



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



Wednesday, February 14, 2024
10:30 A.M.

Monterey County Emergency Medical Services Agency
Cinnamon Room
1441 Schilling Place, Salinas, CA 93901

EMCC members must be present on site

Zoom attendance information is attached

I. CALL TO ORDER/INTRODUCTIONS

II. PUBLIC COMMENT

Any member of the public may address the Committee for a period not to exceed three (3) minutes on any issue not on the Committee's agenda. The EMCC will listen to all communications but may not take any action.

III. APPROVAL OF PAST EMCC MEETING MINUTES

- A. September 13, 2023
- B. November 8, 2023

IV. REPORTS

- A. EMS Medical Director (CCC)
- B. EMS Director (Ops)
- C. EMS Agency report (Teresa Rios)
- D. MHOAC (Debra Hopgood)

V. EMS SYSTEM PERFORMANCE METRICS

- A. Communications systems testing (Kimberley Hernandez) *Report*
 - 800MHz Radio
 - ReddiNet
- B. Contract Compliance Working Group (Kimberley Hernandez) *Report*

VI. OLD BUSINESS

- A. EMCC reappointments (Steve Brooks) *Report*
- B. EMS Ordinance revision (Debra Hopgood) *Report*
- C. Health Data Exchange (Blake Andersen) *Report*
- D. Ambulance RFP (Teresa Rios) *Report*

To promote a green environment, full agenda packets are not provided at the meeting. However, a full packet, including the agenda and supporting documents, is available for review at the EMS Agency during working hours 72-hours before the meeting. Full agenda packets are also available on the EMS Agency's Website at www.MoCoEMS.org



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



VII. NEW BUSINESS

- A. EMS Recognition (Teresa Rios) *Action*
- B. Behavioral Health Community Crisis Services (Debra Hopgood) *Report*
- C. EMCC Annual Report (Debra Hopgood)
- D. EMS Annual Report (Debra Hopgood)

VIII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER

Any member of the committee may make announcements or comments. The EMCC may not discuss or take any action on any item raised during announcements, except to decide whether to place the matter on a subsequent agenda.

IX. NEXT MEETING

The next regularly scheduled EMCC meeting is scheduled for Wednesday, March 13, 2024 at 10:30 a.m.

X. ADJOURNMENT

Attachments:

1. Zoom Meeting Information
2. EMCC Meeting Minutes: September 13, 2023
3. EMCC Meeting Minutes: November 8, 2023
4. 800MHZ radio testing report
5. ReddiNet testing report
6. Ambulance Contract Compliance report
7. EMCC reappointments- Staff report

Notices

PLEASE NOTE: IF ALL BOARD MEMBERS ARE PRESENT IN PERSON, PUBLIC PARTICIPATION BY ZOOM IS FOR CONVENIENCE ONLY AND IS NOT REQUIRED BY LAW. IF THE ZOOM FEED IS LOST FOR ANY REASON, THE MEETING MAY BE PAUSED WHILE A FIX IS ATTEMPTED BUT THE MEETING MAY CONTINUE AT THE DISCRETION OF THE CHAIRPERSON.

Meeting access issues through Zoom: Please contact Kimberley Hernandez at: (831) 755-4738 or hernandezk4@co.monterey.ca.us.

Translation and interpretation services are available by request no later than 5 days before the meeting. To request these services call 831-755-5013 or email emsadmin@co.monterey.ca.us.



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



ALTERNATE AGENDA FORMATS: If requested, the agenda shall be made available in appropriate alternative formats to persons with a disability, as required by Section 202 of the Americans with Disabilities Act of 1990 (42 USC Sec. 12132), and the federal rules and regulations adopted in implementation thereof. Individuals with a disability requiring a modification or accommodation, including auxiliary aids or services, to participate in the public meeting may make these requests to the EMS Director at least 3 days prior to the Emergency Medical Care Committee Meeting.

TO ADDRESS THE COMMITTEE ON A MATTER ON THE AGENDA: When the agenda item is called, raise your hand, and wait for recognition by the Committee Chair. In order that all interested parties have an opportunity to speak, please be brief and limit your comments to the specific subject under discussion. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

TO ADDRESS THE COMMITTEE ON A MATTER NOT ON THE AGENDA: When the agenda item for public comment is called, raise your hand and wait for recognition by the Committee Chair. Public comments shall not pertain to matters on the agenda. Time limitations shall be at the discretion of the Chair, with equal time allocated to opposing sides of an issue insofar as possible. Allocated time may not be reserved or granted to others, except as permitted by the Chair.

DOCUMENT DISTRIBUTION: Documents related to agenda items that are distributed to the Committee less than 72 hours prior to the meeting shall be available for public inspection at the EMS Agency Office, 1441 Schilling Place, Salinas, California. Documents distributed to the Committee at the meeting by EMS Agency staff will be available at the meeting.

MEETING AUDIO AND VIDEO RECORDED: This meeting is audio and video recorded. A copy of the recording is available following the meeting on the EMS Agency website at www.MoCoEMS.org

Avisos

TENGA EN CUENTA: SI TODOS LOS MIEMBROS DE LA JUNTA ESTÁN PRESENTES EN PERSONA, LA PARTICIPACIÓN PÚBLICA POR ZOOM ES SÓLO PARA CONVENIENCIA Y NO ES EXIGIDA POR LEY. SI LA CONEXIÓN DE ZOOM SE PIERDE POR CUALQUIER MOTIVO, LA REUNIÓN PUEDE PAUSARSE MIENTRAS SE INTENTA UNA CORRECCIÓN, PERO LA REUNIÓN PUEDE CONTINUAR A DISCRECIÓN DEL PRESIDENTE.

Problemas de acceso a reuniones a través de Zoom: comuníquese con Kimberley Hernandez al: (831) 755-4738 o hernandezk4@co.monterey.ca.us.



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Los servicios de traducción e interpretación están disponibles mediante solicitud a más tardar 5 días antes de la reunión. Para solicitar estos servicios llame al 831-755-5013 o envíe un correo electrónico a emsadmin@co.monterey.ca.us.

FORMATOS DE AGENDA ALTERNATIVOS: Si se solicita, la agenda estará disponible en formatos alternativos apropiados para personas con una discapacidad, según lo exige la Sección 202 de la Ley de Estadounidenses con Discapacidades de 1990 (42 USC Sec. 12132) y las normas y reglamentos federales adoptados en ejecución del mismo. Las personas con una discapacidad que requieran una modificación o adaptación, incluidos servicios o ayudas auxiliares, para participar en la reunión pública pueden realizar estas solicitudes al director de EMS al menos 3 días antes de la reunión del Comité de Atención Médica de Emergencia.

PARA DIRIGIRSE AL COMITÉ SOBRE UN ASUNTO EN LA AGENDA: Cuando se convoque el punto de la agenda, levante la mano y espere el reconocimiento por parte del presidente del Comité. Para que todas las partes interesadas tengan la oportunidad de hablar, sea breve y limite sus comentarios al tema específico en discusión. Las limitaciones de tiempo quedarán a discreción del presidente, y se asignará el mismo tiempo a las partes opuestas de un tema en la medida de lo posible. El tiempo asignado no podrá reservarse ni concederse a otros, excepto según lo permita el presidente.

PARA DIRIGIRSE AL COMITÉ SOBRE UN ASUNTO QUE NO ESTÁ EN LA AGENDA: Cuando se convoque el tema de la agenda para comentarios públicos, levante la mano y espere el reconocimiento por parte del presidente del Comité. Los comentarios públicos no se referirán a asuntos de la agenda. Las limitaciones de tiempo quedarán a discreción del presidente, y se asignará el mismo tiempo a las partes opuestas de un tema en la medida de lo posible. El tiempo asignado no podrá reservarse ni concederse a otros, excepto según lo permita el presidente.

DISTRIBUCIÓN DE DOCUMENTOS: Los documentos relacionados con los puntos de la agenda que se distribuyan al Comité menos de 72 horas antes de la reunión estarán disponibles para inspección pública en la Oficina de la Agencia EMS, 1441 Schilling Place, Salinas, California. Los documentos distribuidos al Comité en la reunión por el personal de la Agencia EMS estarán disponibles en la reunión.

REUNIÓN GRABADA EN AUDIO Y VIDEO: Esta reunión está grabada en audio y video. Una copia de la grabación está disponible después de la reunión en el sitio web de la Agencia EMS en www.MoCoEMS.org



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



You are invited to a Zoom webinar.

When: Wednesday, February 14, 2024 8:30 AM to 12:30 PM Pacific Time (US and Canada)

Topic: Monterey County EMS - Emergency Medical Care Committee (EMCC) joint meeting with CCC and Ops committees.

Please click the link below to join the webinar:

<https://montereycty.zoom.us/j/92680990619>

Attending the Meeting by Video



Using a computer or laptop:

Simply click the following link to get started:

<https://montereycty.zoom.us/j/92680990619>

You will need to make sure that your computer or laptop is properly connected to working speakers and/or a microphone if you choose to participate with audio. If you plan on using your computer or laptop for video only, you can also join the audio portion of the meeting simultaneously by following the phone call instructions below, using a phone.

Using an Android Phone or Tablet:

Click on the link below to visit the Zoom app page on the Google Play store and select to install the app.



https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US

Once the app has finished downloading to your device simply click the Zoom webinar link to begin: <https://montereycty.zoom.us/j/92680990619>

Please note, you are not required to create or have a Zoom account.

Using an iPhone or iPad:

Click on the link below to visit the Zoom app page on the App Store and select to Get then Install the app.





MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



<https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>

Once the app has finished downloading to your device simply click the Zoom webinar link to begin: <https://montereycty.zoom.us/j/92680990619>

Please note, you are not required to create or have a Zoom account.

Attending the Meeting by Phone Call

To participate by phone call, you can use any of these numbers below:

- +1 669 219 2599 US (San Jose)
- +1 669 900 6833 US (San Jose)
- +1 213 338 8477 US (Los Angeles)
- +1 929 205 6099 US (New York)
- +1 312 626 6799 US (Chicago)

Enter this Meeting ID number: **926 8099 0619** when prompted. Please note there is no Participant Code, you will just hit # again after the recording prompts you. You will be placed in the meeting as an Attendee.

Public Comments

There will be time allocated in the meeting for Public Comments.

If you attend the Meeting through ZOOM via video and would like to make general public comment, or comment on a specific item on the agenda, you may Raise your Hand. If you are attending the meeting via Phone Call enter *9 on your keypad.

Estás invitado a un seminario web de Zoom.

Cuándo : miércoles 14 de febrero de 2024, de 8:30 a. m. a 12:30 p. m., hora del Pacífico (EE. UU. y Canadá)

Tema : EMS del Condado de Monterey: reunión conjunta del Comité de Atención Médica de Emergencia (EMCC) con los comités de CCC y de Operaciones.

Haga clic en el siguiente enlace para unirse al seminario web:

<https://montereycty.zoom.us/j/92680990619>

Asistir a la reunión por vídeo



Usando una computadora o computadora portátil:

Simplemente haga clic en el siguiente enlace para comenzar:



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



<https://montereycty.zoom.us/j/92680990619>

Deberá asegurarse de que su computadora o computadora portátil esté conectada correctamente a parlantes que funcionen y/o a un micrófono si decide participar con audio. Si planea usar su computadora o computadora portátil solo para video, también puede unirse a la parte de audio de la reunión simultáneamente siguiendo las instrucciones de llamada telefónica a continuación, usando un teléfono.

Usando un teléfono o tableta Android:

Haga clic en el enlace a continuación para visitar la página de la aplicación Zoom en la tienda Google Play y seleccione instalar la aplicación.



https://play.google.com/store/apps/details?id=us.zoom.videomeetings&hl=en_US

Una vez que la aplicación haya terminado de descargarse en su dispositivo, simplemente haga clic en el enlace del seminario web de Zoom para comenzar:

<https://montereycty.zoom.us/j/92680990619>

Tenga en cuenta que no es necesario crear ni tener una cuenta de Zoom.

Usando un iPhone o iPad:

Haga clic en el enlace a continuación para visitar la página de la aplicación Zoom en la App Store y seleccione Obtener e instalar la aplicación.



<https://apps.apple.com/us/app/zoom-cloud-meetings/id546505307>

Una vez que la aplicación haya terminado de descargarse en su dispositivo, simplemente haga clic en el enlace del seminario web de Zoom para comenzar:

<https://montereycty.zoom.us/j/92680990619>

Tenga en cuenta que no es necesario crear ni tener una cuenta de Zoom.

Asistir a la reunión por llamada telefónica

Para participar mediante llamada telefónica, puede utilizar cualquiera de estos números a continuación:

+1 669 219 2599 EE. UU. (San José)

+1 669 900 6833 EE. UU. (San José)

+1 213 338 8477 EE. UU. (Los Ángeles)



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE AGENDA



+1 929 205 6099 EE. UU. (Nueva York)

+1 312 626 6799 EE. UU. (Chicago)

Ingrese este número de ID de reunión: **926 8099 0619** cuando se le solicite. Tenga en cuenta que no hay un código de participante; simplemente presione # nuevamente después de que la grabación se lo indique. Se le colocará en la reunión como asistente.

Comentarios públicos

Habrà tiempo asignado en la reuni3n para comentarios pùblicos.

Si asiste a la Reuni3n a trav9s de ZOOM v3a video y desea hacer comentarios del pùblico en general, o comentar sobre un punto espec3fico de la agenda, puede Levantar la Mano. Si asiste a la reuni3n mediante una llamada telef3nica, ingrese *9 en su teclado.



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



**Meeting Minutes
Wednesday, September 13, 2023**

**Emergency Medical Services Agency
1441 Schilling Place, Salinas, CA 93901
Cinnamon Room
Meeting Available via Zoom
10:30-12:00**

Item	Discussion				Deliverable/Action	
I. CALL TO ORDER/ INTRODUCTIONS					<ul style="list-style-type: none"> Meeting was called to order at 10:30 a.m. and roll call was taken. A quorum was present. 	
	Members	Representing	Present	Absent		
	Will Hiller	Ambulance Contractor	X			
	Jeff Watkins	Law Enforcement	X			
	Sam Klemek	ALS – Fire		X		
	Jim Langborg, Chair	BLS – Fire	X			
	Harry Robins	Citizen Representative	X			
	Jodi Schaffer	Citizen Representative	X			
	Luz Garcia	Citizen Representative		X		
	Paul Wood-Vice Chair	City Managers		X		
	Dr. Nikolas Greenson	Emergency Physicians		X		
	Spencer Harnett	EMT/Paramedic	X			
	Carla Spencer	Hospital Administration	X			
Jon Anthony	Monterey County Parks Department	X				



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion			Deliverable/Action
	Ex Officio Members	Representing	Present	Absent
	Teresa Rios	EMS Agency Director	X	
	Kelsey Scanlon	Dept. of Emergency Mngmt		X
	LeeAnn Magoski	Emergency Communications	X	
	Alternate Members	Representing	Present	Absent
	Michael Esslinger	911 EOA Ambulance Provider	X	
	Mike DeLeo	ALS Fire	X	
	Chief Cheryl Goetz	BLS Fire		
	<i>Vacant</i>	Citizen Rep 1		
	<i>Vacant</i>	Citizen Rep 2		
	<i>Vacant</i>	Citizen Rep 3		
	Ben Harvey	City Managers		N/A
	Dr. Noah Hawthorne	Emergency Physicians		
	<i>Vacant</i>	EMT/Paramedic		
	Jo Coffaro	Hospital Administration		
		Law Enforcement		
	Bandy Smith	Monterey County Parks Department		
	EMS Agency Staff	Representing	Present	Absent
	Dr. John Beuerle	EMS Agency Medical Director	X	
	Steve Brooks	EMS Analyst	X	
	Roxann Seepersad	Epidemiologist II		X
	Debra Hopgood	MA III	X	
	Kimberley Hernandez	EMS Analyst	X	
	Blake Andersen	EMS Analyst	X	
	Guests in Attendance			
	Phillip Brown			



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
	Rachel Kneeland Jeff Horner Ben Hitchcock Ryan Alexander Justin Reyes Paul Blaha Sam Balesteri Paul Wood Nicholas Hall Chris Montera Ryan Alexander, Phil Brown, Ben Hitchcock, Rachel Kneeland, Jeff Horner, David Sargenti, Justin Reyes,	
II. PUBLIC COMMENT	A. None.	
III. APPROVAL OF PAST EMCC MEETING MINUTES		
A. July 12, 2023 EMCC Meeting Minutes	A. Motion to approve the Meeting Minutes of the July 12, 2023 meeting by H. Robins. Second by J. Schaffer. Motion passed.	A. Minutes approved.
IV. REPORTS		
A. May 10, 2023 Medical Advisory Subcommittee (MAC): Draft Meeting Minutes and QI report. (Blake Andersen)	A. No MAC report. Ketamine administration review at CQI-TAG. Improvement in documentation of ketamine use noted. CE opportunities noted.	A. As noted



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
<p>B. Operations Subcommittee (Ops):</p> <p>C. EMS Agency Update (Teresa Rios)</p> <p>D. MHOAC Activities (Debra Hopgood)</p>	<p>B. Draft meeting minutes included in the agenda packet.</p> <p>C. Agenda packet includes a staff report on the EMS Agency activities. T. Rios highlights that Jesse Allured has left the EMS Agency. Mobile Crisis Unit through County Behavioral Health starting with a mandate to have it up and running by the end of the year. Still in early stages of planning. Buprenorphine program received a grant award but needs to establish deliverables for the grant. Ambulance RFP is being created. Will be released in draft form for public comment. Looking to have a joint EMCC/MAC/Ops meeting for public comments. RFP process must follow rules from EMS Authority and County Contracts/Purchasing for RFPs. Specific dates for release of the RFP is TBD due to the number of approvals required prior to release and an unknown length of time for those to provide approval. Request by EMCC to have a presentation regarding the Crisis Unit. Request for a schedule of the RFP process to be made available to allow better input by interested individuals.</p> <p>D. Written report included in the agenda packet. Working on demobilization of remaining unexpired resources. Please submit a request if interested. Orders are filled on Fridays. Working with HPP for a training/informational session on CHEMPACK. EMS CE will be provided.</p>	<p>B. Report</p> <p>C. As noted</p> <p>D. As noted</p>
<p>V. EMS SYSTEM PERFORMANCE METRICS</p> <p>A. Communications Testing (Kim Hernandez) Report</p> <ul style="list-style-type: none"> • 800Mhz Radio 	<p>A. Data reports provided in the agenda packet. Salinas Valley Health results for 800Mhz were less than expected due to a system failure for a portion of the time.</p>	<p>A. Report</p>



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
<ul style="list-style-type: none"> • ReddiNet <p>B. Contract Compliance Working Group (Kimberley Hernandez)</p> <ol style="list-style-type: none"> 1. AMR Response/ Dispatch Time Performance 2. MPDS <p>C. Fire-Based Providers Response Time Reports (Kimberley Hernandez)</p>	<p>B.</p> <ol style="list-style-type: none"> 1. Report included in agenda packet. All Zones were compliant with 90% or greater compliance in all reportable categories. 2. MPDS performance was over 70% on EMD compliance. <p>C. Carmel averaged 92 calls per month. MCRFD averaged 93 calls per month. Carmel response time for all calls at the 90th percentile was 12:20. MCRFD response time for all calls at the 90th percentile time was 15:53.</p>	<p>B. Report.</p> <p>C. EMS Agency to report on response time reports for first responder in March and September</p>
<p>VI. OLD BUSINESS</p> <p>A. EMCC Membership</p>	<p>A. Members are providing the Oath of Office to the EMS Agency but not all have been submitted. Report on attendance standards provided. Bylaws require attendance and a member does not meet the attendance requirements, EMCC members may recommend removal of the member by the Board. Motion by H. Robins to recommend removal of Luz Garcia for not meeting the attendance requirements. Motion second by J. Langborg. Motion carried. Thought expressed as to whether it would be possible to add a representative for fire-based transport provider.</p>	<p>A. EMS Agency staff will reach out to members to obtain their Oath of Office. EMS Agency will work with the Board to remove members with low attendance.</p>



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
B. Monterey County EMS Ordinance Revision (Debra Hopgood)	B. EMS Agency staff working through the sections of the Ordinance draft, compiling the revisions, and preparing to deliver to County Counsel for review.	B. As noted
C. EMS Advisory Committee Structure Modifications (Debra Hopgood)	C. Review of the EMS committee's reporting structure causes problems for the QI committees who have conflict between QI confidentiality and Brown Act requirements. Proposal is to move MAC and Ops out of an EMCC reporting structure. EMS Agency is seeking endorsement from EMCC for these changes. Motion by J. Schafer, second by H. Robins. Comments regarding the MCECD has a place on CQI-TAG. Motion carries. Motion adjusted to include endorsement of both a change in committee structure and the EMCC bylaws revision by J. Schafer. Second by H. Robins. Motion carried.	C. As noted
D. EMCC Bylaws Revision (Debra Hopgood)	D. See EMS Advisory Committee structure Item C.	D. N/A
VII. NEW BUSINESS		
A. MAC Membership Endorsements (Debra Hopgood)	A. Seeking endorsement of nominee for membership at MAC: 1. Chief Chris Bourguin as the Law Chief rep alternate. Motion by J. Schafer. Second by H. Robins. Motion carried.	A. As noted
B. Health Data Exchange (HDE) (Blake Andersen)	B. Report in the meeting packet. Natividad working with ESO to update the outcome report. CHOMP has approved participation. Mee will participate. It is acknowledged that this has been dragging on too long. Much progress has been made in the last few months. Request to have this as a standing agenda item.	B. As noted



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
C. ET-3 Program Discontinuation (Blake Andersen)	C. HSS announced that they will be discontinuing the ET-3 program due to disappointing participation. With that in place, ET-3 will be discontinued in Monterey County effective 9/30/23.	C.
VIII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER	<ul style="list-style-type: none">• None	<ul style="list-style-type: none">• As noted
IX. NEXT MEETING	<ul style="list-style-type: none">• The next regular EMCC meeting will be November 13, 2023 at 10:30 a.m.	<ul style="list-style-type: none">• As noted
X. ADJOURNMENT	<ul style="list-style-type: none">• Meeting adjourned by Jim Langborg at 11:55 a.m.	<ul style="list-style-type: none">• Meeting was adjourned.

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MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE

**Meeting Minutes
Wednesday, November 8, 2023**

Joint Meeting With CCC and Ops Committees

**Emergency Medical Services Agency
1441 Schilling Place, Salinas, CA 93901
Cinnamon Room
Meeting Available via Zoom
10:30-12:00**

Item	Discussion				Deliverable/Action
I. CALL TO ORDER/ INTRODUCTIONS	Members	Representing	Present	Absent	<ul style="list-style-type: none"> Meeting was called to order at 8:30 a.m. and roll call was taken. A quorum was present.
	Will Hiller	Ambulance Contractor	X		
	Jeff Watkins	Law Enforcement	X		
	Sam Klemek	ALS – Fire	X		
	Jim Langborg, Chair	BLS – Fire	X		
	Harry Robins	Citizen Representative	X		
	Jodi Schaffer	Citizen Representative		X	
	Nancy Utterback	Citizen Representative	X		
	Paul Wood-Vice Chair	City Managers		X	
	Dr. Nikolas Greenson	Emergency Physicians	X		
	Spencer Harnett	EMT/Paramedic	X		
	Carla Spencer	Hospital Administration	X		
	Jon Anthony	Monterey County Parks Department	X		



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion				Deliverable/Action
	Ex Officio Members	Representing	Present	Absent	
	Teresa Rios	EMS Agency Director	X		
	Kelsey Scanlon	Dept. of Emergency Mngmt		X	
	LeeAnn Magoski	Emergency Communications	X		
	Alternate Members	Representing	Present	Absent	
	Michael Esslinger	911 EOA Ambulance Provider	X		
	Mike DeLeo	ALS Fire	X		
	Chief Cheryl Goetz	BLS Fire			
	<i>Vacant</i>	Citizen Rep 1			
	<i>Vacant</i>	Citizen Rep 2			
	<i>Vacant</i>	Citizen Rep 3			
	Ben Harvey	City Managers			N/A
	Dr. Noah Hawthorne	Emergency Physicians			
	<i>Vacant</i>	EMT/Paramedic			
	Jo Coffaro	Hospital Administration	X		
		Law Enforcement			
	Bandy Smith	Monterey County Parks Department			
	EMS Agency Staff	Representing	Present	Absent	
	Dr. John Beuerle	EMS Agency Medical Director	X		
	Steve Brooks	EMS Analyst	X		
	Roxann Seepersad	Epidemiologist II		X	
	Debra Hopgood	MA III	X		
	Kimberley Hernandez	EMS Analyst	X		
	Blake Andersen	EMS Analyst	X		



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
	<p>Guests in Attendance</p> <p>Monte Moos Jenkins</p> <p>Elsa Jimenez</p> <p>Susan Blitch</p> <p>Clinical Care Committee members</p> <p>Operations Committee members</p> <p>Josh Savignon</p> <p>Rachel Kneeland</p> <p>David Sargenti</p> <p>Andrew Fife</p> <p>Justin Reyes</p> <p>Michael Van Elgort</p>	
II. PUBLIC COMMENT	A. Sam Balesteri has donated \$10,000 to MPC for EMT scholarships.	
III. APPROVAL OF PAST EMCC MEETING MINUTES		
A. None	A. No minutes from previous EMCC meetings reviewed for approval.	A. N/A
IV. REPORTS		
A. No Reports	A. No reports provided.	A. N/A
V. OLD BUSINESS		
A. None	A. No old business	A. N/A
VI. NEW BUSINESS		



MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
<p>A. CSA-74 Disbursement (Korina Moreno)</p> <p>B. Ambulance RFP Scope of Work-Draft (Teresa Rios)</p>	<p>A. Report of CSA-74 disbursements for 2023-2024 fiscal year. There are a few changes from the 2022-2023 disbursement. Disbursements are based on a pre-established formula. Request for endorsement by EMCC to disburse the funds. Motion to endorse by H. Robins, Second by C. Spencer. Motion carries.</p> <p>B. PowerPoint presentation and discussion. To provide background information about the RFP process and ambulance service in Monterey County. The EMS Agency is responsible to manage the RFP process with oversight by Contracts & Purchasing Department to ensure the process meets County process requirements. County has geographic and payor mix challenges. County has been able to maintain some areas with urban type response time standards for the more populated areas. 24-hour ambulance in Big Sur and CCT are low utilization services with cost to the system. Out of County transports challenge ambulance availability due to time and distance for the transfers. Cost increased due to patients who do not receive transport and are not billed for services provided, requirement to provide dispatch services, increased cost of living impacting employee compensation. New agreement from the RFP must meet the needs of the patient, changes in healthcare, and local EMS system challenges. The EMS Agency prepared for the RFP by using QI processes and findings to improve the current system and prepare for the RFP. A SWOT Analysis was conducted to inform the EMS Agency on the thoughts and desires of the EMS system and community. Work was conducted with the hospitals to explore solutions to their concerns. Other EMS system RFPs were reviewed and discussions with a consultant were undertaken to gain a wide perspective on RFP requirements and development. Contract term is extended to 7 years with a potential for 5 additional earned years. Other changes from previous RFPs were made to help ensure a viable ambulance</p>	<p>A. CSA-74 funds to be disbursed according to the formula.</p> <p>B. Comments and questions will be posted by the EMS Agency.</p>



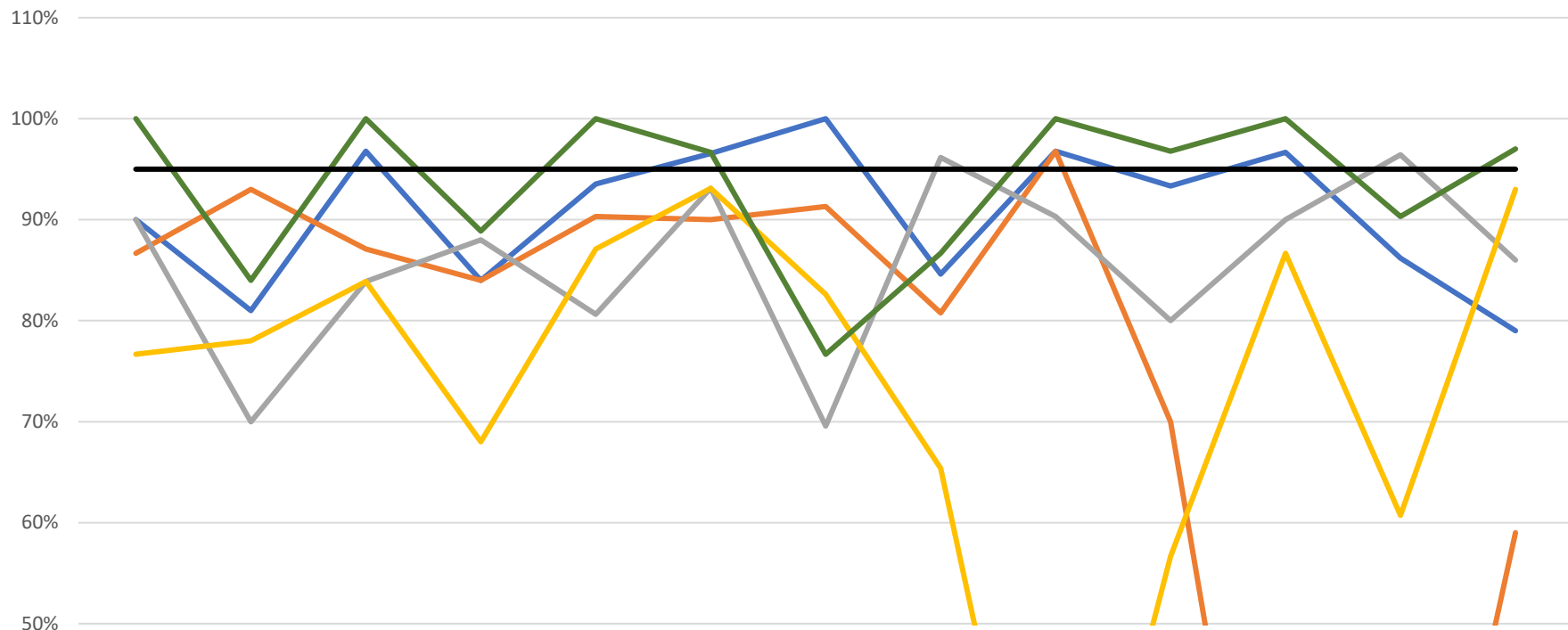
MONTEREY COUNTY EMS AGENCY EMERGENCY MEDICAL CARE COMMITTEE



Item	Discussion	Deliverable/Action
	contract. Multiple public notices of the RFP process and opportunities for public comment are provided. Draft timeline with final decision by the Board of Supervisors on July 2024 and service start date of July 1, 2025. Comments and questions will be compiled and made public.	
VII. ANNOUNCEMENTS/ FOR THE GOOD OF THE ORDER	<ul style="list-style-type: none">• None	<ul style="list-style-type: none">• As noted
IX. NEXT MEETING	<ul style="list-style-type: none">• The next regular EMCC meeting will be January 10, 2024 at 10:30 a.m.	<ul style="list-style-type: none">• As noted
X. ADJOURNMENT	<ul style="list-style-type: none">• Meeting adjourned by Jim Langborg.	<ul style="list-style-type: none">• Meeting was adjourned.

800MHz Disaster Medical Radio System Testing

Response Compliance November 2022-November 2023

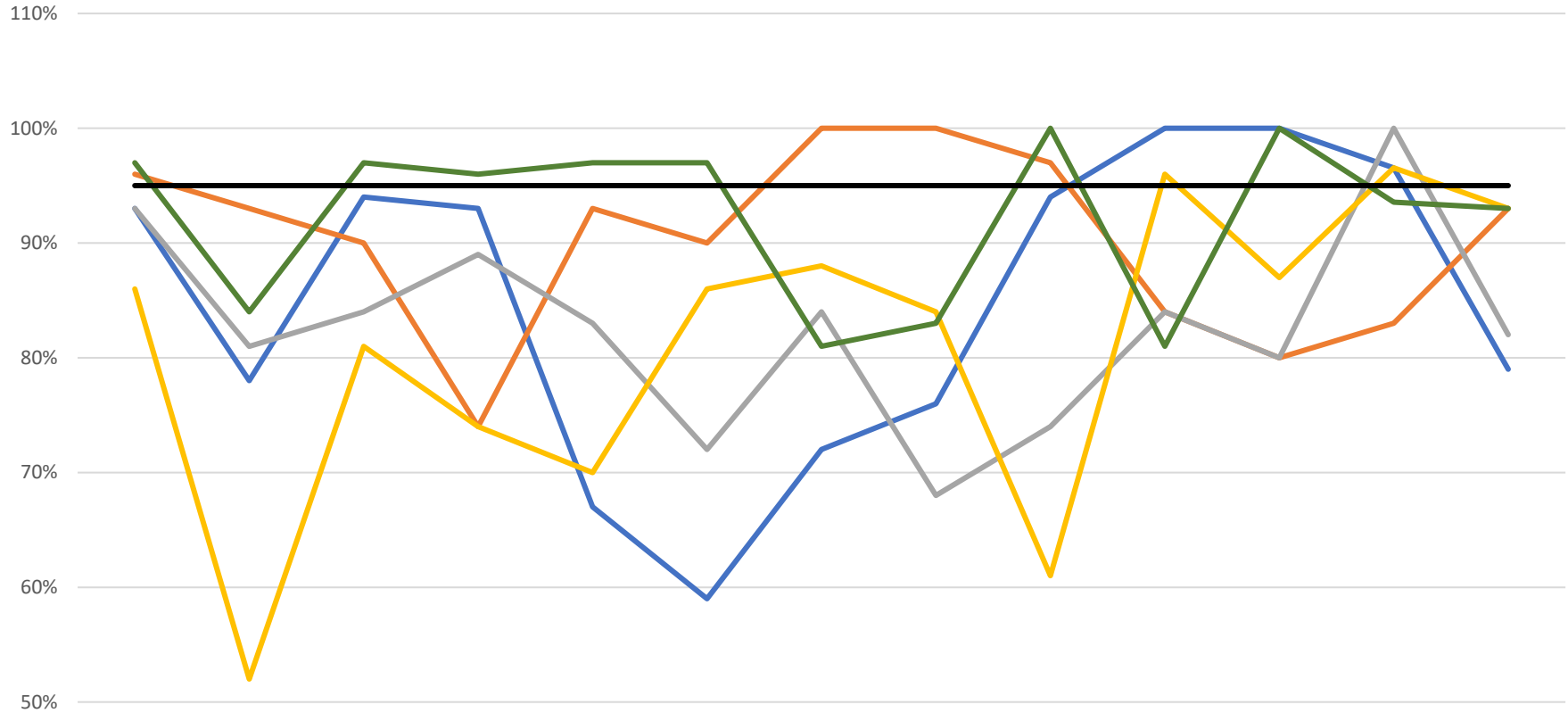


	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23
CHOMP	90%	81%	97%	84%	94%	97%	100%	85%	97%	93%	97%	86%	79%
MMH	87%	93%	87%	84%	90%	90%	91%	81%	97%	70%	3%	7%	59%
NMC	90%	70%	84%	88%	81%	93%	70%	96%	90%	80%	90%	96%	86%
SVH	77%	78%	84%	68%	87%	93%	83%	65%	13%	57%	87%	61%	93%
AMR	100%	84%	100%	89%	100%	97%	77%	87%	100%	97%	100%	90%	97%
STANDARD	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

— CHOMP
 — MMH
 — NMC
 — SVH
 — AMR
 — STANDARD

ReddiNet MCI Drills

Response Compliance November 2022 – November 2023



	Nov-22	Dec-22	Jan-23	Feb-23	Mar-23	Apr-23	May-23	Jun-23	Jul-23	Aug-23	Sep-23	Oct-23	Nov-23
CHOMP	93%	78%	94%	93%	67%	59%	72%	76%	94%	100%	100%	97%	79%
MMH	96%	93%	90%	74%	93%	90%	100%	100%	97%	84%	80%	83%	93%
NMC	93%	81%	84%	89%	83%	72%	84%	68%	74%	84%	80%	100%	82%
SVH	86%	52%	81%	74%	70%	86%	88%	84%	61%	96%	87%	97%	93%
AMR	97%	84%	97%	96%	97%	97%	81%	83%	100%	81%	100%	94%	93%
STANDARD	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%	95%

— CHOMP
 — MMH
 — NMC
 — SVH
 — AMR
 — STANDARD

Monterey County Health Department Emergency Medical Services Agency

Ambulance Provider Contract Compliance

Emergency Medical Care Committee
(EMCC)

January 10, 2024

Presented by
Kimberley Hernandez

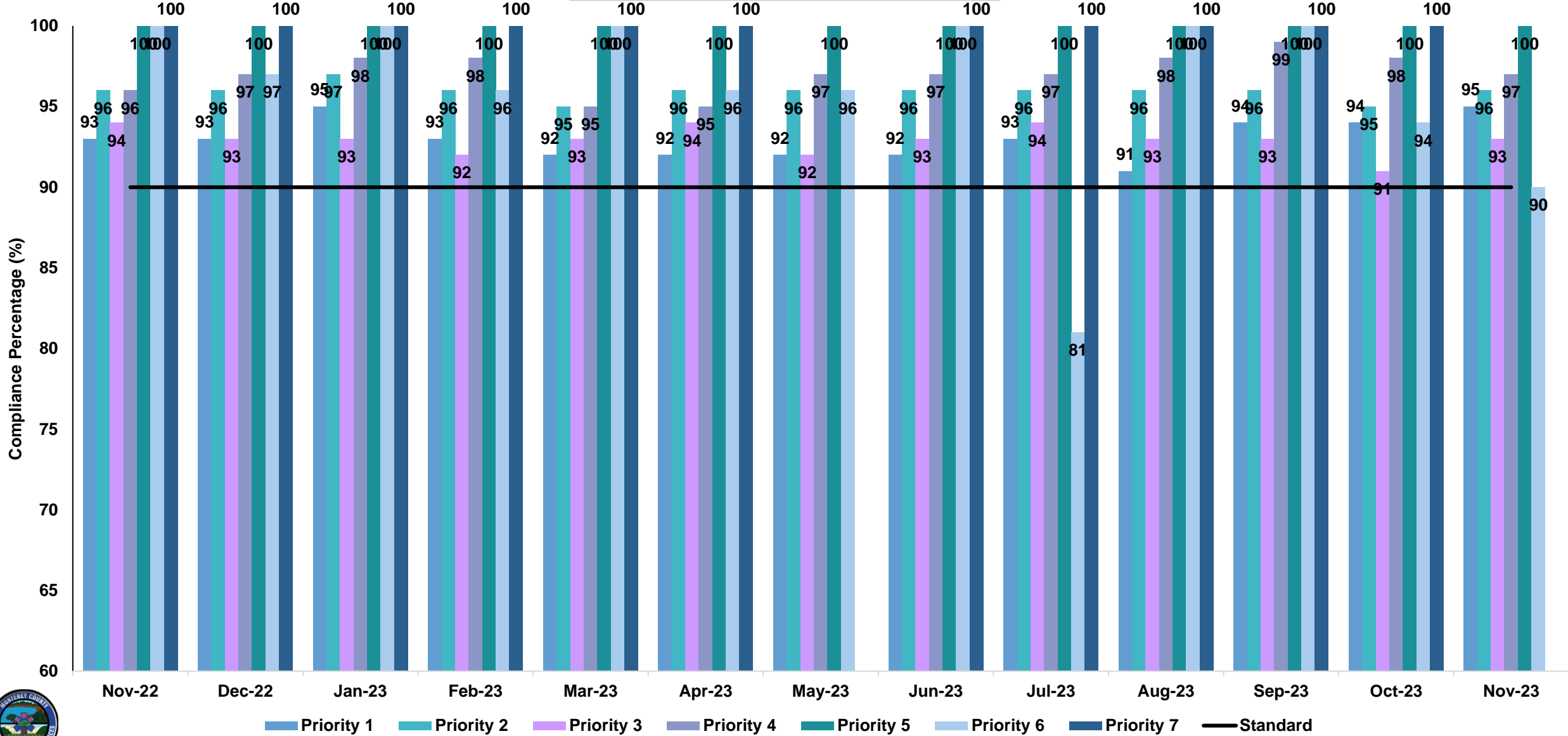


COUNTY OF MONTEREY
HEALTH DEPARTMENT
Nationally Accredited for Providing Quality Health Services



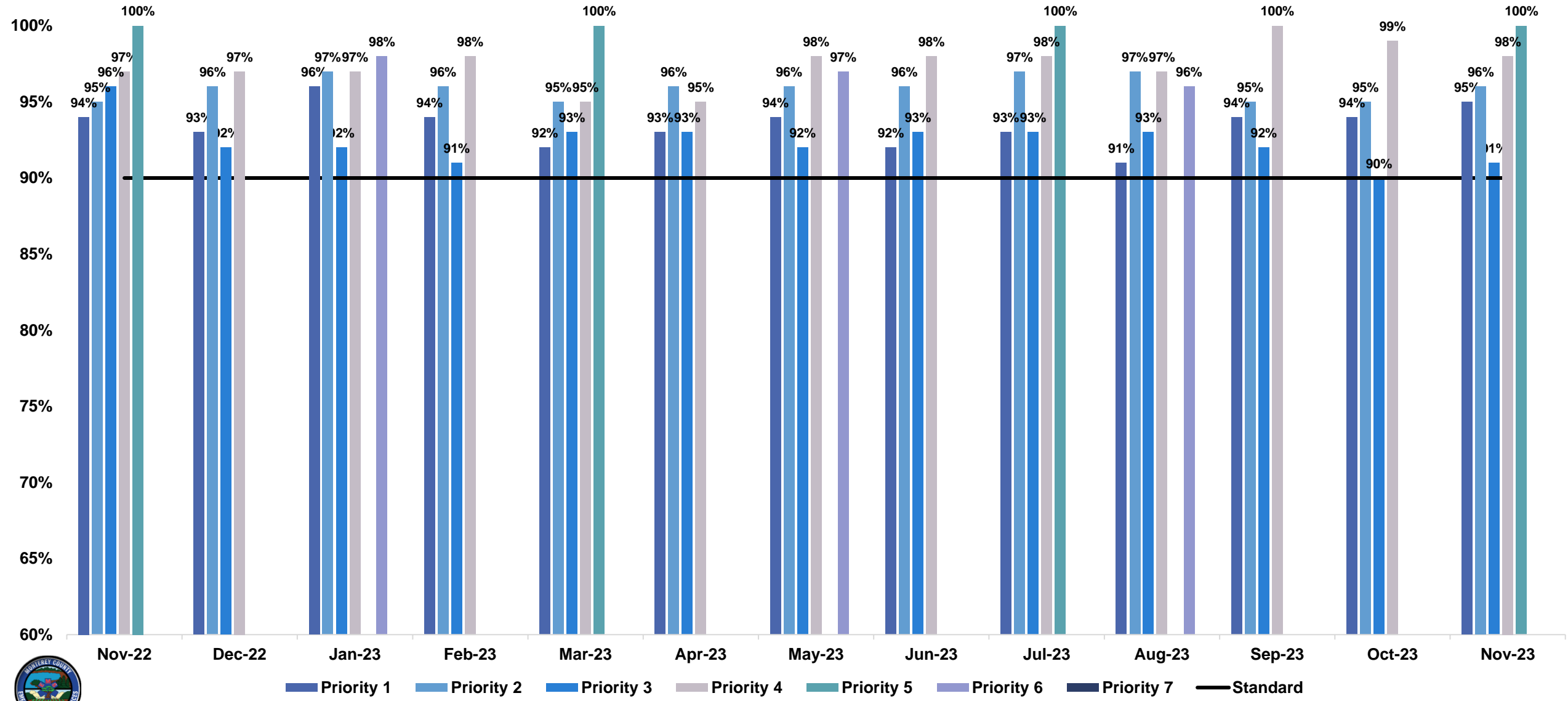
Response Time Compliance by Priority

AMR Overall Response Time Compliance By Priority
November 2022-November 2023



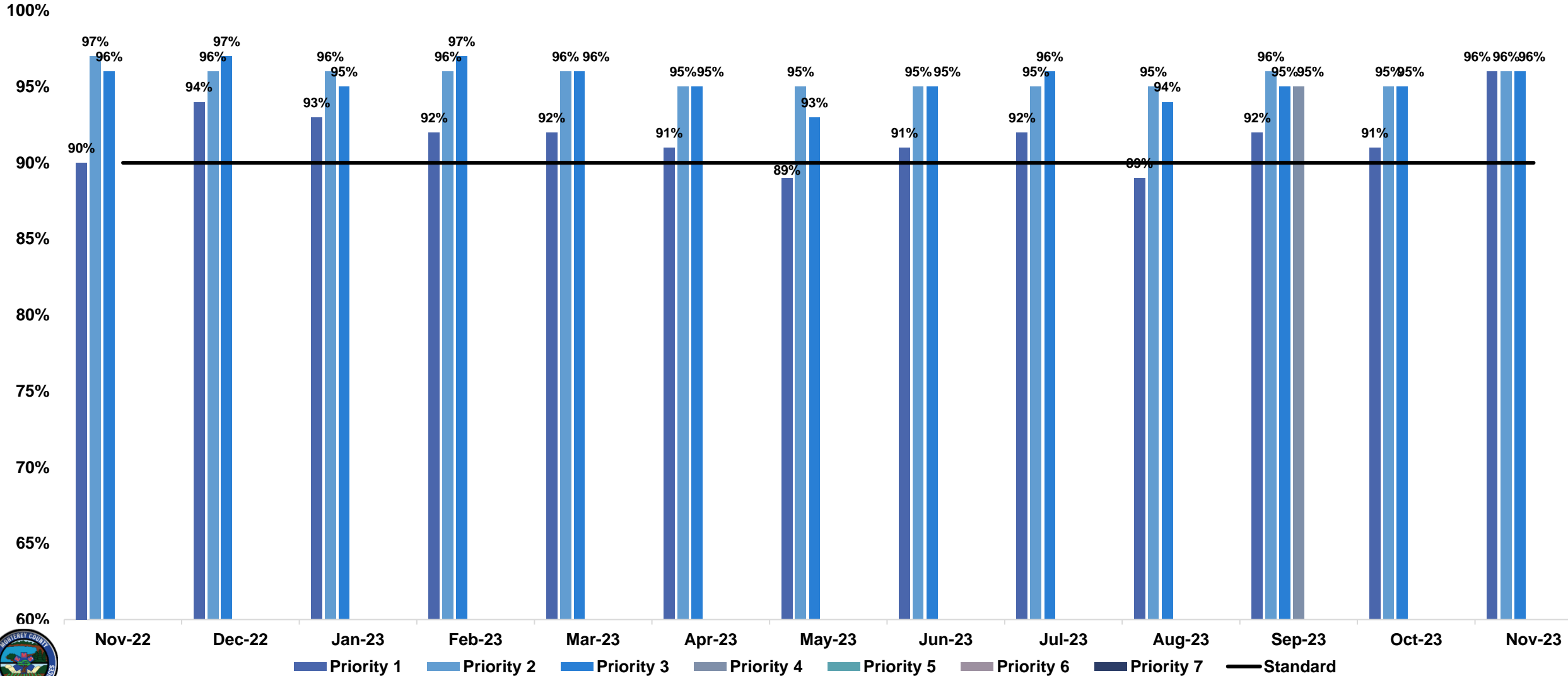
Response Time Compliance: **Green** Response Area

AMR Response Time Compliance By Priority for GREEN ZONE
 November 2022-November 2023
 Note: Missing priority values denote "100 call" rule not met for the month



Response Time Compliance: Yellow Response Area

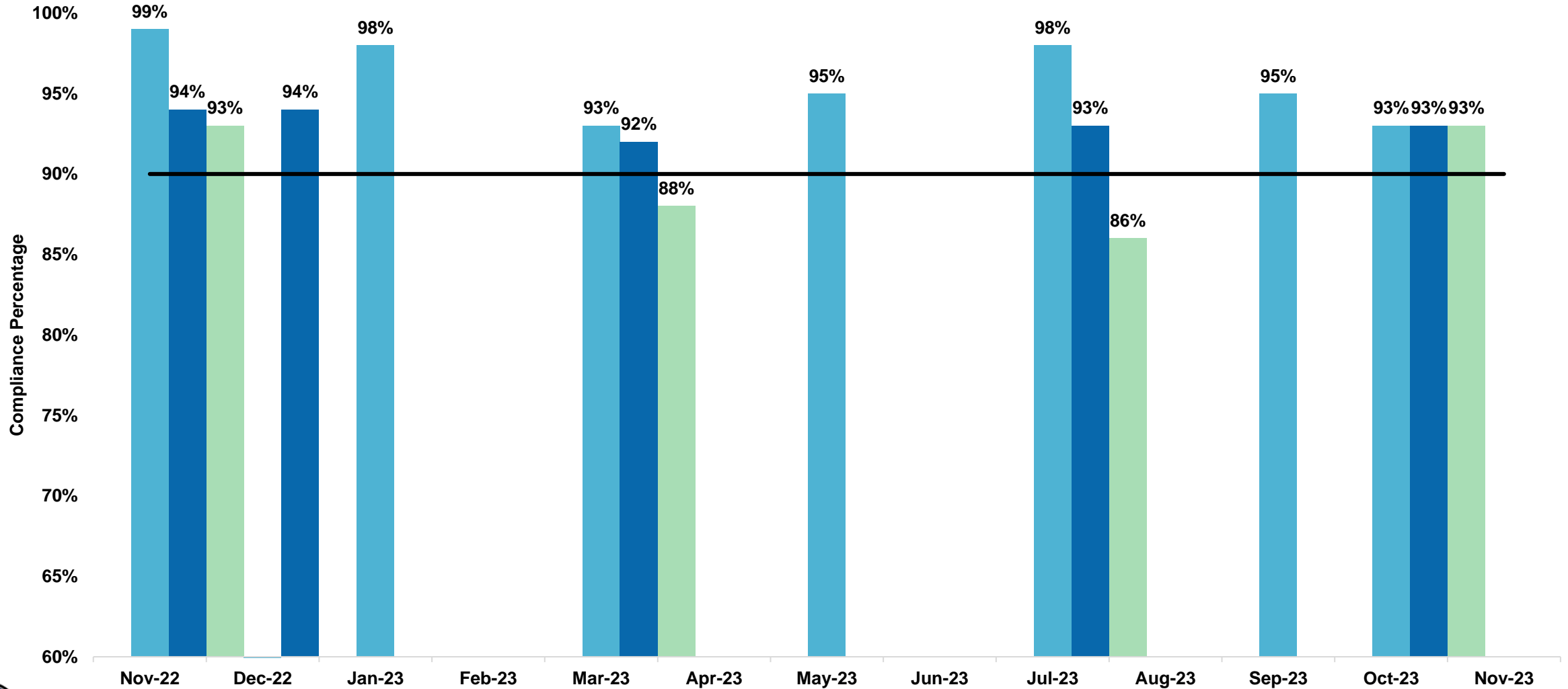
AMR Response Time Compliance By Priority: YELLOW ZONE
 November 2022-November 2023
 Note: Missing priority values denote "100 call" rule not met for month



Response Time Compliance: **Orange** Response Area

AMR Response Time Compliance By Priority: ORANGE ZONE
November 2022-November 2023
Note: Missing priority values denote "100 call" rule not met for the month.

Priority 1 Priority 2 Priority 3 Standard



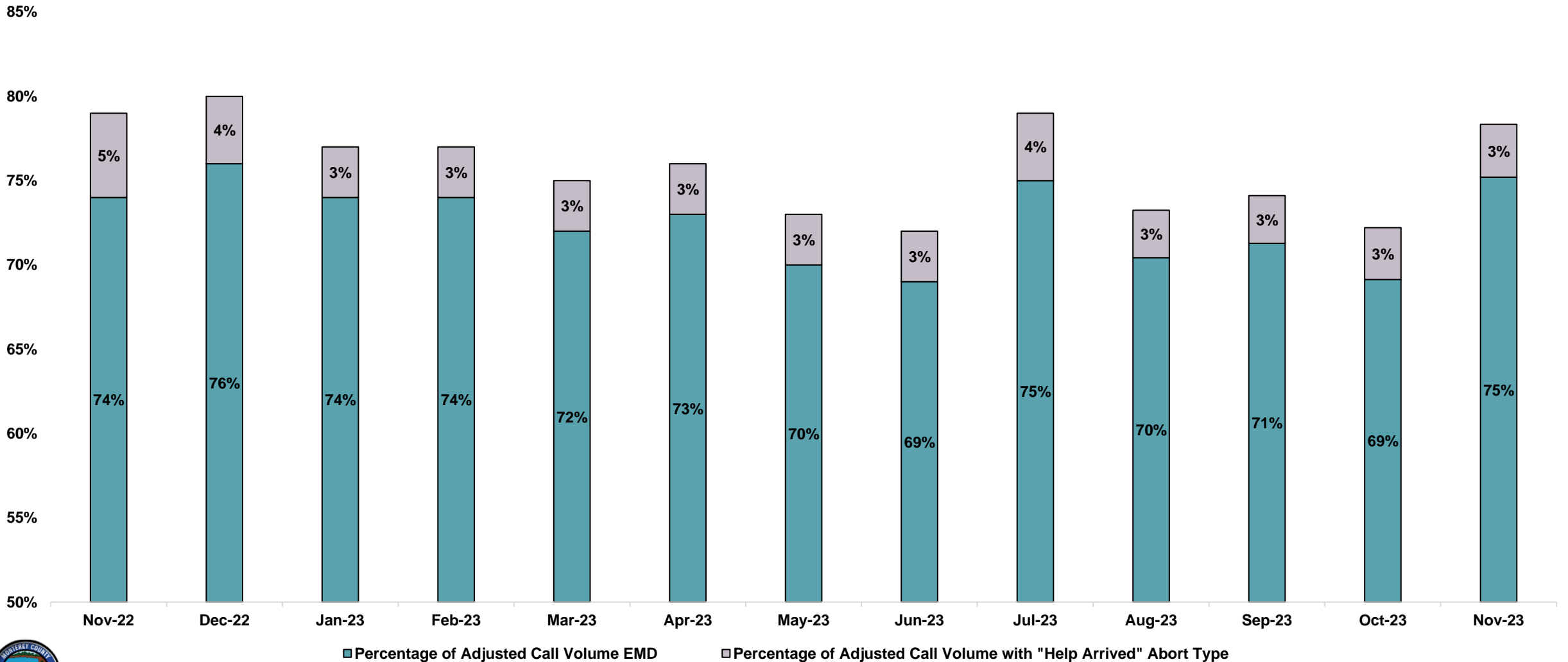
• Priority 4 & 6 (not depicted) has had no calls since 2017.

• Priority 5 had 2 calls since 2017.



Medical Priority Dispatch System Performance

November 2022-November 2023



100-Response Rule (“100 Call Rule”) –

ALS Provider Agreement: A-11610 §18.12

- For the purposes of determining compliance with response-time requirements within each Response Area monthly, the following method shall be used. For every month in which 100 or more responses of any Priority originate within the Response Area, 90% compliance is required for the calendar month. However, for any month within which fewer than 100 responses originate, compliance shall be calculated in subsequent month(s) once responses for that Response Area exceed 100 responses.



Ambulance Response Times by Zone

ALS Provider Agreement: A-11610 § 18.3

All times shall be calculated in minutes	Green	Yellow	Orange	Red
Priority - 1	8	12	16	ASAP
Priority - 2	10	16	20	ASAP
Priority - 3	12	20	24	ASAP
Priority - 4	Scheduled Pick-up Time			
Priority - 5	Green Zone: 60 minutes; Yellow Zone: 120 minutes			
Priority - 6	Scheduled Pick-up Time			
Priority - 7	Immediate, Unscheduled Response Request			



Sources:

- AMR Performance Metrics. Submitted to LEMSA November 2022-November 2023.
- AMR Agreement: A-11610. Agreement NO:A-11610. Agreement between the County of Monterey and American Medical Response West. 2010.
- California law. Healthy and Safety Code. Division 2.5:Emergency Medical Services. Chapter 3, Article 1, Section 1797.120(b).



END

