

Quality Improvement Committee (QIC) Meeting for SMH and SUD Treatment Services	6/15/2023
	10:00am-12:00 PM
	Zoom

Meeting called by: Quality Improvement Team

Facilitator: Janet Barajas, QI Manager

Attendees: Janet Barajas (MCBH QI), Thi Velasquez (MCBH QI BHUS), LeeAnn Jones (MCBH QI BHUS), Phoebe Young (MCBH QI), Kimberly Gray (MCBH QI), Isaias Betancourt (MCBH QI), Jessica Sanchez (MCBH QI), CeCe Mendoza (Seneca), Jolene Coe (MCBH), Trinh Tran (Seneca), Bruce Adams (Felton Remind), Cheryl Williams (MCBH), Rosa Marchebout (MCBH QI), Dana Edgull (MCBH), Jill Walker (MCBH), Shibaanee Sumerswar (MCBH), Jan Wolf (MCBH QI), Rachel Amerault (MCBH BHSM), Chris Graveline (Sun Street Centers), Jennifer Benway (Felton), Lena Allen (Door To Hope), Sharon Riley (Door To Hope), Phil Sherwood (MCBH BHSM), Gillian Renteria (VHA), Jessica Haruna (Seneca); Liz Garcia (MCBH), Kathy Keilman (MCBH), Emily Gaines (MCBH), Shannon Castro (MCBH), Maria Henry Castenada (MCBH)

Minutes

Agenda item:	Quality Improvement Plan Updates	Presenter:	Janet Barajas
Discussion:	<ul style="list-style-type: none"> • Welcome/Introductions • Announcements/Acknowledgements • Review of recent training related to CalAIM such as Screening & Transition tool implementation – Transition Tool training has begun for contracted providers • QA to submit updated for BHQIP as evidence of our compliance with CalAIM (i.e. CalAIM Trainings offered to new and existing employees on medical necessity, progress notes, assessment/dx, problem list/treatment plan, etc); Upcoming clinical documentation training will be on 6/26/23 		
Conclusion:	No questions		
Agenda item:	CalAIM Updates: Payment Reform	Presenter:	Janet Barajas

Discussion:	<ul style="list-style-type: none"> • Training flyers have been sent out and 2 have already occurred • EHR changes to support changes are underway • Codes will mostly be the same with “CA” added as a suffix • Add-on codes will be implemented and available starting 7/1 (see training for more information) • Telehealth services – no more T-codes anymore as this will be coded in the location field • SUD contracted provider trainings will be on Tuesday 6/20 and Friday 6/23 • Wednesday 6/21 trainings will occur for psychiatry staff 		
Conclusion:	Trainings will continue over the upcoming weeks and FAQ List is in development, along with updates to the Clinical Documentation Guide		
Agenda item:	Drug Medi-Cal Updates	Presenter:	Rachel Amerault
Discussion:	<ul style="list-style-type: none"> • Staff are currently 2/3 of the way done with DUI program review, last site visit will wrap up soon • SUD Doc training upcoming 7/24 for SUD provider staff if they have not taken yet • Rachel is moving toward taking over a PIP to increase daily participation for clients in NTP’s (POD PIP) • SUD side will also be impacted by payment reform starting July 1st 		
Conclusion:	Trainings will be upcoming		
Agenda item:	Training Updates	Presenter:	Jill Walker

Discussion:	<ul style="list-style-type: none"> • Training team is now under the umbrella of Quality Dept – coursework in addition to coaching • All training dept courses are enrolled through Neogov learn • Trainings will focus more on serving the customer vs licensure requirements • Coursework competencies outlined (A-H) <ul style="list-style-type: none"> ○ HIPAA training is required annually ○ Law & Ethics – there has been a pause because of changes to contract w/ Linda Garrett, but this will be forthcoming after all ○ Clinical trainings now include DBT (2-day Basics training about foundations in DBT, followed by 4-day course on using DBT with groups & individuals) ○ MI and CBT trainings also going through Neo Gov learn at this time • MCBH has put the Stanley Brown standardized safety planning tool into Avatar in English and Spanish; Live trainings will be offered in how to use this tool • Clinical documentation training is now managed by QI • Notices are sent out when trainings are made available in Neogov with a separate process for contract providers • The topic of culturally rooted care training will be reviewed between Dana Edgull/Jill Walker <p>Note: MCBH employees have a requirement to engage in 6 hours per year of cultural competency training...to be offered/made available through Neogov learn</p>		
Conclusion:	Trainings will continue to be offered and expanded		
Agenda item:	Cultural Relevance and Humility Updates	Presenter:	Dana Edgull
Discussion:	<ul style="list-style-type: none"> • Cultural humility committee restarting in person or on zoom with Spanish interpretation • Goal is to examine problems in our systems and identify potential solutions in collaboration with QI • Language equity for indigenous language speakers is a big focus 		
Conclusion:	Committee meetings will resume		
Agenda item:	MISTI Updates	Presenter:	Jan Wolf

Discussion:	<ul style="list-style-type: none"> • Overview: comes from a place of understanding that people we serve are complex with many needs and co-occurring conditions – care can be silo'd which makes it difficult to fully serve beneficiaries. We are working towards co-occurring capability for all programs. Partnering w/ contracted providers and community stakeholders • We have a steering committee that meets monthly ad a charter spelling out the vision and expectations • We work with ziapartners (consultants) • Some programs are currently going through a self-assessment process designed by ZiaPartners to see where the organization is right now to generate action steps • Updates: more programs and services are participating, on site consultants will be here July 6-7 		
Conclusion:	Integration efforts are ongoing		
Agenda item:	New Policies Effective July 1, 2023	Presenter:	Thi, Phoebe, LeeAnn (QI Staff)
Discussion:	<ol style="list-style-type: none"> 1. 149 Telehealth – Thi <ul style="list-style-type: none"> ○ Reviewed the updates/revision and review of new Telehealth Consent Acknowledgement Form (to be available in AVATAR/Printable for non-Avatar using staff) 2. 512 Open Database Policy – Phoebe <ul style="list-style-type: none"> ○ Review of Policy and related forms (Poster/Notice/Website) ○ Was effective 1/01/2023; applies to all prescribers 3. 135 Advertising and Marketing – LeeAnn <ul style="list-style-type: none"> ○ Supports families to be sure that they do not fall victim to fraudulent marketing ○ LeeAnn highlighted specific prongs of fraudulent advertising ○ Licensing info (including expiration date) should also be prominently displayed 		
Conclusion:	A motion was made to pass each discussed Policy and was approved		
Agenda item:	Memos/Protocol	Presenter:	LeeAnn, Kim (QI Staff)
Discussion:	<ol style="list-style-type: none"> 1. Memo: PEARLS and ACES (LeeAnn) <ul style="list-style-type: none"> ○ Review of Memo: Training is available (see link in memo) ○ Effective 5/22 there is a new ACEs form (18+) and PEARLS was rolled out for under 18 ○ Should be done by the beneficiary at least once as part of initial assessment 2. Memo: Pediatric Symptom Checklist (PSC-35) (LeeAnn) <ul style="list-style-type: none"> ○ Required for 3-18 ○ Moved from using URL to form in avatar, no other changes 3. Memo: BBS Telehealth Training Requirements (LeeAnn) <ul style="list-style-type: none"> ○ 2 ways: part of graduate coursework OR continuing ed course 		

	<ul style="list-style-type: none"> ○ One time requirement ○ No age limit on course/training ○ Not yet offered by MCBH but hopefully in the future <p>4. Protocol: Restraining Orders with Provision from Accessing Records (Kim)</p> <ul style="list-style-type: none"> ○ SB24 includes health records/education/other records with restraining order (“ex parte”) and brief review of procedure for entering signed restraining order and setting up alert on the chart
Conclusion:	All protocols will be available on QI website
Next Meeting:	9/21/2023 at 10am