

CSBG Eligible Entity Management Accomplishments

program operations, network coordination, and board governance.

1. Board Governance: MCCAP made progress toward its strategic goal of strengthening board engagement and governance. MCCAP staff and board worked together to complete a new strategic plan, which developed next stage strategies to improve governance and engagement. MCCAP staff also conducted a comprehensive and successful recruitment campaign to fill the remaining commissioner vacancies. Applications to fill commissioner vacancies was solicited on our social media platforms (Facebook & Instagram), networking with local non-profit agencies, district offices of the Monterey County Board of Supervisors, and on the Monterey County website. Board policies were updated and streamlined to improve tracking of commissioner attendance, ethics training, required documentations, and support filling vacancies for the low-income sector.

2. Network Management: In addition to updating board policies, MCCAP staff implemented oversight procedures to improve services and support service providers. As a public agency, MCCAP does not provide direct services; rather, staff manages a network of service providers which changes every two years in response to our biennial report. The RFP process, contract monitoring and CBO oversight is time-consuming, making efficiencies essential to focusing on services and outcomes. A few examples of new procedures include a contract compliance checklist and training videos for our sub-contractors. The checklist includes hyperlinks to resources, copies of contract documents, information on reporting deadlines, data quality, reporting instructions, promoting services to clients throughout the network, and presenting at commission (board) meetings.

MCCAP is continuously improving network participation in the community needs assessment in order to capture more representative data on community needs. Historically, there are areas in parts of our county, such as North Monterey County, in which it's difficult to collect data for our annual needs assessment. This year we coordinated with one of our service providers to collect surveys from attendees at one of their events. The timing of the event coincided with the launch of our Community Needs Assessment Survey. MCCAP participated in North County Recreation and Parks District's (NCPRD) Snow Day community event. MCCAP staff and volunteers from local high schools distributed and collected survey responses from community members attending the event. NCPRD provided cohort of volunteers and raffle tickets, and we obtained more surveys from this underrepresented area of our county than we ever had in the past. North County has been a historically challenging area for us to gather service data for the Needs Assessment and yet our collaboration was highly successful. We were also able to share survey results with NCPRD who would not have been able to collect on their own given their agency's limited capacity.

3. Network Services, Programs: MCCAP continued to encourage and improve our sub-contractors' willingness and ability to network with each other to coordinate services and bridge service gaps. Through our CCC meetings, agencies inform the network about upcoming community events, services that are available to their mutual clients, and discuss how they can coordinate outreach efforts to connect with all areas of Monterey County, including connecting with basic government benefits. Agencies have also provided presentations at our commission (board) meetings to inform the commissioners about the services made available by the funding that the board oversees and how the board can best advocate and connect their constituents to available services.

Innovative Solutions Highlights

rural and unincorporated areas. Food security continues to be a chief concern in our community and is reflected on the results from our most recent Community Needs Assessment. MCCAP has utilized CSBG funds to facilitate innovative ways of delivering food assistance to the underserved areas of the county. Food Bank of Monterey County (FBMC), an MCCAP sub-contractor, developed a mobile produce pantry vehicle that has enabled them to visit more areas of the county to setup pop-up food distribution. Additionally, the mobile pantry has allowed for strategic deployment in response to local disasters. In December, we experienced severe rainstorms and flooding. Some residents living in the impacted areas were displaced and were transported to emergency shelters while other residents were without power and at risk of having their food spoil. In coordination with FBMC, we were able to deploy the mobile pantry to provide food assistance.

Another chief concern for our community is lack of affordable housing. The affects of the COVID-19 pandemic are still being felt in our low-income community and many struggle to keep up with rising rental costs. MCCAP brought on a new contractor, Housing Resource Center, to leverage CSBG funds to provide much needed homeless prevention and housing stabilization services. Combining funding we have received from the Emergency Rental Assistance Program (ERAP), CalWORKs Housing Support Program (HSP), and additional county funds, we have expanded housing service to more residents. CSBG funding also helped to provide services to those in our community who are not eligible for other programs. Housing support services that are provided include, rental assistance, funds to pay security deposits, utility payments, and the purchase of household goods.

We have had several successful outcomes from the coordination of HRC and MCCAP. In one example, a single mom secured permanent housing and shared her experience in HRC newsletter. The client stated, "When I step back and view my life in its entirety, I see areas of accomplishment. I see a woman who is independent, healing with her children, and fighting for a better life. Right now, in this moment, I am sitting on my bed in our home. My children are safe in their own spaces. My youngest children do not even remember living in a car and all those days of hardship are a distant memory for my oldest children. I am so grateful for the help that we have received along the way."

MCCAP partners with the Coalition of Homeless Services Providers (CHSP) to prepare for inclement weather to minimize its effect on the County's homeless population. Services are provided through coordination with CHSP and other agencies and by issuing the order to release resources to support implementation of emergency services. Our inclement weather response plan includes developing a list of local shelters, food assistance programs, and issuing motel vouchers. CHSP actively researches and contacts potential facilities through the county which can be opened as temporary emergency shelters during periods of inclement weather. Resources are deployed when weather temperatures are 45 degrees Fahrenheit or below and there is forecasted rain. MCCAP has created an online training guide to support homeless outreach teams to have access to forms and policies when they are out in the field. We have also participated in coordination meetings with local non-profit agencies to encourage them to temporarily increase shelter bed capacity and connect homeless clients to services. In December, our county experienced severe rainstorms, cold temperatures, and flooding. MCCAP coordinated with the Emergency Operation Center to open emergency shelters, provide free transportation to shelter sites, and provide motel vouchers to families as an alternative to staying in a communal shelter. In one example, we assisted a family of 17 that was living along a river. Although their housing structures were flooded, the family was successfully assisted

The first strategy is to update community action commission bylaws. Input from commissioners was solicited at board meetings and we used their feedback to inform our priorities in updating the bylaws. Commissioners identified a need to have their roles and expectations clearly defined in the bylaws to help encourage active participation in meetings and to set expectations for prospective commissioners. The board also recognized that there is a need for a secretary and compliance officer to assist with the administrative needs of the board and to allow for more participation by commissioners. The second strategy is to encourage and support commissioners with connecting to their district and their constituents. MCCAP will identify district community events and encourage commissioners to participate. MCCAP will also arrange for each commissioner to meet with their Board of Supervisors' office to ensure that they are kept updated on issues and concerns that affect their district and report back to the full CAC. The third strategy is to implement the Community Action Virtual Onboarding (CAVO) system for training and compliance. MCCAP has been invited to participate in a pilot project with CAVO to test their system and provide feedback to enhance the delivery of commissioner specific training content and tracking of compliance documents. Additionally, we have encouraged commissioners to participate in learning opportunities from CalCAPA, legislative roundtables, and webinars. We will keep records of training hours completed and include them in the CSBG annual report.

This year, because of the outcome of the 2020 census, MCCAP's funding allocation for CY 2023-2024 has been reduced. The notification affected the second year of our two-year funding cycle and coincided with our preparations for starting the Community Needs Assessment Survey. Knowing that there would be less funding available has elevated the importance of the survey for informing funding decisions during our upcoming RFP process. Online versions of the survey were created in English and Spanish to be distributed through the CAP network and through CHSP network of agencies. MCCAP also participated in a community Snow Day event in North County to intentionally target an underserved and underrepresented area in our community.

Due to the COVID-19 pandemic, our contract monitoring had been modified to a desk review and virtual meetings with each agency. Now that the public health emergency is ending, we have taken this as an opportunity to revise our contract monitoring tool, streamline the notification process, data entry, process for site visits and notifying agencies of our findings.

Increased staffing at MCCAP has improved our capacity to distribute outreach materials across social media platforms and encourage our sub-contractors to share their content to amplify messaging. We have bi-monthly meetings with our sub-contractors and encourage them to share information about upcoming events or services that benefit their mutual clients. Due to focused public outreach efforts, MCCAP's Facebook has experienced increased traffic and has been instrumental in getting key messaging out to the community regarding local disasters, available resources, and services.

A.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2022 - 12/31/2022

A.2.	CSBG Expenditures Domains	CSBG Funds
A.2a.	Employment	\$90,000.00
A.2b.	Education and Cognitive Development	\$145,000.00
A.2c.	Income, Infrastructure, and Asset Building	\$0.00
A.2d.	Housing	\$40,000.00
A.2e.	Health and Social/ Behavioral Development(includes nutrition)	\$80,000.00
A.2f.	Civic Engagement and Community Involvement	\$0.00
A.2g.	Services Supporting Multiple Domains	\$26,864.00
A.2h.	Linkages(e.g.partnerships that support multiple domains)	\$0.00
A.2i.	Agency Capacity Building(detailed below in Table C)	\$171,213.00
A.2j.	Other(e.g.emergency management / disaster relief)	\$0.00
A.2k.	Total CSBG Expenditures (auto-calculated)	\$553,077.00
A.3.	Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies as Administration, refer to IM37.	\$171,213.00

A.4.	Details on Agency Capacity Building Activities Funded by CSBG:	Selected
1.	Please identify which activities were funded by CSBG as reported under A.2i Agency Capacity in Table A.2.	
	Community Needs Assessment	X
	Data Management & Reporting	X
	Strategic Planning	
	Training & Technical Assistance	X
	Other *	
	<i>*Below please specify Other Activities funded by CSBG under Agency Capacity:</i>	

B.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2022 - 12/31/2022

B.2.	Hours of Agency Capacity Building	Hours
B.2a.	Hours of Board Members in capacity building activities	77
B.2b.	Hours of Agency Staff in capacity building activities	107

B.3.	Volunteer Hours	Hours
B.3a.	Total number of volunteer hours donated to the agency	133
B.3a.1.	Of the above, the total number of volunteer hours donated by individuals with low incomes	55

B.4.	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as measured by one or more of the following:	Number
B.4a.	Number of Nationally Certified ROMA Trainers	0
B.4b.	Number of Nationally Certified ROMA Implementers	0
B.4c.	Number of Certified Community Action Professionals(CCAP)	0
B.4d.	Number of Staff with a child development certification	0
B.4e.	Number of Staff with a family development certification	0
B.4f.	Number of Pathways Reviewers	0
B.4g.	Number of Staff with Home Energy Professional Certifications	0
B.4g.1.	Number of Energy Auditors	0
B.4g.2.	Number of Retrofit Installer Technicians	0
B.4g.3.	Number of Crew Leaders	0
B.4g.4.	Number of Quality Control Inspectors(QCI)	0
B.4h.	Number of LEED Risk Certified assessors	0
B.4i.	Number of Building Performance Institute(BPI) certified professionals	0
B.4j.	Number of Classroom Assessment Scoring System(CLASS) certified professionals	0
B.4k.	Number of Certified Housing Quality Standards(HQS) Inspectors	0
B.4l.	Number of American Institute of Certified Planners(AICP)	0
B.4m.	Other (Please specify others below):	

B.5.	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and opportunities in order to achieve family and community outcomes:	Number
B.5a.	Non-Profit	35
B.5b.	Faith Based	2
B.5c.	Local Government	34
B.5d.	State Government	7
B.5e.	Federal Government	3
B.5f.	For-Profit Business or Corporation	3
B.5g.	Consortiums / Collaborations	3

B.5h.	School Districts	2
B.5i.	Institutions of Post-Secondary Education/ Training	6
B.5j.	Financial / Banking Institutions	0
B.5k.	Health Service Organizations	4
B.5l.	Statewide Associations or Collaborations	3

C.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2022 - 12/31/2022

C.2.	Amount of FY 2022 CSBG allocated to reporting entity	Amount
C.2.	Amount	\$803,863.00

C.3.	Federal Resources Allocated (Other than CSBG)	Amount
C.3a.	Weatherization (DOE) (include oil overcharge \$\$)	\$0.00
C.3b.	Health and Human Services (HHS)	
C.3b.1.	LIHEAP - Fuel Assistance (include oil overcharge \$\$)	\$0.00
C.3b.2.	LIHEAP - Weatherization (include oil overcharge \$\$)	\$0.00
C.3b.3.	Head Start	\$0.00
C.3b.4.	Early Head Start	\$0.00
C.3b.5.	Older Americans Act	\$0.00
C.3b.6.	Social Services Block Grant (SSBG)	\$0.00
C.3b.7.	Medicare/Medicaid	\$0.00
C.3b.8.	Assets for Independence (AFI)	\$0.00
C.3b.9.	Temporary Assistance for Needy Families (TANF)	\$0.00
C.3b.10.	Child Care Development Block Grant (CCDBG)	\$0.00
C.3b.11.	Community Economic Development (CED)	\$0.00
C.3b.12.	Other HHS Resources (Please specify others below):	
C.3b.13.	Total Other HHS Resources	\$0.00
C.3c.	Department of Agriculture (USDA)	
C.3c.1.	Special Supplemental Nutrition for Women, Infants, and Children (WIC)	\$0.00
C.3c.2.	All USDA Non-Food programs (e.g. rural development)	\$0.00
C.3c.3.	All other USDA Food programs	\$0.00
C.3d.	Department of Housing and Urban Development (HUD)	
C.3d.1.	Community Development Block Grant (CDBG) - Federal, State, and Local	\$0.00
C.3d.2.	Section 8	\$0.00
C.3d.3.	Section 202	\$0.00
C.3d.4.	Home Tenant-Based Rental Assistance (HOME TBRA)	\$0.00
C.3d.5.	HOPE for Homeowners Program (H4H)	\$0.00
C.3d.6.	Emergency Solutions Grant (ESG)	\$0.00
C.3d.7.	Continuum of Care (CoC)	\$0.00
C.3d.8.	All other HUD programs, including homeless programs	\$0.00
C.3e.	Department of Labor (DOL)	
C.3e.1.	Workforce Innovation and Opportunity Act (WIOA) *previously WIA	\$0.00
C.3e.2.	Other DOL Employment and Training programs	\$0.00
C.3e.3.	All other DOL programs	\$0.00
C.3f.	Corporation for National and Community Service (CNCS) programs	\$0.00
C.3g.	Federal Emergency Management Agency (FEMA)	\$0.00
C.3h.	Department of Transportation	\$0.00

C.3i.	Department of Education	\$0.00
C.3j.	Department of Justice	\$0.00
C.3k.	Department of Treasury	\$0.00
C.3l.	<i>Other Federal Resources (Please specify others below):</i>	
C.3m.	Total Other Federal Resources (auto-calculated)	\$0.00
C.3n.	Total: Non-CSBG Federal Resources Allocated (auto-calculated)	\$0.00

C.4.	State Resources Allocated	Amount
C.4a.	State appropriated funds used for the same purpose as Federal CSBG funds	\$0.00
C.4b.	State Housing and Homeless programs (include housing tax credits)	\$2,206,192.00
C.4c.	State Nutrition programs	\$0.00
C.4d.	State Early Childhood Programs (e.g. Head Start, Day Care)	\$0.00
C.4e.	State Energy programs	\$0.00
C.4f.	State Health programs	\$0.00
C.4g.	State Youth Development programs	\$0.00
C.4h.	State Employment and Training programs	\$0.00
C.4i.	State Senior programs	\$0.00
C.4j.	State Transportation programs	\$0.00
C.4k.	State Education programs	\$0.00
C.4l.	State Community, Rural and Economic Development programs	\$0.00
C.4m.	State Family Development programs	\$0.00
C.4n.	<i>Other State Resources (Please specify others below):</i>	
C.4o.	Total Other State Resources (auto-calculated)	\$0.00
C.4p.	Total: State Resources Allocated (auto-calculated)	\$2,206,192.00
C.4q.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.5.	Local Resources Allocated	Amount
C.5a.	Amount of unrestricted funds appropriated by local government	\$690,600.00
C.5b.	Amount of restricted funds appropriated by local government	\$596,510.00
C.5c.	Value of Contract Services	\$0.00
C.5d.	Value of in-kind goods/services received from local government	\$0.00
C.5e.	Total: Local Resources Allocated (auto-calculated)	\$1,287,110.00
C.5f.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.6.	Private Sector Resources Allocated	Amount
C.6a.	Funds from foundations, corporations, United Way, other nonprofits	\$0.00
C.6b.	Other donated funds	\$0.00
C.6c.	Value of other donated items, food, clothing, furniture, etc.	\$0.00
C.6d.	Value of in-kind services received from businesses	\$0.00
C.6e.	Payments by clients for services	\$0.00
C.6f.	Payments by private entities for goods or services for low income clients or communities	\$0.00

C.6g.	Total: Private Sector Resources Allocated (auto-calculated)	\$0.00
C.6h.	If any of these resources were also reported under Item 15, 17, or 20 (Federal, State or Local Resources), please estimate the amount.	\$0.00

C7/C8	Total Resources Allocated	Amount
C.7.	Total Non-CSBG Resources Allocated: (Federal, State, Local & Private)	\$3,493,302.00
C.8.	Total Resources in CSBG Eligible Entity (including CSBG)	\$4,297,165.00

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 1a. The number of unemployed youth who obtained employment to gain skills or income.	589	22	71	12.05432937	322.7272727
FNPI 1b. The number of unemployed adults who obtained employment (up to a living wage)	576	42	520	90.27777778	1238.095238
FNPI 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage).	573	35	475	82.89703316	1357.142857
FNPI 1d. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage).	573	30	416	72.60034904	1386.666667
FNPI 1e. The number of unemployed adults who obtained employment (with a living wage or higher).	573	15	33	5.759162304	220
FNPI 1f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher).	573	12	33	5.759162304	275
FNPI 1g. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher).	573	12	33	5.759162304	275
FNPI 1h. The number of employed participants in a career-advancement related program who entered or transitioned into a position that provided increased income and/or benefits.	5	3	3	60	100
FNPI 1h.1. The number of employed participants who increased income from employment through wage or salary amount increase.	4	2	2	50	100
FNPI 1h.2. The number of employed participants who increased income from employment through hours worked increase.	3	1	1	33.33333333	100
FNPI 1h.3. The number of employed participants who increased benefits related to employment.	2	1	1	50	100
FNPI 1z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 1z. Number of employed individuals at risk of losing employment who maintained employment as a result of CAA interventions.	0	0	0	0	0
FNPI 1z. Number of youth who maintained employment for 90 days.	0	0	0	0	0
GeneralComment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 2a. The number of children (0 to 5) who demonstrated improved emergent literacy skills.	0	0	0	0	0
FNPI 2b. The number of children (0 to 5) who demonstrated skills for school readiness.	0	0	0	0	0
FNPI 2c. The number of children and youth who demonstrated improved positive approaches toward learning, including improved attention skills. (auto total).	0	0	0	0	0
FNPI 2c.1. Early Childhood Education (ages 0-5)	0	0	0	0	0
FNPI 2c.2. 1st grade-8th grade	0	0	0	0	0
FNPI 2c.3. 9th grade-12th grade	0	0	0	0	0
FNPI 2d. The number of children and youth who are achieving at basic grade level (academic, social, and other school success skills). (auto total).	0	0	0	0	0
FNPI 2d.1. Ages 0-5 in Early Childhood Education	0	0	0	0	0
FNPI 2d.2. 1st grade-8th grade	0	0	0	0	0
FNPI 2d.3. 9th grade-12th grade	0	0	0	0	0
FNPI 2e. The number of parents/caregivers who improved their home environments.	114	85	114	100	134.1176471
FNPI 2f. The number of adults who demonstrated improved basic education.	853	712	800	93.7866354	112.3595506
FNPI 2g. The number of individuals who obtained a high school diploma and/or obtained an equivalency certificate or diploma.	0	0	0	0	0
FNPI 2h. The number of individuals who obtained a recognized credential, certificate, or degree relating to the achievement of educational or vocational skills.	6	4	4	66.66666667	100
FNPI 2i. The number of individuals who obtained an Associate's degree.	0	0	0	0	0
FNPI 2j. The number of individuals who obtained a Bachelor's degree	0	0	0	0	0
FNPI 2z. Number of individuals who obtained and moved from a high school diploma and/or equivalent to post-secondary education (of any kind).	0	0	0	0	0
FNPI 2z. The number of individuals: (please specify) Youth who improve their understanding of abusive versus healthy relationships	675	70	675	100	964.2857143
FNPI 2z. The number of individuals: (please specify) youth who improve their understanding of abusive versus healthy relationship	675	70	675	100	964.2857143
General Comment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 3a. The number of individuals who achieved and maintained capacity to meet basic needs for 90 days.	158	117	102	64.55696203	87.17948718
FNPI 3b. The number of individuals who achieved and maintained capacity to meet basic needs for 180 days.	156	101	89	57.05128205	88.11881188
FNPI 3c. The number of individuals who opened a savings account or IDA.	106	95	50	47.16981132	52.63157895
FNPI 3d. The number of individuals who increased their savings.	154	10	63	40.90909091	630
FNPI 3e. The number of individuals who used their savings to purchase an asset.	106	6	6	5.660377358	100
FNPI 3e.1. the number of individuals who purchased a home.	106	1	6	5.660377358	600
FNPI 3f. The number of individuals who improved their credit scores.	106	7	7	6.603773585	100
FNPI 3g. The number of individuals who increased their net worth.	1294	620	1239	95.7496136	199.8387097
FNPI 3h. The number of individuals engaged with the Community Action Agency who report improved financial well-being.	27	30	27	100	90
FNPI 3z. Number of individuals who started their own business.	0	0	0	0	0
FNPI 3z. Number of individuals who maintained their own business for 180 days.	0	0	0	0	0
FNPI 3z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 3z. Number of individuals who increased their income from a non-employment source.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced their reliance on public subsidies.	0	0	0	0	0
FNPI 3z. Number of individuals who reduced debt.	0	0	0	0	0
GeneralComment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 4a. The number of individuals experiencing homelessness who obtained safe temporary shelter.	126	122	107	84.92063492	87.70491803
FNPI 4b. The number of individuals who obtained safe and affordable housing.	44	52	27	61.36363636	51.92307692
FNPI 4c. The number of individuals who maintained safe and affordable housing for 90 days.	80	46	67	83.75	145.6521739
FNPI 4d. The number of individuals who maintained safe and affordable housing for 180 days.	100	116	54	54	46.55172414
FNPI 4e. The number of individuals who avoided eviction.	54	13	11	20.37037037	84.61538462
FNPI 4f. The number of individuals who avoided foreclosure.	0	0	0	0	0
FNPI 4g. The number of households who experienced improved health and safety due to improvements within their home (e.g. reduction or elimination of lead, radon, carbon monoxide and/or fire hazards or electrical issues, etc).	0	0	0	0	0
FNPI 4h. The number of individuals with improved energy efficiency and/or energy burden reduction in their homes.	0	0	0	0	0
FNPI 4z. Number of individuals whose Number of individuals whose inoperable home energy equipment was repaired or replaced	0	0	0	0	0
FNPI 4z. Number of individuals who improved physical access in their living space (wheel chair ramps, grab bars etc.).	0	0	0	0	0
FNPI 4z. Number of individuals who avoided a utility shut-off.	0	0	0	0	0
FNPI 4z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 4z. Number of individuals who obtained utilities.	0	0	0	0	0
FNPI 4z. Number of individuals whose energy service was restored after disconnection	0	0	0	0	0
GeneralComment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 5a. The number of individuals who demonstrated increased nutrition skills (e.g. cooking, shopping, and growing food).	0	0	0	0	0
FNPI 5b. The number of individuals who demonstrated improved physical health and well-being.	264	324	222	84.09090909	68.51851852
FNPI 5c. The number of individuals who demonstrated improved mental and behavioral health and well-being.	516	345	351	68.02325581	101.7391304
FNPI 5d. The number of individuals who improved skills related to the adult role of parents/ caregivers.	187	150	125	66.84491979	83.33333333
FNPI 5e. The number of parents/caregivers who demonstrated increased sensitivity and responsiveness in their interactions with their children.	73	50	29	39.7260274	58
FNPI 5f. The number of seniors (65+) who maintained an independent living situation.	5	30	5	100	16.66666667
FNPI 5g. The number of individuals with disabilities who maintained an independent living situation.	0	0	0	0	0
FNPI 5h. The number of individuals with chronic illness who maintained an independent living situation.	0	0	0	0	0
FNPI 5i. The number of individuals with no recidivating event for six months.	0	0	0	0	0
FNPI 5i.1. Youth (ages 14-17)	0	0	0	0	0
FNPI 5i.2. Adults (ages 18+)	0	0	0	0	0
FNPI 5z. Number of individuals who discontinued drug/alcohol use.	0	0	0	0	0
FNPI 5z. Number of individuals with increased safety from domestic abuse in their homes.	0	0	0	0	0
FNPI 5z. Number of individuals who obtained health insurance.	0	0	0	0	0
FNPI 5z. Number of individuals who reported a better sense of food security.	0	0	0	0	0
FNPI 5z. Number of individuals whose lives were saved by opioid overdose reversals.	0	0	0	0	0
FNPI 5z. Number of individuals who secured emergency protection from physical and/or emotional abuse.	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 90 days.	0	0	0	0	0
FNPI 5z. The number of individuals: (please specify)	0	0	0	0	0

FNPI 5z. Number of individuals who increased social inclusion.	0	0	0	0	0
FNPI 5z. Number of individuals who remained drug/alcohol free for 180 days.	0	0	0	0	0
GeneralComment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 6a. The number of Community Action program participants who increased skills, knowledge, and abilities to enable them to work with Community Action to improve conditions in the community.	4	2	2	50	100
FNPI 6a.1. the number of Community Action program participants who improved their leadership skills.	4	2	2	50	100
FNPI 6a.2. the number of Community Action program participants who improved their social networks.	3	2	2	66.66666667	100
FNPI 6a.3. the number of Community Action program participants who gained other skills, knowledge and abilities to enhance their ability to engage.	3	2	2	66.66666667	100
FNPI 6z. The number of individuals: (please specify)	0	0	0	0	0
GeneralComment					

Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
FNPI 7a. The number of individuals who achieved one or more outcomes as identified by the National Performance Indicators in various domains.	11	9	8	72.72727273	88.88888889
FNPI 7z. Number of individuals who transitioned out of poverty.	0	0	0	0	0
FNPI 7z. The number of individuals: (please specify)	0	0	0	0	0
FNPI 7z. Number of households for whom both adult and child outcomes were observed and documented.	0	0	0	0	0
FNPI 7z. Number of individuals who received bundled services and achieved one or more outcomes.	0	0	0	0	0
GeneralComment					

1 Services	Unduplicated Number of Individuals Served
SRV 1a. Vocational Training	18
SRV 1b. On the Job and other Work Experience	16
SRV 1c. Youth Summer Work Placements	22
SRV 1d. Apprenticeship/Internship	0
SRV 1e. Self Employment Skills Training	0
SRV 1f. Job Readiness Training	261
SRV 1g. Workshops	26
SRV 1h. Coaching	420
SRV 1i. Coaching	474
SRV 1j. Resume Development	590
SRV 1k. Interview Skills Training	447
SRV 1l. Job Referrals	555
SRV 1m. Job Placements	650
SRV 1n. Pre employment physicals, background checks, etc.	2
SRV 1o. Coaching	541
SRV 1p. Interactions with employers	268
SRV 1q. Employment Supplies	5
GeneralComment	

2 Services	Unduplicated Number of Individuals Served
SRV 2a. Early Head Start	0
SRV 2b. Head Start	0
SRV 2c. Other Early Childhood (0 5 yr. old) Education	0
SRV 2d. K-12 Education	0
SRV 2e. K-12 Support Services	0
SRV 2f. Financial Literacy Education	0
SRV 2g. Literacy/English Language Education	2
SRV 2h. College Readiness Preparation/Support	0
SRV 2i. Other Post Secondary Preparation	0
SRV 2j. Other Post Secondary Support	0
SRV 2k. School Supplies	0
SRV 2l. Before and After School Activities	207
SRV 2m. Summer Youth Recreational Activities	25
SRV 2n. Summer Education Programs	15
SRV 2o. Behavior Improvement Programs (attitude, self-esteem, Dress for Success, etc.)	0
SRV 2p. Mentoring	0
SRV 2q. Leadership Training	0
SRV 2r. Adult Literacy Classes	0
SRV 2s. English Language Classes	0
SRV 2t. Basic Education Classes	0
SRV 2u. High School Equivalency Classes	0
SRV 2v. Leadership Training	0
SRV 2w. Parenting Supports (may be a part of the early childhood programs identified above)	144
SRV 2x. Applied Technology Classes	0
SRV 2y. Post Secondary Education Preparation	0
SRV 2z. Financial Literacy Education	709
SRV 2aa. College applications, text books, computers, etc.	2
SRV 2bb. Scholarships	0
SRV 2cc. Home Visits	0
General Comment	

3 Services	Unduplicated Number of Individuals Served
SRV 3a. Financial Capability Skills Training	119
SRV 3b. Financial Coaching/Counseling	400
SRV 3c. Financial Management Programs (including budgeting, credit management, credit repair, credit counseling, etc.)	491
SRV 3d. First time Homebuyer Counseling	6
SRV 3e. Foreclosure Prevention Counseling	137
SRV 3f. Small Business Start Up and Development Counseling Sessions/Classes	1
SRV 3g. Child Support Payments	4
SRV 3h. Health Insurance	6
SRV 3i. Social Security/SSI Payments	2
SRV 3j. Veteran's Benefits	5
SRV 3k. TANF Benefits	7
SRV 3l. SNAP Benefits	6
SRV 3m. Saving Accounts/IDAs and other asset building accounts	33
SRV 3n. Other financial products (IRA accounts, MyRA, other retirement accounts, etc.)	4
SRV 3o. VITA, EITC, or Other Tax Preparation programs	1327
SRV 3p. Micro loans	5
SRV 3q. Business incubator/business development loans	0
GeneralComment	

4 Services	Unduplicated Number of Individuals Served
SRV 4a. Financial Capability Skill Training	24
SRV 4b. Financial Coaching/Counseling	0
SRV 4c. Rent Payments (includes Emergency Rent Payments)	116
SRV 4d. Deposit Payments	45
SRV 4e. Mortgage Payments (includes Emergency Mortgage Payments)	7
SRV 4f. Eviction Counseling	2
SRV 4g. Landlord/Tenant Mediations	67
SRV 4h. Landlord/Tenant Rights Education	10
SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)	0
SRV 4j. Utility Deposits	13
SRV 4k. Utility Arrears Payments	2
SRV 4l. Level Billing Assistance	0
SRV 4m. Temporary Housing Placement (includes Emergency Shelters)	120
SRV 4n. Transitional Housing Placements	18
SRV 4o. Permanent Housing Placements	66
SRV 4p. Rental Counseling	48
SRV 4q. Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including Emergency Home Repairs)	0
SRV 4r. Independent living Home Improvements (e.g. ramps, tub and shower grab bars, handicap accessible modifications, etc.)	0
SRV 4s. Healthy Homes Services(e.g. reduction or elimination of lead, radon, carbon dioxide and/or fire hazards or electrical issues, etc.)	0
SRV 4t. Energy Efficiency Improvements (e.g. insullation, air sealing, furnace repair, etc.)	0
GeneralComment	

5 Services	Unduplicated Number of Individuals Served
SRV 5a. Immunizations	0
SRV 5b. Physicals	0
SRV 5c. Developmental Delay Screening	0
SRV 5d. Vision Screening	0
SRV 5e. Prescription Payments	0
SRV 5f. Doctor Visit Payments	0
SRV 5g. Maternal/Child Health	0
SRV 5h. Nursing Care Sessions	0
SRV 5i. In Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores, Personal Care Services)	0
SRV 5j. Health Insurance Options Counseling	0
SRV 5k. Coaching Sessions	0
SRV 5l. Family Planning Classes	0
SRV 5m. Contraceptives	0
SRV 5n. STI/HIV Prevention Counseling Sessions	0
SRV 5o. STI/HIV Screenings	0
SRV 5p. Wellness Classes (stress reduction, medication management, mindfulness, etc.)	57
SRV 5q. Exercise/Fitness	0
SRV 5r. Detoxification Sessions	0
SRV 5s. Substance Abuse Screenings	0
SRV 5t. Substance Abuse Counseling	103
SRV 5u. Mental Health Assessments	172
SRV 5v. Mental Health Counseling	300
SRV 5w. Crisis Response/Call In Responses	0
SRV 5x. Domestic Violence Programs	438
SRV 5y. Substance Abuse Support Group Meetings	0
SRV 5z. Domestic Violence Support Group Meetings	0
SRV 5aa. Mental Health Support Group Meeting	0
SRV 5bb. Adult Dental Screening/Exams	0
SRV 5cc. Adult Dental Services (including Emergency Dental Procedures)	0
SRV 5dd. Child Dental Screenings/Exams	0
SRV 5ee. Child Dental Services (including Emergency Dental Procedures)	0
SRV 5ff. Skills Classes (Gardening, Cooking, Nutrition)	0
SRV 5gg. Community Gardening Activities	0
SRV 5hh. Incentives (e.g. gift card for food preparation, rewards for participation, etc.)	4
SRV 5ii. Prepared Meals	235

SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of Groceries)	351986
SRV 5kk. Family Mentoring Sessions	73
SRV 5ll. Life Skills Coaching Sessions	0
SRV 5mm. Parenting Classes	187
SRV 5nn. Kits/boxes	107
SRV 5oo. Hygiene Facility Utilizations (e.g. showers, toilets, sinks)	54
GeneralComment	

6 Services	Unduplicated Number of Individuals Served
SRV 6a. Voter Education and Access	0
SRV 6b. Leadership Training	10
SRV 6c. Tripartite Board Membership	0
SRV 6d. Citizenship Classes	0
SRV 6e. Getting Ahead Classes	0
SRV 6f. Volunteer Training	0
General Comment	

7 Services	Unduplicated Number of Individuals Served
SRV 7a. Case Management	1311
SRV 7b. Eligibility Determinations	72
SRV 7c. Referrals	1672
SRV 7d. Transportation Services (e.g. bus passes, bus transport, support for auto purchase or repair, including emergency services)	188
SRV 7e. Child Care subsidies	0
SRV 7f. Child Care payments	0
SRV 7g. Day Centers	0
SRV 7h. Birth Certificate	2
SRV 7i. Social Security Card	11
SRV 7j. Driver's License	8
SRV 7k. Criminal Record Expungements	0
SRV 7l. Immigration Support Services (relocation, food, clothing)	0
SRV 7m. Legal Assistance	86
SRV 7n. Emergency Clothing Assistance	171
SRV 7o. Mediation/Customer Advocacy Interventions	0

GeneralComment

A. Total unduplicated number of all INDIVIDUALS about whom one or more characteristics were obtained		Total
Total		2145

B. Total unduplicated number of all HOUSEHOLDS about whom one or more characteristics were obtained		Total
Total		1386

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of Individuals
a. Male	525
b. Female	1069
c. Other	2
d. Unknown/not reported	549
e. Total	2145

2. Age	Number of Individuals
a. 0-5	155
b. 6-13	253
c. 14-17	174
d. 18-24	191
e. 25-44	596
f. 45-54	167
g. 55-59	76
h. 60-64	92
i. 65-74	84
j. 75 +	340
k. Unknown / not reported	17
l. Total	2145

3. Education Levels	Number of Individuals ages 14-24	Number of Individuals ages 25+
a. Grades 0-8	20	131
b. Grades 9-12/Non-Graduate	128	212
c. High School Graduate	58	184
d. GED/Equivalency Diploma	27	88
e. 12 grade + Some Post-Secondary	8	81
f. 2 or 4 years College Graduate	0	8
g. Graduate of other post-secondary school	5	43

h. Unknown/not reported	119	608
h. Total	365	1355

4. Disconnected Youth	Number of Individuals
a. Youth ages 14-24 who are neither working or in school <input type="checkbox"/>	133

5. Health	Number of Individuals Yes	Number of Individuals No	Number of Individuals Unknown
a. Disabling Condition	351	907	887
b. Health Insurance *	1217	63	865

c. Health Insurance Sources	Number of Individuals
c.1. Medicaid	637
c.2. Medicare	109
c.3. State Children's Health Insurance Program	13
c.4. State Health Insurance for Adults	208
c.5. Military Health Care	3
c.6. DirectPurchase	25
c.7. Employment Based	222
c.8. Unknown/not reported	928
c.9. Total	2145

6. Ethnicity	Number of Individuals
a.1. Hispanic, Latino or Spanish Origins	1158
a.2. Not Hispanic, Latino or Spanish Origins	185
a.3. Unknown/not reported	802
a.4. Total	2145

6. Race	Number of Individuals
b.1. American Indian or Alaska Native	6
b.2. Asian	19
b.3. Black or African American	17
b.4. Native Hawaiian and Other Pacific Islander	5
b.5. White	832
b.6. Other	231
b.7. Multi-race (two or more of the above)	17
b.8. Unknown/not reported	1018
b.9. Total	2145

7. Military Status	Number of Individuals
a. Veteran	10
b. Active Military	4
c. Never Served in the Military	1097

d. Unknown/not reported	1034
e. Total	2145

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full Time	346
b. Employed Part Time	78
c. Migrant or Seasonal Farm Worker	157
d. Unemployed (Short Term, 6 months or less)	43
e. Unemployed (Long Term, more than 6 months)	120
f. Unemployed (Not in Labor Force)	168
g. Retired	67
h. Unknown/not reported	567
i. Total	1546

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	410
b. Two Adults NO Children	56
c. Single Parent Female	266
d. Single Parent Male	29
e. Two Parent Household	425
f. Non-related Adults with Children	12
g. Multigenerational Household	178
h. Other	8
i. Unknown/not reported	2
l. Total	1386

10. Household Size	Number of Households
a. Single Person	410
b. Two	158
c. Three	176
d. Four	221
e. Five	187
f. Six or more	233
g. Unknown/not reported	1
h. Total	1386

11. Housing	Number of Households
a. Own	156
b. Rent	864
c. Other permanent housing	19
d. Homeless	246
e. Other	18
f. Unknown/not reported	83
g. Total	1386

12. Level of Household Income	Number of Households
a. Up to 50%	518
b. 51% to 75%	184
c. 76% to 100%	142
d. 101% to 125%	90
e. 126% to 150%	64
f. 151% to 175%	26
g. 176% to 200%	27
h. 201% to 250%	18

i. 251% and over	20
j. Unknown/not reported	297
k. Total	1386

13. Sources of Household Income	Number of Households
a. Income from Employment Only	604
b. Income from Employment and Other Income Source	29
c. Income from Employment, Other Income Source, and Non Cash Benefits	9
d. Income from Employment and Non-Cash Benefits	49
e. Other Income Source Only	212
f. Other Income Source and Non-Cash Benefits	44
g. No Income	117
h. Non Cash Benefits Only	41
i. Unknown/not reported	281
j. Total	1386

14. Other Income Source	Number of Households
a. TANF	11
b. Supplemental Security Income (SSI)	38
c. Social Security Disability Income (SSDI)	33
d. VA Service-Connected Disability Compensation	4
e. VA Non-Service Connected Disability Pension	3
f. Private Disability Insurance	3
g. Worker's Compensation	11
h. Retirement Income from Social Security	9
i. Pension	51
j. Child Support	15
k. Alimony or other Spousal Support	0
l. Unemployment Insurance	71
m. EITC	0
n. Other	67
o. Unknown/not reported	281

15. Non Cash Benefits	Number of Households
a. SNAP	102
b. WIC	54
c. LIHEAP	1
d. Housing Choice Voucher	17
e. Public Housing	3
f. Permanent Supportive Housing	0
g. HUD-VASH	0
h. Childcare Voucher	2
i. Affordable Care Act Subsidy	0

j. Other	32
k. Unknown/not reported	0

E. Number of Individuals May or May Not be Included

a. Unduplicated number of INDIVIDUALS served in Program	Number of Individuals
North County Recreation & Park District	119
Food Bank of Monterey County	1645
Sun Street Centers	125

F. Number of Households May or May Not be Included

a. Unduplicated number of HOUSEHOLDS served in Program	Number of Households
North County Recreation & Park District	83
Sun Street Centers	125