



Effective Performance Evaluations for Animal Control Officers

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Project Background Discussion and Summary

Animal Services has need of a template for Field Officer performance. Officers have felt there is no “real life” rating system of job standards. This is to have a better understanding of job development in its class for Field Officer annual evaluation.

Gone are the days of the “Dog Catcher”





RABIES THE FACTS

- The evaluation process will help monitor the Officer's understanding of job duties in relation to public health and safety. It will be one way to help evaluate a potential performance problem to assure a competent work force. This is to serve as an educational tool to bring a base line of understanding of performance standards.
- Incorporation of this document will show an individual Officer's effort to enforce Title 8 laws, educate the public, customer service skills, animal handling skills and overall effectiveness of individual Officer's performance that will have a direct impact on public health and safety.
- Healthy People 2020 goals for the prevention and treatment of infectious diseases falls right in line with assuring a competent work force.
- Having efficient Animal Control Officers that can properly enforce laws will help the control and spread of Rabies. A more competent and educated staff is more aware of disease, completing prevention protocols and referring people to correct resources for treatment. This is an essential component for reducing infectious disease transmission.

BUSTED!



Don't Get Caught
Without Your Dog License.
IT'S THE LAW.

Job satisfaction, Goes a long way when striving for excellence

- This project will have a potential impact to provide consistent and effective services within Monterey County, by Field Officers once implemented.