

QUALITY IMPROVEMENT NEWSLETTER



MONTEREY COUNTY
BEHAVIORAL HEALTH

Avanzando Juntos Forward Together

COVID-19 RESOURCES & INFORMATION [CLICK HERE](#) TO STAY UPDATED

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POLICY CORNER

- **[QI Memo PEARLS and ACEs, effective 5/22/2023 clarifies the following:](#)**
 - ACE is still required for beneficiaries ages 18+
 - PEARLS is required for beneficiaries ages 0-17
 - Due at least once as part of the initial assessment and periodic re-screening as appropriate
 - These shall be completed by MCBH Staff and SMHS Contracted Providers
 - Fillable forms are available on the [QI Website - Printable Documents](#)
- **[Protocol Restraining Orders with Provision form Accessing Records, effective 1/1/2023 explains the following:](#)**
 - SB 24 authorizes a court to include in an ex parte order a provision restraining a party from accessing records and information pertaining to the health care, education, daycare, recreational activities, or employment of a minor child of the parties.
 - This protocol establishes a procedure which will protect health information of beneficiaries who have obtained such an order and shall ensure that protected health information will not be release to the retrained party.



QI will be providing the following training to SMHS, SUD, and Psychiatry staff in the month of June.

ALL STAFF ENTERING SERVICES IN AVATAR MUST ATTEND THE TRAINING.

Flyer will be forthcoming.

PAYMENT REFORM: CHANGES TO BILLING PRACTICES

Description: The purpose of this training is to ensure that staff learn and understand all the changes related to CalAIM payment reform and how to successfully implement these changes when submitting service claims. Topics of this training include:

- Overview
- Service Code: Past and Present
- Add On Codes
- Telehealth

[CLICK HERE TO VIEW THE MOST RECENT FLYER REGARDING PAYMENT REFORM.](#)

OMNI RESOURCE CENTER

It's time for OMNI's annual Mental Health Service Recognition Awards and Consumer Art Show!

DATE: FRIDAY, MAY 12, 2023

TIME: 10:30AM

LOCATION

SHERWOOD HALL - 940 N. MAIN STREET - SALINAS, CA

There will be a DJ, lunch will be provided, and they will be presenting the awards to those who gave their time to the mental health community. They will honor the recipients of the Dr. Soskin Compassionate Service honorarium, Dr. Soskin Inspiring Hope honorarium, the Kristin Hart award, and all our fantastic volunteers.

*If you haven't registered yet for the awards, please do so ASAP!
Registration deadline is THIS WEDNESDAY!*

Please register for the awards at the following link:
<https://Interim2023MHSRA.eventbrite.com>

If you have any questions, please contact: *Lisa Corpuz, Program Coordinator*
(831) 800-7530 x431 or Cell: (831) 333-6310



Consumer Art Show
Call for entries

If you are a mental health consumer who is interested in showing your artwork, please contact Deysi Cisneros at (831) 676-3715 x407.
Examples of past artwork include paintings, sketches, sculptures, and jewelry.

Deadline to sign up for the art show is **Friday, April 14th**.

Date: Friday, May 12th
Time: 10:30 AM
Place: Sherwood Hall
940 N. Main St.

Registration for the Mental Health Service Recognition Awards is required. <https://interim2023MHSRA.eventbrite.com>

OMNI
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Interim, Inc.
Housing • Healing • Hope

[Click here for the Race Towards Mental Health Flyer](#)



Mental Health Service Recognition Awards & Consumer Art Show

Race Towards Mental Health

When: Friday, May 12th
Time: 10:30 AM (lunch provided)
Place: Sherwood Hall
940 N. Main St., Salinas

Dr. Soskin Honoraria | **Kristin Hart Award** | **Volunteer Recognition** | **Food** | **Dancing & more!**

Join us as we recognize the amazing contributions of our volunteers!
Come enjoy the art show, too!

PLEASE NOTE: Pre-registration is REQUIRED! Register at <https://interim2023MHSRA.eventbrite.com>

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[Click here for the Art Show Entry Call flyer](#)

CA Consumer Perception Survey (CPS) - Mental Health (MHSIP)

*** REMINDER ***

CPS Spring 2023 – Survey Collection Period

May 15-19, 2023

ITS THAT TIME OF THE YEAR AGAIN, PLEASE SAVE THE DATE!

As we look toward Consumer Perception Survey week, we wanted to send along a few important reminders -

- The UCLA online survey portal will collect data from 12:00AM May 15th through 11:59PM May 19th.
- Only data submitted during this date range will be accepted.
- Survey data can be collected both via paper surveys and the online portal.
- PDF's Surveys can be found on our [website](#)
- Quality Improvement will be sending out a reminder email as the date approaches.

Please ensure you are ready to go with either paper forms or the online survey links - both can be found at the CPS website along with the FAQ; remember to click refresh each time you access the website: [CA Consumer Perception Survey \(CPS\) - Mental Health \(MHSIP\) \(uclaisap.org\)](https://uclaisap.org)

Thank you once again for your continued support and efforts to provide quality service to all the Monterey county residents.

Please return completed surveys by June 9th to:

Behavioral Health Quality Improvement
1611 Bunker Hill Way, Ste.120
Salinas, CA 93906

CLICK ON THE LINKS BELOW TO VIEW/PRINT THE SPRING 2023 SURVEYS

Older Adult <ul style="list-style-type: none"> • ENGLISH 2023 • SPANISH 2023 	Adult <ul style="list-style-type: none"> • ENGLISH 2023 • SPANISH 2023 	Youth Services – (For Youth) <ul style="list-style-type: none"> • ENGLISH 2023 • SPANISH 2023 	Youth Services – (For Families) <ul style="list-style-type: none"> • ENGLISH 2023 • SPANISH 2023
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UPCOMING TRAININGS AND WORKSHOPS

CONNECTING THE DOTS: HISTORICAL TRAUMA, TOXIC STRESS, AND INDIGENOUS COMMUNITIES

THURSDAY, MAY 18, 2023
10:30 AM TO 12:30 PM

Course Description:

Join us as we “Connect the Dots” in understanding how ongoing Historical Trauma and Toxic Stress not only directly impact our Indigenous Communities, but our broader society as well. As helping professionals, it is our duty to understand the neuroscience and epigenetics behind toxic stress, to understand the current day implications, and to find ways to make paradigm shifts in the way we do the work as well as in the way our systems and policies are impacting our community members. The impact of colonization, historical trauma, intergenerational adversities, childhood trauma, ongoing racism and discriminatory practices continue to challenge us; it is only when we look holistically at what our society, communities, families, and individuals need that we will be able to overcome these challenges. The session thus addresses directly the National CLAS Standards’ Principal Standard 1: “Provide effective, equitable, understandable, and respectful quality care and services that are responsive to diverse cultural health beliefs and practices, preferred languages, health literacy, and other communication needs”

Measurable Learning Objectives

- ◇ By the end of the training, participants will be able to name six of the eras of Historical Traumas in the Indigenous communities in the United States
- ◇ By the end of the training, participants will be able to identify the four major components of Historical Trauma Intervention
- ◇ By the end of the training, participants will be able to state three distinct health concerns of Native American Nations in California and identify possible interventions that are culturally responsive

Sponsor: ONTRACK program

MCBH Endorsement: Dana Edgull, Prevention Manager

Location: Virtual

Continuing Education: *Please Note: 3 CEs, includes one-hour of preparatory reading and 2-hours of workshop time.*

Please Note: Continuing Education (CE) credit is only provided for County and ACBH contracted Provider staff. This course meets the qualifications for 3 hours of CE credit for LMFTs, LCSWs, LPCCs, and/or LEPs as required by the California Board of Behavioral Sciences

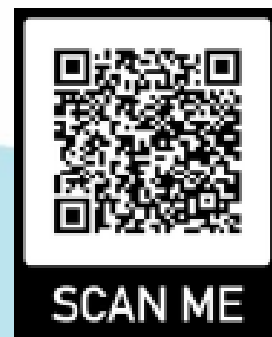
Back out: Max Hours: 3 hrs

Avatar: 823/3410



Instructor Linsey McMurin, a citizen of the Leech Lake Nation of Ojibwe in Northern Minnesota, is a trauma-sensitive Prevention Practitioner and Executive Director of Peacemaker Resources, a nonprofit organization committed to improve health and social outcomes through understanding the root causes of the contemporary issues we are facing as a society today. Linsey is committed to the ongoing process of integrating trauma-sensitive, equity driven, and culturally responsive approaches into the organization, institutions, systems, and policies throughout the nation to cultivate environments in which everyone can find pathways to health and success.

[CLICK HERE TO REGISTER](#)
[or scan QR with Phone](#)
[below](#)



Please direct all questions related to registration, attendance links, handouts, CE's etc. to the sponsor. The MCBH Training Team cannot not answer any questions about this training or provide access.





80'S THEMED

CODE BLUE



YOUTH SPEAKER:
VERONICA S.

A FREE COMMUNITY EVENT
IN HONOR OF FOSTER CARE
AWARENESS MONTH
& MENTAL HEALTH
AWARENESS MONTH



FEATURING DJ
AYUMIPLEASE

WEDNESDAY,
MAY 24, 2023

5:00-7:00 PM

737 SOUTH MAIN STREET
SALINAS, CA 93901

RESOURCES
FREE FOOD

ART ACTIVITIES
RAFFLE PRIZES

FROM OUR PUBLIC INFORMATION OFFICER

**THE MONTEREY COUNTY HEALTH DEPARTMENT,
BEHAVIORAL HEALTH BUREAU
HAS RELEASED THE “DRAFT MENTAL HEALTH SERVICES ACT (MHSA)
THREE-YEAR PROGRAM AND EXPENDITURE PLAN FOR
FY2023-2024 THRU FY 2025-2026”
FOR THE REQUIRED 30-DAY PUBLIC COMMENT PERIOD.**

“This document contains description of the services and programs to be funded by the MHSA in the coming fiscal years period beginning FY 2023-24 thru FY 2025-26.

Please visit our MHSA webpage at this link: <https://www.co.monterey.ca.us/government/departments-a-h/health/behavioral-health/mental-health-services-act-copy> where you can view the English and Spanish versions (Spanish version is pending and will be available for viewing within the next 5 business days) of the Three-Year Program and Expenditure Plan and Appendices.

**THE DEADLINE TO SUBMIT YOUR COMMENTS IS:
5PM, Thursday, May 25, 2023**

COMMENTS CAN BE SUBMITTED:

- via email to: MHSAPublicComment@co.monterey.ca.us
- mailed or dropped off during regular business hours at:
Monterey County Health Department
Attn: Behavioral Health Administration – MHSA PUBLIC Comments
1270 Natividad Road
Salinas, CA 93905
- by attending:
Public Hearing of the Monterey County Behavioral Health Commission
1270 Natividad Road., Salinas CA
Thursday, May 25, 2023, at 5:30PM.

We hope you'll forward this message on to your colleagues, friends, family members, and other residents of Monterey County who are interested in mental health issues.
Your feedback is appreciated.”

CLINICAL DOCUMENTATION TRAINING

CLINICAL DOCUMENTATION TRAINING



DATES

June 26, 2023
August 21, 2023
October 16, 2023
December 18,

Description:

These trainings will help participants begin to think intentionally about the services they deliver so they can document these services more efficiently and effectively and in accordance with the new CalAIM requirements.

Audience: MCBH & Provider Staff

Registration: You may attend one or all three trainings (all three are required for new employees)

To register, click on the name of the **TRAINING** in the column to the right.

All trainings have a separate ZOOM link. You must register for EACH individual training to receive a ZOOM link and Calendar invite.

Back out: Avatar 802 / Timesheet - 8###5

**QUESTIONS?
CONTACT QI**

**831-755-4545
415QI@co.monterey.ca.us**



**MONTEREY COUNTY
BEHAVIORAL HEALTH**

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ASSESSMENT

9:00AM - 12:00PM

PROBLEM LIST & TREATMENT PLAN

1:00PM - 3:00PM

PROGRESS NOTES

3:00PM - 5:00PM

SUD CLINICAL DOCUMENTATION TRAINING

SUD CLINICAL DOCUMENTATION TRAINING



Description:

These trainings will help participants begin to think intentionally about the services they deliver so they can document these services more efficiently and effectively and in accordance with the new CalAIM requirements.

Audience: SUD Provider Staff (LPHAs & SUD Counselors).

Registration: You may attend one or all three trainings.

To register, click on the name of the **TRAINING** in the column to the right.

All trainings have a separate Zoom link. You must register for EACH individual training to receive a Zoom link and Calendar invite (ensure you choose the correct date from the drop down).

**QUESTIONS?
CONTACT QI**

**831-755-4545
415QI@co.monterey.ca.us**



**MONTEREY COUNTY
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DATES

July 24, 2023

October 23, 2023

**CLICK ON THE
TRAINING NAME
TO REGISTER**

SUD ASSESSMENT

9:00AM – 11:00AM

TREATMENT PLAN

1:00PM – 2:30PM

PROGRESS NOTES

3:00PM – 4:30PM

MYAVATAR TRAINING 2023

MYAVATAR
ONLINE TRAININGMAY 19, 2023
9AM TO 12PM

ALL SESSIONS: 9:00 AM - 12:00 PM

MONTH	DAY
JUNE	16
JULY	21
AUGUST	18
SEPTEMBER	15

- For assistance navigating myAvatar, please use the myAvatar User Guide for Specialty Mental Health Services available in the QI website under "[User Guides](#)"
- For **Non Clinical** Questions or technical assistance with myAvatar, email 415-QA@co.monterey.ca.us
- For **Clinical** Questions, email 415QI@co.monterey.ca.us

If you are not familiar with NEOGOV, [click here to view the "How to" Guide for NeoGov Learn](#) for support navigating the enrollment process.

NEO GOV

To access NeoGov Learn, enter through County INFONET: <https://countyofmonterey.sharepoint.com/sites/Infonet/>

- To request enrollment in **DBT Skills: Foundations Training**, please [read and complete DBT Enrollment Request](#).

CONTACT US IN
QUALITY IMPROVEMENT.

MCBH - Quality Improvement
1611 Bunker Hill Way, Ste 120
Salinas, CA 93906

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Fax Number: (831) 755-4350
Toll free: (844) 287-8041