



MONTEREY COUNTY BEHAVIORAL HEALTH

Avanzando Juntos Forward Together

Mobile Response Team (MRT) for Youth

We are pleased to announce mobile crisis services for youth up to age 21 are available effective Monday July 13, 2020. Services will be provided by Seneca.

- Service is available 24-hours a day, 7 days a week
- Referrals may be made by anyone, including Monterey County Behavioral Health, community partners, community members, and family/natural supports
- Referrals may be made via telephone (831) 687-4379 or using the referral form
- The aim includes, but not limited to, the delivery of crisis intervention and supports in the community, provide support to family/natural support system, avoid unnecessary emergency room visits and avoid law enforcement involvement due to a psychiatric emergency.
- Telephone support and triage is available immediately
- In-Person response is not currently available due to COVID-19, but will become available soon

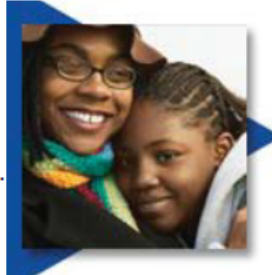
Please see following pages for additional information.

Kinship Center | Mobile Response Team (MRT)

Crisis Intervention for Children and Youth

What does the Mobile Response Team (MRT) do?

- Provide crisis counseling and attempt to stabilize out-of-control situations.
- Assess the need for hospitalization and contact necessary authorities.
- Work with the youth and caregivers to develop a safety plan to limit current and future crises.
- Work collaboratively with any existing treatment team members.
- Link the youth to further mental health services when appropriate including Wraparound, psychotherapy, support groups, other community services, etc.
- Provide in-person crisis support to families in need between 8am to 10pm Monday through Friday (between 11am and 9pm on the weekends); 24 hour phone support.



When do families typically call MRT?

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| <ul style="list-style-type: none"> • The youth is threatening suicide. • The youth is severely depressed and needs support in order to avoid being put on an involuntary psychiatric hold. • The youth is verbally threatening to hurt someone | <ul style="list-style-type: none"> • The youth is throwing objects at people and is out of control. • The youth is threatening to run away. • The youth is a danger to themselves or others. |
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Who is eligible for MRT services?

- Children/youth who live in Monterey County and have Medi-Cal or are uninsured.
- Client is 0 – 17 years old/ 18 – 21 years old (if they are connected to TAY, have an identified support person for transfer of care or open to getting linked to long term TAY services).



24 hour support line: **831-687-4379** -*Hablamos Español*

Service Providers with non-urgent referrals may email us at KinshipMRTReferrals@SenecaCenter.org

SENECA FAMILY OF AGENCIES- Kinship Center Mobile Response Team (MRT)

MRT REFERRAL INFORMATION:

MRT Eligibility Requirements:

- Client is 0 – 17 years old/ 18 – 21 years old (if they are connected to TAY, have an identified support person for transfer of care or open to getting linked to long term TAY services).
- Client lives in Monterey County
- They have Medi-Cal Insurance (NOTE: If a client has out of county Med-Cal, a Service Authorization Request must be submitted by MRT HIS *This should not interrupt or delay crisis services to the family/ client).
- They have no insurance coverage at all

A child is NOT eligible if:

- They have private insurance ONLY
- They reside outside of Monterey County (however, if a client goes to school in Monterey County- we can serve them at school)

MRT Referral Information:

Date/ Time of Referral: _____

Legal name of Client: _____

Client DOB: _____

SSN: _____

Medi-Cal #: _____

Client Language _____ Caregiver Language: _____

Caregiver Name, Address, Phone Number: _____

Caregiver Relationship to client : _____

Who is legal guardian (who will sign consents?) _____

CWW Name/ Contact Information (**phone and fax**), if applicable: _____

Referrer's Name, Role, and Contact Information: _____

Does the client have any additional mental health providers? Please include name, role, phone numbers?_

Reason for referral- Risk factors and needs:

Referrals can be made directly to the MRT Support Line 24/7, if not a crisis referral can also be completed by fax or email.

MRT Support Line: 831-687-4379

Please fax referrals to **831-920-0066** or email for to **kinshipmrtreferrals@senecacenter.org**