# **Agricultural Commissioner's Office**

# Equal Opportunity Plan 2023



# **Table of Contents**

		Page
Section 1:	Department Head's Acknowledgment & Commitment to the 2023 Departmental Equal Opportunity Plan	3
Section 2:	Organizational Profile	4
Section 3:	Department's Workforce Analysis Chart	5
Section 4:	Personnel Activity	6
Section 5:	Recruitment Data	17
Section 6:	Action-Oriented Programs	20
Section 7:	Accomplishments and Resource Needs	24
Section 8:	EOCRAC Follow-Up	25
Section 9:	Title VI of the Civil Rights Act	26

# Department Head's Acknowledgment & Commitment to the 2023 Departmental Equal Opportunity Plan

The Monterey County Board of Supervisors adopted an ordinance reaffirming their long-standing commitment to providing equal opportunities for all and preventing and eliminating unlawful discrimination. The Board of Supervisors values providing an open and empathetic communication channel for County officials and employees, applicants for employment, and business relationships with the County. Through the adoption of the Nondiscrimination, Sexual Harassment, Reasonable Accommodation, and the Language Access and Effective Communication Policies, the Board of Supervisors reaffirms its expectation that each County official and employee is responsible for maintaining a workplace that is free from unlawful discrimination, harassment, and retaliation.

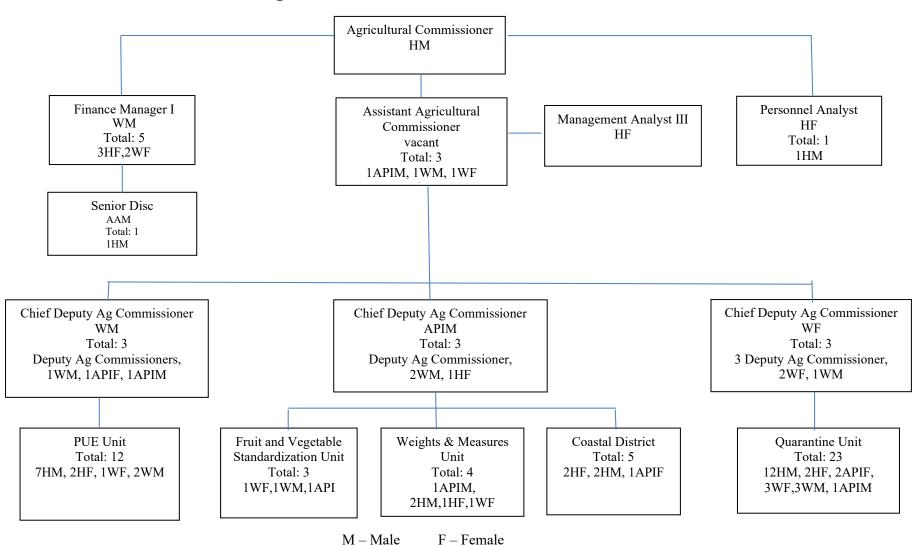
As Department Head, my signature below verifies the accuracy of this report and affirms my commitment to equal opportunity and civil rights, as outlined in County policies and ordinances.



Juan Hidalgo

Agricultural Commissioner/Sealer of Weights & Measurers

# Section 2 Organizational Profile Agricultural Commissioner's Office



AA - African American; H - Hispanic; API - Asian/Pacific Islander; W - White other than Hispanic; AI - American Indian/Alaskan Native

# Department's Workforce Analysis Chart (MC-HRM-EO-0003)

This is the cover sheet for this section. Place a copy of your department's workforce analysis chart here.

DocuSign Envelope ID: 0113D149-2357-4BA4-A9FF-FE5A30159712

Run Date : 03/01/2023 Run Time : 8:54 AM nty of Monterey Workforce Analysis Chart Job Group Within Department 2022-2023 Job Group Metrics

**Cover Page** 

#### **Parameters and Prompts**

Home Department: 2810

Occupational Group:

Title: \*

#### **Report Description**

The Monterey County Workforce Analysis Chart for Job Classifications within Job Groups Report is a listing and count of ethnicity, gender, classification and job group within Department(s).

### DocuSign Envelope ID: 0113D149-2357-4BA4-A9FF-FE5A30159712 County of Monterey Workforce Analysis Chart **Job Group Within Department** 2022-2023 Job Group Metrics

**Run Date** : 03/01/2023 Run Time: 8:54 AM

#### 2810 - Agriculture Commissioner

JOB GROUP 02: Management I - (37.6% Minority Availability) - (49.1% Female Availability)

	EEO Cat	Tota	al Emplo	yees		Minori	ties			Male					Femal	е				Totals			Но	ours
Title	Code	М	F	Т	М	F	Т	w	AA	HIS	API	ΑI	w	AA	HIS	API	Al	w	AA	HIS	API	Al	F/T	P/T
CHIEF DEPUTY AGRICULTURAL COMMISSIONER	OA	2	1	3	1	0	1	1	0	0	1	0	1	0	0	0	0	2	0	0	1	0	3	0
TOTAL Management I		2	1	3	1	0	1	1	0	0	1	0	1	0	0	0	0	2	0	0	1	0	3	0
			33.3%				33.3%											66.7%	0.0%	0.0%	33.3%	0.0%		

JOB GROUP 03: Professionals - Administration - (52.8% Minority Availability) - (59.6% Female Availability)

	EEO Cat	То	tal Emplo	yees		Minori	ities			Male					Femal	e				Totals			Но	ours
Title	Code	М	F	Т	М	F	Т	W	AA	HIS	API	ΑI	w	AA	HIS	API	ΑI	w	AA	HIS	API	Al	F/T	P/T
AGRICULTURAL PROGRAMS BIOLOGIST	Р	0	1	1	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	0	0	1	0
DEPUTY AGRICULTURAL COMMISSIONER	OA	5	3	8	0	2	2	4	0	0	0	0	1	0	1	1	0	5	0	1	1	0	8	0
FINANCE MANAGER I	Р	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
GIS ANALYST III	Р	1	0	1	0	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	0	1	0
MANAGEMENT ANALYST III	Р	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
PERSONNEL ANALYST	Р	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
TOTAL Professionals - Administration		7	6	13	0	4	4	6	0	0	0	0	2	0	3	1	0	8	0	3	1	0	13	0
			46.2%				30.8%											61.5%	0.0%	23.1%	7.7%	0.0%		

JOB GROUP 13: Paraprofessional - Technicians II - (65.2% Minority Availability) - (71.2% Female Availability)

	EEO Cat	Tota	al Emplo	yees	ı	Minori	ties			Male					Femal	e				Totals			Но	ours
Title	Code	М	F	Т	M	F	Т	W	AA	HIS	API	ΑI	W	AA	HIS	API	Al	W	AA	HIS	API	Al	F/T	P/T
AGRICULTURAL INSPECTOR/BIOLOGIST III	Т	14	9	23	11	6	17	3	0	9	2	0	3	0	3	3	0	6	0	12	5	0	23	0
WEIGHTS/MEASURES INSPECTOR III	Т	1	0	1	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	1	0
TOTAL Paraprofessional - Technicians II		15	9	24	12	6	18	3	0	10	2	0	3	0	3	3	0	6	0	13	5	0	24	0
			37.5%				75.0%											25.0%	0.0%	54.2%	20.8%	0.0%		

### DocuSign Envelope ID: 0113D149-2357-4BA4-A9FF-FE5A30159712 County of Monterey Workforce Analysis Chart **Job Group Within Department** 2022-2023 Job Group Metrics

Run Time: 8:54 AM

**Run Date** : 03/01/2023

#### 2810 - Agriculture Commissioner

JOB GROUP 14: Paraprofessional - Technicians I -(54.9% Minority Availability) - (73.6% Female Availability)

	EEO Cat	Tot	al Emplo	yees		Minori	ties			Male					Fema	le				Totals			Но	ours
Title	Code	М	F	Т	М	F	Т	w	AA	HIS	API	Al	w	AA	HIS	API	Al	w	AA	HIS	API	Al	F/T	P/T
ACCOUNTANT I	PP	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
AGRICULTURAL ASSISTANT II	PP	9	2	11	8	2	10	1	0	8	0	0	0	0	2	0	0	1	0	10	0	0	11	0
AGRICULTURAL INSPECTOR/BIOLOGIST I	PP	2	1	3	2	0	2	0	0	2	0	0	1	0	0	0	0	1	0	2	0	0	3	0
AGRICULTURAL INSPECTOR/BIOLOGIST II	Т	1	2	3	1	2	3	0	0	1	0	0	0	0	2	0	0	0	0	3	0	0	3	0
PERSONNEL TECHNICIAN-CONFIDENTIAL	PP	1	0	1	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	1	0
SENIOR DEPARTMENTAL INFORMATION SYSTEMS COORDINA	PP	1	0	1	1	0	1	0	1	0	0	0	0	0	0	0	0	0	1	0	0	0	1	0
WEIGHTS/MEASURES INSPECTOR II	Т	1	2	3	1	1	2	0	0	1	0	0	1	0	1	0	0	1	0	2	0	0	3	0
TOTAL Paraprofessional - Technicians I		15	8	23	14	6	20	1	1	13	0	0	2	0	6	0	0	3	1	19	0	0	23	0
			34.8%				87.0%											13.0%	4.3%	82.6%	0.0%	0.0%		

JOB GROUP 17: Office Clerical II - (79.9% Minority Availability) - (84.6% Female Availability)

	EEO Cat	То	tal Emplo	yees		Minor	ities			Male					Femal	е				Totals			Но	ours
Title	Code	М	F	Т	М	F	Т	W	AA	HIS	API	Al	w	AA	HIS	API	Al	w	AA	HIS	API	Al	F/T	P/T
ACCOUNTING TECHNICIAN	ОС	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
ADMINISTRATIVE SECRETARY-CONFIDENTIAL	ОС	0	1	1	0	1	1	0	0	0	0	0	0	0	1	0	0	0	0	1	0	0	1	0
OFFICE ASSISTANT III	OC	0	2	2	0	1	1	0	0	0	0	0	1	0	1	0	0	1	0	1	0	0	2	0
TOTAL Office Clerical II		0	4	4	0	3	3	0	0	0	0	0	1	0	3	0	0	1	0	3	0	0	4	0
			100.0%				75.0%											25.0%	0.0%	75.0%	0.0%	0.0%		

JOB GROUP 18: Office Clerical I -(64.9% Minority Availability) - (69.9% Female Availability)

	EEO Cat	Tota	l Employ	rees		Minori	ties			Male					Femal	e				Totals			Но	ours
Title	Code	М	F	Т	M	F	Т	w	AA	HIS	API	ΑI	w	AA	HIS	API	Al	W	AA	HIS	API	Al	F/T	P/T
DATA ENTRY OPERATOR II	ос	1	0	1	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	1	0
TOTAL Office Clerical I		1	0	1	1	0	1	0	0	1	0	0	0	0	0	0	0	0	0	1	0	0	1	0
			0.0%				100.0%											0.0%	0.0%	100.0%	0.0%	0.0%		

DocuSign Envelope ID: 0113D149-2357-4BA4-A9FF-FE5A30159712

**Job Group Within Department** 2022-2023 Job Group Metrics

**Run Date** : 03/01/2023 Run Time: 8:54 AM

2810 - Agriculture Commissioner

	Tot	al Emplo	yees	. 1	Minori	ies			Male					Femal	е				Totals			Но	ours
	М	F	Т	М	F	Т	w	AA	HIS	API	ΑI	w	AA	HIS	API	Al	w	AA	HIS	API	Al	F/T	P/T
TOTAL - 2810	40	28	68	28	19	47	11	1	24	3	0	9	0	15	4	0	20	1	39	7	0	68	0
Agriculture Commissioner		41.2%				69.1%											29.4%	1.5%	57.4%	10.3%	0.0%		

	Total	Employees		N	linorities	S			Male				F	emale					Totals			Но	urs
_	М	F	Т	М	F	Т	w	AA	HIS	API	AI	w	AA	HIS	API	Al	w	AA	HIS	API	Al	F/T	P/T
GRAND TOTAL	40	28	68	28	19	47	11	1	24	3	0	9	0	15	4	0	20	1	39	7	0	68	0
		41.2%				69.1%											29.4%	1.5%	57.4%	10.3%	0.0%		

# Section 4 Personnel Activity (Current Year)

Job Group:	New	Hires		ons – Into Group	With	otions – iin Job coup	Termii	untary nations & rements
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	1	1
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	1	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	2	0	0	0	0	0
TOTAL (count each person only once)	0	0	2	0	0	0	2	1
	Termi	untary inations bationary)	Proba	es During ationary criod		ective tions	La	yoffs
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	0	0	0	0
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

Rev. 01-19-23

Job Group: 14	New	Hires		ons – Into Group	With	otions – ain Job coup	Termin	intary nations & ements
	Males	Females	Males	Females	Males	Females	Male	Females
White	1	1	0	0	0	1	1	1
African American	1	0	0	0	1	0	1	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	6	1	0	1	3	2	1	0
TOTAL (count each person only once)	8	2	0	1	4	3	3	1
	Termi	untary inations bationary)	Proba	es During itionary riod		ective	La	yoffs
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	1	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	1	0	0	0	3	0
TOTAL (count each person only once)	0	0	1	0	0	0	4	0

Job Group: 17	New	Hires		ons – Into Group	With	otions – iin Job coup	Termir	intary nations & ements
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	0	1	0	0
TOTAL (count each person only once)	0	0	0	0	0	1	0	0
	Termi	untary inations obationary)	Proba	es During ationary riod		ective tions	La	yoffs
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	0	0	0	0
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

# **Personnel Activity (Previous Year)**

Job Group: 03	New Hires		Promotions – Into Job Group		With	otions – nin Job roup	Voluntary Terminations & Retirements	
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	1	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	1	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	1	0	0	0	1
TOTAL (count each person only once)	1	0	1	1	0	0	0	1
	Term	untary inations bationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	0	0	0	0
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

# **Personnel Activity (Previous Year)**

Job Group: 14	New Hires		Promotions – Into Job Group		Promotions – Within Job Group		Voluntary Terminations & Retirements	
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	1	0	0	1	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	4	0	1	0	3	0	0	1
TOTAL (count each person only once)	4	0	2	0	3	1	0	1
	Termi	untary inations bationary)	Proba	es During ationary riod	Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White	2	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	2	0	0	0	0	0	0	0
TOTAL (count each person only once)	4	0	0	0	0	0	0	0

# **Personnel Activity (Previous Year)**

Job Group: 17	New	Hires		Promotions – Into Job Group		otions – iin Job coup	Voluntary Terminations & Retirements	
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	1	0	0	0	1	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	0	1	0	0
TOTAL (count each person only once)	0	1	0	0	0	2	0	0
	Term	untary inations obationary)	Proba	es During ationary criod	Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	0	0	0	0
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

# **Personnel Activity (Previous Year)**

Rev. 01-19-23

Job Group: 18	New Hires		Promotions – Into Job Group		With Gi	otions – in Job oup	Termir Retir	ntary nations & ements
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	1	0	0	0
TOTAL (count each person only once)	0	0	0	0	1	0	0	0
	Term	untary inations obationary)	Releases During Probationary Period		Corrective Actions		Layoffs	
	Males	Females	Males	Females	Males	Females	Male	Females
White	0	0	0	0	0	0	0	0
African American	0	0	0	0	0	0	0	0
Asian/Pacific Islander	0	0	0	0	0	0	0	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0
Hispanic	0	0	0	0	0	0	0	0
TOTAL (count each person only once)	0	0	0	0	0	0	0	0

# Recruitment – Data (Current Year)

(Please include information for each underutilized job group. Please include information about the department's challenges in recruiting a diverse and qualified applicant pool.)

Job Group: 14	roup: Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	Males	Females	Males	Females	Males	Females	Males	Females	Males	Females
White	5	7	4	6	3	3	3	3	0	1
African American	2	0	1	0	1	0	0	0	0	0
Asian/Pacific Islander	3	5	1	4	0	2	0	2	0	0
American Indian/ Alaskan Native	1	0	1	0	0	0	0	0	0	0
Hispanic	45	13	38	10	28	8	28	5	5	0
TOTAL (count each person once only)	56	25	45	20	32	13	31	10	5	1

Job Group: 14	Application Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
	Males	Females	Males	Females	Job announcements are sent statewide to other Ag
White		2	3	4	Commissioner's Offices, other Monterey County
African American					offices, CDFA (California Department of Food and Agriculture), NAACP, Association of Asian Pacific
Asian/Pacific Islander		2	1	2	Community Health Organization, Chinese American Citizens Alliance, Filipino Community of Salinas,
American Indian/ Alaskan Native					Santa Cruz County Women's Commission and California State Colleges. Positions as Agricultural Inspectors require a bachelor's degree from an accredited four-year college in specific areas of study.
Hispanic	1	1	3	1	We work closely with CDFA to verify applicant eligibility to positions requiring specific licenses as per
TOTAL (count each person once only)					CDFA guidelines, this has been the best course of action.

# **Recruitment – Data (Previous Year)**

(Please include information for each underutilized job group. Please include information about the department's challenges in recruiting a diverse and qualified applicant pool.)

Job Group: 03	App	Applicants		icants Met mum ications itial ening)	Placeo	Applicants Placed on Eligible List		icants viewed	Applicant Hired for the Position	
	Males	Females	Males	Females	Males	Females	Males	Females	Males	Females
White	4	1	2	1	2	1	2	1	1	0
African American	1	0	0	0	0	0	0	0	0	0
Asian/Pacific Islander	2	1	1	1	1	1	1	1	1	0
American Indian/ Alaskan Native	0	0	0	0	0	0	0	0	0	0
Hispanic	4	3	3	2	3	2	3	2	0	0
TOTAL (count each person once only)	11	5	6	4	6	4	6	4	2	0

Job Group: 03	Application Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
	Males	Females	Males	Females	Job announcements are sent statewide to other Ag
White	0	2	1	0	Commissioner's Offices, other Monterey County
African American	0	0	0	0	offices, CDFA (California Department of Food and Agriculture), NAACP, Association of Asian Pacific
Asian/Pacific Islander	1	0	0	1	Community Health Organization, Chinese American Citizens Alliance, Filipino Community of Salinas,
American Indian/ Alaskan Native	0	0	0	0	Santa Cruz County Women's Commission and California State Colleges. Our Department is made up of positions which require a Bachelor's degree from an accredited four-year college in specific areas of study.
Hispanic	0	1	2	1	Most of our supervising positions require licensing. We work closely with CDFA to acquire a list of all
TOTAL (count each person once only)	1	3	3	2	licensed staff in California, this has been the best course of action.

# Recruitment – Data (Previous Year)

Job Group: 17	Applicants		Applicants Who Met Minimum Qualifications (Initial Screening)		Applicants Placed on Eligible List		Applicants Interviewed		Applicant Hired for the Position	
	Males	Females	Males	Females	Males	Females	Males	Females	Males	Females
White	1	24	1	11	0	13	0	7	0	1
African American	0	3	0	2	0	1	0	1	0	0
Asian/Pacific Islander	2	3	1	1	1	1	1	0	0	0
American Indian/ Alaskan Native	1	0	0	0	1	0	0	0	0	0
Hispanic	8	45	4	32	4	13	0	1	0	0
TOTAL (count each person once only)	12	75	6	47	6	28	1	9	0	1

Job Group: 17	Screeners (SMEs)		Interview/Oral Board Panelists		Targeted outreach locations that received the job announcement and discuss any challenges
	Males	Females	Males	Females	Outreach was done by Treasurer/Tax Collector
White	0	1	0	1	department. Ag Commissioners Office shared a
African American	0	0	0	0	referral.
Asian/Pacific Islander	0	0	0	0	
American Indian/ Alaskan Native	0	0	0	0	
Hispanic	0	1	2	1	
TOTAL (count each person once only)	0	2	2	2	

#### **Action-Oriented Programs**

(Under the County's Equal Opportunity Plan Chapter 5: Designation of Responsibility)

#### Recruitment

What collaborative relationships has your department established with community groups and stakeholders? How have these relationships supported the department's recruitment efforts? How many selective certification waivers did your department request last year? How many were granted and why?

We continue to develop and enhance our relationship with local colleges. Our licensing staff requires a four-year degree with an emphasis in science and agriculture, and we still struggle with recruiting candidates from local schools; however, many of our internal staff has taken courses at Hartnell and CSUMB to improve their skills and/or promote within the Department.

#### Hiring

What selection criteria does the department use in the fit interview?

We use the following selection criteria to determine fit: Adaptability, Trainability, Demonstrated Communication Skills, Problem Solving Capabilities, Conflict Management, relevant and related agricultural experience, regulatory experience, Customer Service Skills, and teamwork skills.

How does your department ensure diversity on panels of screeners and interviewer panelists?

Internal staff doing panel and screening are carefully selected to ensure diversification. We have developed relationships with Departments within the County, Agricultural Commissioner Offices outside of Monterey County, State agencies, and the local Agricultural Community to include diverse external screeners and panel members for final selection interviews.

What training or information is given to screeners and interview panelists to help minimize bias in decision-making?

Panel briefing emphasizes the need to focus on the responses of the candidates; presented information rather than preconceived judgments; and facts rather than

opinions. Screeners and panelists are given instruction to rate without regard to protected categories under state and federal law. Interview panelists are informed of common rating errors and given examples of sub-conscious bias and how to avoid these errors during the interview process. Being aware of this information throughout the interview process helps panelists avoid their own personal judgements and minimizes bias in the decision-making.

#### **Promotions**

What processes, procedures, or systems have been implemented in your department to support protected groups moving into senior job classifications beyond regular career progression (e.g., training, leadership development, mentoring, etc.)? How effective have these initiatives been in supporting promotional opportunities for women and people of color?

We invest into our Department staff, by supporting training for all staff. Our supervisory and management team provides training to staff members taking licensing exams and supports peer mentoring and study sessions. We also utilize all resources available through Human Resources and the County's Learning and Development Network. We encourage and support participation in the California Association of Standards and Agricultural Professionals, Leadership Monterey County, and other educational events. We work continuously on our commitment to training our employees to improve development and retention in the Department.

How does your department utilize performance evaluations to assess employees' commitment to building a diverse and inclusive workforce? How is this commitment considered when considering employees for promotional opportunities?

Performance evaluations are used as a career development tool to support the growth of all staff. Many of our employees have state licensing requirements needed for promotion. To maintain a diverse and inclusive workforce, staff that is fully licensed must also meet the standards on their performance evaluation as part of promotion consideration.

#### **Retention and Inclusion**

What data collection procedures/tools have you implemented to track the turnover rate for protected groups?

The Department utilizes the reports within Info Advantage to track the turnover rate for protected groups, specifically the report titled, "Employee Personnel Action Information with Ethnicity and Gender." More importantly, we pay attention to changes within the Department and actively look for opportunities to increase diversity. We

#### also use the exit interview to gain feedback for areas of improvement.

What does the data show regarding turnover rates of protected groups compared to your department's general population?

In 2022, a total of one long-term employee minority staff member left the department due to a service retirement.

Based on the data collected, what are the negative and positive trends you have found, and how will you act on them?

Although no significant trends in turnover rates have been identified, we continue to focus our efforts on recruitment to improve diversity.

What steps has the department taken to ensure lactation accommodations for all its employees?

The Department has a designated room for lactation. Many of our employees work out in the field. For those employees needing accommodations, arrangements are made so that they are assigned to areas close to the office to ensure access to the lactation facility. In addition, Employees who have their own private offices can also use them as a lactation room.

What is the department's practice when an employee requests an accommodation?

Department Human Resources meets with every employee that makes a request for an accommodation, and works together with the County's Disability Services Coordinator for compliance and accommodation requests.

Does the department conduct exit interviews? If so, what do you do with the answers to promote diversity and inclusion? If not, what alternative methods do you use to collect information regarding reasons for separation?

The Department conducts exit interviews. The Agricultural Commissioner and Human Resources reviews the responses to identify trends and to better understand staff experiences and the climate at the Department.

What has been the greatest success/es regarding inclusiveness in your department?

Our greatest success is by "Growing Our Own" supervisors and higher-level managers to ensure continued diversity in the future. We actively pursue qualified minority and women applicants for our entry-level positions, and perhaps more importantly, we mentor and provide staff with the opportunity to develop and advance through the various levels of their classifications to promote into supervisory and management positions.

What opportunities for improvement have you found, and how will you address them?

Since "Growing Our Own" supervisors and higher-level managers has been successful, the Department will continue its efforts to attract qualified minority and women applicants for our entry-level positions. This will result in creating a continual pool of candidates for our middle and upper-level positions and enable us to continue to "Grow Our Own."

#### **Accomplishments and Resource Needs**

Please highlight your department's successes in achieving a diverse workforce in this section. Describe your department's assessment of resource needs from the Civil Rights Office. Please share any suggestions and recommendations for improvement you can offer regarding current policies and procedures. Feel free to use examples or specify by job group.

Please include your department's current compliance rates with the required training from the Civil Rights Office. All employees must complete the Harassment and Discrimination Prevention Training and the Civil Rights Training every two years.

		# of	
Harassment &	Total	Employees	Percentage of
Discrimination	Number of	who	Employees Completed
Prevention Training	Employees	Completed	Training
_		Training	_
Supervisors/Managers	19	19	100%
Employees (non-supervisor/non-manager)	61	59	96.72%
Totals			

Civil Rights Training	Total Number of Employees	# of Employees who Completed Training	Percentage of Employees Completed Training
Supervisors/Managers	19	19	100%
Employees (non-supervisor/non-manager)	61	59	96.72%
Totals			

# Follow-Up Requested by the Commission

Please discuss any follow-up requested by the Commission during past years' presentations on the Departmental Equal Opportunity Plan in this section. Follow-up may occur via action, memorandum, or additional presentation to the Commission.

# Section 9 Title VI of the Civil Rights Act Implementation\*

	Requirement	Implementation Notes (explain how your department fulfilled or plans to fulfill this requirement. Also include outcomes of the implementation if applicable)	Completed (Y/N)	Completion Date (include actual completion dates and expected completion dates for requirements not yet completed)
	Title VI notice at		N	06/30/2023
	public counters			
	Internal process to forward discrimination complaints to Civil Rights Office		Y	
General	Nonstandard		Y	
General	contracts include a		I	
	nondiscrimination			
	clause			
	Data is collected on the ethnicity and language of the people served		N	06/28/2024
			V	
	Departmental language assessment completed		Y	
	Vital documents		N/A	
	translated into Spanish			
Language	Website – minimize	Some documents are	Y	
Access	PDFs. When using	translated into Spanish.		
	PDFs, include a	1		
	Spanish version			
	Procedures and		Y	
	budget for the use of			
	interpretation and			
	translation services			

Rev. 01-19-23

Communication We will be looking into services for people who are deaf or hard of hearing We will be looking into potential options.	24
who are deaf or hard	
who are deaf or hard	
of hearing	
of hearing	
Public voicemails in Y	
English and Spanish	
Public counters: Y	
language charts	
available	
Public counters: all Y	
signage in English	
and Spanish	
Public counters: Y	
procedures to have	
bilingual staff	
available	
Projects, programs, Y	
policies, and services	
reflect County	
stakeholders and are	
sensitive to diverse	
demographic	
backgrounds	
Analyzed potential Y	
disproportionate	
adverse human health	
or environmental	
Community effects on	
Engagement   communities of color,	
tribal communities, or	
others	
underrepresented in	
the public process	
Considerations taken Y	
to ensure equitable	
engagement	
Key community Y	
engagement contacts	
established	

<sup>\*</sup> The County's <u>Title VI of the Civil Rights Act Implementation Plan</u> includes a general overview of how the County of Monterey will comply with requirements pertaining to Title VI of the Civil Right Act of 1964. Learn about the County's Title VI Plan by following the link.