

Emergency Medical Services 2018 YEAR IN REVIEW



EMS Data System

- EMS Data System expanded to include all first responders, ambulance providers, and air ambulance providers
- EMS Data System supported clinical quality improvement, operational effectiveness, and compliance with state law
- EMS Data System provided at no cost to all EMS stakeholders



Policies and **Practices**

- Developed and released EMS System Policies and Procedures to require the full use of the Medical Priority Dispatch System
- Developed and released 31 EMS System Policies and Procedures
- Developed and released 25 EMS System **Clinical Protocols**
- Discontinued four outdated EMS System Policies and Procedure



Program Capabilities and **Performance**

- Assisted in the Verification of the Natividad Trauma Center by the American College of Surgeons' Committee on Trauma
- Reviewed three Emergency Medical Technician (EMT) Training Programs
- Audited 19 Continuing Education (CE) **Programs**



Medical Disaster Capabilities

- **EMS Agency provided Emergency** Operations Support to Lake County in Support of Northern California wildfires
- **Revised Monterey County Chempack** Nerve Agent Antidote Plan with support from Public Health Preparedness Unit
- **Developed Monterey County Disaster** Medical Operations Plan (DMOP) in conjunction with Public Health **Preparedness Unit**

IEALTH DEPARTMENT

What's next in 2019?

In the new year, the EMS Agency will continue with the Request for Proposal (RFP) process to select a contracted ambulance provider. The EMS Agency will also expand the transparency of the EMS system by publicly reporting indicators of EMS system quality, including: trauma, stroke and STEMI scene times; first responder response time performance measures; and clinical indicators, such as endotracheal intubation, and protocol compliance. **OUNTY OF MONTEREY**