

# Behavioral Health Bureau

## 2018 YEAR IN REVIEW



### Health Equity

- ✓ Established a series of Spanish speaking client family member support groups in Salinas
- ✓ Expanded Children's System of Care (CSOC) and Interim Support Services for Adult System of Care (ASOC) in South County (including transportation services). Children's increased services to Latino clients by 9.7%



### Innovation

- ✓ ASOC implemented the innovative program Reaching Recovery throughout all case management teams.
- ✓ Access redeveloped the call center that has clinical staff answering calls during business hours, maintaining service standards while seeing a 61% increase in people served from 3 years ago



### Organizational Effectiveness

- ✓ Spearheaded a Natividad Medical Center/Quality Improvement Project resulting procedure improvements and a 93% Acute Day Allowance and a 100% Administrative Day Allowance for all charts reviewed.
- ✓ DUI and Drug Treatment Courts increased numbers of participants. DUI Treatment Court has only had 3 of its participants obtain a new DUI.
- ✓ Critical Incident Stress Management Team provided 30 CISM interventions and served 243 people.
- ✓ Hostage Negotiation Team participated in 12 callouts and trained with crisis response teams



### Service Expansion

- ✓ Co location of Wellness Navigators within ASOC clinics
- ✓ Integration of SEES/IPS Supported Employment Education Services into all four ASOC Clinics
- ✓ Manzanita Monterey was established to provide co occurring crisis stabilization
- ✓ A New Bridge Residential Program and Academy Program providing services to ASOC clients was opened in Marina
- ✓ Implemented the first phase of the CSOC Family Engagement Initiative
- ✓ New outpatient clinic for substance use in King City
- ✓ Increased immediate mental health support access on school campuses for high risk students

## What's next in 2019?

This next year we will expand school-based services to additional partners. We will continue to work with our substance abuse providers to expand the substance use benefit. In our Adult System of Care, we will continue to implement new intensive service teams and work towards building new supported housing through the "No Place Like Home" funding.

