Assessor, County-Clerk Recorder

Equal Opportunity Plan 2023

Reporting Period: January – December 2022



Table of Contents

		Page
Section 1:	Department Head's Acknowledgment & Commitment to the 2023 Departmental Equal Opportunity Plan	3
Section 2:	Organizational Profile	4
Section 3:	Department's Workforce Analysis Chart	5
Section 4:	Personnel Activity	9
Section 5:	Recruitment Data	22
Section 6:	Action-Oriented Programs	38
Section 7:	Accomplishments and Resource Needs	48
Section 8:	EOCRAC Follow up	51
Section 9:	Title VI of the Civil Rights Act	52
Appendix:	Department Positions by Job Group	54

Section 1

Department Head's Acknowledgment & Commitment to the 2023 Departmental Equal Opportunity Plan

The Monterey County Board of Supervisors adopted an ordinance reaffirming their long-standing commitment to providing equal opportunities for all and preventing and eliminating unlawful discrimination. The Board of Supervisors values providing an open and empathetic communication channel for County officials and employees, applicants for employment, and business relationships with the County. Through the adoption of the Nondiscrimination, Sexual Harassment, Reasonable Accommodation, and the Language Access and Effective Communication Policies, the Board of Supervisors reaffirms its expectation that each County official and employee is responsible for maintaining a workplace that is free from unlawful discrimination, harassment, and retaliation.

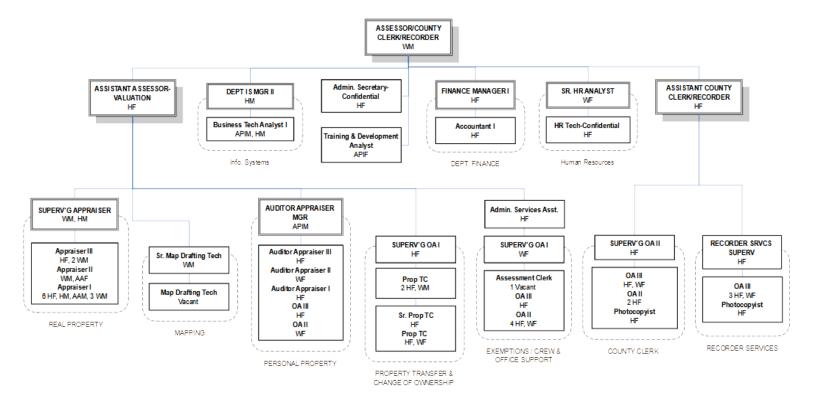
As Department Head, my signature below verifies the accuracy of this report and affirms my commitment to equal opportunity and civil rights, as outlined in County policies and ordinances.



Marina Camacho Assessor, County Clerk-Recorder

Section 2

Organizational Profile Assessor, County Clerk-Recorder



Self-reported gender and ethnicity:

M - Male F - Female

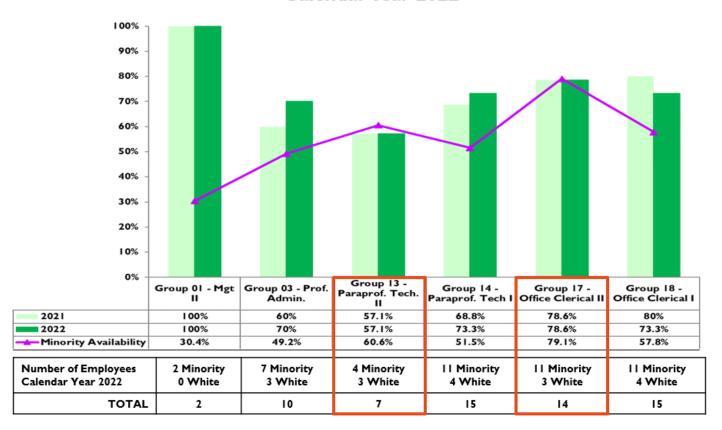
AA - African American; H - Hispanic; API - Asian/Pacific Islander; W - White other than Hispanic;

AI – American Indian/Alaskan Native

Data as of 12/31/21

Section 3 Department's Workforce Analysis Chart

Minority Demographic Comparison by Job Group Calendar Year 2022



Data as of 12/31/22

*Numbers do not include the Elected Dept. Head

NOTES:

Elected Department Heads can designate certain positions to be "appointed". These positions are filled without recruitment.

The Assessor, County-Clerk Recorder has 4 such positions:

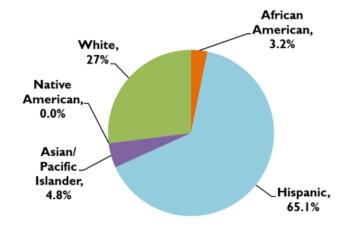
Assistant Assessor - Job Group 01 - Management II

Assistant County-Clerk Recorder – Job Group 01 – Management II

Administrative Services Officer – Job Group 03 – Professionals - Administration

Administrative Secretary-Confidential - Job Group 17 – Office Clerical II

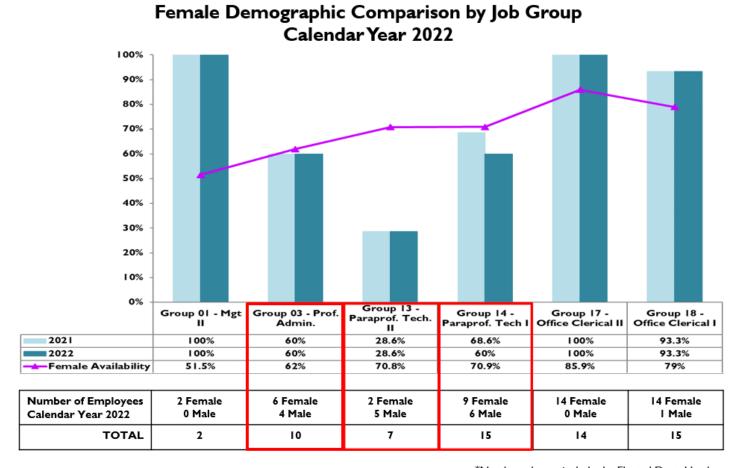
Department-Wide Demographics by Race/Ethnicity Calendar Year 2022



Number of Employees	White	African American	Hispanic	Asian/Pacific Islander	American Indian		
2021	18	I	42	3	0		
Calendar Year 2022	17	2	41	3	0		
GRAND TOTAL*	63 Employees	2021 = 64 E	Employees				
Minority Total*	46 Employees	or 73%	2021 = 46 Employees or 71.9%				

Data as of 12/31/22

* Numbers do not include the Elected Dept. Head



Data as of 12/31/22

*Numbers do <u>not</u> include the Elected Dept. Head

NOTES:

Elected Department Heads can designate certain positions to be "appointed". These positions are filled without recruitment.

The Assessor, County-Clerk Recorder has 4 such positions:

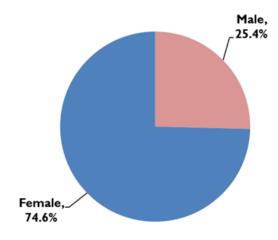
Assistant Assessor - Job Group 01 - Management II

Assistant County-Clerk Recorder – Job Group 01 – Management II

Administrative Services Officer – Job Group 03 – Professionals - Administration

Administrative Secretary-Confidential - Job Group 17 – Office Clerical II

Department-Wide Demographics by Gender Calendar Year 2022



Number of Employees	Male	Female
2021	15	49
Calendar Year 2022	16	47
GRAND TOTAL*	63 Employees 2021 = 64 Employ	ees
Female Total*	47 Employees or 74.6%	2021 = 49 Employees or 76.6%

Data as of 12/31/22

* Numbers do not include the Elected Dept. Head

Section 4

Personnel Activity CY 2022

Job Group: 01 Management II	New	Hires		ons – Into Group	With	otions – in Job oup	Termin	intary ations & ements
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander			No P	No Personnel Activity in CY 2022				
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0
	Termi	untary nations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander			No P	ersonnel . 20				
American Indian/ Alaskan Native			2022					
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 03 Professional	New	Hires		ons – Into Group	With	otions – in Job oup	Termin	ntary ations & ements
Administration	Males	Females	Males	Females	Males	Females	Male	Females
White								1
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic				1				
TOTAL (count each person only once)	0	0	0	1	0	0	0	1
	Involuntary Terminations (Non-Probationary)		Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 13 Paraprofessional	New	Hires		ons – Into Group	otions – in Job oup	Voluntary Terminations & Retirements		
Technician II	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander			No P	ersonnel 2		in CY		
American Indian/ Alaskan Native					_			
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0
	Termi	untary nations bationary)	Proba	es During ationary riod	Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander			No P	ersonnel 20				
American Indian/ Alaskan Native			2022					
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 14 Paraprofessional	New	Hires		ons – Into Group	With	otions — in Job oup	Termin	ntary ations & ements
Technician I	Males	Females	Males	Females	Males	Females	Male	Females
White	2						2	1
African American	1							
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic	2	1					2	1
TOTAL (count each person only once)	5	1	0	0	0	0	4	2
	Termi	untary nations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic		1						
TOTAL (count each person only once)	0	1	0	0	0	0	0	0

Job Group: 17 Office Clerical II	New	Hires		ons – Into Group	With	otions – in Job oup	Termin	entary ations & ements
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic				1				
TOTAL (count each person only once)	0	0	0	1	0	0	0	0
	Involuntary Terminations (Non-Probationary)		Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 18 Office Clerical I	New	Hires		ions – Into Group	With	otions – in Job oup	Termin	ntary ations & ements
	Males	Females	Males	Females	Males	Females	Male	Females
White	1							
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic		3				1	1	
TOTAL (count each person only once)	1	3	0	0	0	1	1	0
	Termi	untary nations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic				2				
TOTAL (count each person only once)	0	0	0	2	0	0	0	0

Personnel Activity CY 2021

Job Group: 00	New	Hires		Promotions – Into Job Group		otions — in Job oup	Voluntary Terminations & Retirements	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander	1							
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	1	0	0	0	0	0	0	0
	Termi	untary nations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

A Student Intern was hired this year with a tenure from March 1st to September 24th, 2021.

Job Group: 01 Management II	New	Hires		Promotions – Into Job Group Within Job Group				ntary ations & ements
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander			No P	ersonnel 20	•	in CY		
American Indian/ Alaskan Native				20	21			
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0
	Termi	untary nations bationary)	Proba	es During ationary eriod	Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander			No P	ersonnel 20	•	in CY		
American Indian/ Alaskan Native			2021					
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 03 Professional	New	Hires		ons – Into Group	With	otions – in Job oup	Termin	ntary ations & ements
Administration	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								2
TOTAL (count each person only once)	0	0	0	0	0	0	0	2
	Involuntary Terminations (Non-Probationary)		Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White								
African American								
Asian/Pacific Islander								
American Indian/ Alaskan Native								
Hispanic								
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Job Group: 13 Paraprofessional	New	Hires		ons – Into Group	With	otions – in Job oup	Termin	ntary ations & ements	
Technician II	Males	Females	Males	Females	Males	Females	Male	Females	
White							1		
African American									
Asian/Pacific Islander			1						
American Indian/ Alaskan Native									
Hispanic		1	1				1		
TOTAL (count each person only once)	0	1	2	0	0	0	2	0	
	Termi	untary nations bationary)	Proba	es During ationary riod		ective tions	Layoffs		
	Males	Females	Males	Females	Males	Females	Male	Females	
White									
African American									
Asian/Pacific Islander									
American Indian/ Alaskan Native									
Hispanic									
TOTAL (count each person only once)	0	0	0	0	0	0	0	0	

Job Group: 14 Paraprofessional	New	Hires		ons – Into Group	With	otions — in Job oup	Termin	ntary ations & ements	
Technician I	Males	Females	Males	Females	Males	Females	Male	Females	
White	1					1			
African American									
Asian/Pacific Islander									
American Indian/ Alaskan Native									
Hispanic		2					1	1	
TOTAL (count each person only once)	1	2	0	0	0	1	1	1	
	Termi	untary nations bationary)	Proba	s During tionary riod		ective tions	Layoffs		
	Males	Females	Males	Females	Males	Females	Male	Females	
White									
African American									
Asian/Pacific Islander									
American Indian/ Alaskan Native									
Hispanic									
TOTAL (count each person only once)	0	0	0	0	0	0	0	0	

Job Group: 17 Office Clerical II	New	Hires		ons – Into Group	With	otions – in Job oup	Termin	entary ations & ements	
	Males	Females	Males	Females	Males	Females	Male	Females	
White									
African American									
Asian/Pacific Islander									
American Indian/ Alaskan Native									
Hispanic				1					
TOTAL (count each person only once)	0	0	0	1	0	0	0	0	
	Termi	untary nations bationary)	Proba	es During ationary riod		ective tions	Layoffs		
	Males	Females	Males	Females	Males	Females	Male	Females	
White									
African American									
Asian/Pacific Islander									
American Indian/ Alaskan Native									
Hispanic									
TOTAL (count each person only once)	0	0	0	0	0	0	0	0	

Job Group: 18 Office Clerical I	New	Hires		ons – Into Group	With	otions – in Job oup	Termin	ntary ations & ements	
	Males	Females	Males	Females	Males	Females	Male	Females	
White		1							
African American							1		
Asian/Pacific Islander									
American Indian/ Alaskan Native									
Hispanic		2							
TOTAL (count each person only once)	0	3	0	0	0	0	1	0	
	Termi	untary nations bationary)	Proba	es During ationary criod		ective tions	Layoffs		
	Males	Females	Males	Females	Males	Females	Male	Females	
White									
African American									
Asian/Pacific Islander									
American Indian/ Alaskan Native									
Hispanic									
TOTAL (count each person only once)	0	0	0	0	0	0	0	0	

Section 5

Recruitment – Data CY 2022

Recruitment: Property Transfer Clerk (Promotional Only)

Job Group: 18 Office Clerical I	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White										
African American										
Asian/Pacific Islander										
American Indian/ Alaskan Native										
Hispanic		4		2		1		1		1
TOTAL (count each person once only)	0	4	0	2	0	1	0	1	0	1

Job Group: 18 Office Clerical I	Scre	Application Screeners (SMEs)		ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges
	Males	Females	Males	Females	Posted:
White		1			governmentjobs.com
African American					Email to department
Asian/Pacific Islander					2 of the applicants were not current County employees.
American Indian/ Alaskan Native					1 applicant invited to interview
Hispanic				2	1 interviewed
TOTAL (count each person once only)	0	1	0	2	

Recruitment: Property Transfer Clerk

Job Group: 18 Office Clerical I	Appli	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F	
White	2	1	1	1	1	1	1	1	1		
African American	1										
Asian/Pacific Islander	2										
American Indian/ Alaskan Native											
Hispanic	3	7	2		2		2				
TOTAL (count each person once only)	8	8	3	1	3	1	3	1	1	0	

Job Group: 18 Office Clerical I	Scre	Application Screeners (SMEs)		ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges
	Males	Females	Males	Females	Posted:
White		1			governmentjobs.com
African American					CRO Talent Acquisition Database List Email to department
Asian/Pacific Islander					4 applicants invited to interview
American Indian/ Alaskan Native					4 interviewed
Hispanic				3	
TOTAL (count each person once only)	0	1	0	3	

Recruitment: Map Drafting Technician

Job Group: 14 Paraprofessional Technician I		icants	Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White	3	1	2	1		1		1		
African American										
Asian/Pacific Islander	1									
American Indian/ Alaskan Native										
Hispanic	5		4		1		1		1	
TOTAL (count each person once only)	9	1	6	1	1	1	1	1	1	0

Job Group: 14 Paraprofessional	Scre	ication eners AEs)		ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White		1	1		CRO Talent Acquisition Database List
African American					governmentjobs.com Departmental Email
Asian/Pacific Islander					2 applicants invited to interview
American Indian/ Alaskan Native					2 interviewed
Hispanic				1	
TOTAL (count each person once only)	0	1	1	1	

Recruitment: Auditor-Appraiser I-II

Job Group: 3 and 13 Professionals – Administration and Paraprofessional	Applicants		Appli Who Mini Qualifi (Ini	Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
Technicians II	M	F	M	F	M	F	M	F	M	F	
White	6	2	4		2						
African American	1		1		1						
Asian/Pacific Islander											
American Indian/ Alaskan Native											
Hispanic	3	6	1	4	1	1	1				
TOTAL (count each person once only)	10	8	6	4	4	1	1	0	0	0	

Job Group: 18 Paraprofessional	Scre	ication eners MEs)		ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White	1				CRO Talent Acquisition Database List
African American					governmentjobs.com Email to Department
Asian/Pacific Islander			1		5 applicants invited to interview
American Indian/ Alaskan Native					2 declines, 2 did not respond 1 interviewed
Hispanic				2	
TOTAL (count each person once only)	1	0	1	2	No Hire

Recruitment: Appraiser II

Job Group: 14 Paraprofessional Technician I	Applicants		Who Mini Qualifi (Ini	Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F	
White	3	1	2	1	2	1	2				
African American		1									
Asian/Pacific Islander											
American Indian/ Alaskan Native											
Hispanic	2	5		1		1		1			
TOTAL (count each person once only)	5	7	2	2	2	2	2	1	0	0	

Job Group: 14 Paraprofessional	Application Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White	1		2		CRO Talent Acquisition Database List
African American					governmentjobs.com Email to department
Asian/Pacific Islander					4 applicants invited to interview
American Indian/ Alaskan Native					1 declined interview 3 interviewed
Hispanic				1	No Hire
TOTAL (count each person once only)	1	0	2	1	NO THE

Recruitment: Appraiser I Date: August 2022

utilicit: 11ppiaisei									rugust		
Job Group: 14 Paraprofessional Technician I	Applicants		Who Mini Qualifi (Ini	Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F	
White	10	5	9	4	4	2	1	1		1	
African American											
Asian/Pacific Islander	1	1	1	1							
American Indian/ Alaskan Native											
Hispanic	12	12	9	11	6	8	5	6	1		
TOTAL (count each person once only)	24	18	19	16	10	10	6	7	1	1	

Job Group: 14 Paraprofessional	Application Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White	1		2		governmentjobs.com
African American					Talent Acquisition Database Departmental Email
Asian/Pacific Islander					20 applicants invited to interview
American Indian/ Alaskan Native					5 declined interview, 2 did not respond 13 interviewed
Hispanic			1	1	13 interviewed
TOTAL (count each person once only)	1	0	3	1	

Recruitment Data from Section 5 – Overview

In this section, please provide any additional comments on each underrepresented job group (for women and minorities), with respect to turnover rate, difficulties in recruitment, retention or other related issues:

The Assessor, County Clerk-Recorder remains underrepresented in the following categories:

Job Group 03 (Professional Admin.) for females

Current Departmental Utilization: 60% for females Goal: 62%

Following the retirement of a HF Administrative Services Officer in December of 2021, the HF Administrative Secretary-Confidential was promoted into the position at the Administrative Services Assistant level (appointed position). As their start date was in January of 2022, they are counted as a "Promotion" in this year's report.

A WF Auditor-Appraiser II resigned for a position with Santa Clara County. Her position in the Assessor's Office is currently vacant.

Job Group 13 (Paraprofessional Technician II) for minorities and females

Current Departmental Utilization: 57.1% for minorities Goal: 60.6%

28.6% for females Goal: 70.8%

There was no personnel activity in Calendar Year 2022.

Job Group 14 (Paraprofessional Technician I) for females

Current Departmental Utilization: 60% for females Goal: 70.9%

Following the resignations of two Appraiser III's (a HM and a WM), a WM was hired to into one of the vacant positions at the Appraiser II level, but as their start date was in January of 2022, they are counted as a "New Hire" in this year's report. This WM subsequently resigned from the County in September.

An AAM, a HM, a HF, and a WM were hired to fill four vacant Appraiser I positions.

A WF Appraiser II resigned for a position with Kings County.

A HF Appraiser II's employment was involuntarily terminated.

A HM Appraiser I resigned for a position with the City of Salinas.

A HF Appraiser I resigned.

Following the resignation of a WM Map Drafting Technician, a HM was hired to fill the position. They then resigned for a position with Fresno County. Thus, they are counted as both as a "New Hire" and a "Resignation".

Job Group 17 (Office Clerical II) for minorities

Current Departmental Utilization: 78.6% for minorities Goal: 79.1%

Following the promotion of a HF Property Transfer Clerk to the Administrative Secretary – Confidential (appointed position), a HF Office Assistant II was promoted into the vacant Property Transfer Clerk position.

Recruitment – Data CY 2021

Recruitment: Office Assistant II

Job Group: 18 Paraprofessional Technician I	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White		3		3		2		1		
African American										
Asian/Pacific Islander		1		1						
American Indian/ Alaskan Native	1		1							
Hispanic	17	71	17	71	9	43	4	19		1
TOTAL (count each person once only)	18	75	18	75	9	45	4	20		1

Job Group: 18 Paraprofessional			Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	**County-wide recruitment from 2020**
White			1	1	Description 1
African American					Posted: governmentjobs.com
Asian/Pacific Islander	Sys	stem			29 applicants invited to interview
American Indian/ Alaskan Native	Sco	ored			24 interviewed
Hispanic				1	
TOTAL (count each person once only)			1	2	

Recruitment: Appraiser I Date: March 2021

Job Group: 14 Paraprofessional Technician I	Applicants		Mini Qualifi (Ini	cants Met mum cations itial ening)	Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White	6	3	6	3	5	3	2	1		
African American	4		3		2		1			
Asian/Pacific Islander	2	1	2	1		1		1		
American Indian/ Alaskan Native										
Hispanic	5	11	5	9	4	5	3	3		2
TOTAL (count each person once only)	17	15	16	13	11	9	6	5		2

Job Group: 14 Paraprofessional	Application Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White	1	1	2		governmentjobs.com
African American					14 applicants invited to interview
Asian/Pacific Islander					2 declined interview, 1 did not respond 11 interviewed
American Indian/ Alaskan Native					
Hispanic				1	
TOTAL (count each person once only)	1	1	2	1	

Recruitment: Appraiser II Date: March 2021

Job Group: 14 Paraprofessional Technician I	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White		1		1		1		1		
African American										
Asian/Pacific Islander										offers ade
American Indian/ Alaskan Native										
Hispanic	1	2	1	2	1	2	1	1		
TOTAL (count each person once only)	1	3	1	3	1	3	1	2		

Job Group: 14 Paraprofessional	Application Screeners (SMEs)			ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White	1	1	2		governmentjobs.com
African American					Talent Acquisition Database
Asian/Pacific Islander					4 applicants invited to interview 1 declined interview
American Indian/ Alaskan Native					3 interviewed
Hispanic				1	No offers of employment for Appraiser II candidates
TOTAL (count each person once only)	1	1	2	1	candidates

Recruitment: Appraiser II Date: August 2021

Job Group: 14 Paraprofessional Technician I	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White	2	2	2	2	2		2		1	
African American										
Asian/Pacific Islander										
American Indian/ Alaskan Native										
Hispanic	2	2	2	1	1					
TOTAL (count each person once only)	4	4	4	3	3		2		1	

Job Group: 14 Paraprofessional	Application Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White	1	1	1		governmentjobs.com
African American					Talent Acquisition Database
Asian/Pacific Islander					3 applicants invited to interview 1 did not respond
American Indian/ Alaskan Native					2 interviewed
Hispanic			1	1	
TOTAL (count each person once only)	1	1	2	1	

Recruitment: Appraiser III Date: August 2021

Job Group: 13 Paraprofessional Technician I	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White	3		3		3		3		1	
African American										
Asian/Pacific Islander										
American Indian/ Alaskan Native										
Hispanic	2		1		1		1			
TOTAL (count each person once only)	5		4		4		4		1	

Job Group: 13 Paraprofessional	Scre	ication eners MEs)		ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges					
Technician I	Males	Females	Males	Females	Posted:					
White	1	1	1		governmentjobs.com					
African American					Talent Acquisition Database					
Asian/Pacific Islander					4 applicants invited to interview					
American Indian/ Alaskan Native					Offered to WM 1 st choice candidate, offer declined, offered to WM 2 nd choice candidate,					
Hispanic			1	1	offer accepted, candidate hired.					
TOTAL (count each person once only)	1	1	2	1						

Recruitment: Property Transfer Clerk

Job Group: 18 Paraprofessional Technician I	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White	2	6	2	4	1	3	1	3		
African American		3		3		1		1		
Asian/Pacific Islander	2	4	2	4	1	1	1	1		
American Indian/ Alaskan Native										
Hispanic	5	12	5	11	3	5	3	5		1
TOTAL (count each person once only)	9	25	9	22	5	10	5	10		1

Job Group: 18 Paraprofessional	Scre	ication eners MEs)		ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges					
Technician I	Males	Females	Males	Females	Posted:					
White		1			governmentjobs.com					
African American					15 applicants invited to interview					
Asian/Pacific Islander					3 declined interview, but asked to stay on eligible list					
American Indian/ Alaskan Native					1 declined interview, but asked to be removed from eligible list					
Hispanic		1		3	11 interviewed					
TOTAL (count each person once only)		1		3						

Recruitment: Appraiser II Date: December 2021

Job Group: 14 Paraprofessional Technician I	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	M	F	M	F	M	F	M	F	M	F
White	1		1		1		1			
African American	2	1							-	
Asian/Pacific Islander									Interviews held in 2022 *Pending*	
American Indian/ Alaskan Native									"Pen	uing"
Hispanic	1	1	1		1		1			
TOTAL (count each person once only)	4	1	2		2		2			

Job Group: 14 Paraprofessional	Scre	ication eners MEs)		ew/Oral Panelists	Targeted outreach locations that received the job announcement and discuss any challenges
Technician I	Males	Females	Males	Females	Posted:
White	1		1		governmentjobs.com
African American					Talent Acquisition Database
Asian/Pacific Islander					2 applicants invited to interview 2 interviewed
American Indian/ Alaskan Native					Interviews held in 2022 *Pending*
Hispanic			1	1	interviews neta in 2022 Tending
TOTAL (count each person once only)	1		2	1	

Recruitment: Appraiser I Date: December 2021

Job Group: 14 Paraprofessional Technician I	Appli	icants	Who Mini Qualifi (Ini	cants Met mum cations itial ening)	Place	icants ed on le List		icants ⁄iewed		nt Hired Position
	M	F	M	F	M	F	M	F	M	F
White	11	4	10	3	9	1	5			
African American	5	1	3	1	3		1			
Asian/Pacific Islander									held i	views n 2022 ding*
American Indian/ Alaskan Native									1011	umg
Hispanic	14	13	11	7	8	3	3	1		
TOTAL (count each person once only)	30	18	24	11	20	4	9	1		

Job Group: 14 Paraprofessional	Application Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges		
Technician I	Males	Females	Males	Females	Posted:		
White	1		1		governmentjobs.com		
African American Asian/Pacific					14 applicants invited to interview 1 declined interview, 3 did not respond		
Islander American Indian/ Alaskan Native					10 interviewed Interviews held in 2022 *Pending*		
Hispanic			1	1	and the me menu in Even in evening		
TOTAL (count each person once only)	1		2	1			

Section 6

(In accordance with the County's Equal Opportunity Plan Chapter 5: Designation of Responsibility)

Action-Oriented Programs and Accomplishments

Recruitment

What collaborative relationships has your department established with community groups and stakeholders? How have these relationships supported the department's recruitment efforts? How many selective certification waivers did your department request last year? How many were granted and why?

Over the past few years, the Assessor, County Clerk-Recorder has established and maintained positive associations with schools and professional organizations.

Recruitment outreach depends upon the level of the position and possible qualified candidates in the local labor pool. Recruitments are posted locally, state-wide and nationally with different schools and organizations to reach a diverse recruitment pool.

All employees in the department are notified of postings and are encouraged to apply. Instructions on the use of the "Job Interest Cards" in the applicant tracking system is also provided to interested applicants and employees so that they are notified when a recruitment for a specific position is opened.

In calendar year 2022, our continued recruitment and outreach efforts resulted in the hiring of four (4) females, one (1) African American, and six (6) Hispanics.

Hiring

What selection criteria does the department use in the interview for fit?

How does your department ensure diversity on panels of screeners and interviewer panelists?

What training or information is given to screeners and interview panelists to help minimize bias in decision-making?

The department asks a mixture of technical job-related questions, and behavioral base questions based upon past experiences.

The department utilizes a mixture of managers, supervisors, leads and peers including females and minorities. This depends upon the availability of these individuals.

Screener and interview panelists are briefed on the following:

- Maintain objectivity.
- Identify if a screener or panelist know a candidate. Discuss objectivity and have screener or panelist recuse themselves from rating or interviewing the candidate if they feel they cannot be objective.
- Discuss the halo/horns effect.
- Rating guidelines are provided.
- The requirement for documentation for scores.

• Focus is on the ability to perform the job based upon information provided by the candidate, either through responses to the supplemental and interview questions.

Promotions

What process, procedures, or systems have been implemented in your department to support protected groups moving into senior job classifications beyond regular career progression (e.g. training, leadership development, mentoring, etc.)? How effective have these initiatives been in supporting promotional opportunities for women and people of color?

The Office of the Assessor, County-Clerk Recorder may utilize the option of "promotional-only" recruitments as approved by County Administrative Office and the Civil Rights Office. The Department strives to include female and minority Subject Matter Experts in the recruitment and selection processes as much as possible. For each recruitment, the Department conducts an up-to-date job analysis of each classification to ensure that duties, tasks and responsibilities are appropriate and consistent and that these components do not constitute artificial barriers to employment of women and minorities.

In calendar year 2022, our continued recruitment, outreach and internal development efforts resulted in:

10 New Hires

Appraiser II* WM
Appraiser I WM AAM
Office Assistant II 3 HF
Map Drafting Tech HM
Property Transfer Clerk WM
Appraiser I HM
Appraiser I HF

* Hired in CY 2021, first day in office CY 2022

3 Promotions

Administrative Secretary – Confidential → Administrative Services Assistant HF
Property Transfer Clerk → Administrative Secretary – Confidential HF
Office Assistant II → Property Transfer Clerk HF

The Departmental Minority Total is 46 employees or 73%

The Departmental Female Total is 47 employees or 74.6%

Employee Development and Retention Programs

Workshops, Trainings and Seminars

The Office of the Assessor, County-Clerk Recorder strives to support the personal and professional development of all staff.

Our Department Head has made it a policy to actively encourage employees at <u>all levels</u> to attend Liebert Cassidy Whitmore and Wellness-sponsored supervisory and management training. Courses are marketed as "intended for managers, supervisors or non-supervisory employees interested in gaining supervisory skills".

We have partnered with internal and external subject matter experts to offer a series of workshops to our employees.

Training Offerings Held and Sponsored Calendar Year 2022

Date	Course Title	Duration	# of Attendees
February - May	Solar PV Technology and Valuation Partner: Southern California Edison	3 hours	7
Manak	Carbon Free Homes Partner: Southern California Edison	3 hours	1
March	High Performance Homes Partner: Southern California Edison	3 hours	1
0.41	Solar PV Technology and Valuation Partner: PG&E	3 Hours	5
October	Carbon Free Homes Partner: PG&E	3 hours	6
Ongoing	CAASA Webex Courses (7 Sessions) Partner: California Assessors' Association	1-3 hours	Multiple

The Assessor's Office - in partnership with the California Assessors' Association and Megabyte Systems - hosted a total of 7 webex courses for Appraisers, Property Transfer Clerks and the Appraisal Support Team members in CY 2022.

The Department Head is also the Chair of the Department Head Training Advisory Committee and the Department Head Succession Management Committee which partner with the Human Resources Department to advocate for the creation of County-wide training initiatives.

Alternative Work Schedule (AWS) Program

Due to the pandemic emergency, the Alternative Work Schedule Program in the Assessor's Office extended its sixth program iteration. In normal circumstances, this program runs in 6-month long phases to allow for the rotation of in-demand work schedules. The program continues to be popular with the staff.

Feedback Program

In an effort to address the results of the 2018 Employee Engagement Survey, a departmental feedback program was created. This program included a memo encouraging open and honest communication sent to all staff by the Department Head in December of 2018 and the creation of an online Suggestion Box Survey monitored by a sub-committee of three non-supervisory employees and the department's Union Steward. The sub-committee is responsible for holding meetings (as needed) to review the collected suggestions and presenting these suggestions directly to the Department Head.

In addition to the programs above, the department has also engaged in additional efforts to promote and retain qualified minorities and women:

- Ongoing partnership with the Human Resources Department to share best practices
- Department Head is Chair of the Department Head Training Advisory Committee and the Department Head Succession Planning Committee
- Continued support of employees wishing to participate in college-based programs
- Making learning materials available to employees (publications, journals, training programs)

Telework

The Office of the Assessor, County-Clerk Recorder was one of the first County departments to successfully implement teleworking during the pandemic emergency. A portion of our staff continues to telework on a part-time basis.

How does your department utilize performance evaluations to assess employees' commitment to building a diverse and inclusive workforce? How is this commitment considered when considering employees for promotional opportunities?

The Assessor, County-Clerk Recorder's management team, prior to issuing the evaluation to an employee, have the evaluation reviewed by the departmental Human Resources Senior Personnel Analyst. The Senior Personnel Analyst reviews the draft evaluation to ensure it is accurate, fair and unbiased.

Promotional opportunities are based upon knowledge and demonstrated performance. On-going training is provided so that their knowledge and skills are kept up to date.

Retention and Inclusion

What data collection procedures/tools have you implemented to track the turnover rate for protected groups?

Calendar Year 2021 Turnover

Demographic Group	Popu	eneral Ilation in artment	2021 T	urnover	2021 New Hires		_	2021 Promotions	
	#	%	#	%	#	%	#	%	
Female	49	76.6%	4	44.4%	6	75%	2	50%	
Male	15	23.4%	5	55.6%	2	25%	2	50%	
American Indian	0	0%	0	0%	0	0%	0	0%	
African American	1	1.6%	1	11.1%	0	0%	0	0%	
Asian/Pacific Islander	3	4.7%	0	0%	1	12.5%	1	25%	
Hispanic	42	65.6%	7	77.8%	5	62.5%	2	50%	
White	18	28.1%	1	11.1%	2	25%	1	25%	

Numbers do not include the Elected Dept. Head

Calendar Year 2022 Turnover

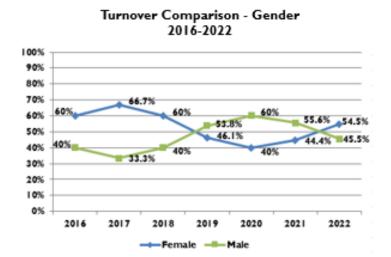
Demographic Group	Popu	eneral Ilation in artment	2022 T	urnover	2022 New Hires		2022 Promotions	
	#	%	#	%	#	%	#	%
Female	47	74.6%	6	54.5%	4	40%	3	100%
Male	16	25.4%	5	45.5%	6	60%	0	0%
American Indian	0	0%	0	0%	0	0%	0	0%
African American	2	3.2%	0	0%	1	10%	0	0%
Asian/Pacific Islander	3	4.8%	0	0%	0	0%	0	0%
Hispanic	41	65.1%	7	63.6%	6	60%	3	100%
White	17	28.1%	4	36.4%	3	30%	0	0%

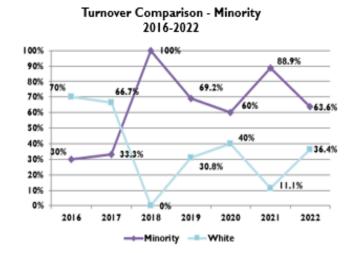
Numbers do not include the Elected Dept. Head

Analysis of the calendar year 2022 data yielded the following significant conclusions:

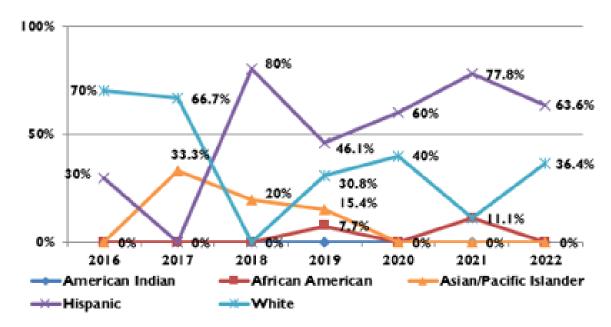
- 70% (7 of 10 employees) of new hires were minorities.
- 40% (4 of 10 employees) of new hires were females.
- 100% (3 of 3 employees) of promotions were minorities.
- 100% (3 of 3 employees) of promotions were females.
- 63.6% (7 of 11 employees) who left the department were minorities.
- 54.5% (6 of 11 employees) who left the department were females.

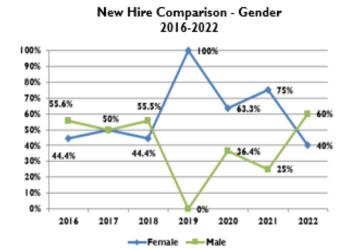
What does the data show regarding turnover rates of protected groups, compared to the general population in your department? Based on the data collected, what are the negative and/or positive trends you have found and how will you act on them?

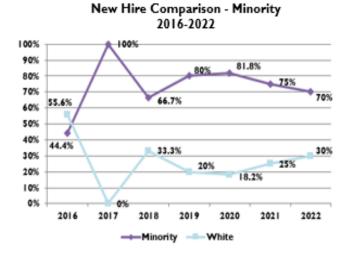


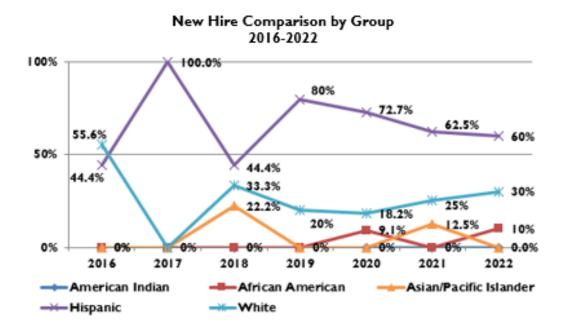


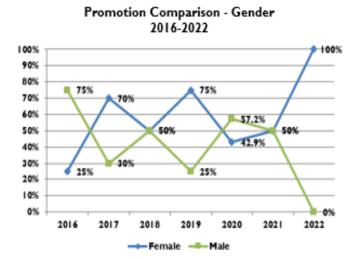
Turnover Comparison by Group 2016-2022

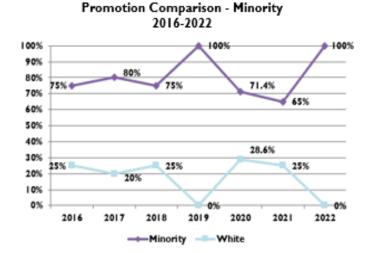


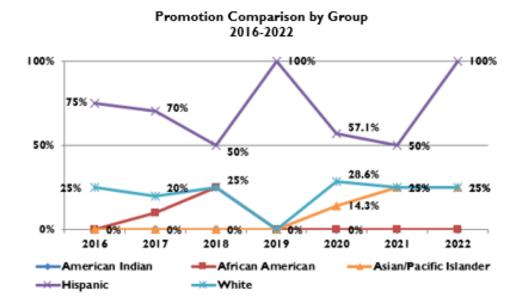












Analysis of the calendar year 2022 data in comparison to the data from the previous five years yielded the following significant conclusions:

- The number of female candidates hired equaled or exceeded the number of male candidates in four of the past seven years. (Six Year Total = 31 female, 23 male)
- The number of minority candidates hired exceeded the number of white candidates in six of the past seven years. (Seven Year Total = 38 minority, 15 white)
- The number female employees promoted equaled or exceeded the number of male employees in five of the past seven years. (Seven Year Total = 21 female, 15 male)
- The number of minority employees promoted exceeded the number of white employees in all of the past seven years. (Seven Year Total = 29 minority, 7 white)
- The number of male employees leaving the department exceeded the number of female employees in three of the past seven years. (Seven Year Total = 32 female, 26 male)

It is necessary for the Office of the Assessor, County-Clerk Recorder to continue its efforts to attract, hire and promote females and minorities by:

- Making targeted recruitment efforts to attract diverse job applicants especially from groups with lower representation in our Department.
- Utilizing diverse hiring and screening panels and maintaining documentation of the screening and hiring processes.
- Tracking turnover rates and reporting on significant conclusions for each year in addition to trends over time.
- Offering internal professional and technical workshops, trainings and seminars which will help our employees gain the skills necessary to promote.
- Partnering with external stakeholders to implement programs and initiatives to foster employee loyalty and better accommodate the needs of our workforce as it changes.

What steps have been taken by the department taken to ensure lactation accommodations for all its employees?

What is the department's practice when an employee requests an accommodation?

All new employees are provided the County's lactation policy and the Monterey County Supports Breastfeeding brochure. They are informed about the dedicated lactation room on the 1st floor.

Once an employee informs the departmental Human Resources staff of a pregnancy, Human Resources staff starts the conversation regarding leave options. Lactation information is also provided to the employee. Upon the return of the employee to the workplace, Human Resources staff speaks with the employee regarding lactation needs. The employee is shown the lactation room and the location of the current use schedule. Human Resources staff works with the employee and the supervisor to work out the lactation schedule. If for some reason the room becomes unexpectedly unavailable, Human Resources staff works with the employee to locate an alternative lockable room.

The current completion rate for the mandatory *Lactation Accommodation While at Work* online course is as follows:

Note: The entire County was auto enrolled in this course on August 5, 2022. The County-wide deadline for completion is February 4, 2023.

	Lactation Accommodation While at Work
Total number of Employees completed	62
Percent of Employees completed	97%

Does the department conduct exit interviews? If so, what do you do with the answers to promote diversity and inclusion? If not, what alternative methods do you use to collect information regarding reasons for separation?

Departmental Human Resources provides an opportunity for exit interviews.

Responses are discussed with appropriate department management. Appropriate actions/steps are taken as necessary.

Because Human Resources personnel are located within the department issues are addressed timely. Reason(s) for involuntary separations are known.

What has been the greatest success/es regarding inclusiveness in your department? What opportunities for improvement have you found and how will you address them?

This department's greatest success likely lies in the creation of an environment in which all individuals can grow and enhance their knowledge, skills and abilities. This has been documented repeatedly in the many examples of minorities and women who have started in the department in entry/clerical positions and are now in executive, management and supervisory positions. These include the newly elected Assessor-County-Clerk Recorder, the Assistant County-Clerk Recorder, and the Administrative Services Assistant as well as one of our Supervising Appraisers and all four Clerical Supervisors.

Through surveys and individual interviews and focus groups, our department continues to collect feedback and suggestions from employees about how to improve the organizational culture in order to better support the professional development of each employee.

The department has made greater efforts to partner with County-wide work groups to share best practices and has received recognition from the Human Resources Department for being a model department for training and development opportunities and mandatory training course management.

We seek to continue to be an example to other departments by sharing our knowledge with others and challenging ourselves to offer even greater opportunities for growth and promotion with the initiatives that we have planned for the future.

Section 7

Accomplishments and Resource Needs

In this section, please highlight your department's successes in achieving a diverse workforce.

Describe your department's assessment of resource needs from the Civil Rights Office and please share any suggestions and/or recommendations for improvement you can offer regarding current policies and procedures. Feel free to use examples or specify by job group.

Suggestions for County-Wide Recruitment and Selection Efforts

County-Wide Diversity Recruitment Committee

The creation of a County-Wide Diversity Recruitment Committee comprised of interested employees and County HR and Civil Rights Office staff to drive diversity recruitment efforts and share best practices.

This committee could ensure that female and minority recruiters are sent to local job fairs, establish partnerships with local schools to recruit recent graduates and interns and provide consultation to departments on how to identify and eliminate barriers in the recruitment and selection processes.

Suggestions for the Revision of the Equal Opportunity Plan Format

Add option for "Promotion/Transfer to Another County Department" and "Promotion/Transfer from Another County Department"

Employees who are transferred or promoted from another department within the County are currently included in our department's "New Hire" statistics due to a lack of a more specific option, but they can be differentiated from candidates who are hired into the County for the first time or rehired after a tenure away with the addition of a separate category.

Employees who transfer or are promoted into another County department have neither "retired" nor been "voluntarily terminated" because they continue to be employed by the County, but they are no longer on or department's staff and thus are included in our turnover statistics.

Additional columns reflecting the categories above (at least the former if not the latter) should be added to the "Personnel Activity" charts in Section 4 to provide a more complete and accurate reflection of the personnel activity within each department.

Change "Voluntary Termination" to "Voluntary Separation"

We suggest changing the phrase "Voluntary Termination" to "Voluntary Separation" because the word "termination" implies firing while "separation" does not.

Recruitment Specific Reporting

Departments can be instructed to include recruitment data organized by job group <u>and</u> individual recruitment.

The inclusion of this data in the Equal Opportunity Plan will provide a deeper level of insight into each department's recruitment and selection practices.

Template or Guidance for Tracking Turnover

The Civil Rights Office could provide a template similar to the chart on Page 27 of this report to assist departments in tracking and reporting turnover data rather than giving each department the responsibility of establishing their own procedures for capturing this data. A template would allow for the uniform collection and reporting of metrics.

Suggestion for the Equal Opportunity Committee

Additional Committee Members

It would be a benefit to the Equal Opportunity Committee to have at least one committee member representing each of the four major minority groups (Asian/Pacific Islander, American Indian, African American, and Hispanic) as well as an advocate for persons with disabilities.

Suggestions for the Management of County-Wide Mandatory Training

24-Hour Requirement for Validation of Course Completion

Our LDN Coordinator has discovered that departments sponsoring mandatory courses (including the Civil Rights Office) do not always validate course completions in a timely manner.

We suggest that a policy be instituted requiring all departments listing training courses for open enrollment in the new Learning Management System (LMS) to record verification of individual course completions in the LMS within 24-hours of the end of the course.

Our department asks that all County-sponsored voluntary and mandatory training courses completed by an employee during a performance cycle to be documented in the employee's performance evaluation. In order to fulfill this requirement and comply with the County-wide requests for departmental compliance data regarding mandatory courses, it is absolutely necessary for the Training Coordinator to maintain up-to-date records at all times.

Heightened Effort to Differentiate Between Mandatory EOO Courses

Although the *Civil Rights Training* course has been a mandatory requirement for years, Training Coordinators continue to receive questions from employees who are confused about the difference between that course and the *Harassment and Discrimination Prevention* course.

We suggest that the Civil Rights Office highlight the difference between the two courses in its marking efforts.

Greater efficiency incorporated into the management of all mandatory training courses will help all departments to achieve full compliance.

We hope that they Civil Rights Office will give serious consideration to the suggestions posed in this report and look forward to working with them to further improve our recruitment, selection and employee development efforts.

Please include your department's current compliance rates with required trainings offered by the Civil Rights Office.

Current departmental completion rates for mandatory CRO courses are as follows:

Notes:

- Numbers include the Elected Department Head.
- Numbers include one manager on extended leave.

	Prevention of Sexual Harassment and Discrimination	Civil Rights Training
Total number of Managers	15	15
Managers completed	11	15
Percent of Managers completed	73%	100%
Total number of Employees (non-supervisors/managers) completed	49	49
Employees (non-supervisors/managers) completed	48	49
Percent of Employees (non-supervisors/managers) completed	98%	100%

Section 8 Follow up requested by the Commission

In this section, please discuss any follow up requested by the Commission during past years' presentations on the Departmental Equal Opportunity Plan. Follow up may occur via action, memorandum, or additional presentation to the Commission.

Section 9

Title VI of the Civil Rights Act Implementation

(In accordance with the County's Title VI of the Civil Rights Act Implementation Plan)

	Requirement	Implementation Notes	Completed
	Title VI notice at public counters	Done	Done
	Internal process to forward discrimination complaints to Civil Rights Office		
General	Nonstandard contracts include nondiscrimination clause	Ensure non-standard agreements include this language: ongoing	Ongoing
	Data is collected on the ethnicity and language of people served	The Department has elected not to collect this data from the public due to the potentially adversarial nature of our work functions (tax assessments).	
	Departmental language assessment completed	As all county residents are required by law to utilize our services, the language demographics of our customer base reflect those of the County at large.	Done
	Vital documents translated into Spanish	Compiled a list of all departmental forms not yet translated. Worked with managers and supervisors to assign translators and complete	Clerk-Recorder = Done (100% complete)
Language Access		translation. Note: Official State of California forms cannot be translated by our department	Assessor = In Progress (83% complete)
	Website – minimize PDFs. When using PDFs, include a Spanish version		
	Procedures and budget for use of interpretation and translation services		
	Public voicemails in English and Spanish	Done	Done
	Public counters: language charts available		

	Public counters: all signage in English and Spanish	Compiled a list of all signs not yet translated. Worked with managers and supervisors to assign translators and complete translation. All signs are now translated. Translation of Clerk-Recorder	Done 80% complete
	Public counters: procedures to have bilingual staff available	computer kiosks to Spanish It is a departmental requirement that public counter staff members be bi-lingual (Spanish/English) and they must pass a Spanish proficiency test to be hired. 20 employees or 31% of the staff receive bilingual pay. There is at least 1 Spanish-speaking employee in each division.	Done
Community Engagement	Projects, programs, policies, and services reflect County stakeholders and are sensitive to diverse demographic backgrounds Analyzed potential disproportionate adverse human health or environmental effect on communities of color, tribal communities, or others underrepresented in the public process	Ongoing, as part of our provision of multi-language services. Efforts are always made to send bi-lingual speakers to disaster relief public meetings. N/A	Ongoing N/A
	Considerations taken to ensure equitable engagement	All press releases published in both English and Spanish in English and Spanish-language periodicals. Efforts made to send bi-lingual staff to disaster relief and other public outreach events	Ongoing
	Key community engagement contacts established	N/A	N/A

Appendix

Department Positions Organized by Job Group

Job Group 01: Management II

Assistant Assessor – Valuation (Appointed) Assistant County Clerk – Recorder (Appointed)

Job Group 03: Professionals – Administration

Administrative Services Assistant (Appointed)

Auditor-Appraiser II

Auditor-Appraiser III

Auditor-Appraiser Manager

Departmental Information Systems Manager II

Finance Manager I

Management Analyst I

Senior Personnel Analyst

Supervising Appraiser

Job Group 13: Paraprofessional – Technicians II

Appraiser III

Auditor-Appraiser I

Business Technology Analyst I

Senior Map Drafting Technician

Job Group 14: Paraprofessional – Technician I

Accountant I

Appraiser I

Appraiser II

Personnel Technician – Confidential

Map Drafting Technician

Job Group 17: Office Clerical II

Administrative Secretary – Confidential (Appointed)

Office Assistant III

Recorder Services Supervisor

Senior Property Transfer Clerk

Supervising Office Assistant I

Supervising Office Assistant II

Job Group 18: Office Clerical I

Assessment Clerk

Office Assistant II

Photocopyist

Property Transfer Clerk