

<b>Quality Improvement Committee (QIC) Meeting for SMH and SUD Treatment Services</b>		<b>Date: 06/20/2024</b>	
		<b>Time: 10:00am-12:00</b>	
		<b>Location: Zoom</b>	
<b>Meeting called by:</b> Quality Improvement Team			
<b>Facilitator:</b> Janet Barajas			
<b>Attendees:</b> See separate attendance log			
<b>Minutes</b>			
<b>Agenda item:</b>	Welcome/Introductions	<b>Presenter:</b>	Janet Barajas
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• Introductions</li> </ul>		
<b>Agenda item:</b>	Announcement and acknowledgements	<b>Presenter:</b>	Janet Barajas
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• None from the committee</li> </ul>		
<b>Agenda item:</b>	Drug Medi-Cal Updates	<b>Presenter:</b>	Rachel Amerault
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• Wrapping up fiscal year 2024.</li> <li>• In July 2024, Monterey County Behavioral Health (MCBH) will be trained in the American Society for Addiction Medicine (ASAM), which is what our Medi-Cal drug providers' use. In addition to being trained on ASAM, MCBH Staff will also be trained and learn how to conduct our SUD screening tool, which determines a preliminary level of care for our beneficiaries.</li> <li>• Starting 07/01/2024, when a new or existing client calls in to the Access line or any Systems of Care, if the client is interested in/or indicate a need for substance use treatment, MCBH will conduct the SUD Screening tool, which was developed in partnership with our drug Medi-Cal contractor providers.</li> <li>• Our drug medical contractor providers have been using it for two years and the use of the screening tool will allow us to connect our clients to the drug Medi-Cal services needed and enhance the treatment experience that we can provided to our clients.</li> </ul>		
<b>Agenda item:</b>	Training Updates	<b>Presenter:</b>	Jill Walker
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• Starting last month, the Training Department is sending out the training announcements directly to contract provider staff. The announcement is being sent to anyone that is enrolled in our Learning Management System.</li> <li>• Monterey County Behavioral Health (MCBH) is going to be piloting a 15-hour Supervision Course sometime in October.</li> <li>• Jill Walker and Iohana Tapia, are previewing mandated reporting training that the State provides for free to see if it could be used by MCBH clinical staff.</li> </ul>		

	<ul style="list-style-type: none"> <li>• Internships are starting in August for MCBH. Providers may speak with Jill and/or Celia if there is interest in sending interns to some of the programming training that has been set up for interns.</li> <li>• MCBH is now an approved provider for continuing education for psychologists.</li> <li>• Next step is to be a continuing education provider for our Substance Use.</li> <li>• The training department will continue to organize Law and Ethics Training, delivered by Garrett.</li> <li>• The training department has been publishing the Training Plan in 6-month increments.</li> <li>• The training department can be reached via email at <a href="mailto:415-training@countyofmonterey.gov">415-training@countyofmonterey.gov</a> with questions on what courses are needed.</li> </ul>
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<b>Agenda item:</b>	MISTI Updates	<b>Presenter:</b>	Jan Wolf/LeeAnn Jones
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<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• MISTI (Monterey Integrated System Transformation Initiative) – If anyone has any questions, please reach out to the <a href="mailto:misti@countyofmonterey.gov">misti@countyofmonterey.gov</a> inbox and we will get in touch with you.</li> <li>• MISTI is geared towards MCBH, contracted providers, and community partners to move towards working with clients who have co-occurring conditions and provident welcoming and recovery-oriented care to them.</li> <li>• Once a quarter, the Leadership/Management Team of Monterey County Behavioral Health has an in-person meeting with our consultants.</li> <li>• At the last meeting we had, in March 2024, we focused on how the leadership team could support supervisors so that they can in-turn work with their teams on implementing things such as training, treatment, etc.</li> <li>• The Management Team focus on was on empowering, partnering, and inspiring our supervisor’s.</li> <li>• If you are involved in MISTI and you would like to set up a meeting with our consultants for Friday, 07/12/25, contact the MISTI email box.</li> <li>• We also have a Change Agent Team. The Change Agent Team is composed of Monterey County Behavioral Health employees, the different programs, and our contact with providers and community partners.</li> <li>• Change Agents is a part of MISTI. A Change Agent is really anybody, at any level of staff, that are interested in making our program better equipped to be more integrated. If you are passionate about this, then this is the group for you.</li> <li>• The Change Agent Committee meets monthly. In May we drilled down and got a lot more specific on what we are doing as Change Agents. As a group, we have a better understanding of what this initiative means for programs and the agency. Sharing successes and challenges we’ve done towards making progress to be more integrated.</li> <li>• Our next meeting is 06/25/2024 at 9:00am – 10:30am at the United Way location.</li> <li>• We are also having a ½ day of training on 07/11/2024 with ZiaPartners, our consultants, from 1:00pm – 5:00pm at the Marina Training Center.</li> </ul>
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<b>Agenda item:</b>	Cultural Competency and Humility Updates	<b>Presenter:</b>	Jessica Mora-Ramirez
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<p><b>Discussion:</b></p>	<ul style="list-style-type: none"> <li>• Cultural Committee is required by the Department of Healthcare Services so we can hear what the community needs from us and how we could better serve them. A big challenge is language barriers and we are making sure that our community has and receives services in their language.</li> <li>• The Cultural Committee is held every second Thursday of the month, unless it must be changed, then it would land on the 3<sup>rd</sup> week of the month. This Committee is held in a regional format. We have already been in Salinas, currently we are wrapping up the Pajaro meeting, and the next three meetings will be in San Ardo, King City, and Greenfield.</li> <li>• Everyone is invited to join these Committee meetings.</li> </ul>		
<p><b>Agenda item:</b></p>	<p>Billing Updates</p>	<p><b>Presenter:</b></p>	<p>Nick Crokhite</p>
<p><b>Discussion:</b></p>	<ul style="list-style-type: none"> <li>• The State has, once again, issued additional changes and guidance that we provided last year. These changes go into effect on 07/01/2024.</li> <li>• We received the final confirmation from the State about 1 month ago and have been working to ensure we are able to meet the requirements.</li> <li>• The changes that are upcoming for fiscal year 24/25 only apply to the extended service, add on codes. The rest of the codes are remaining the same.</li> <li>• As on 07/01/2024, extended service add-on for will no longer be required. They will enter the entire service duration into the duration.</li> <li>• For services prior to 07/01/2024, Staff will need to continue to follow the rules related to extended services add-ons.</li> <li>• Applies to medical necessity as well for DMC.</li> <li>• As on 01/01/2024 you must be licensed to be able to bill Medicare. They have added Marriage and Family Therapists, and Professional Clinical Counselors.</li> <li>• If you are a Licensed MFT's you can either opt in or opt out of Medicare. If you opt of Medicare, are you going to have a problem billing MediCal.</li> <li>• The only current benefit for Substance Use Treatment, in for Narcotic Treatment Program Providers. Medicare does not currently cover any other substance use treatment other than treatment through a narcotic treatment program.</li> <li>• On the specialty, mental health side, Medicare does cover those services, provided they are rendered by one of the staff types that can bill Medicare. If it is not rendered by a staff type that can bill Medicare, then we are not able to bill Medicare for those services for that provider.</li> </ul>		
<p><b>Agenda item:</b></p>	<p>Psychiatry Timeliness – Quarter 1 01/01/2024 – 03/31/24</p>	<p><b>Presenter:</b></p>	<p>Jen Uribe</p>

<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• The presentation was on a new procedure that we implemented back in December to track the initial psychiatry request and timeliness standards.</li> <li>• The State requires counties to provide a particular service within a certain time frame. For Psychiatry Services the time frame is 15-days from the date of request.</li> <li>• With this new procedure, we can capture all the requests from beneficiaries who want to see a psychiatrist for the first time.</li> <li>• The Department of Health Care services requires Monterey County Behavioral Health to develop and enforce network adequacy standards that meet standards of timely access to care for initial psychiatry appointments.</li> <li>• For the plan to follow timely access standards, 80% of the members must have been offered an appointment withing the applicable timeframe.</li> <li>• The new psychiatry timeliness, procedure took effect 12/18/23.</li> <li>• Data was present.</li> </ul>		
<b>Agenda item:</b>	New/Updated policies	<b>Presenter:</b>	Janet Barajas
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• 148 Network Adequacy and Timeliness Standards Policy was reviewed.</li> </ul>		
<b>Conclusion:</b>	Janet moved to have Policy Approved. Kelly Molton Approved the motion and NQ seconded the motion. Motion was approved.		
<b>Agenda item:</b>	New/Updated policies	<b>Presenter:</b>	Kelley Molton / Melani
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• 460 Mobile Crisis Benefit Policy was reviewed.</li> </ul>		
<b>Conclusion:</b>	Janet moved to have Policy Approved. Nancy Mendoza seconded the motion. Motion was approved.		
<b>Agenda item:</b>	New/Updated policies	<b>Presenter:</b>	Rachel Amerault
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• 730 SUD Authorization Policy was reviewed.</li> </ul>		
<b>Conclusion:</b>	Rachel moved to have Policy Approved. Phoebe Young Approved the motion and Kelley Molton seconded the motion. Motion was approved.		
<b>Agenda item:</b>	New/Updated policies	<b>Presenter:</b>	LeeAnn Jones
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• 23-068 Documentation Reform policy was reviewed.</li> </ul>		
<b>Conclusion:</b>	LeeAnn moved to have Policy Approved. NQ Approved the motion and Jessica Jarrett seconded the motion. Motion was approved.		
<b>Agenda item:</b>	Memos/Protocols	<b>Presenter:</b>	Rachel Amerault
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• QI Memo: SUD Screening Tool – MCBH was reviewed.</li> </ul>		
<b>Agenda item:</b>	Memos/Protocols	<b>Presenter:</b>	Phoebe Young

<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• QI Memo: FSP (Full-Service Partnership) Eligibility Screening Tool was reviewed.</li> </ul>		
<b>Agenda item:</b>	Memos/Protocols	<b>Presenter:</b>	Phoebe Young
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• QI Memo: Retiring Reaching Recovery was reviewed.</li> </ul>		
<b>Agenda item:</b>	Memos/Protocols	<b>Presenter:</b>	Jessica Jarrett
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• QI Memo: Discontinuation of the Mental Status MC Form in Avatar was reviewed.</li> </ul>		
<b>Agenda item:</b>	Memos/Protocols	<b>Presenter:</b>	Phoebe Young
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• QI Memo: Day Rehabilitation Screening Tool was reviewed.</li> </ul>		
<b>Agenda item:</b>	Memos/Protocols	<b>Presenter:</b>	Janet Barajas
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• QI Memo: Transitioning from SUD Group Progress Note form to Progress Notes (Group and Individual form) was reviewed.</li> </ul>		
<b>Agenda item:</b>	Memos/Protocols	<b>Presenter:</b>	Janet Barajas
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• QI Memo: Transitioning from SUD Progress Note form to Clinical Progress Note MC and Inpatient Progress Note MD forms was reviewed.</li> </ul>		
<b>Agenda item:</b>	Other	<b>Presenter:</b>	Janet Barajas
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• Participant provided her updated email address and requested agenda and attachments to be send in advance.</li> </ul>		
<b>Agenda item:</b>	Adjourned	<b>Presenter:</b>	Janet Barajas
<b>Discussion:</b>	<ul style="list-style-type: none"> <li>• Meeting was adjourned at 1:50 pm</li> </ul>		
<b><i>Other Items</i></b>			
<b>Next QIC Meeting</b>	09/19/2024 via Zoom from 10-12pm		