December 21, 2022

County of Monterey Broadband Speed Campaign is Underway

Residents can report their internet speed to improve the broadband service map and help support future broadband investment

Need high speed internet? Tell us about it.

Is your internet speed less than what you pay for or is internet service not available in your area? Tell us about it.

High speed, high quality internet service is essential for modern life. The FCC has a new map showing where broadband service is - and is not. But is everyone getting the service they are entitled to?

Between now and January 13, 2023, please help Monterey County build an accurate picture of locations without internet service. The County of Monterey Broadband Speed Campaign is asking all residents to tell us about their internet speed at home, work, or wherever they connect. Residents can check connectivity and service using a new Broadband Map consumer mapping tool. If the reported service or speed is not available for purchase, you can submit a challenge to correct the map.

The data collected will help:

- Identify areas of the county where homes and businesses lack high-speed internet connection.
- Discover which households do not have an internet connection and the reasons why.
- Direct funds toward providing reliable broadband access throughout the county.
- Help us identify areas with the greatest need for internet speed by taking the Internet Speed Test. (It only takes 60 seconds.)
- Help improve the accuracy of the FCC broadband map through direct community input.

This campaign includes everyone, whether you have excellent internet speeds or ***no access at all***.

Here is how to report:

Go to: www.mcbroadbandforall.org

The website is available in both English and Spanish. The data collected will be used to submit bulk challenges to the Federal Communications Commission and will be used to advocate for resources necessary to close the digital divide.

If broadband service is not available in your area, you can visit any Monterey County Free Library branch, and submit the information using the available public devices or call the County of Monterey Broadband Challenge line at 831-647-7777.

###