

# **DISASTER RESOURCE DIRECTORY**



**MONTEREY COUNTY OFFICE OF EMERGENCY SERVICES**

**August 2016**

# MONTEREY COUNTY OFFICE OF EMERGENCY SERVICES

## DISASTER RESOURCE DIRECTORY

This Disaster Resource Directory is intended to provide members of the Monterey County community with important contact information for organizations and agencies involved in providing disaster assistance following emergencies of all kinds. For ease of use it is organized by needs as shown in the left hand column. The information provided is current as of the publication date shown on the cover.

The Directory provides contact information for commonly known providers of disaster resources operating in Monterey County. It does not include all available resources that may be present in the county, region or state. Additional resources will be added as they are identified. The Office of Emergency Services updates the guide on a periodic basis, however resource and contact information is subject to change without notice.

We hope you find this guide valuable in your emergency preparedness and disaster recovery efforts. If you have validated information on unlisted disaster recovery organizations or resources, please provide us with the appropriate information as shown in the guide. We will include it in the next update. Submit information to:

Monterey County Office of Emergency Services  
1322 Natividad Rd.  
Salinas, CA 93906  
831-796-1905  
[bowerd@co.monterey.ca.us](mailto:bowerd@co.monterey.ca.us)

<b>I Need</b>	<b>Organization</b>	<b>Description. Of Service</b>	<b>Phone</b>	<b>Web site</b>
<b>Food</b>	Monterey Co. Dept. of Social Services	Cal-Fresh (formerly food stamps) provides food through electronic benefits cards	831-755-4400	<a href="http://mcdss.co.monterey.ca.us/benefits/#calfresh">http://mcdss.co.monterey.ca.us/benefits/#calfresh</a>
	Monterey Co. Recovers	Web based program matching needs with donated goods and services including food		<a href="http://www.montereyco.recovers.org">http://www.montereyco.recovers.org</a>
	Monterey County 2-1-1	Provides information and referral for local food assistance programs	2-1-1	<a href="http://www.unitedwaymcca.org/2-1-1">http://www.unitedwaymcca.org/2-1-1</a>
	The American Red Cross	Provides emergency food service to disaster survivors at designated shelter locations	866-272-2237	<a href="http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast">http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast</a>
	Food Bank for Monterey County	Provides emergency food to eligible low-income families	831-758-1523	<a href="http://www.foodbankformontereycounty.org/">http://www.foodbankformontereycounty.org/</a>
	The Salvation Army	Provides emergency food services at multiple locations on the central coast	831-899-4911	<a href="http://www.tsamonterey.com/contact/">http://www.tsamonterey.com/contact/</a>
	CA Dept. of Public Health	Womens, Infants and Children Program provides money for food to low-income mothers, infants and children	888-942-9675	<a href="http://www.cdph.ca.gov/programs/wicworks/Pages/default.aspx">www.cdph.ca.gov/programs/wicworks/Pages/default.aspx</a>
	CA Dept. of Social Services	Administers state-wide Cal Fresh (formerly food stamps) program	866-272-2237	<a href="http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast">http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast</a>
<b>Shelter</b>	American Red Cross	Provides local emergency and evacuation shelter facilities, support and resources	866-272-2237	<a href="http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast">http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast</a>
<b>Money/Job</b>	Monterey County Dept. of Social Services	CalWORKS cash assistance program provides cash assistance to low income families with dependent children	866-323-1953	<a href="http://mcdss.co.monterey.ca.us/benefits/#calworks">http://mcdss.co.monterey.ca.us/benefits/#calworks</a>
	Monterey County Dept. of Social Services	CalWORKS Employment Services provides assistance with job training and finding a job	866-323-1953	<a href="http://mcdss.co.monterey.ca.us/careers/">http://mcdss.co.monterey.ca.us/careers/</a>

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<b>Money/Job</b>	Monterey County Dept. of Social Services	General Assistance program provides cash assistance for unemployed adults not receiving other public assistance	866-323-1953	<a href="http://mcdss.co.monterey.ca.us/benefits/#general">http://mcdss.co.monterey.ca.us/benefits/#general</a>
	CA Employment Development Department	Provides State assistance to unemployed and job seekers	800-758-0398	<a href="https://www.caljobs.ca.gov/vosnet/Default.aspx">https://www.caljobs.ca.gov/vosnet/Default.aspx</a>
	CA Employment Development Department	Provides State assistance to employers	916-654-7799	<a href="http://www.edd.ca.gov/Employer_Services.htm">http://www.edd.ca.gov/Employer_Services.htm</a>
	US Social Security Administration	Provides social security and survivors benefits and assistance with social security checks	800-772-1213	<a href="https://www.ssa.gov/agency/emergency/">https://www.ssa.gov/agency/emergency/</a>
	Tsu Chi	Provides cash aid to help with basic necessities	408-457-6969	<a href="http://www.us.tzuchi.org/us/index.php?option=com_content&amp;view=article&amp;id=1143&amp;Itemid=377">http://www.us.tzuchi.org/us/index.php?option=com_content&amp;view=article&amp;id=1143&amp;Itemid=377</a>
<b>Medical Care</b>	Monterey County Dept. of Social Services	Medi-Cal program provides health insurance for low income families, seniors, and adults with disabilities	866-323-1953	<a href="http://mcdss.co.monterey.ca.us/benefits/#medical">http://mcdss.co.monterey.ca.us/benefits/#medical</a>
	American Red Cross	Provides medical, nursing and mental health support services	866-272-2237	<a href="http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast">http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast</a>
	Big Sur Health Center	Provides complementary medical and mental health services, free medications and supplies	831-667-2580	<a href="http://www.bigsurhealthcenter.org/">http://www.bigsurhealthcenter.org/</a>
	CA Dept. of Public Health	Statewide Medi-Cal information for children and adults with limited income and resources	800-300-1506	<a href="http://www.coveredca.com/medi-cal/">http://www.coveredca.com/medi-cal/</a>
<b>Replacement Documents</b>	Monterey County Recorder's Office	Assistance replacing Monterey County produced birth, death and marriage certificates	831-755-5041	<a href="http://www.co.monterey.ca.us/government/departments-a-h/assessor/assessor-county-clerk-recorder">http://www.co.monterey.ca.us/government/departments-a-h/assessor/assessor-county-clerk-recorder</a>
	CA Dept. of Public Health	State agency with information on replacing documents produced in other CA counties	916-445-2684	<a href="http://www.cdph.ca.gov/certlic/birthdeathmar/Pages/CountyRecorderOffice.aspx">http://www.cdph.ca.gov/certlic/birthdeathmar/Pages/CountyRecorderOffice.aspx</a>
	CA Dept. of Motor Vehicles	Assistance with replacing drivers licenses, vehicle registrations and titles, and state issued ID cards	800-777-0133	<a href="http://www.dmv.ca.gov/portal/dmv">http://www.dmv.ca.gov/portal/dmv</a>

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<b>Pet/Animal Care and Assistance</b>	SPCA for Monterey County	Pet sheltering, rescue, emergency pet food and supplies	831-373-2631	<a href="http://www.spcamc.org/">http://www.spcamc.org/</a>
<b>Clothing</b>	The Salvation Army	Provides emergency food services at multiple locations on the central coast	831-899-4911	<a href="http://www.tsamonterey.com/contact/">http://www.tsamonterey.com/contact/</a>
	Monterey County Recovers	Web based program matching needs with donated goods and services including clothing		<a href="http://www.montereyco.recovers.org">http://www.montereyco.recovers.org</a>
<b>Personal/ Household Goods</b>	Monterey County Recovers	Web based program matching needs with donated goods and services including toiletries, bedding, furniture, kitchen ware, etc.		<a href="http://www.montereyco.recovers.org">http://www.montereyco.recovers.org</a>
	The Salvation Army	Provides emergency food services at multiple locations on the central coast	831-899-4911	<a href="http://www.tsamonterey.com/contact/">http://www.tsamonterey.com/contact/</a>
	The American Red Cross	Provides relief supplies to disaster survivors	866-272-2237	<a href="http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast">http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast</a>
<b>Tax Assistance</b>	Monterey County Assessor/Clerk/Recorder's Office	Provides assistance with property tax adjustments due to disaster damage	831-647-7719	<a href="http://www.co.monterey.ca.us/government/departments-a-h/assessor/assessor">http://www.co.monterey.ca.us/government/departments-a-h/assessor/assessor</a>
	CA Board of Equalization	State assistance with sales and use, property and special taxes	800-400-7115	<a href="http://www.boe.ca.gov/">http://www.boe.ca.gov/</a>
	CA Franchise Tax Board	State assistance with state income tax for individuals and businesses	800-852-5711	<a href="https://www.ftb.ca.gov/index.shtml">https://www.ftb.ca.gov/index.shtml</a>
	U.S. Internal Revenue Service	Information on casualty, disaster and theft losses and general IRS tax information	800-829-1040	<a href="https://apps.irs.gov/app/officeLocator/index.jsp?zipCode=93906&amp;radius=10&amp;submit=1">https://apps.irs.gov/app/officeLocator/index.jsp?zipCode=93906&amp;radius=10&amp;submit=1</a>
<b>Assistance for Veterans</b>	Monterey County Military and Veterans Affairs Office	Provides advocacy, assistance and services for veterans and military members	831-647-7613	<a href="http://www.co.monterey.ca.us/government/departments-i-z/military-veterans">http://www.co.monterey.ca.us/government/departments-i-z/military-veterans</a>

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<b>Assistance for Veterans</b>	California Dept. of Veterans Affairs	Services for veterans with loans through CALVET	800-952-5626	<a href="https://www.calvet.ca.gov/">https://www.calvet.ca.gov/</a>
	U.S. Dept. of Veterans Affairs	Assistance with federal Veterans Affairs benefits	800-827-1000	<a href="http://www.va.gov/">http://www.va.gov/</a>
<b>Infrastructure Restoration/ Debris Removal/ Disposal</b>	Monterey County Public Works Dept.	Information on <b>County owned</b> road, bridge, and culvert restoration	831-755-4800	<a href="http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency/public-works/divisions/road-bridge/road-bridge-maintenance">http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency/public-works/divisions/road-bridge/road-bridge-maintenance</a>
	Monterey County Environmental Health Dept.	Information on hazardous waste disposal requirements and resources	831-647-7654	<a href="http://www.mtyhd.org/index.php/services/environmental-health/hazardous-materials-management/site-mitigation/">http://www.mtyhd.org/index.php/services/environmental-health/hazardous-materials-management/site-mitigation/</a>
	Monterey County Health Dept.	Information on well testing, restoration, and demolition	831-755-4505	<a href="http://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/wells/">http://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/wells/</a>
	Monterey County Health Dept.	Information on septic system testing, restoration and demolition	831-755-4542	<a href="https://www.mtyhd.org/index.php/services/environmental-health/environmental-health-review-services/onsite-wastewater/">https://www.mtyhd.org/index.php/services/environmental-health/environmental-health-review-services/onsite-wastewater/</a>
	Monterey County Health Dept.	Information on small water systems with 2-14 connections	831-755-4505	<a href="https://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/state-and-local/">https://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/state-and-local/</a>
	Waste Management Inc.	Information on debris disposal assistance	831-755-4505	<a href="https://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/state-and-local/">https://www.mtyhd.org/index.php/services/environmental-health/drinking-water-protection-services-2/state-and-local/</a>
	Cal Fire	Assistance with fire suppression damage claims	831-204-0446	<a href="http://calfire.ca.gov/index">http://calfire.ca.gov/index</a>
	PG&E	Information on electric and gas service restoration	800-743-5000	<a href="https://www.pge.com/">https://www.pge.com/</a>
	AT&T	Information on phone, TV and internet outages		<a href="https://www.att.com/contactus/">https://www.att.com/contactus/</a>
<b>Rebuilding Assistance</b>	Monterey County Resource Management Agency	Assistance with repair and rebuilding permits	831-755-5025	<a href="http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency">http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency</a>

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<b>Rebuilding Assistance</b>	USDA Natural Resource Conservation Service	Assistance with emergency watershed protection from disaster damage	831-424-1036	<a href="http://www.nrcs.usda.gov/wps/portal/nrcs/main/national/programs/landscape/ewpp/">http://www.nrcs.usda.gov/wps/portal/nrcs/main/national/programs/landscape/ewpp/</a>
	Monterey County Resource Management Agency	Assistance with watershed protection (storm water, erosion, debris flow)	831-755-5847	<a href="http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency/environmental-services">http://www.co.monterey.ca.us/government/departments-i-z/resource-management-agency/environmental-services</a>
	CA Contractors State Licensing Board	Information on state licensed construction contractors	800-962-1125	<a href="http://www.cslb.ca.gov/">http://www.cslb.ca.gov/</a>
<b>Disaster Response and Recovery Information</b>	Monterey County Office of Emergency Services	Information on personal, family and business recovery from disasters	831-796-1900	<a href="http://www.co.monterey.ca.us/oes/">http://www.co.monterey.ca.us/oes/</a>
	The American Red Cross	Provides emergency preparedness and disaster recovery information and assistance	866-272-2237	<a href="http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast">http://www.redcross.org/local/california/northern-california-coastal/chapters/central-coast</a>
	CA Governor's Office of Emergency Services	Provides information on statewide disaster response and recovery programs and federal program eligibility	916-845-8510	<a href="http://www.caloes.ca.gov/">http://www.caloes.ca.gov/</a>

Produced with the support of:

## THE RESILIENT MONTEREY COUNTY PARTNERSHIP

