Emergency Communications Operations Board

ECD Operations Board Action 24-004

Date:	April 18, 2024	
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Presented by: Leslie Ragghianti On behalf of: Emergency Communications Department

Action:

Authorize the Emergency Communications Department (ECD) to share Computer Aided Dispatch (CAD) unregulated data with agencies serviced under the 9-1-1 Services Agreement via County of Monterey Information Technology Department Application Programming Interface (API).

Summary/Discussion

In order to meet the data sharing needs from the Computer Aided Dispatch System (CAD) to the public safety agencies served through the 9-1-1 Services Agreement there is an API that allows agency vendors to query data from the CAD reporting server using a JSON format. The vendor determines the type and quantity of unregulated data that they pull and the frequency of their query.

The API was built to allow the agency to collect data based on jurisdiction and date range. There are occasions wherein an officer of agency X assists another agency outside of their jurisdiction. In these circumstances, the API does not automatically share data with agency X as it is outside of their jurisdiction. There is a desire from the public safety agencies to share this data and this action will allow that sharing.

The vendor system must be encrypted and authorization from DOJ is required before the CLETS information can be included in the API.

Effects of non-approval:

If not approved, then agencies will need to work individually with one another to gather data as needed.

Fiscal Impact:

There is no additional cost to any user agency as a result of this action. If a new API needs to be developed in the future, then those costs will be incorporated into future budgets for approval.

