

RECEIVED

JAN 30 2024

Monterey County  
Environmental Health

January 24, 2024

Ric Encarnacion, Director  
(EncarnacionR@co.monterey.ca.us)  
Monterey County Department  
Environmental Health Bureau (EHB)  
1270 Natividad Road  
Salinas, CA 93906

Dear Mr. Encarnacion:

Please consider this letter and the attachments as our quarterly water audit report for the fourth quarter of 2023 which complies with the requirement in the Memorandum of Understanding (MOU), dated May 6, 2014, between California American Water Company and the County of Monterey regarding the Ambler Oaks Subdivision.

Each requirement in the MOU is listed and addressed below:

- 1. Cal-Am will diligently pursue any permits and permit amendments necessary to incorporate the Oaks' well into its water system and, upon obtaining such permits, will incorporate the Oaks' well into the Monterey District Ambler Park System ("Ambler Park Water System").**

The State Water Resources Control Board – Division of Drinking Water (Division) approved Permit Amendment No. 3 to Original Permit No. 84-013 on June 30, 2015; adding the Ambler Oaks well as a new source of supply to the existing treatment plant and service area in the Ambler Park Water System. The Ambler Park Water System No. 2710006 is owned and operated by California American Water Company.

- 2. Cal-Am shall on a quarterly basis balance the volume of treated water sent from the Ambler Park Water System to the Oaks subdivision and the water sent from the Oaks well to the Ambler Park Water System so as to result in no net transfer of water. Cal-Am shall accomplish said balance by transferring a volume of raw water from the Oaks well to the Ambler Park Water System equal to the volume of water served by Ambler to the Oaks' lots. Equal volume shall include the calculated transportation water loss incurred in connection with Ambler's supply to the Oaks subdivision. The quantity of water pumped from the Oaks subdivision well to the Ambler Park Water System shall match the quarterly total plus the calculated transportation water loss.**

See *Attachment 1: Summary* for the total Ambler Oaks well production, The Oaks subdivision consumption, and transportation water loss. Transportation water loss will only be assigned in the event of a leak on the line between the Ambler Oaks well site and the Ambler Park Water System Treatment Plant site, otherwise a zero (0) volume of water will be reported each month for transportation water loss. Cal-Am began providing the Oaks subdivision with water in April 2008 from the Ambler Park Water System. Ambler Oaks well began producing water to the Ambler Park Water System Treatment Plant on April 1, 2016. As of December 31, 2023, the Ambler Oaks Subdivision consumption was 871 cubic feet more than what was produced by the Ambler Oaks Well.

- 3. Cal-Am shall maintain water meters in good working order for its service to the Oaks lots, including residences and irrigation, so as to determine the amount of water served to the Oaks lots by the Ambler Park Water System. Cal-Am shall also maintain a water meter(s) in good working order at the Oaks well, which shall be used to determine the volume of water pumped from the well. Within the first sixty days of each calendar year, Cal-Am shall test all meters described in this Paragraph in accordance with corresponding manufacturer(s) specifications, and using competent personnel who are qualified to perform such testing. Cal-Am shall submit a report including the results of this testing to the Monterey County Health Department Environmental Health Bureau (EHB) with a copy to the MCWRA no later than thirty days following the completion of the first quarter of each calendar year. The report described in this Paragraph may be combined and submitted with a quarterly report as described in Paragraph 6.**

Cal-Am is following the Neptune meter manufacturer specifications. Manufacturer specifications do not require annual meter testing of 5/8" and 1" meters but do recommend testing or replacement after 20 years and 15 years respectively. The meters currently in use are 5/8" and 1" Neptune T-10 meters and were tested by the manufacturer (see *Attachment 3: Meter Numbers* and *Attachment 4: Meter Test Results*), they were installed between February 2018 and July 2021.

- 4. Cal-Am shall on a quarterly basis total the monthly meter readings of the nine lots in the Oaks subdivision and the meter for irrigation of the common entrance. The water system's calculated transportation water loss for the quarter shall be added to the quarterly total meter readings. The quantity of water resulting from the addition of the quarterly total of the monthly meter readings and the calculated transportation water loss shall be pumped from the Oaks' well into the Ambler Park Water System on a quarterly basis during the calendar year (the four quarters being January through March, April through June, July through September, and October through December). Quarterly pumping of the Oaks' well based on the quarterly calculation within the month following the end of the quarter shall be considered to satisfy the no net transfer requirement.**

See *Attachment 5: Consumption* for the monthly consumption of the Oaks subdivision lots. In total, there are six residential water meters and one dedicated irrigation meter (see *Attachment 3: Meter Numbers* and *Attachment 4: Meter Test Results* for details). There are no meters set for the remaining three residential lots as of December 31, 2023.

Transportation water loss will only be assigned in the event of a leak on the line between the Ambler Oaks well site and the Ambler Park Water System Treatment Plant site, otherwise a zero (0) volume of water will be reported each month for transportation water loss.

Cal-Am began providing the Oaks subdivision with water in April 2008 from the Ambler Park Water System. Ambler Oaks well began producing water to the Ambler Park Treatment Plant on April 1, 2016.

- 5. Cal-Am shall on a quarterly basis submit to EHB with a copy to the MCWRA a quarterly water audit report for review by EHB. Cal-Am shall submit the water audit report no later than thirty days following each quarter. The water audit report shall be prepared by a qualified engineer experienced in water system operations. The water audit report shall indicate the quantity of water that was delivered to the Oaks subdivision (determined by the quarterly total of monthly meter readings of the nine Oaks subdivision lots and irrigation system plus the calculated transportation water loss) from the Ambler Park Water System and the quantity of water that was pumped from the Oaks' well to the Ambler Park Water System during the quarter. The report shall confirm that the quantity of water pumped from the Oaks' well to the Ambler Park Water System equals the quarterly total plus the calculated transportation water loss. The report shall demonstrate how the calculated transportation water loss was determined. If the report or other information indicates that the volume of water pumped from the Oaks' well into the Ambler Park Water System does not equal the volume calculated from the quarterly meter reading and the calculated transportation water system loss of the Oaks subdivision, then Cal-Am shall explain the reasons for the discrepancy and the corrective action Cal-Am proposes to take to achieve no net transfer. Cal-Am shall take such steps as EHB may require to bring the transfer back into balance.**

Ambler Oaks well began producing water on April 1, 2016. See *Attachment 2: Production* for the monthly well production for the fourth quarter of 2023. The quantity of water used by the Oaks subdivision in the fourth quarter of the 2023 calendar year was 20,761 cubic feet and the Ambler Oaks well production during the same period was 16,860 cubic feet (see *Attachment 1: Summary*). The Ambler Park Water System has supplied the Oaks Subdivision with water beginning March 2008. As of December 31, 2023 the total Ambler Oaks Subdivision consumption was 871 cubic feet more than what was produced by the Ambler Oaks Well.

- 6. Cal-Am shall begin quarterly pumping of the Oaks' well into the Ambler system in the first quarter after Cal-Am obtains all necessary permits to include the Oaks' well within its system. Additionally, to account for the water service provided by Ambler to the Oaks lots predating this quarterly pumping, Cal-Am shall as part of its first draw from the Oaks' well transfer**

**into the Ambler system an amount of water equivalent to the total amount of water previously served by Ambler to the Oaks lots.**

The Division approved Permit Amendment No. 3 to Original Permit No. 84-013 on June 30, 2015; adding the Ambler Oaks well as a new source of supply to the existing treatment plant and service area in the Ambler Park Water System. The Ambler Park Water System No. 2710006 is owned and operated by Cal-Am. As of December 31, 2023, the Oaks subdivision consumption was 871 cubic feet more than the Ambler Oaks Well production. Cal-Am plans to operate the well each month to balance production and consumption along with well maintenance operations.

*Attachments 3: Meter Numbers, Attachment 4: Meter Test Results, and Attachment 5: Consumption*, are provided under separate cover as they contain confidential customer account information. Cal-Am requests the Monterey County Environmental Health Bureau maintain this information as confidential.

If you have any questions, please feel free to contact Chris Cook, Director of Operations, at 831-646-3241.

Sincerely,



Chris Cook, P.E.  
Director of Operations

Attachments: 5

cc: MCWRA  
R. Van Horn (vanhornrw@co.monterey.ca.us)  
M. Magretto  
L. Silva  
C. James  
J. Wang  
P. Glass

**California American Water  
Monterey District**

Ambler Oaks Consumption and Ambler Oaks Well Production				
Month	Ambler Oaks Well Production (CF)	Transportation Water Loss from Ambler Oaks Well (CF)	Water Used By The Oaks Subdivision (CF)	Balance to pay back the Ambler Park Water System from Ambler Oaks Well (CF)
<b>2022 Q#4 Balance</b>				<b>-215</b>
Jan-23	3,668	0	4,866	983
Feb-23	4,036	0	3,756	704
Mar-22	5,764	0	4,759	-302
<b>2023 Q#1 Total</b>	<b>13,468</b>	<b>0</b>	<b>13,381</b>	<b>-302</b>
Apr-23	4,990	0	5,026	-265
May-23	6,508	0	10,868	4,095
Jun-23	14,585	0	8,796	-1,693
<b>2023 Q#2 Total</b>	<b>26,082</b>	<b>0</b>	<b>24,691</b>	<b>-1,693</b>
Jul-23	7,291	0	10,668	1,684
Aug-23	12,250	0	12,539	1,972
Sep-23	12,889	0	7,887	-3,030
<b>2023 Q#3 Total</b>	<b>32,431</b>	<b>0</b>	<b>31,094</b>	<b>-3,030</b>
Oct-23	4,977	0	7,673	-334
Nov-23	5,256	0	6,657	1,067
Dec-23	6,627	0	6,430	871
<b>2023 Q#4 Total</b>	<b>16,860</b>	<b>0</b>	<b>20,761</b>	<b>871</b>

Attachment 2: Production

California American Water  
 Monterey District  
 Ambler Oaks Well Production  
 October 2023

Date	Ambler Oaks (CF)
1	0
2	0
3	0
4	0
5	0
6	0
7	0
8	0
9	0
10	0
11	0
12	2,651
13	2,326
14	0
15	0
16	0
17	0
18	0
19	0
20	0
21	0
22	0
23	0
24	0
25	0
26	0
27	0
28	0
29	0
30	0
31	0
CF	4,977
1000 G	37
AF	0.11

California American Water  
 Monterey District  
 Ambler Oaks Well Production  
 November 2023

Date	Ambler Oaks (CF)
1	0
2	0
3	0
4	0
5	0
6	0
7	0
8	0
9	0
10	0
11	0
12	0
13	0
14	0
15	885
16	1,785
17	1,178
18	1,409
19	0
20	0
21	0
22	0
23	0
24	0
25	0
26	0
27	0
28	0
29	0
30	0
CF	5,256
1000 G	39
AF	0.12

California American Water  
 Monterey District  
 Ambler Oaks Well Production  
 December 2023

Date	Ambler Oaks (CF)
1	0
2	0
3	0
4	0
5	0
6	0
7	1,092
8	1,013
9	1,422
10	1,898
11	1,200
12	0
13	0
14	0
15	0
16	0
17	0
18	0
19	0
20	0
21	0
22	0
23	0
24	0
25	0
26	0
27	0
28	0
29	0
30	0
31	0
CF	6,627
1000 G	50
AF	0.15