

Animal Services

2018 YEAR IN REVIEW



Operational Improvements

- ✓ Redirected reporting structure for Animal Services to Health Administration
- ✓ Hired additional, temporary help for Field Services and Customer Services
- ✓ Started process to fill vacant positions



Organizational Effectiveness

- ✓ Created a more efficient, user friendly process to upload animal photos into database.
- ✓ Revived the volunteer program with the addition of a part time Volunteer coordinator
- ✓ Partnered with staff to begin to remove barriers for effective workflows.
- ✓ Increased capacity for animal care and spay/neuter surgeries with hiring of part time veterinarian and registered vet tech (RVT)



Community Impact

- ✓ Received local grants for community cat program supplies and surgeries
- ✓ Adopted, transferred or found owners for over 1260 animals!

What's next in 2019?

Continuing movement with City of Salinas Animal Services consolidation; hiring of vacant positions; growing of volunteer program; updating and creating more efficiencies and automations between workflows and database; increasing presence in community events with volunteers; utilizing technology to increase adoptions and owner reclamations; updating internal work and animal spaces and continuing to provide compassionate care for the animal that comes through our doors each and every day.

