Pasculli, Anya Gutierrez, Arturo Roque and the rest of the Communications team for the professional way they guided us through the process for selecting a new logo and continuing branding efforts,” said Tracy Molfino, Interim Department Manager.

Here is the new logo for the County of Monterey’s first Employee Resource Group (ERG), the LGBTQ+ Professionals.

An ERG is a voluntary, employee-led group that fosters a diverse, inclusive workplace aligned with the County’s mission, values, goals, business practices, and objectives. The goal of our ERG is to establish a safe and affirming place for all County LGBTQ+ employees and their allies! Monthly meetings give members a space to voice their issues and concerns, connect with other LGBTQ+ members in the workplace and share events going on throughout the community.

The group is approaching its first anniversary. In the last year, it has grown significantly and constantly recruiting new members who would like to join.

The logo has helped the group with its branding and outreach, plus the Communications team has created special Zoom backgrounds for meetings to spread visibility and awareness of the group and its purpose.

As part of this ongoing commitment to creating a safe space and honoring everyone’s journey in their identity, membership is kept completely confidential.

If this sounds like something you would be interested in being a part of, please feel free to email the LGBTQ+ Professionals at LGBTQ-ERG@co.monterey.ca.us and will let you know the steps to join us!



Artist rendering of memorial

Consider Supporting the COVID-19 Memorial Fund

This is a way to honor those impacted by COVID-19 in our community. Tax deductible donations will be used to complete the installation of a beautiful Sculpture to honor and remember all those impacted by COVID-19. Find out more about this community effort.

www.cfmco.org/COVID19Memorial

Keeping the Customer Service Week Feeling All Year Round

Late last year, the County of Monterey and the Human Resources Department marked its first Customer Service Week. County staff went all out to celebrate with the first ever Customer Service Week Virtual Pep Rally.

County employees contributed with videos on how they “Take the Lead” to provide the best possible service to our outward and inward customers.

Department heads shared highlights of their teams’ accomplishments, acknowledging the individuals that compose “the County” throughout our various departments.



Click the following links to [Watch the Pep Rally](#) again or [Check out the Half Time Photo Collage](#).

Thank you for all your hard work and all that you continue to do to make a positive impact in our county!



Monterey County Health Department ✓

Published by Hootsuite · 2d ·



Today the Board of Supervisors recognized Mercy Air for their commitment to provide critical and lifesaving interventions surrounded by exceptional, compassionate patient care to the residents of Monterey County.

Beyond patient care, Mercy Air partners with Ft Hunter Liggett every year to bring Operation Santa to families in King City.... [See more](#)



Thank you to Mercy Air for the commitment to provide critical and lifesaving interventions surrounded by exceptional compassionate patient care to the residents of Monterey County.

