CSBG Eligible Entity Management Accomplishments

The increase in staffing has been instrumental in supporting MCCAP to achieve several improvements to program operations, network coordination, and board governance.

1. Board Governance: MCCAP made progress toward its strategic goal of strengthening board engagement and governance. MCCAP staff and board worked together to complete a new strategic plan, which developed next-stage strategies to improve governance and engagement. MCCAP staff also conducted a comprehensive and successful recruitment campaign to fill the remaining commissioner vacancies. Applications to fill commissioner vacancies were solicited on our social media platforms (Facebook & Instagram), networking with local non-profit agencies, the Monterey County Board of Supervisors district offices, and the Monterey County website. Board policies were updated and streamlined to improve the tracking of commissioner attendance, ethics training, required documentation, and support in filling vacancies for the low-income sector.

2. Network Management: Aside from updating board policies, MCCAP staff implemented oversite procedures to improve services and support service providers. As a public agency, MCCAP does not provide direct services; rather, staff manages a network of service providers, which changes every two years in response to our biennial report. The RFP process, contract monitoring, and CBO oversite are time-consuming, making efficiencies essential to focusing on services and outcomes. A few examples of new procedures include a contract compliance checklist and training videos for our sub-contractors. The checklist includes hyperlinks to resources, copies of contract documents, information on reporting deadlines, data quality, reporting instructions, promoting services to clients throughout the network, and presenting at commission (board) meetings.

3. Network Services, Programs: MCCAP continued to encourage and improve our sub-contractors' willingness and ability to network with each other to coordinate services and bridge service gaps. Through our collaborative meetings, agencies inform the network about upcoming community events, services that are available to their mutual clients, and how discuss how they can coordinate outreach efforts to connect with all areas of Monterey County, including connecting with basic government benefits. Agencies have also provided presentations at our commission (board) meetings to inform the commissioners about the services made available by the funding that the board oversees and how the board can best advocate and connect their constituents to available services.

Innovative Solutions Highlights

A series of winter storms struck Monterey County in early 2023, bringing rainfall and high winds and creating hazardous conditions affecting our low-income communities, particularly our farmworker communities. The storms destroyed homes, left families without a paycheck, and evacuated many more to shelters. It's hard to recover from the losses, especially when you have lost everything. One of our sub-contracting agencies, Turning Point of Central California, was ready to assist those in need. Turning Point of Central California provides public benefit by helping people develop skills, motivation, and resources to become productive members of society, healthy in body, mind, and spirit.

Turning Point of Central California deployed to assist during the winter storms to fill sandbags to fortify high flood-risk areas and help residents protect their homes. In addition, they packed 5,250 assorted bags of fresh produce and distributed them as an urgent response to the affected communities. Not only did Turning Point of Central California assist those in need during the storms, but it stored and distributed over forty pallets of personal protective equipment items throughout Monterey County, including N95 and procedural masks, diapers, infant formula, hand and surface sanitizers, COVID-19 test, alcohol wipes, face shields etc.

MCCAP has utilized CSBG funds to facilitate innovative ways of delivering personal protective equipment items to the underserved areas of the county. Turning Point of Central California (TPCC) and Food Bank of Monterey County (FBMC), MCCAP sub-contractors, developed a strategy to store all the PPE pallets and coordinate delivery to all the other MCCAP non-profit organizations. This enabled other non-profits to assist the community in need of PPE.

We have had several successful outcomes from the coordination of TPCC and MCCAP. In one example, Melissa enrolled in the youth-adult program with an interest in pursuing the Food Insecurity Cadre program with TPCC. Melissa's journey in the Cadre is inspiring as she started with no work-related experience, but she worked hard, learned, and became a great asset to the team. At the start of the program, Melissa kept to herself and found it hard to speak up, but with time, she pushed herself out of her comfort zone and began to share her passion for gardening, farming, and plants. Melissa embraced the new experiences in the program and gradually became more confident to take on leadership roles. Through this program, Melissa thrived at every opportunity given to her. Melissa led outreach events that signed up residents for the CalFresh Program and led the group with farming tasks. When the Green Cadre concluded in June of 2023, Melissa was encouraged to apply for an open position at the Food Bank. Melissa successfully obtained an employment opportunity with the Food Bank. She now oversees the volunteers and Food Bank employees who tend to the 5-acre field she once helped start. Melissa is also the lead for planting, harvesting, and maintaining the farm. Considering all her accomplishments, we would like to recognize Melissa today for her passion and perseverance in the program. Additional success stories available upon request.

State and CSBG Eligible Entity Continuous Improvement

Strengthening governance is a priority for Monterey County Community Action Partnership (MCCAP). We have identified three strategies to achieve that goal.

The first strategy is to update Community Action Commission (CAC) bylaws. Input from commissioners was solicited at board meetings, and we used their feedback to inform our priorities in updating the bylaws. Commissioners identified a need to have their roles and expectations clearly defined in the bylaws to help encourage active participation in meetings and to set expectations for prospective commissioners. The board also recognized a need for a secretary and compliance officer to assist with the board's administrative needs and allow for more participation by commissioners. The second strategy is encouraging and supporting commissioners to connect to their district and constituents. MCCAP will identify district community events and encourage commissioners to participate. MCCAP will also arrange for each commissioner to meet with their Board of Supervisors' office to update them on their district's issues and concerns and report to the full CAC. The third strategy is implementing the Community Action Virtual Onboarding (CAVO) system for training and compliance. MCCAP has been invited to participate in a pilot project with CAVO to test their system and provide feedback to enhance the delivery of commissioner-specific training content and tracking of compliance documents. Additionally, we have encouraged commissioners to participate in learning opportunities from CalCAPA, legislative roundtables, and webinars. We will keep records of training hours completed and include them in the CSBG annual report.

Due to the outcome of the 2020 census, MCCAP's funding allocation for CY 2023-2024 was reduced. Knowing that there would be less funding available has elevated the importance of preparing earlier for the Community Needs Assessment. Our goal is to engage the board in the survey collaboration. We want to be able to distribute through the CAP network and the CHSP network of agencies.

This year, we monitored our subcontracted agencies. We used our revised contract monitoring tool, which helped our agency focus on the goals of the agency. Agencies were notified of our findings, and corrective plans were submitted.

Thanks to the increased staffing at MCCAP, we have improved our capacity to distribute outreach materials across social media platforms and encourage our sub-contractors to share their content to amplify messaging. We have bi-monthly meetings with our sub-contractors, encouraging them to share information about upcoming events or services that benefit their mutual clients. Due to focused public outreach efforts, MCCAP's Facebook has experienced increased traffic. It has been instrumental in getting key messaging out to the community regarding local disasters, available resources, and services.

A.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2023 - 12/31/2023

A.2.	CSBG Expenditures Domains	CSBG Funds
A.2a.	Employment	\$45,000.00
A.2b.	Education and Cognitive Development	\$145,000.00
A.2c.	Income, Infrastructure, and Asset Building	\$25,000.00
A.2d.	Housing	\$40,000.00
A.2e.	Health and Social/ Behavioral Development(includes nutrition)	\$80,000.00
A.2f.	Civic Engagement and Community Involvement	\$20,000.00
A.2g.	Services Supporting Multiple Domains	\$22,921.00
A.2h.	Linkages(e.g.partnerships that support multiple domains)	\$0.00
A.2i.	Agency Capacity Building(detailed below in Table C)	\$170,164.00
A.2j.	Other(e.g.emergency management / disaster relief)	\$0.00
A.2k.	Total CSBG Expenditures (auto-calculated)	\$548,085.00
	Of the CSBG funds reported above, report the total amount used for Administration. For more information on what qualifies	
A.3.	as Administration, refer to IM37.	\$170,164.00

A.4.	Details on Agency Capacity Building Activities Funded by CSBG:	Selected
1.	Please identify which activities were funded by CSBG as reported under A.2i Agency Capacity in Table A.2.	
	Community Needs Assessment	Х
	Data Management & Reporting	Х
	Strategic Planning	Х
	Training & Technical Assistance	
	Other *	
	*Below please specify Other Activities funded by CSBG under Agency Capacity:	

B.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2023 - 12/31/2023

B.2.	Hours of Agency Capacity Building	Hours
B.2a.	Hours of Board Members in capacity building activities	69
B.2b.	Hours of Agency Staff in capacity building activities	152

В.З.	Volunteer Hours	Hours
B.3a.	Total number of volunteer hours donated to the agency	119
B.3a.1.	Of the above, the total number of volunteer hours donated by individuals with low incomes	51

	The number of staff who hold certifications that increase agency capacity to achieve family and community outcomes, as	
в.4.	measured by one or more of the following:	Number
B.4a.	Number of Nationally Certified ROMA Trainers	0
B.4b.	Number of Nationally Certified ROMA Implementers	0
B.4c.	Number of Certified Community Action Professionals(CCAP)	0
B.4d.	Number of Staff with a child development certification	0
B.4e.	Number of Staff with a family development certification	0
B.4f.	Number of Pathways Reviewers	0
B.4g.	Number of Staff with Home Energy Professional Certifications	0
B.4g.1.	Number of Energy Auditors	0
B.4g.2.	Number of Retrofit Installer Technicians	0
B.4g.3.	Number of Crew Leaders	0
B.4g.4.	Number of Quality Control Inspectors(QCI)	0
B.4h.	Number of LEED Risk Certified assessors	0
B.4i.	Number of Building Performance Institute(BPI) certified professionals	0
B.4j.	Number of Classroom Assessment Scoring System(CLASS) certified professionals	0
B.4k.	Number of Certified Housing Quality Standards(HQS) Inspectors	0
B.4I.	Number of American Institute of Certified Planners(AICP)	0
B.4m.	Other (Please specify others below):	

	Number of organizations, both public and private, that the CSBG Eligible Entity actively works with to expand resources and		
B.5.	opportunities in order to achieve family and community outcomes:	Number	
B.5a.	Non-Profit	35	
B.5b.	Faith Based	2	
B.5c.	Local Government	34	
B.5d.	State Government	7	
B.5e.	Federal Government	3	
B.5f.	For-Profit Business or Corporation	3	
B.5g.	Consortiums / Collaborations	3	

B.5h.	School Districts	2
B.5i.	Institutions of Post-Secondary Education/ Training	6
B.5j.	Financial / Banking Institutions	0
B.5k.	Health Service Organizations	4
B.5I.	Statewide Associations or Collaborations	3

C.1.	CSBG Eligible Entity Reporting Period	Date Range
	Reporting Period	1/1/2023 - 12/31/2023

C.2.	Amount of FY 2023 CSBG allocated to reporting entity	Amount
C.2.	Amount	\$525,164.00

C.3b.10.Child Care Development Block Grant (CCDBG)\$0.00C.3b.11.Community Economic Development (CED)\$0.00C.3b.12.Other HHS Resources (Please specify others below):\$0.00C.3b.13.Total Other HHS Resources\$0.00	C.3.	Federal Resources Allocated (Other than CSBG)	Amount
C.3b.1.LIHEAP - Fuel Assistance (include oil overcharge \$\$)\$0.00C.3b.2.LIHEAP - Weatherization (include oil overcharge \$\$)\$0.00C.3b.3.Head Start\$0.00C.3b.4.Early Head Start\$0.00C.3b.5.Older Americans Act\$0.00C.3b.6.Social Services Block Grant (\$SBG)\$0.00C.3b.7.Medicare/Medicaid\$0.00C.3b.8.Assets for Independence (AFI)\$0.00C.3b.9.Temporary Mssitance for Needy Families (TANF)\$0.00C.3b.11.Community Economic Development (CCDB)\$0.00C.3b.11.Community Economic Development (CED)\$0.00C.3b.12.Other HHS Resources (Please specify others below):\$0.00C.3c.1.Special Supplemental Nutrition for Women, Infants, and Children (WIC)\$0.00C.3c.2.All Other VBA Food programs\$0.00C.3c.2.All other VBA Food programs\$0.00C.3c.3.All other VBA Food programs\$0.00C.3d.3.Section 8\$0.00C.3d.4.Department of Housing and Urban Development (HUD)\$0.00C.3d.3.Section 8\$0.00C.3d.4.Home Tenant-Based Rental Assistance (HOME TBRA)\$0.00C.3d.5.Moritor (ISGG) - Federal, State, and Local\$0.00C.3d.6.Emergency Solutions Grant (ESG)\$0.00C.3d.7.Continuum of Care (ICOC)\$0.00C.3d.8.All other HDD programs, Icuding homeless programs\$0.00C.3d.6.Emergency Solutions Grant (ESG)\$0.00 <td>C.3a.</td> <td>Weatherization (DOE) (include oil overcharge \$\$)</td> <td>\$0.00</td>	C.3a.	Weatherization (DOE) (include oil overcharge \$\$)	\$0.00
C.3b.2.LIHEAP - Weatherization (include oil overcharge \$\$)\$0.00C.3b.3.Head Start\$0.00C.3b.4.Early Head Start\$0.00C.3b.5.Older Americans Act\$0.00C.3b.6.Social Services Block Grant (SSBG)\$0.00C.3b.7.Medicare/Medicaid\$0.00C.3b.8.Assets for Independence (AFI)\$0.00C.3b.9.Temporary Assistance for Needy Families (TANF)\$0.00C.3b.10.Child Care Development Block Grant (CDBG)\$0.00C.3b.11.Community Economic Development (CED)\$0.00C.3b.12.Other HHS Resources (Please specify others below):\$0.00C.3b.13.Total Other HHS Resources (Please specify others below):\$0.00C.3c.1.Special Supplemental Nutrition for Women, Infants, and Children (WIC)\$0.00C.3c.2.All USDA Non-Food programs (e.g. rural development)\$0.00C.3c.3.All other USDA Food programs (e.g. rural development (HUD)\$0.00C.3d.3.Section 202\$0.00\$0.00C.3d.4.Home Tenant-Based Rental Assistance (HOME TBRA)\$0.00C.3d.3.Section 202\$0.00\$0.00C.3d.4.Home Tenant-Based Rental Assistance (HOME TBRA)\$0.00C.3d.5.HoPF for Homeowners Program (H4H)\$0.00C.3d.6.Emergency Solutions Grant (ESG)\$0.00C.3d.7.Continuum of Care (CoC)\$0.00C.3d.8.All other HUD programs, including homeless programs\$0.00C.3d.7.Continuum of Care (COC)\$0.00 <td>C.3b.</td> <td>Health and Human Services (HHS)</td> <td></td>	C.3b.	Health and Human Services (HHS)	
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C.3e.3.All other DOL programs\$0.00C.3f.Corporation for National and Community Service (CNCS) programs\$0.00C.3g.Federal Emergency Management Agency (FEMA)\$0.00	C.3e.1.	Workforce Innovation and Opportunity Act (WIOA) *previously WIA	\$0.00
C.3f.Corporation for National and Community Service (CNCS) programs\$0.00C.3g.Federal Emergency Management Agency (FEMA)\$0.00	C.3e.2.	Other DOL Employment and Training programs	\$0.00
C.3g. Federal Emergency Management Agency (FEMA) \$0.00	C.3e.3.	All other DOL programs	\$0.00
	C.3f.	Corporation for National and Community Service (CNCS) programs	\$0.00
C.3h. Department of Transportation \$0.00	C.3g.	Federal Emergency Management Agency (FEMA)	\$0.00
	C.3h.	Department of Transportation	\$0.00

C.3i.	Department of Education	\$0.00
C.3j.	Department of Justice	\$0.00
C.3k.	Department of Treasury	\$0.00
C.3I.	Other Federal Resources (Please specify others below):	
C.3m.	Total Other Federal Resources (auto-calculated)	\$0.00
C.3n.	Total: Non-CSBG Federal Resources Allocated (auto-calculated)	\$0.00

C.4.	State Resources Allocated	Amount
C.4a.	State appropriated funds used for the same purpose as Federal CSBG funds	\$0.00
C.4b.	State Housing and Homeless programs (include housing tax credits)	\$3,981,057.00
C.4c.	State Nutrition programs	\$0.00
C.4d.	State Early Childhood Programs (e.g. Head Start, Day Care)	\$0.00
C.4e.	State Energy programs	\$0.00
C.4f.	State Health programs	\$0.00
C.4g.	State Youth Development programs	\$0.00
C.4h.	State Employment and Training programs	\$0.00
C.4i.	State Senior programs	\$0.00
C.4j.	State Transportation programs	\$0.00
C.4k.	State Education programs	\$0.00
C.4I.	State Community, Rural and Economic Development programs	\$0.00
C.4m.	State Family Development programs	\$0.00
C.4n.	Other State Resources (Please specify others below):	
C.4o.	Total Other State Resources (auto-calculated)	\$0.00
C.4p.	Total: State Resources Allocated (auto-calculated)	\$3,981,057.00
C.4q.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.5.	Local Resources Allocated	Amount
C.5a.	Amount of unrestricted funds appropriated by local government	\$750,280.00
C.5b.	Amount of restricted funds appropriated by local government	\$513,295.00
C.5c.	Value of Contract Services	\$0.00
C.5d.	Value of in-kind goods/services received from local government	\$0.00
C.5e.	Total: Local Resources Allocated (auto-calculated)	\$1,263,575.00
C.5f.	If any of these resources were also reported under Item 15 (Federal Resources), please estimate the amount.	\$0.00

C.6.	Private Sector Resources Allocated	Amount
C.6a.	Funds from foundations, corporations, United Way, other nonprofits	\$0.00
C.6b.	Other donated funds	\$0.00
C.6c.	Value of other donated items, food, clothing, furniture, etc.	\$0.00
C.6d.	Value of in-kind services received from businesses	\$0.00
C.6e.	Payments by clients for services	\$0.00
C.6f.	Payments by private entities for goods or services for low income clients or communities	\$0.00

C.6g.	Total: Private Sector Resources Allocated (auto-calculated)	\$0.00
	If any of these resources were also reported under Item 15, 17, or 20 (Federal, State or Local Resources), please estimate the	
C.6h.	amount.	\$0.00

C7/C8	Total Resources Allocated	Amount
C.7.	Total Non-CSBG Resources Allocated: (Federal, State, Local & Private)	\$5,244,632.00
C.8.	Total Resources in CSBG Eligible Entity (including CSBG)	\$5,769,796.00

Inductory Inductory Inductory Inductory Inductory PNP 1a. The number of unemployed adults who obtained employment (up to al living wage) 220 55 100 49.54545455 198.1818122 PNP 1a. The number of unemployed adults who obtained employment (up to al living wage) 471 377 433 91.93205945 114.8541114 FNP 14. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage). 467 350 306 65.52462527 87.42857143 FNP 14. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage). 467 325 236 50.53533191 72.61538462 FNP 14. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher). 467 15 33 7.066381156 220 FNP 11. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher). 467 15 33 7.066381156 220 FNP 11. The number of employed adults who obtained and maintained employment for at least 180 days (with a living wage or higher). 467 15 33 7.066381156 220 <	Indicators	I.) Number of Individuals Served	II.) Target	III.) Actual Results	IV.) Percentage Achieving Outcome	V.) Performance Target Accuracy
employment to gain skills or income. 220 55 109 49.54545455 198.1818122 FNP1 1b. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living wage). 471 377 433 91.92205945 114.8541114 FNP1 1c. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living wage). 467 350 306 65.52462527 87.42857143 FNP1 1c. The number of unemployed adults who obtained and the mployment for at least 180 days (up to a living wage). 467 325 236 50.53533191 72.61538426 FNP1 4c. The number of unemployed adults who obtained employment (with a living wage or higher). 467 20 35 7.494646681 175 FNP1 4f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher). 467 15 33 7.066381156 220 FNP1 4f. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher). 467 15 33 7.066381156 220 FNP1 4f. The number of employed adults who obtained and maintained employment for at least 90 days (with a living wage days or higher). 467 1		inuiviuuais serveu	II.) Talget	III.) Actual Results	Achieving Outcome	Target Accuracy
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employment (up to a living wage) 471 377 433 9193205945 114.8541114 FNP1 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (up to a living 467 350 306 65.52462527 87.42857143 FNP1 1c. The number of unemployed adults who obtained and maintained employment for at least 180 days (up to a living 467 325 236 50.53533191 72.61538462 FNP1 1c. The number of unemployed adults who obtained and maintained employment (with a living wage or higher). 467 20 35 7.494646681 175 FNP1 1c. The number of unemployed adults who obtained and maintained employment for at least 90 days (with a living wage or higher). 467 15 33 7.066381156 220 FNP1 1s. The number of unemployed adults who obtained and maintained employment for at least 180 days (with a living wage or higher). 467 15 33 7.066381156 220 FNP1 1s. The number of employed participants in a career- advancemet related program who entered or transitioned increase. 4 2 2 50 100 FNP1 1s. The number of employed participants who increased increase. 3 1 1 33.3333333 1000		220	5 5.	, 10.		150.1010102
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	I.) Number of				IV.) Percentage	V.) Performance
Indicators	Individuals Served	II.) Target	III.) Ac	tual Results	Achieving Outcome	Target Accuracy
FNPI 2a. The number of children (0 to 5) who demonstrated						
improved emergent literacy skills.	()	0	0	0	
FNPI 2b. The number of children (0 to 5) who demonstrated						
skills for school readiness.	()	0	0	0	
FNPI 2c. The number of children and youth who demonstrated						
improved positive approaches toward learning, including						
improved attention skills. (auto total).	()	0	0	0	
FNPI 2c.1. Early Childhood Education (ages 0-5))	0	0	0	
FNPI 2c.2. 1st grade-8th grade	(-	0	0	0	
FNPI 2c.3. 9th grade-12th grade)	0	0	0	
FNPI 2d. The number of children and youth who are achieving	· · · · · · · · · · · · · · · · · · ·	-	-			
at basic grade level (academic, social, and other school success						
skills). (auto total).	()	0	0	0	
FNPI 2d.1. Ages 0-5 in Early Childhood Education)	0	0	0	
FNPI 2d.2. 1st grade-8th grade	()	0	0	0	
FNPI 2d.3. 9th grade-12th grade)	0	0	0	
FNPI 2e. The number of parents/caregivers who improved their		-	-			
home environments.	21:	1	85	126	59.71563981	148.235294
FNPI 2f. The number of adults who demonstrated improved						
basic education.	918	3	712	783	85.29411765	109.971910
FNPI 2g. The number of individuals who obtained a high school						
diploma and/or obtained an equivalency certificate or diploma.	()	0	0	0	
FNPI 2h. The number of individuals who obtained a recognized						
credential, certificate, or degree relating to the achievement of						
educational or vocational skills.	(5	4	4	66.66666667	10
FNPI 2i. The number of individuals who obtained an Associate's	i					
degree.	()	0	0	0	
FNPI 2j. The number of individuals who obtained a Bachelor's						
degree	()	0	0	0	
FNPI 2z. Number of individuals who obtained and moved from						
a high school diploma and/or equivalent to post-secondary						
education (of any kind).	()	0	0	0	
FNPI 2z. The number of individuals: (please specify) The						
number of youth who increase understanding of dynamics of						
health and abusive relationships and know to access resources	519	9	70	459	88.43930636	655.714285
GeneralComment	51.					

	I.) Number of			IV.) Pe	ercentage	V.) Performance
Indicators	Individuals Served	II.) Target	III.) Actual Results	Achie	ving Outcome	Target Accuracy
FNPI 3a. The number of individuals who achieved and						
maintained capacity to meet basic needs for 90 days.	163	5	97	68	41.71779141	70.1030927
FNPI 3b. The number of individuals who achieved and						
maintained capacity to meet basic needs for 180 days.	160) 8	36	48	30	55.8139534
FNPI 3c. The number of individuals who opened a savings						
account or IDA.	129) 3	35	39	30.23255814	111.428571
FNPI 3d. The number of individuals who increased their						
savings.	159) (55	61	38.36477987	93.8461538
FNPI 3e. The number of individuals who used their savings to						
purchase an asset.	129)	10	8	6.201550388	80
FNPI 3e.1. the number of individuals who purchased a home.	129)	3	1	0.775193798	33.3333333
FNPI 3f. The number of individuals who improved their credit						
scores.	129) (50	50	38.75968992	83.3333333
FNPI 3g. The number of individuals who increased their net						
worth.	1382	62	25 1	286	93.05354559	205.7
FNPI 3h. The number of individuals engaged with the						
Community Action Agency who report improved financial well-						
being.	129)	15	14	10.85271318	93.3333333
FNPI 3z. The number of individuals: (please specify)	()	0	0	C	(
FNPI 3z. Number of individuals who reduced debt.	()	0	0	C	(
FNPI 3z. Number of individuals who maintained their own						
business for 180 days.	C)	0	0	C	(
FNPI 3z. Number of individuals who increased their income						
from a non-employment source.	()	0	0	0	
FNPI 3z. Number of individuals who started their own business	. (0	0	0	
FNPI 3z. Number of individuals who reduced their reliance on						
public subsidies.	()	0	0	0	
GeneralComment						

]				
	I.) Number of			IV.) Percentage	V.) Performance
Indicators		II.) Target	III.) Actual Results	Achieving Outcome	Target Accuracy
FNPI 4a. The number of individuals experiencing homelessness					
who obtained safe temporary shelter.	138	102	. 98	3 71.01449275	96.07843137
FNPI 4b. The number of individuals who obtained safe and					
affordable housing.	122	42	40	32.78688525	95.23809524
FNPI 4c. The number of individuals who maintained safe and					
affordable housing for 90 days.	145	46	122	84.13793103	265.2173913
FNPI 4d. The number of individuals who maintained safe and					
affordable housing for 180 days.	97	65	68	3 70.10309278	104.6153846
FNPI 4e. The number of individuals who avoided eviction.	68	9		1.470588235	11.11111111
FNPI 4f. The number of individuals who avoided foreclosure.	0	0) (0 0	(
FNPI 4g. The number of households who experienced					
improved health and safety due to improvements within their					
home (e.g. reduction or elimination of lead, radon, carbon					
monoxide and/or fire hazards or electrical issues, etc).	0	0) 0	(
FNPI 4h. The number of individuals with improved energy					
efficiency and/or energy burden reduction in their homes.	0	0) (0 0	(
FNPI 4z. Number of individuals who obtained utilities.	0	0) (0 0	
FNPI 4z. The number of individuals: (please specify)	0	C) () 0	
FNPI 4z. Number of individuals who improved physical access					
in their living space (wheel chair ramps, grab bars etc.).	0	0) (0 0	(
FNPI 4z. Number of individuals who avoided a utility shut-off.	0	O) () 0	(
FNPI 4z. Number of individuals whose energy service was		-			
restored after disconnection	0	C) (0 0	(
FNPI 4z. Number of individuals whose inoperable home energy		-			
equipment was repaired or replaced	0	C) (0 0	(
GeneralComment		-			

	I.) Number of				V.) Performance
Indicators	Individuals Served	II.) Target	III.) Actual Results	Achieving Outcome	Target Accuracy
FNPI 5a. The number of individuals who demonstrated					
increased nutrition skills (e.g. cooking, shopping, and growing					
food).	() 0	0	0	
FNPI 5b. The number of individuals who demonstrated					
improved physical health and well-being.	420) 224	238	56.66666667	106.2
FNPI 5c. The number of individuals who demonstrated					
improved mental and behavioral health and well-being.	597	295	255	42.71356784	86.4406779
FNPI 5d. The number of individuals who improved skills related					
to the adult role of parents/ caregivers.	140) 150	98	70	65.3333333
FNPI 5e. The number of parents/caregivers who demonstrated					
increased sensitivity and responsiveness in their interactions					
with their children.	105	50	7	6.666666666	14
FNPI 5f. The number of seniors (65+) who maintained an					
independent living situation.	1	. 15	1	100	6.66666666
FNPI 5g. The number of individuals with disabilities who					
maintained an independent living situation.	C) 0	0	0	
FNPI 5h. The number of individuals with chronic illness who					
maintained an independent living situation.	() 0	0	0	
FNPI 5i. The number of individuals with no recidivating event					
for six months.	C) 0	0	0	
FNPI 5i.1. Youth (ages 14-17)	() 0	0	0	
FNPI 5i.2. Adults (ages 18+)	() 0	0	0	
FNPI 5z. Number of individuals who remained drug/alcohol					
free for 90 days.	C) 0	0	0	
FNPI 5z. Number of individuals with increased safety from					
domestic abuse in their homes.) 0	0	0	(
FNPI 5z. Number of individuals who obtained health insurance.	C) 0	0	0	(
FNPI 5z. Number of individuals who reported a better sense of					
food security.	C) 0	0	0	
FNPI 5z. Number of individuals who remained drug/alcohol					
free for 180 days.	C) 0	0	0	
		•			
FNPI 5z. Number of individuals who increased social inclusion.	C) 0	0	0	
FNPI 5z. Number of individuals who discontinued drug/alcohol					
use.	() 0	0	0	
FNPI 5z. Number of individuals whose lives were saved by					
opioid overdose reversals.	() 0	0	0	(

Т

FNPI 5z. Number of individuals who secured emergency					
protection from physical and/or emotional abuse.	0	0	0	0	0
FNPI 5z. The number of individuals: (please specify)	0	0	0	0	0
GeneralComment					

	I.) Number of			IV.) Percentage	V.) Performance	
Indicators	Individuals Served	II.) Target	III.) Actual Results	Achieving Outcome	Target Accuracy	
FNPI 6a. The number of Community Action program						
participants who increased skills, knowledge, and abilities to						
enable them to work with Community Action to improve						
conditions in the community.		2	2	2 10	0	100
FNPI 6a.1. the number of Community Action program						
participants who improved their leadership skills.		2	2	2 10	0	100
FNPI 6a.2. the number of Community Action program						
participants who improved their social networks.		2	2	2 10	0	100
FNPI 6a.3. the number of Community Action program						
participants who gained other skills, knowledge and abilities to						
enhance their ability to engage.		2	2	2 10	0	100
FNPI 6z. The number of individuals: (please specify)		0	0	0	0	0
GeneralComment						

	I.) Number of				IV.) Percentage	V.) Performance
Indicators	Individuals Served	II.) Target		III.) Actual Results	Achieving Outcome	Target Accuracy
FNPI 7a. The number of individuals who achieved one or more						
outcomes as identified by the National Performance Indicators						
in various domains.	138	2	734	1286	93.05354559	175.2043597
FNPI 7z. Number of individuals who received bundled services						
and achieved one or more outcomes.		0	0	C	0	C
FNPI 7z. The number of individuals: (please specify)		0	0	C	0	(
FNPI 7z. Number of households for whom both adult and child						
outcomes were observed and documented.		0	0	C	0	C
FNPI 7z. Number of individuals who transitioned out of						
poverty.		0	0	C	0	(
GeneralComment						

1 Services	Unduplicated Number of Individuals Served
SRV 1a. Vocational Training	31
SRV 1b. On the Job and other Work Experience	28
SRV 1c. Youth Summer Work Placements	35
SRV 1d. Apprenticeship/Internship	0
SRV 1e. Self Employment Skills Training	0
SRV 1f. Job Readiness Training	450
SRV 1g. Workshops	30
SRV 1h. Coaching	416
SRV 1i. Coaching	416
SRV 1j. Resume Development	451
SRV 1k. Interview Skills Training	444
SRV 1I. Job Referrals	443
SRV 1m. Job Placements	227
SRV 1n. Pre employment physicals, background checks, etc.	0
SRV 10. Coaching	416
SRV 1p. Interactions with employers	104
SRV 1q. Employment Supplies	11
GeneralComment	

	Unduplicated Number of
2 Services	Individuals Served
SRV 2a. Early Head Start	0
SRV 2b. Head Start	0
SRV 2c. Other Early Childhood (0 5 yr. old) Education	C
SRV 2d. K-12 Education	C
SRV 2e. K-12 Support Services	0
SRV 2f. Financial Literacy Education	0
SRV 2g. Literacy/English Language Education	1
SRV 2h. College Readiness Preparation/Support	0
SRV 2i. Other Post Secondary Preparation	0
SRV 2j. Other Post Secondary Support	0
SRV 2k. School Supplies	C
SRV 2I. Before and After School Activities	129
SRV 2m. Summer Youth Recreational Activities	16
SRV 2n. Summer Education Programs	31
SRV 20. Behavior Improvement Programs (attitude, self-esteem, Dress for	
Success, etc.)	C
SRV 2p. Mentoring	C
SRV 2q. Leadership Training	C
SRV 2r. Adult Literacy Classes	C
SRV 2s. English Language Classes	C
SRV 2t. Basic Education Classes	C
SRV 2u. High School Equivalency Classes	C
SRV 2v. Leadership Training	C
SRV 2w. Parenting Supports (may be a part of the early childhood programs	
identified above)	211
SRV 2x. Applied Technology Classes	C
SRV 2y. Post Secondary Education Preparation	0
SRV 2z. Financial Literacy Education	707
SRV 2aa. College applications, text books, computers, etc.	0
SRV 2bb. Scholarships	0
SRV 2cc. Home Visits	0
GeneralComment	-

	Unduplicated Number of
3 Services	Individuals Served
SRV 3a. Financial Capability Skills Training	78
SRV 3b. Financial Coaching/Counseling	112
SRV 3c. Financial Management Programs (including budgeting, credit	
management, credit repair, credit counseling, etc.)	490
SRV 3d. First time Homebuyer Counseling	31
SRV 3e. Foreclosure Prevention Counseling	7
SRV 3f. Small Business Start Up and Development Counseling Sessions/Classes	3
SRV 3g. Child Support Payments	2
SRV 3h. Health Insurance	53
SRV 3i. Social Security/SSI Payments	8
SRV 3j. Veteran's Benefits	0
SRV 3k. TANF Benefits	18
SRV 3I. SNAP Benefits	8
SRV 3m. Saving Accounts/IDAs and other asset building accounts	6
SRV 3n. Other financial products (IRA accounts, MyRA, other retirement accounts	,
etc.)	29
SRV 30. VITA, EITC, or Other Tax Preparation programs	1275
SRV 3p. Micro loans	2
SRV 3q. Business incubator/business development loans	0
GeneralComment	

	Lindow Bootest Number of
4 Services	Unduplicated Number of Individuals Served
SRV 4a. Financial Capability Skill Training	23
SRV 4b. Financial Coaching/Counseling	C
SRV 4c. Rent Payments (includes Emergency Rent Payments)	117
SRV 4d. Deposit Payments	26
SRV 4e. Mortgage Payments (includes Emergency Mortgage Payments)	5
SRV 4f. Eviction Counseling	C
SRV 4g. Landlord/Tenant Mediations	28
SRV 4h. Landlord/Tenant Rights Education	C
SRV 4i. Utility Payments (LIHEAP includes Emergency Utility Payments)	9
SRV 4j. Utility Deposits	C
SRV 4k. Utility Arrears Payments	g
SRV 4I. Level Billing Assistance	C
SRV 4m. Temporary Housing Placement (includes Emergency Shelters)	190
SRV 4n. Transitional Housing Placements	20
SRV 40. Permanent Housing Placements	45
SRV 4p. Rental Counseling	23
SRV 4q. Home Repairs (e.g. structural, appliance, heating systems. etc.) (Including	
Emergency Home Repairs)	C
SRV 4r. Independent living Home Improvements (e.g. ramps, tub and shower grab	
bars, handicap accessible modifications, etc.)	C
SRV 4s. Healthy Homes Services(e.g. reduction or elimination of lead, radon,	
carbon dioxide and/or fire hazards or electrical issues, etc.)	C
SRV 4t. Energy Efficiency Improvements (e.g. insullation, air sealing, furnace	
repair, etc.)	C
GeneralComment	

	Unduplicated Number of
5 Services	Individuals Served
SRV 5a. Immunizations	0
SRV 5b. Physicals	0
SRV 5c. Developmental Delay Screening	0
SRV 5d. Vision Screening	0
SRV 5e. Prescription Payments	0
SRV 5f. Doctor Visit Payments	18
SRV 5g. Maternal/Child Health	0
SRV 5h. Nursing Care Sessions	0
SRV 5i. In Home Affordable Seniors/Disabled Care Sessions (Nursing, Chores,	
Personal Care Services)	0
SRV 5j. Health Insurance Options Counseling	0
SRV 5k. Coaching Sessions	0
SRV 51. Family Planning Classes	0
SRV 5m. Contraceptives	0
SRV 5n. STI/HIV Prevention Counseling Sessions	0
SRV 50. STI/HIV Screenings	0
SRV 50: Striptive Scientings SRV 5p. Wellness Classes (stress reduction, medication management, mindfulness,	
etc.)	, 78
SRV 5q. Exercise/Fitness	0
SRV 5q. Exclose rates SRV 5r. Detoxification Sessions	0
SRV 5s. Substance Abuse Screenings	0
SRV 5t. Substance Abuse Counseling	64
SRV 5u. Mental Health Assessments	151
SRV 5v. Mental Health Counseling	165
SRV 5w. Crisis Response/Call In Responses	0
SRV 5x. Domestic Violence Programs	270
SRV 5y. Substance Abuse Support Group Meetings	0
SRV 5z. Domestic Violence Support Group Meetings	2
SRV 5aa. Mental Health Support Group Meeting	17
SRV 5bb. Adult Dental Screening/Exams	0
SRV 5cc. Adult Dental Services (including Emergency Dental Procedures)	0
SRV 5dd. Child Dental Screenings/Exams	0
SRV 5ee. Child Dental Services (including Emergency Dental Procedures)	0
SRV 5ff. Skills Classes (Gardening, Cooking, Nutrition)	0
SRV 5gg. Community Gardening Activities	0
SRV 5hh. Incentives (e.g. gift card for food preparation, rewards for participation,	
etc.)	0
SRV 5ii. Prepared Meals	332

SRV 5jj. Food Distribution (Food Bags/Boxes, Food Share Program, Bags of	
Groceries)	1599
SRV 5kk. Family Mentoring Sessions	105
SRV 5II. Life Skills Coaching Sessions	0
SRV 5mm. Parenting Classes	140
SRV 5nn. Kits/boxes	95
SRV 500. Hygiene Facility Utilizations (e.g. showers, toilets, sinks	107
GeneralComment	

	Unduplicated Number of
6 Services	Individuals Served
SRV 6a. Voter Education and Access	0
SRV 6b. Leadership Training	23
SRV 6c. Tripartite Board Membership	0
SRV 6d. Citizenship Classes	0
SRV 6e. Getting Ahead Classes	0
SRV 6f. Volunteer Training	88
GeneralComment	

	Unduplicated Number of
7 Services	Individuals Served
SRV 7a. Case Management	994
SRV 7b. Eligibility Determinations	107
SRV 7c. Referrals	1082
SRV 7d. Transportation Services (e.g. bus passes, bus transport, support for auto	
purchase or repair, including emergency services)	199
SRV 7e. Child Care subsidies	0
SRV 7f. Child Care payments	0
SRV 7g. Day Centers	0
SRV 7h. Birth Certificate	10
SRV 7i. Social Security Card	0
SRV 7j. Driver's License	8
SRV 7k. Criminal Record Expungements	0
SRV 7I. Immigration Support Services (relocation, food, clothing)	0
SRV 7m. Legal Assistance	176
SRV 7n. Emergency Clothing Assistance	260
SRV 70. Mediation/Customer Advocacy Interventions	0

GeneralComment

A. Total unduplicated number of all INDIVIDUALS about		
whom one or more characteristics were obtained	Total	
Total		1599

B. Total unduplicated number of all HOUSEHOLDS about		
whom one or more characteristics were obtained	Total	
Total		1557

C. INDIVIDUAL LEVEL CHARACTERISTICS

1. Gender	Number of Individuals
a. Male	425
b. Female	1066
c. Other	2
d. Unknown/not reported	106
e. Total	1599

2. Age	Number of Individuals
a. 0-5	83
b. 6-13	108
c. 14-17	112
d. 18-24	181
e. 25-44	591
f. 45-54	221
g. 55-59	74
h. 60-64	50
i. 65-74	58
j. 75 +	20
k.Unknown / not reported	101
l. Total	1599

	Number of Individuals ages Number of Individuals ages	
3. Education Levels	14-24	25+
a. Grades 0-8	13	90
b. Grades 9-12/Non-Graduate	112	184
c. High School Graduate	68	93
d. GED/Equivalency Diploma	17	70
e. 12 grade + Some Post-Secondary	27	75
f. 2 or 4 years College Graduate	1	6
g. Graduate of other post-secondary school	7	43

h. Unknown/not reported	48	453
i. Total	293	1014

4. Disconnected Youth	Number of Individuals	
a. Youth ages 14-24 who are neither working or in school		49

			Number of Individuals
5. Health	Number of Individuals Yes	Number of Individuals No	Unknown
a. Disabling Condition	336	663	600
b. Health Insurance *	983	157	459

c. Health Insurance Sources	Number of Individuals
c.1. Medicaid	579
c.2. Medicare	89
c.3. State Children's Health Insurance Program	2
c.4. State Health Insurance for Adults	63
c.5. Military Health Care	1
c.6. DirectPurchase	32
c.7. Employment Based	217
c.8. Unknown/not reported	616
c.9. Total	1599

6. Ethnicity	Number of Individuals
a.1. Hispanic, Latino or Spanish Origins	1061
a.2. Not Hispanic, Latino or Spanish Origins	169
a.3. Unknown/not reported	369
a.4. Total	1599

6. Race	Number of Individuals
b.1. American Indian or Alaska Native	10
b.2. Asian	21
b.3. Black or African American	43
b.4. Native Hawaiian and Other Pacific Islander	7
b.5. White	927
b.6. Other	206
b.7. Multi-race (two or more of the above)	20
b.8. Unknown/not reported	365
b.9. Total	1599

7. Military Status	Number of Individuals
a. Veteran	5
b. Active Military	8
c. Never Served in the Military	0

d. Unknown/not reported	1182
e. Total	1195

8. Work Status (Individuals 18+)	Number of Individuals
a. Employed Full Time	155
b. Employed Part Time	124
c. Migrant or Seasonal Farm Worker	188
d. Unemployed (Short Term, 6 months or less)	133
e. Unemployed (Long Term, more than 6 months)	67
f. Unemployed (Not in Labor Force)	162
g. Retired	33
h. Unknown/not reported	333
i. Total	1195

D. HOUSEHOLD LEVEL CHARACTERISTICS

9. Household Type	Number of Households
a. Single Person	476
b. Two Adults NO Children	31
c. Single Parent Female	213
d. Single Parent Male	12
e. Two Parent Household	428
f. Non-related Adults with Children	10
g. Multigenerational Household	187
h. Other	3
i. Unknown/not reported	197
l. Total	1557

10. Household Size	Number of Households
a. Single Person	476
b. Two	90
c. Three	119
d. Four	219
e. Five	229
f. Six or more	231
g. Unknown/not reported	193
h. Total	1557

11. Housing	Number of Households
a. Own	150
b. Rent	755
c. Other permanent housing	27
d. Homeless	321
e. Other	17
f. Unknown/not reported	287
g. Total	1557

12. Level of Household Income	Number of Households
a. Up to 50%	563
b. 51% to 75%	197
c. 76% to 100%	190
d. 101% to 125%	97
e. 126% to 150%	48
f. 151% to 175%	20
g. 176% to 200%	11
h. 201% to 250%	13

i. 251% and over	12
j. Unknown/not reported	406
k. Total	1557

13. Sources of Household Income	Number of Households
a. Income from Employment Only	518
b. Income from Employment and Other Income Source	30
c. Income from Employment, Other Income Source, and Non	
Cash Benefits	13
d. Income from Employment and Non-Cash Benefits	56
e. Other Income Source Only	184
f. Other Income Source and Non-Cash Benefits	69
g. No Income	217
h. Non Cash Benefits Only	74
i. Unknown/not reported	396
j. Total	1557

14. Other Income Source	Number of Households
a. TANF	3
b. Supplemental Security Income (SSI)	78
c. Social Security Disability Income (SSDI)	52
d. VA Service-Connected Disability Compensation	4
e. VA Non-Service Connected Disability Pension	0
f. Private Disability Insurance	1
g. Worker's Compensation	12
h. Retirement Income from Social Security	30
i. Pension	12
j. Child Support	17
k. Alimony or other Spousal Support	1
I. Unemployment Insurance	62
m. EITC	0
n. Other	56
o. Unknown/not reported	296

15. Non Cash Benefits	Number of Households
a. SNAP	161
b. WIC	59
c. LIHEAP	2
d. Housing Choice Voucher	30
e. Public Housing	3
f. Permanent Supportive Housing	0
g. HUD-VASH	0
h. Childcare Voucher	1
i. Affordable Care Act Subsidy	0

j. Other	30
k. Unknown/not reported	110

E. Number of Individuals May or May Not be Included

a. Unduplicated number of INDIVIDUALS served in Program	Number of Individuals
Food Bank of Monterey County	1618
YWCA Monterey County	769
Community Human Services	812
North County Recreation Parks & District	176

F. Number of Households May or May Not be Included

a. Unduplicated number of HOUSEHOLDS served in Program	Number of Households
YWCA Monterey County	546
Community Human Service	583
North County Recreation Parks & District	106