

#### **Dan Kern**

CSO County of Monterey @w6fdo

# Agenda



- The story why we started
- Hacking demo themes
- Making demos effective
- Creation tips

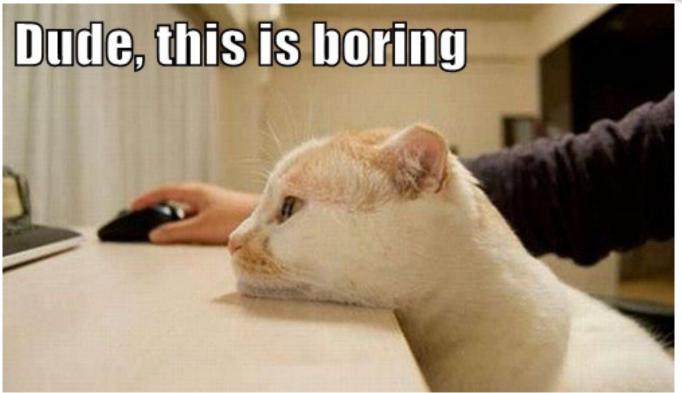
# Government is dysfunctional





# Awareness attendance was a problem for us





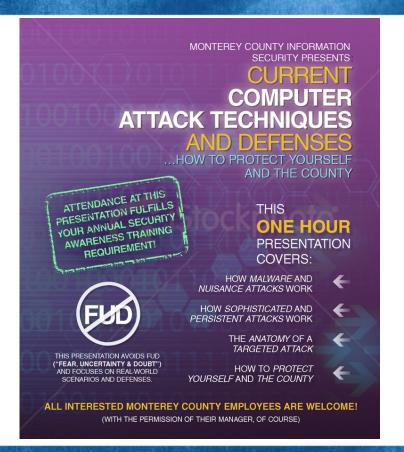
### We needed to get their attention...





### 2013: Live awareness training





- Discussing how computer crime works
- Focusing on both <u>business and</u> <u>personal</u> security
- Attendance to these was good
  - Word traveled fast!
- Still had the online programs available, so total % only went up a little

# But since cyber is sooo...cyber!





# 2014: Hacking demos!

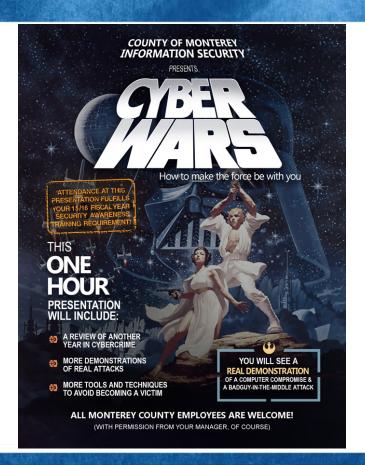




- People asked to see a hack in action
- Created an online version as well so all participants could see
  - Abandoned the purchased ones
- Lance Spitzner and Ed Skoudis gave me great advice ©
- Attendance went up for this one (>70%)

# 2015: Cyber Wars





- Themed after the upcoming Star Wars film
- A privilege escalation hack
  - Why it's bad to do your day-to-day computing as an "administrator"
- WiFi man-in-the-middle attacks by James Lyne
- 85% attendance ©

### 2016: The Internet of wacky things

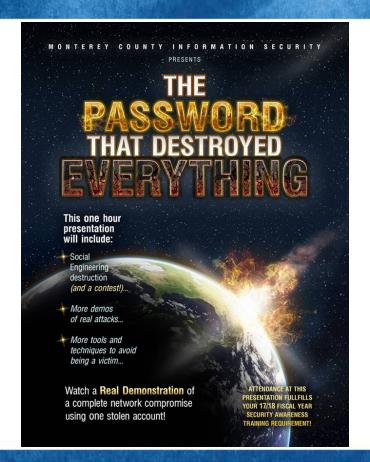




- Physical access and USB phishing demo, more social engineering and data theft
- Poking fun at the "Internet of Things" while zeroing in on the serious part
- Lots more tools and techniques for both business and self-protection
- Teaching the user that their best AV is their brain.

# 2017: Your password is really important...

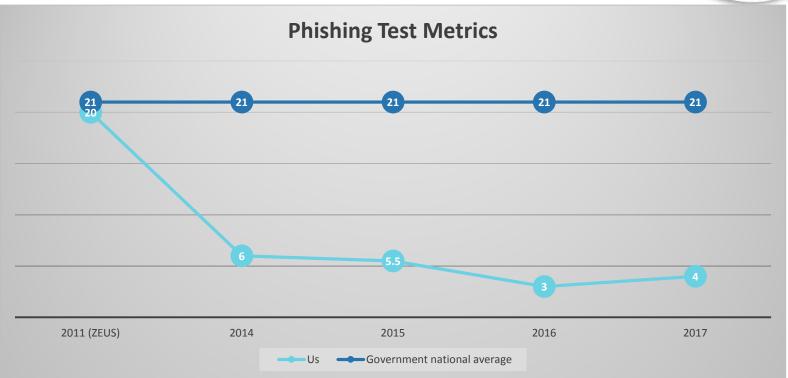




- Destruction of an entire organization because of one bad password
  - Password "spraying" against exposed cloud services
    - Compromising just one account
  - Abusing Outlook Rules to get a reverse shell
- Resulted in a major update to our password policy ©

# Impact on our organization





Government click-rate statistic source: KnowBe4.com



#### **HACKING DEMO THEMES**

# We become the bad guys



- Because users love that <sup>(3)</sup>
- We will get inside a network and get access to personally identifiable information (or other target)
  - We can turn around and sell it on the Internet



# We target a person within the organization





# We use our target's social media content against them



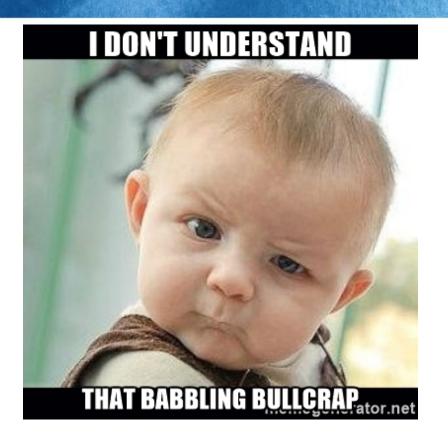
- We have to convince this person to click on a link
- We will perform external reconnaissance about that individual
  - Find out as much about them as we can (and see how <u>easy</u> it is to do so)
- Then, perhaps create a specially crafted email that they can't resist
  ©





# We keep it simple

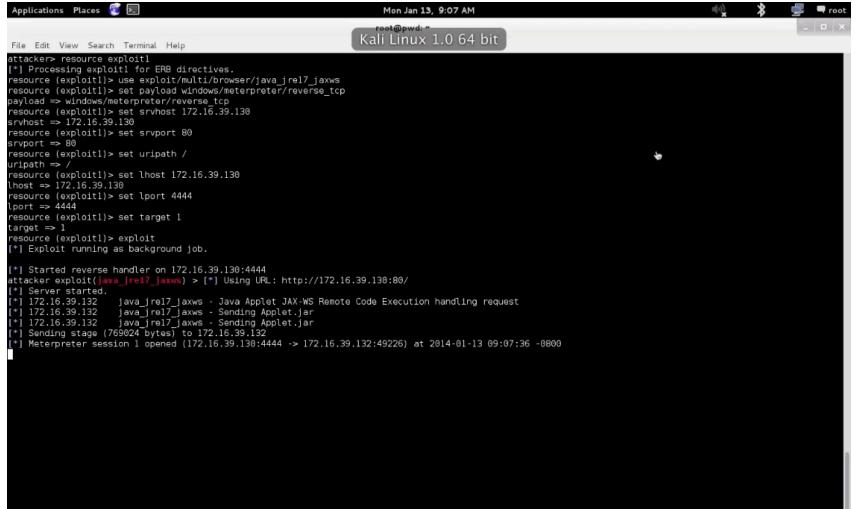




# We keep it real







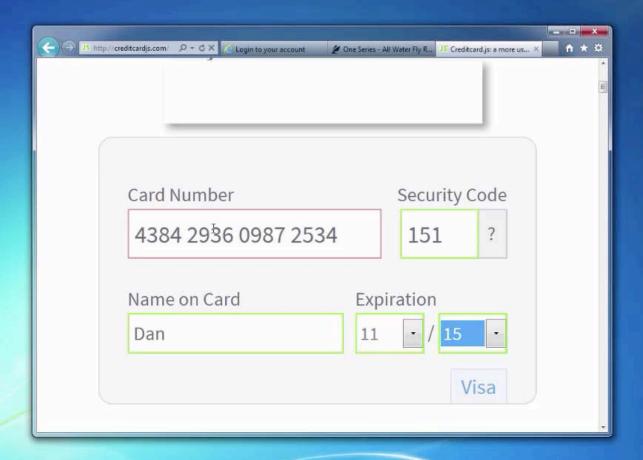
# We become them!























# MAKING DEMOS EFFECTIVE AND IMPROVING YOUR AWARENESS METRICS

# Not just a hacking demo....



- You are <u>arming</u> users!!!
- Was this preventable? Yes!
- Walk through each phase afterwards arming them with tools and techniques.
- Address <u>each portion of the attack</u> with the preventative response
  - And show the verification tools



# Show users how to socially engineer...



- And they will more easily recognize it!
  - Generate an *attitude* of suspicion
- Play on the end user's curiosity to click
- Show what they can relate to: phishing, malicious links, etc.
- Keep it at their level, as best as you can
  - APT won't get you anywhere



### Remind users of ethics...





- Briefly touch on how this is done only with explicit permission
  - In case someone wants to try anything out...
- If someone asks after, point them to legitimate ethical training resources



#### PRESENTATION CREATION TIPS

# Computing environment for demo creation

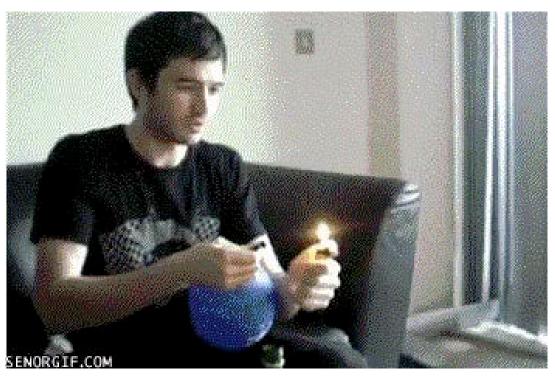


- Virtual machines make it easy
  - VMware
  - Hyper-V
  - Virtualbox
- You don't need malware!
  - Hackers need it less and less these days
    - PowerShell ☺
- Most tools available on Kali Linux
  - www.kali.org
- Or the Pentester's Framework
  - https://github.com/trustedsec/ptf



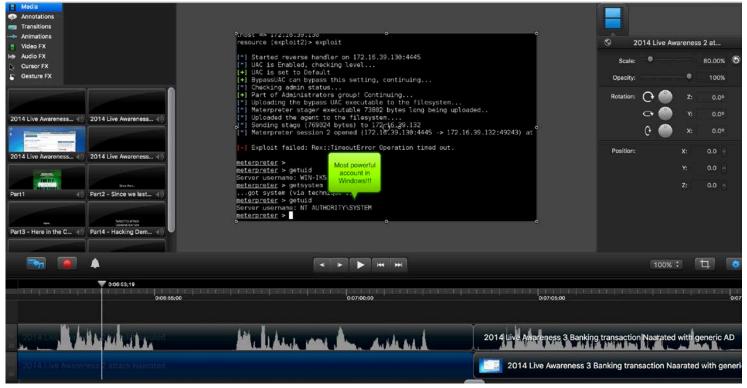
# Don't do the demo live...





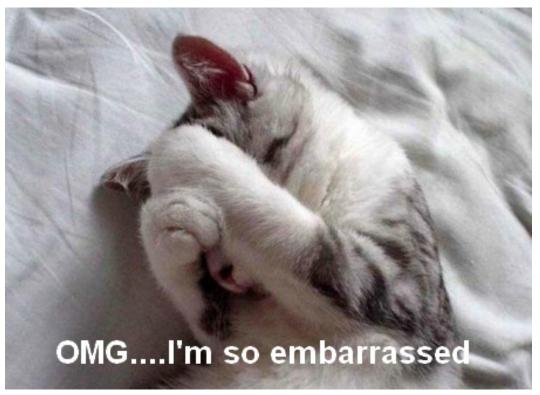
# Many tools available, but I Camtasia





# If you use a real person in your example, get permission!





#### Resources for training



- SEC504 Hacker Tools, Techniques, Exploits and Incident Handling
- SEC560 Network Penetration Testing and Ethical Hacking
- SANS NetWars, Holiday Hack
- Offensive Security (OSCP)
- YouTube
- Vulnhub, online CTFs
- Etc....



# If you don't want to do it yourself...







#### Uploads Public



Privilege Escalation Hack Demo 21 views • 1 month ago



Online Website and File Checking Tools for End Users

183 views · 2 months ago



**Hunting Malware** 229 views • 3 months ago



**Targeted Attack Demonstration** 76 views • 4 months ago

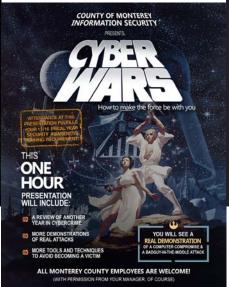


"Cyber Wars" - 2015 Security Awareness Training 13,043 views • 9 months ago

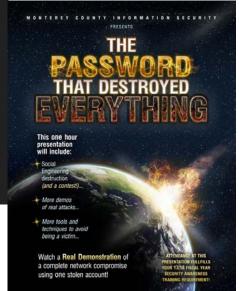
# https://www.youtube.com/user/w6fdo











# Applying What You Have Learned Today



- Next week you should:
  - Poll your users within your organization regarding interest.
  - Measure your awareness using phishing or other testing.
- In the first three months following this presentation you should:
  - Prepare a walkthrough and video it.
  - Present your presentation to a pilot group and get feedback.
- Within six months you should:
  - Present it to your users and ask for feedback.
  - Measure your awareness again using phishing or other testing.

# Questions?



