

INFORMATION TECHNOLOGY FACT SHEET



About ITD

The County of Monterey Information Technology Department (ITD) manages the county's technological infrastructure, providing comprehensive support for computer networks, software applications, and cybersecurity to ensure efficient operations and services.

Public Wifi

Usage Statistics

- Total Data Transferred: 27.96 TB
- Total Data Downloaded: 25.60 TB
- Total Data Uploaded: 2.36 TB

Client Statistics

- Total Unique Clients: 15,000
- Average # of Clients Per Day: 738
- Average Usage Per Client: 1.91 GB

Library Guest Wifi

Anomalies

- March 10th: Bandwidth usage was **119% higher** than the last 10 Fridays recorded

Usage Statistics

- Total Data Transferred: 50.25 TB
- Total Data Downloaded: 44.52 TB
- Total Data Uploaded: 5.72 TB

Client Statistics

- Total Unique Clients: 19,162
- Average # of Clients Per Day: 645
- Average Usage Per Client: 2.69 GB

Radio Data



- Operates at **34 sites**, including, **25 radio towers**
- Supports **38 County and City** public safety and local government agencies
- Provides mutual aid and interoperability for neighboring counties, states, and federal agencies
- Processes **680,000 calls** per month, with over **2.2 million** retransmissions
- Covers **3,771 square miles** within the Monterey County Operational Area

Broadband

The county collaborates with local ISPs to build and expand broadband network, ensuring high-speed internet access in underserved and unserved areas.

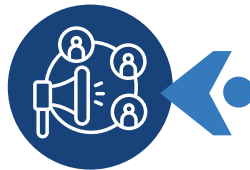
Completed Projects

Fiber Charter / Spectrum: \$1,755,999

	# of Serviceable Locations
Prunedale South (Phase I)	122
Prunedale North	38
Strawberry Canyon	232
San Ardo	174

Fixed Wireless (Cruzio Internet): \$175,000

	# of Serviceable Locations
Blanco Circle (MCOE)	68
Hall District	480



Digital Literacy & Community Outreach


Providing educational resources and training sessions enhances residents' broadband skills and promotes digital inclusion, while also conducting outreach events and distributing materials to inform them about available broadband services and how to access them.




Affordable Connectivity Initiatives

Partnering with service providers to offer reduced-cost internet plans for low-income households, making broadband access more affordable for all residents.

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