

CHILD SUPPORT SERVICES

FACT SHEET



About CSS

Child Support Services (CSS) facilitates the establishment and enforcement of child support orders, conducts genetic testing when required, and assists in locating parents for support purposes. They offer modification services and ensure accurate accounting of child support payments.

Cost-Effectiveness & Efficiency

Child Support Services is recognized as one of the most **cost-effective** government programs. It efficiently collects substantial payments for families while keeping administrative costs remarkably low. This effectiveness is reflected in its ability to maximize the amount of support received by families, ensuring that resources are utilized efficiently to benefit those in need.

Did you know?

You can open a case solely to establish parentage at no cost. Additionally, many are unaware that Child Support Services supports everyone regardless of immigration status.

Community Impact



70% of child support is collected through income withholding from employee paychecks. With over **12,000 children** in the caseload, this demonstrates the program's extensive reach and impact within the community.



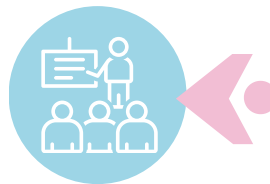
Accomplishments Overview

Last year, Monterey County distributed **\$38 million** in child support, ranking first among medium-size counties for collections and fastest time from case opening to first payment. The County also ranked third in California for cost-effectiveness, collecting **\$3.89** per dollar spent.



Projects & Initiatives

The Simplified Enrollment Process (SEP) uses a user-friendly online program that cuts application time by showing only relevant questions. **Zoom Room Interviews** allow workers to conduct interviews from home while teleworking. **The Former Assistance Arrears Pass Through Initiative** ensures families formerly on public assistance receive 100% of overdue child support payments.



Public Awareness & Education

Parentage Presentations are provided annually at every high school in the County to educate students. This service is available to all individuals, regardless of immigration status, ensuring broad reach and inclusivity.

Child Support Services Contact:



752 La Guardia Street,
Salinas, CA 93905



(866) 901-3212

